AL Exhibit AJV-4

AJV PM Affidavit
Exhibit AJV-1
Georgia

DISCUSSION OF PERFORMANCE MEASUREMENTS DATA FOR HOT CUTS AND UNE LOCAL LOOPS

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Attachments:

1 Georgia Results for Hot Cuts and UNE Local Loops

GEORGIA PERFORMANCE MEASUREMENT DATA DEMONSTRATE THAT BELLSOUTH PROVIDES NONDISCRIMINATORY PERFORMANCE FOR HOT CUTS AND UNE LOCAL LOOPS

A. INTRODUCTION

1. Hot Cut and other UNE Local Loop data for October 2002 through September 2003 are included with this Exhibit as Attachment 1. However, because of the major changes with the implementation of the more stringent Georgia II SQM beginning with March 2003 data, only March through September 2003 has been included with this analysis. These performance data indicate whether each sub-metric demonstrates parity performance by comparing the CLEC data to the applicable retail analogue or benchmark as stated in the SQM.

2. BellSouth will first discuss the overall Hot Cut performance in detail and then follow up with other performance data for UNE Local Loops in Georgia. All data will include BellSouth's performance for the months of March through September 2003.

3. A high level summary of the measurement results indicates the high level of service that BellSouth provides as follows. BellSouth met the Coordinated Customer Conversion 15-minute benchmark for over 99.7% of all cutovers in the past 7 months in Georgia. This measurement calculates the average time it takes to disconnect an unbundled loop from the BellSouth switch and cross connect it to the CLEC equipment. For UNE Local Loops, BellSouth processed 95% of all LSRs by the

required benchmark interval during the period. BellSouth met the performance standard for 91% of the provisioning sub-metrics and 93% of the maintenance & repair sub-metrics during the 7-month period. BellSouth also met the performance standard for 100% of all collocation sub-metrics during this period.

4. BellSouth has maintained high performance levels over the past twelve months in Georgia for all of its customers, both retail and wholesale. The GPSC established high performance thresholds for BellSouth to meet. The hot cut, ordering, provisioning and maintenance & repair benchmarks and retail analogues are some of the most stringent of any of the nine states within BellSouth.

B. SUMMARY OF MEASUREMENTS

5. The SQM Hot Cut measures discussed in this Exhibit include the following:
   - (P-7) Coordinated Customer Conversions
   - (P-7A) Hot Cut Timeliness
   - (P-7C) % Provisioning Troubles within 7 days of Hot Cut

6. BellSouth has included the following SQM measures associated with Ordering, Provisioning in addition to the hot cut measurements referenced above and Maintenance & Repair functions for UNE local loops in Georgia in this analysis:
   - Ordering

i. (O-8) Reject Interval - Fully Mechanized, Partial Mechanized and Non Mechanized

ii. (O-9) FOC Timeliness - Fully Mechanized, Partial Mechanized and Non Mechanized

iii. (O-11) FOC and Reject Response Completeness - Fully Mechanized, Partial Mechanized and Non Mechanized

iv. (O-3) Flow Through – UNE products

v. (O-10) Service Inquiry with Firm Order

- Provisioning (in addition to the hot cut measurements)

i. (P-1) Mean Held Order Interval

ii. (P-2) Average Jeopardy Notice Interval (Mechanized)

iii. (P-2) % Jeopardy Notice >= 48 Hours (Mechanized)

iv. (P-4) Order Completion Interval

v. (P-3) Missed Installation Appointments

vi. (P-9) Provisioning Troubles within 30 Days

vii. (P-5) Average Completion Notice Interval (Mechanized)

viii. (P-8) Cooperative Test Attempts for DSL

ix. (P-11) Service Order Accuracy (Design & Non Design)

- Maintenance & Repair

i. (M&R-1) Missed Repair Appointments

ii. (M&R-2) Customer Trouble Report Rate

iii. (M&R-3) Maintenance Average Duration

iv. (M&R-4) Repeat Troubles within 30 Days

7. The Collocation Measures included with this filing are:

    - (C-1) Average Response Time
    - (C-2) Average Arrangement Time
    - (C-3) Due Dates Missed

8. BellSouth has included the latest performance data with this filing for October 2002 through September 2003. When errors in the data occur, BellSouth must report these data errors in accordance with the Commission's approved reposting policy. During this 12-month period, the only reposted data that impact the results included in this filing are for March and April of 2003 for UNE Other and UNE-P Flow Through. The data, as reposted for these two months, are reflected in the results provided herein.

9. Each month BellSouth files a Notice of Proposed Changes to performance measurements and holds a conference call to discuss them with the CLECs. Any changes in the method of calculating data are listed in the Notice. BellSouth has notified the GPSC and the CLECs of upcoming changes to its measures for October through January data months that could affect data in the months used in this analysis. The notification items potentially affecting the data included with this exhibit are as follows:

    October 2003

    Ordering Measurements

    (1) *Affected Measures in Exhibit*: O-8, O-9 & O-11

Description of Change: For LENS (WEB), and TAG LSRs, PMAP is currently using the timestamp from LEO or LNP, where a timestamp is not available in the interface. BellSouth proposes to use a new time stamp in SGG, where SGG is available, which is closer to the CLEC interface. This proposed change was Item (1) on the Preliminary October 2003 Data Notification filed on August 1, 2003. (RQ2028 & RQ3978)

Impact of Change: Intervals will be slightly longer but BellSouth does not expect an impact on overall results.

Provisioning Measurements

(5) *Affected Measure in Exhibit*: P- 3

Description of Change: Currently, certain denial and restoral orders are being classified inappropriately as missed appointments. Denial/Restoral Orders are bulk completed in the switch. However, the recorded completion date is the date that SOCS completes the bulk orders reflecting the denial and restoral of service. If the bulk completion occurs after the appointment day, these orders are being incorrectly counted as a BellSouth missed appointment even though there is no missed appointment code on the order. If the appointment was missed, the order would reflect a missed appointment code input by the RCMAG organization. BellSouth proposes counting only records with a valid missed appointment code in the numerator of this measure. This proposed change was Item (4) on the Preliminary September 2003 Data Notification filed on July 1, 2003. (RQ3074)

Impact of Change: For May 2003 for both Retail and Wholesale, 198 of 3,337,331 records (0.0005%) were marked as missed appointments without a valid missed appointment code.

(6) *Affected Measures in Exhibit:* P-1, P-2, P-3, P-4, P-5, P-6, & P-9

Description of Change: Station Worked On (SWO) codes are the section of the completed service order that describes the number of lines worked on, which is used to determine in which circuit category to report the order (<10, >=10). Currently, PMAP is using the wrong table to determine the SWO code. BellSouth proposes using the correct table. This proposed change was Item (7) on the Preliminary July 2003 Data Notification filed on May 1, 2003. (RQ3215)

Impact of Change: For January 2003 in Georgia, only 1 of 709,109 wholesale and retail orders was incorrectly identified, resulting in a .00014% difference in reported records.

(8) *Affected Measure in Exhibit:* P-5

Description of Change: Currently, the ending timestamp for Average Completion Notice Interval is the first timestamp indicating that a completion notice was sent. In some cases, this initial notice is misleading because the order may be updated before it goes to final completion status and a final notice is sent. The code will be modified to only report the notify timestamp when the order goes to final completion status. This proposed change was Item (5) on the Preliminary September 2003 Data Notification filed on July 1, 2003, but has been expanded to include Georgia. (RQ3914 & RQ4120)

Impact of Change: In May 2003, for 294,837 records in Alabama, the average duration was 1.117 hours. With this change, the average duration would be 1.120 hours. In June 2003, of 19,985 records sampled in Georgia, the ACNI duration increased from .71 hours to .80 hours.

November 2003

Ordering Measurements

(2) *Affected Measures in Exhibit:* O-8, O-9 & O-11

Description of Change: With Encore Release 14.0, BellSouth will implement the ability to electronically process groups of related PONs (RPONs) submitted by the CLECs. To accommodate this new capability, BellSouth proposes to use the timestamp associated with the last PON received of any RPON group. This proposed change was item two (2) on preliminary November 2003 Data Notification filed on September 2, 2003. (RQ4381)

Impact of Change: Information required to determine impact is not available.

December 2003

Provisioning Measurements

(5) Affected Measure in Exhibit: P-7

Description of Change: Currently, hot cuts with durations equal to fifteen minutes are being counted as misses. BellSouth proposes counting these hot cuts as met, consistent with the SQM. This proposed change was Item (2) on the Preliminary December 2003 Data Notification tiled on October 1,2003. (RQ4326)

Impact of change: Regional results for June 2003 would increase by 0.28%.

M&R Measurements

(7) *Affected Measures in Exhibit*: MR- 1, MR-2, MR-3 & MR-4

Description of Change: Currently, BellSouth is unable to identify the wire center on some retail services provided over Fiber in the Loop (F/TL). BellSouth proposes using the wire frame code for these services to identify the wire center. This proposed change was Item (4) on the Preliminary December 2003 Data Notification filed on October 1, 2003. (RQ4366)

Impact of Change: Based on August 2003 data the ADSL provided to Retail trouble report rate would increase .36%.

January 2004

Ordering Measurements

(1) *Affected Measures in Exhibit*: O-8, O-9 & O-11

Description of Change: In addition to the current fields, BellSouth proposes to use the LSR Local Serving Office to more accurately identify the state to which the order should be assigned. This change will permit some records currently going to an error file due to an unidentified state code to be included in the data. This proposed change was Item (1) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4586)

Impact of Change: For August 2003, 1456 CLEC orders in the region, with an unidentified state code, could be correctly identified using the new criteria.

(2) *Affected Measure in Exhibit*: O-11

Description of Change: For manual LSRs, the denominator of measure O-11 erroneously includes FOCs/Rejects for LSRs received in the prior month in addition to LSRs received in the data month. BellSouth proposes to correct both of these problems. This proposed change was Item (2) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4601)

Impact of Change: For August 2003, for Measure O-11, 586 of 30,340 (1.93%) manually submitted LSRs should not have been counted in the denominator. This change will increase the performance of O-11 (non-mechanized) from 94.88% to 96.75%.

(3) *Affected Measures in Exhibit*: O-8, O-9 & O-11

Description of Change: Currently, the PMAP code is not utilizing certain criteria that correctly identify an LNP LSR as Partially Mechanized. In these cases, the LSR is assigned as Fully Mechanized. BellSouth proposes to change the code to utilize these additional criteria. This proposed change was Item (3) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4623)

Impact of Change: For July 2003, 29 of 6,609 LNP orders were misclassified as Fully Mechanized.

Provisioning Measurements

(6) *Affected Measures in Exhibit*: P-7C

Description of Change: Currently, BellSouth does not include non-coordinated conversions for the Provisioning Trouble in 7 Days Measure. BellSouth proposes to include these orders as required by the SQM. This proposed change was Item (5) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4128)

Impact of Change: For May 2003, there were 17 non-coordinated conversions that were not reported, none of which had troubles.

(7) *Affected Measure in Exhibit*: P-1 (Georgia and Tennessee only)

Description of Change: BellSouth currently does not include held orders, which were actually completed (and service was delivered) in the current month, but the completion was not posted in SOCS until the following month. This circumstance would occur when orders are completed near the end of the month and posting of the completion in SOCS is delayed into the following month. BellSouth proposes modifying the processing to include these held orders in the measure. This proposed change was Item (6) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4207).

Impact of Change: For June 2003, 3 additional records would be included in the wholesale results. Minimal change to reported result.

(8) *Affected Measure in Exhibit*: P-8

Description of Change: For this measure, all orders completed in the data month should be reflected in the data. Currently, the original due date is used to determine the data month for SQM data and the date the data was extracted by PMAP is used to determine the data month for MSS data. BellSouth proposes to use the completion date to determine the month in which data is reported on all reports. This proposed change was Item (7) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4308)

Impact of Change: For June 2003, there were 495 total orders, one of which should have been included in the July data. Moving the orders to July data would result in a .2% change in the volume.

(9) *Affected Measures in Exhibit*: All Provisioning Measures

Description of Change: BellSouth has discovered that Special Access services are erroneously being included in certain of the BellSouth Retail Analog data. BellSouth proposes to remove these records, as they are not retail services. This proposed change was Item (8) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4522)

Impact of Change: Less than 1% volume impact in July 2003 data.

(11) *Affected Measures in Exhibit*: All Provisioning Measures

Description of Change: Service orders occasionally appear in the data with an issue date that is later than the due date, resulting in a negative interval. When this occurs, BellSouth proposes to use the earliest timestamp that appears in the SOCS history file as the issue date. If this date is later than the due date, which generally occurs when a new or change order was issued solely to correct records, BellSouth proposes to exclude the record. This proposed change was Item (10) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4540)

Impact of Change: For August 2003, 3725 of 4,482,341 (.08%) wholesale and retail orders had negative durations.

M&R Measurements

(13) *Affected Measures in Exhibit*: All

Description of Change: BellSouth has discovered that Special Access services are erroneously being included in certain of the BellSouth Retail Analog data. BellSouth proposes to remove these records, as they are not retail services. This

proposed change was Item (12) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4550)

Impact of Change: Less than 1% volume impact in July 2003 data.

10. None of the above notice items impacted the data to the extent that reposting would be required.

11. The following paragraphs that discuss BellSouth's Hot Cut and UNE Local Loop performance in Georgia provide empirical evidence that demonstrate that BellSouth provides nondiscriminatory access to UNE Loops. Except where noted, all measures and sub-metrics indicate state level results for the CLEC aggregate and BellSouth retail analogues.

C. BELLSOUTH'S HOT CUT PERFORMANCE IN GEORGIA

12. Attachment 1 to this Exhibit provides detailed data for BellSouth's performance measurements for Hot Cuts that provide comparative performance data to facilitate the evaluation of compliance with the section 271 requirements. Attachment 1 consists of the charts for the measurements referenced in the remainder of this exhibit. Each chart has a number, such as B.2.12 and this number is included with the heading on the following paragraphs.

Coordinated Conversions – Hot Cuts

13. BellSouth's SQM measures included with this Exhibit provide the Georgia Commission sufficient evidence to evaluate the extent to which BellSouth complies with the Commission's requirements regarding the timeliness of coordinated cutovers. A cursory review of the data shows that BellSouth met 52 of the 54 sub-metrics with CLEC activity from March through September 2003. This strong performance indicated by a cursory view is further supported by the more detailed analyses that follow and indicates BellSouth's commitment to performing hot cuts timely and accurately for CLECs in Georgia. These results, both individually and collectively, demonstrate that BellSouth's performance does not pose a barrier for market entry for the CLECs.

Coordinated Customer Conversions (B.2. 12)

14. This report measures the average elapsed time it takes to disconnect an unbundled loop from the BellSouth switch and cross connect it to the CLEC equipment. For the coordinated conversions (i.e., hot cuts), BellSouth in Georgia met the 15-minute benchmark for 4,006 of the 4,018 scheduled conversions (lines) or 99.7% for the 7-month period. The average interval for each cutover was 2:44 minutes (minutes: seconds) during this period.

% Hot Cuts > 15 minutes Early (B.2.13)

15. This measure reflects the extent to which BellSouth begins a hot cut more than 15 minutes before the agreed upon start time. During the period of March through September 2003, BellSouth in Georgia performed 1,840 hot cuts (orders). This measure includes the actual number of orders instead of the individual lines as shown in the Coordinated Customer Conversions measure B.2.12 above. The order has a specific start time to begin the cutover of the series of lines on that order. For the entire 7-month period, there were only 13 orders with an actual beginning time in excess of the 15 minutes allowed. The resulting performance met or exceeded the 5% benchmark 22 of the 23 sub-metrics with CLEC activity.

Hot Cut Timeliness (B.2.14)

16. This category measures the percentage of orders where the cut begins within 15 minutes of the requested start time of the order. There were a total of 1,840 hot cuts hot cuts (orders) during March through September 2003, and 99. 24% of these were within the 15-minute cutover criteria. There was a total of 1 missed sub-metric out of the 23 with CLEC activity during the period. For the non-time specific SL2 cutovers, BellSouth met 16 of 17 cutovers in August. With such small volumes and a 95% benchmark, BellSouth would have to perform perfectly to meet this benchmark.

% Hot Cuts > 15 minutes Late (B.2.15)

17. This measure reflects the extent to which BellSouth begins a hot cut more than 15 minutes after the agreed upon start time. During the period of March through

September 2003, BellSouth in Georgia performed 1,840 hot cuts (orders). There was only 1 late order cutover over the period, which met or exceeded the 5% benchmark in each of the 7 months.

% Provisioning Troubles within 7 days of the Hot Cut (B.2.17)

18. The percent of completed service orders that had a trouble reported within 7 days of completion associated with a Hot Cut Conversion measures the quality and accuracy of Coordinated Customer Conversion activities. BellSouth in Georgia met the Commission established benchmark for 24 of the 25 sub-metrics that had CLEC activity in March through September 2003. In September 2003, BellSouth received a total of 3 trouble reports for the 36 total completed hot cut service order circuits (8.33%) for the UNE Loop Design non-dispatch category. While this did not meet the 5% benchmark, no systemic issues were identified for any of the 3 reports received for September.

D. BELLSOUTH'S PERFORMANCE IN GEORGIA FOR UNE LOCAL LOOPS

19. Attachment 1 to this Exhibit provides detailed comparative performance data for UNE Local Loops to facilitate evaluation of the extent to which nondiscrimatory performance is provided. BellSouth's SQM measures show that BellSouth provides high quality performance for CLECs in Georgia.

20. BellSouth has included the following disaggregations within the UNE Local Loop data with this filing:

    - xDSL – this includes ADSL, HDSL and UCL except UCL-ND
    - UCL-ND
    - UNE ISDN Loops – this includes BRI, PRI and UDC
    - UNE 2W Analog Loops Design with and without LNP
    - UNE 2W Analog Loops Non Design with and without LNP
    - EELs

    These categories were chosen because they appear to cover all of the likely products that a CLEC would order to convert from UNE-P to UNE Loops (UNE-L) when unbundling switching is no longer required.

UNE Ordering Measures

21. Items B.1.1 – B.1.16 show data for Reject Interval, FOC Timeliness, and FOC & Reject Response Completeness. These reports are disaggregated by interface type (electronic, partially electronic and manual), as well as product type. BellSouth will discuss the ordering measures at the aggregate level. For many of these sub-metrics, the individual sub-metrics contain such small volumes that it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

Reject Interval

22. Items B.1.4 - B.1.8 examine the Reject Interval for BellSouth in Georgia. BellSouth demonstrated strong performance in this category with 3,617 of the 4,028 LSRs (90%) returned to the CLEC within the specified benchmarks during the months of March through September 2003. BellSouth has provided excellent performance in the three interface categories (electronic, partially electronic and manual) as well.

Reject Interval / Electronic (B.1.4.)

23. For orders submitted electronically, the benchmark is a very stringent - 97% returned within one hour. Fully mechanized is defined as an order that is submitted electronically and does not require any manual handling by a service representative. BellSouth met the one-hour benchmark for 1,872 of the 1,967 LSRs (95%) returned to the CLECs in the 7-month period.

24. For those LSRs for which BellSouth did not meet the benchmark, BellSouth has conducted a detailed root cause analysis of the process for electronic rejects. The root cause analysis has identified three issues that account for a significant portion of the LSRs that are rejected back to the CLEC and missed the 1-hour benchmark. These three issues and their corresponding status are as follows:

ISSUE	STATUS
1. Errors are being detected with Listing LSRs. When a CLEC sends in an LSR for a Listing on a new account and completes	1. Feature implemented with Release 12.0 on 3/30/03.

the LSR properly, a FOC will be returned. However, if that account is found to be already active, then the order cannot be provisioned. The LSR is manually rejected and returned to the CLEC. If the LSR was submitted as a record only change to the directory listing, this would not be an issue. A Feature was implemented that will autoclarify the error prior to issuance of an FOC for this condition.	
2. Errors are being detected for LSRs that are Planned for Manual Fallout, but are being counted as Fully Mechanized. Such LSRs are designed to be worked by a service representative. If a CLEC calls regarding an LSR and the service representative retrieves the record outside of their normal process for retrieving orders, the LSR is not properly counted as Partially Mechanized because the proper service representative information is not populated and PMAP counts the LSR as Fully Mechanized. The LSR does not reflect that it was handled by the service representative and therefore is counted as fully mechanized.	2. Feature implemented with Release 13.0 on 6/22//03
3. Errors are being detected for LSRs with errors that require manual intervention, but are being counted as Fully Mechanized. LSRs are submitted, but then encounter an error that cannot be handled by the system. The LSR is manually rejected and returned to the CLEC.	3. Feature implemented with Release 13.0 on 6/22/03

25. With the implementation of Release 13.0 with May data, BellSouth has met the 1-hour benchmark for 1,374 of the 1,428 (96%) of the rejected LSRs for May through September 2003. Importantly, none of these changes were to correct a problem with the systems. Two of the changes simply corrected conditions that caused BellSouth to

understate its performance and the third required a change in both CLEC and retail order processing. BellSouth continues to review the small number of rejected LSRs that did not meet the 1-hour benchmark for potential system issues.

Reject Interval / Partially Electronic (B.1.6.)

26. For orders that are submitted electronically but require additional handling by a BellSouth service representative, the benchmark was 90% within 7 hours. This is a much more stringent benchmark than the 85% within 10 hours that was used to evaluate BellSouth's 271 application in Georgia. BellSouth returned 1,093 of 1,393 LSRs (78%) within the 7-hour benchmark for March through September 2003. BellSouth returned 1,266 of 1,393 LSRs (91%) within the 10-hour benchmark for March through September 2003.

27. To address the remaining LSRs that were not returned within the 7-hour benchmark, BellSouth conducted a detailed raw data analysis that has revealed three areas associated with the mechanized portion of the partially mechanized LSRs:

–BellSouth experienced delays in processing LSRs submitted via the EDI system. During September and October 2003, this problem was corrected. The EDI CPUs and hard drives were replaced as well as additional CPU capacity installed. Also, additional pathways between the EDI translator and down stream Legacy systems were added. Finally, the electronic processing of certain administrative and

archival activities was removed from the EDI translator to reduce overall processing time of the LSRs.

– Some LSRs experience delays in resolving incorrect connecting facility assignments (CFA) by the CLECs. BellSouth has determined that when an incorrect CFA is provided, it is being assigned an error status for further correction. Additional analysis is being performed to determine if the resolution is being delayed by a system problem or if the service representatives are not handling the corrections in a timely manner.

– LSRs are dropping out for manual handling because of an error discovered after a FOC was returned to the CLEC. There are instances where an error is discovered as the Service Order begins to process through the provisioning systems. Due to the way the ordering and provisioning systems interact, it is not feasible for the order processing systems to query the provisioning system to detect these errors, prior to sending the FOC. Thus, when the error is detected as the Service Order begins to process, the reject is returned to the CLEC, but the time interval is measured from when the LSR was first received, resulting in an unusually long reject interval. It may be appropriate to exclude these types of rejects from the reject interval measurement and this exclusion can be addressed in the next periodic review of measurements. There are only small quantities of cases where the types of conditions that cause BellSouth to miss the standard occur, averaging about 65 per month. These volumes make it extremely difficult

to duplicate the event that caused the problem, so that the problem can be corrected. Importantly, the small volume of misses indicates that performance is not having a significant adverse impact on CLECs.

Reject Interval / Manual (B.1.8.)

29. For orders that are submitted on a non-mechanized basis, the benchmark is 95% within 24 hours. BellSouth met or exceeded the 24-hour benchmark for 652 of 668 LSRs (98%) rejected for March through September 2003, well above the 95% requirement.

FOC Timeliness

30. Items B.1.9 - B.1.13 examine the FOC Timeliness for BellSouth in Georgia. The overall results for these measurements in Georgia demonstrate BellSouth's strong performance in providing CLECs timely, nondiscriminatory access to BellSouth's pre-ordering and ordering systems. During the 7-month period of March through September 2003, BellSouth met the specified time interval for 16,148 of the 17,768 FOCs (91%) returned.

FOC Timeliness / Electronic (B.1.9.)

31. For orders submitted electronically, the benchmark is 95% of the FOCs returned within 3 hours. During the March through September 2003 time period, 33,947 of the 35,104 FOCs returned (97%) met the 3-hour benchmark.

FOC Timeliness / Partially Electronic (B.1.12.)

32. For partially mechanized orders, the benchmark is 90% returned within 7 hours. This is a much more stringent benchmark than the 85% within 10 hours that was used to evaluate the 271 application. BellSouth returned FOCs for 4,524 of the 5,883 partially electronic LSRs (77%) submitted by the CLECs within the 7-hour criteria for the months of March through September 2003. . BellSouth returned FOCs for 5,318 of the 5,883 partially electronic LSRs (90%) submitted by the CLECs within the 10-hour criteria for the months of March through September 2003.

33. To address the remaining LSRs that were not returned within the 7-hour benchmark, BellSouth conducted a detailed raw data analysis that has revealed three areas associated with the mechanized portion of the partially mechanized LSRs:

–A number of FOCs were entered into the system within the benchmark but were not counted correctly due to repeated attempts to respond to the CLEC. BellSouth met its requirement of initially returning the FOC within the 7-hour benchmark. However, because of a system error the performance was stated incorrectly. The

issue does not affect BellSouth's performance for returning the FOC to the CLEC; it is just understating BellSouth's performance.

–BellSouth experienced delays in processing LSRs submitted via the EDI system. See detailed explanation included with Reject Interval B.1.12 for this issue.

-Some CLECs are requesting that certain auto clarified (rejected)LSRs be corrected and processed without the CLEC resubmitting a new version of the existing LSR. In specific cases, some LSRs are being corrected and put into the ordering systems without receiving a new LSR from the CLEC. This causes the FOC to exceed the 7-hour benchmark. This is due to the fact that the beginning timestamp is not changed from the time the LSR was initially submitted by the CLEC, and as a result the entire time is included in the interval. This interval will almost always exceed the 7-hour FOC benchmark. In an effort to provide good customer service, BellSouth is meeting the request of the CLECs but this causes the FOC benchmark to be exceeded.

FOC Timeliness / Manual (B.1.13.)

34. For non-mechanized orders, the benchmark is 95% returned within 24 hours. This is a much more stringent benchmark than the 85% within 36 hours that was used to evaluate the 271 application. BellSouth in Georgia returned FOCs for 2,106 of the

2,177 manual LSRs (97%) submitted by the CLECs within the 24-hour criteria for the months of March through September 2003.

FOC and Reject Response Completeness

35. Items B.1.14 - B.1.16 examine the FOC and Reject Response Completeness for BellSouth in Georgia. The overall results for these measurements in Georgia demonstrate BellSouth's strong performance in providing CLECs timely, nondiscriminatory access to BellSouth's pre-ordering and ordering systems. During the 12-month period of March through September 2003, BellSouth met the benchmark for 17,923 of the 18,554 FOCs and/or Rejects (97%) returned.

FOC and Reject Response Completeness / Electronic (B.1.14.)

36. For orders submitted electronically, the benchmark is 97% of the FOC and Reject Responses returned to the CLECs. During the March through September 2003 time period, 11,263 of the 11,763 LSRs (96%) had responses returned to the CLECs.

FOC and Reject Response Completeness / Partially Electronic (B.1.15.)

37. For partially mechanized orders, the benchmark is 97% of the FOC and Reject Responses returned to the CLECs. BellSouth returned responses to the CLECs for 5,192 of the 5,273 partially electronic LSRs (98%) submitted by the CLECs for the months of March through September 2003.

FOC and Reject Response Completeness / Manual (B.1.16.)

38. For non-mechanized orders, the benchmark is 97% of the FOC and Reject Responses returned to the CLECs. BellSouth in Georgia returned responses for 1,468 of the 1,518 manual LSRs (97%) submitted by the CLECs for the months of March through September 2003.

Flow-Through / UNE Other (F.1.1.7)

39. Beginning in March 2003, BellSouth in Georgia added UNE-P and UNE Other disaggregations to Flow-Through. The following data provides the percent flow through for UNE Other (mostly UNE Loop performance) for March through September 2003. (UNE Other is defined as the total UNE LSRs minus the UNE-P LSRs.)

% OF UNE OTHER LSRs MEETING FLOW THROUGH BENCHMARK (85%) REGION			
Month	**# LSRs Submitted**	**# LSRs Meeting Benchmark**	**Percentage**
Mar '03	10,911	9,348	85.68%
Apr '03	11,089	9,634	86.88%
May '03	11,081	9,413	84.95%
Jun '03	12,703	11,150	87.77%
Jul '03	13,367	11,600	86.78%
Aug '03	13,103	11,294	86.19%
'Sep '03	12,391	10,365	83.65%
TOTAL	**84,645**	**72804**	**86.01%**

Flow-Through / LNP (F.1.3.1)

40. The following data provides the percent flow through for LNP for March through September 2003.

% OF LNP LSRs MEETING FLOW THROUGH BENCHMARK (85%) REGION			
Month	**# LSRs Submitted**	**# LSRs Meeting Benchmark**	**Percentage**
Mar '03	5,306	4,085	76.99%
Apr '03	4,649	3,711	79.82%
May '03	4,493	3,444	76.65%
Jun '03	4,973	4,130	83.05%
Jul '03	6,646	5,743	86.41%
Aug '03	7,188	6,084	84.64%
Sep '03	6,902	5,445	78.89%
TOTAL	**40,157**	**32,642**	**81.29%**

41. BellSouth filed a flow-through improvement plan progress report with the Florida Commission on September 11 and December 12, 2003. The following excerpts highlight the efforts being made to improve flow-through.

Flow-through Improvement Efforts

BellSouth's additional Flow-Through Improvement (FTI) project that began in August 2002 continues to focus solely on reducing or eliminating items classified as "BST errors" in the current flow-through process. Seventy-three features and defect corrections to improve flow-through have been implemented through Release 13.0 on June 22, 2003.

BellSouth's FTI project (summarized below) has consistently improved flow-through rates for Residential Resale, Business Resale, UNE, and LNP segments from August 2002 through July 2003. BellSouth's commercial data for July 2003 demonstrates the efforts placed upon meeting the benchmarks established by this

Commission – and BellSouth's success in so doing. According to the Georgia Service Quality Measurement Plan, Version 2.0 dated January 23, 2002, the benchmarks for the segments of Percent Flow-Through Service Requests are provided below along with July 2003 results:

SQM FLOW-THROUGH SEGMENTS	**BENCHMARKS**	**JULY 2003 RESULTS**
Residence Resale	95%	97.25%
Business Resale	90%	88.82%
Unbundled Network Elements (UNE)	85%	95.38%
Local Number Portability (LNP)	85%	86.41%

The guidelines for the FTI project are as follows:

1. This project is focusing solely on reducing or eliminating items classified as "BST errors" in the current flow-through reporting process. BST errors require manual review by the Local Carrier Service Center ("LCSC"), and are due to BellSouth's functionality. In other words, the CLEC orders are accepted by the BellSouth OSS and then the orders fall out for BST manual intervention. This 'fallout' is categorized into Error Buckets or Error Codes.
2. This project has added information technology resources, over and above those that would be designated for the normal release capacity allocation, and does not affect the capacity already identified for the 2003 or 2004 release schedule, as published and shared through the BellSouth Change Control Process ("CCP").

3. BellSouth is following the guidelines of the CCP and has opened Type-6 defect change requests as identified for improvement purposes. A description of the CCP is outlined in the Change Control Process Document located at:

   http://www.interconnection.bellsouth.com/markets/lec/ccp_live/docs/bccp/ccp_bccp_guide.pdf

   These Type-6 defect change requests are being implemented during the system maintenance windows as point releases and are tied to the existing release schedule. These corrections are not available for testing in CAVE since they require no change on the part of the CLEC, and affect only orders currently being processed as "BST errors".

4. The flow-through improvement plan outlined is focusing on the Local Exchange Service Order Generator ("LESOG"), LNP Automation ("LAUTO"), and LNP Service Order Generator ("LNP SOG") applications. BellSouth performs an analysis of the top error codes impacting flow-through and identifies flow-through errors that are isolated to the LESOG, LAUTO and LNP SOG applications. Other systems may be impacted with future maintenance releases. Implementation began mid-August 2002 for LESOG and April 2003 for the LAUTO and LNP SOG applications.

BellSouth implemented Flow-Through Improvement items on August 25, 2002, October 13, 2002, December 29, 2002, January 19, 2003, March 30, 2003, April 13, 2003, June 22, 2003, September 13, 2003 and November 23, 2003. BellSouth

has targeted software releases for the implementation of Flow-Through Improvement items in 2004.

The leveling-off of the projections in no way indicates any lack of focus on continued flow-through improvement by BellSouth; rather, it is due to the fact that further results improvements become increasingly difficult to produce. Most of the large-impact items have been implemented. That leaves only low-volume errors that, when corrected, yield only tenths-of-percentage-points improvement.

LNP

BellSouth met the flow-through benchmark of 85% for July 2003 as demonstrated by BellSouth's commercial data in PMAP. BellSouth consistently met the benchmark prior to this Commission's *Order* to implement facilities check before firm order confirmation ("FOC"). LNP Percent Flow-Through dropped from 89.8% in May 2002 to 83.63% in June 2002. The facilities check before FOC was implemented in Georgia with Release 10.5 on June 1, 2002, which caused a negative impact on LNP flow-through as explained in BellSouth's July 30, 2002 filing. Subsequently, this functionality was implemented for Tennessee (December 2002), and precipitated the drop in LNP flow-through for February 2003. BellSouth implemented facility check for North Carolina on August 1, 2003. As anticipated, the LNP results for that month reflected a similar degradation of performance as experienced with the implementation of this functionality previously in Florida and Tennessee. That carried forward for a portion of the drop in the September and October results.

September and October results were further skewed downward due to a defect that inhibits fully mechanized FOCs from being sent for requests in the three (3) states where a facility check is required, even though service orders were mechanically generated according to process. Upon discovery of the defect, BellSouth implemented a manual workaround that allowed the Local Carrier Service Centers (LCSC) to return a mechanized FOC. On November 30, 2003, BellSouth implemented a mechanized workaround to return FOCs. BellSouth implemented a code change to fix the defect on December 7, 2003.

Approximately 1,200 LSRs were impacted by this defect in October. The low volume of total requests in this segment – coupled with the relative high number of segment requests affected by this defect – created a significant impact on segment performance. The LNP segment represents only 1.56% of total mechanized LSR volume in October. Based upon current performance and planned improvements, BellSouth expects to reach the 85% benchmark with April 2004 data.

Service Inquiry with Firm Order / xDSL (F.3.1.1)

42. This measure addresses a small group of services (*i.e.*, xDSL and Unbundled Interoffice Transport) that require BellSouth to check equipment availability before the CLEC can submit an LSR. BellSouth returned 121 of the 130 service inquiries

(93%) within the 5-day interval specified by the Commission during the period of March through September 2003. The following table shows these results by month. From March through September 2003, BellSouth either met the 95% benchmark or missed the benchmark by one LSR except in March and September where the volume of service inquiries did not allow for any misses.

% OF SERVICE INQUIRIES MEETING 95% BENCHMARK			
Month	**# SIs Submitted**	**# SIs Meeting Benchmark**	**Percentage**
Mar '03	26	25	96.15%
Apr '03	8	7	87.50%
May '03	43	42	97.67%
Jun '03	9	8	88.89%
Jul '03	15	14	93.33%
Aug '03	10	10	100.00%
Sep '03	19	15	78.95%
TOTAL	**130**	**121**	**93.08%**

As noted above, the volume of these services has been very small. Nonetheless, BellSouth has provided good performance.

UNE Local Loops Provisioning Measures

Mean Held Order Interval

43. When delays occur in completing CLEC orders, the average period that CLEC orders are held for BellSouth reasons, pending a delayed completion, should be no worse for the CLEC when compared to BellSouth delayed retail orders. Significantly, the

number of held orders is very low, which indicates a very high level of performance in this area.

Mean Held Order Interval / xDSL (B.2. 3.5)

44. BellSouth met 21 of the 21 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Mean Held Order Interval / UNE ISDN Loops (B.2.3.6)

45. BellSouth met 20 of the 21 sub-metrics with CLEC activity during the period from March 2003 through September 2003. There are very few held orders in this category. The only missed sub-metric was in June 2003, where there was one CLEC held order for 8 days. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

Mean Held Order Interval / UNE 2W Analog Loops Design with and without LNP (B.2.3.8 & B.2.3.12)

46. BellSouth met 84 of the 84 sub-metrics with CLEC activity during the period from March 2003 through September 2003. There are very few held orders in this sub-metric.

Mean Held Order Interval / UNE 2W Analog Loops Non Design with and without LNP (B.2.3.9 & B.2.3.13)

47. BellSouth met 78 of the 78 sub-metrics with CLEC activity during the period from March 2003 through September 2003. There are very few held orders in this sub-metric.

Mean Held Order Interval / Combo Other (EELs) (B.2.3.4)

48. BellSouth met 7 of the 7 sub-metrics with CLEC activity during the period from March through September 2003.

Average Jeopardy Notice Interval

49. When BellSouth can determine in advance, at least 48 hours, that a committed due date is in jeopardy for facility delay, it will provide advance notice to the CLEC. The interval is from the date/time the notice is released to the CLEC until 5pm on the due date of the order.

Average Jeopardy Notice Interval / xDSL (B.2.8.5)

50. BellSouth met 1 of the 1 sub-metric with CLEC activity during the period from March 2003 through September 2003.

Average Jeopardy Notice Interval / UNE ISDN Loops (B.2.8.6)

51. BellSouth met 7 of the 7 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Average Jeopardy Notice Interval / UNE 2W Analog Loops Design with and without LNP (B.2.8.8 & .12)

52. BellSouth met 13 of the 13 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Average Jeopardy Notice Interval / UNE 2W Analog Loops Non Design with and without LNP (B.2.8.9 & .13)

53. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Average Jeopardy Notice Interval / Combo Other (EELs) (B.2.8.4)

54. BellSouth met 7 of the 7 sub-metrics with CLEC activity during the period from March through September 2003.

% Jeopardy Notice >= 48 Hours / xDSL (B.2.10.5)

BellSouth met 1 of the 1 sub-metric with CLEC activity during the period from March 2003 through September 2003.

% Jeopardy Notice >= 48 Hours / UNE ISDN Loops (B.2.10.6)

55. BellSouth met 7 of the 7 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Jeopardy Notice >= 48 Hours / UNE 2W Analog Loops Design with and without LNP (B.2.10.8 & .12)

56. BellSouth met 13 of the 13 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Jeopardy Notice >= 48 Hours / UNE 2W Analog Loops Non Design with and without LNP (B.2.10.9 & .13)

57. BellSouth met 12 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In July 2003, BellSouth met 6 of the 8 notices for the SL1 circuits without LNP and 17 of 18 notices with LNP. In both cases with a 95% benchmark, BellSouth was required to perform perfectly to meet the benchmark. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn. Also, the low number of jeopardies shows that the most meaningful activity, providing facilities to meet due dates is performed very well.

% Jeopardy Notice >= 48 Hours / Combo Other (EELs) (B.2.10.4)

58. BellSouth met 7 of the 7 sub-metrics with CLEC activity during the period from March through September 2003.

Percent Missed Installation Appointments

59. This measure monitors the reliability of BellSouth commitments with respect to due dates to assure that the CLEC can reliably quote expected due dates to their retail customer as compared to BellSouth retail.

%Missed Installation Appointments / xDSL (B.2.18.5)

60. BellSouth met 12 of the 12 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

%Missed Installation Appointments / UNE ISDN Loops (B.2.18.6)

61. BellSouth met 11 of the 12 sub-metrics with CLEC activity during the period from March 2003 through September 2003. For the one missed sub-metrics, BellSouth missed 3 of the 30 scheduled appointments in July. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

%Missed Installation Appointments / UNE 2W Analog Loops Design with and without LNP (B.2.18.8 & .12)

62. BellSouth met 39 of the 39 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

%Missed Installation Appointments / UNE 2W Analog Loops Non Design with and without LNP (B.2.18.9 & .13)

63. BellSouth met 42 of the 45 sub-metrics with CLEC activity during the period from March 2003 through September 2003. All of the missed sub-metrics were in the non-dispatched in category and missed 1 appointment each. For the non-LNP SL1 circuits, BellSouth missed 1 of 3 appointments in March and 1 of 22 in June. The LNP SL1 circuits missed one sub-metric in June with 1 missed appointment out of the 150 scheduled. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

%Missed Installation Appointments / UCL-NDs (B.2.18.15)

64. BellSouth met 7 of the 8 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In March 2003, BellSouth missed 3 of the 5 scheduled appointments, which did not meet the retail analogue comparison. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

%Missed Installation Appointments / EELs (B.2.18.22)

65. BellSouth met 9 of the 10 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In June 2003, BellSouth missed 3 of the 185 scheduled appointments, which did not meet the retail analogue comparison. There was no systemic issue identified for any of the missed sub-metrics.

Average Completion Interval (OCI)

66. The average completion interval measure monitors the interval of time it takes BellSouth to provide service for the CLEC or it own customers. The interval is measured from the time the CLEC is notified of the firm order due date until the order is completed by BellSouth. The standard for all measures except xDSL is a retail analogue. For xDSL, the orders that require conditioning are measured against a 12-day benchmark while orders that do not require conditioning have a 6-day benchmark.

Average Completion Interval / xDSL (B.2.2.1-2)

67. BellSouth met 11 of the 11 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Average Completion Interval / UCL-ND (B.2.2.3-4)

68. BellSouth met 1 of the 8 sub-metrics with CLEC activity during the period from March 2003 through September 2003. All of the missed sub-metrics had 10 or less orders completed during the period. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn. However, this measure is compared with a 5-day benchmark. The average interval for the missed sub-metrics was 6 days. BellSouth continues to work to meet the benchmark for this small number of orders.

Average Completion Interval / UNE ISDN Loops (B.2.1.6)

69. BellSouth met 9 of the 13 sub-metrics with CLEC activity during the period from March 2003 through September 2003. All of the missed sub-metrics were in the non-dispatch category. For UNE ISDN Loops, BellSouth is unable to determine at the time the order is received whether a technician must be dispatched to the customer's premises. As a result, all orders are scheduled assuming a dispatch is required and this assumption results in a longer provisioning interval. These orders are then compared with the shorter non-dispatched retail analogue results, thus resulting in an out of parity condition. All of these orders would have met the parity requirement if compared with the dispatched retail analogue. All the difference between the CLEC orders and the retail analogue indicate that the out of parity conditions is in part a result on inequality in the measurements instead of poor performance.

<u>Average Completion Interval / UNE 2W Analog Loops Design with and without LNP (B.2.1.8 & .12)</u>

70. BellSouth met 25 of the 33 sub-metrics with CLEC activity during the period from March 2003 through September 2003. All of the missed sub-metrics were in the non-dispatch category. BellSouth is unable to determine at the time the order is received whether a technician must be dispatched to the customer's premises. As a result, all orders are scheduled assuming a dispatch is required and this assumption results in a longer provisioning interval. These orders are then compared with the shorter non-dispatched retail analogue results, thus resulting in an out of parity condition. All of these orders would have met the parity requirement if compared with the dispatched retail analogue. All the difference between the CLEC orders and the retail analogue

indicate that the out of parity conditions is in part a result on inequality in the measurements instead of poor performance.

Average Completion Interval / UNE 2W Analog Loops Non Design with and without LNP (B.2.1.9 & .13)

71. BellSouth met 25 of the 37 sub-metrics with CLEC activity during the period from March 2003 through September 2003. BellSouth is unable to determine at the time the order is received whether a technician must be dispatched to the customer's premises. As a result, all orders are scheduled assuming a dispatch is required and this assumption results in a longer provisioning interval. These orders are then compared with the shorter non-dispatched retail analogue results, thus resulting in an out of parity condition. All of these orders would have met the parity requirement if compared with the dispatched retail analogue. All the difference between the CLEC orders and the retail analogue indicate that the out of parity conditions is in part a result on inequality in the measurements instead of poor performance.

Average Completion Interval / EELs (B.2.1.4)

72. BellSouth met 1 of the 15 sub-metrics with CLEC activity during the period from March through September 2003. The products included in these sub-metrics consist mainly of designed combinations that are complex and consist of multiple facilities between customer locations and at least two central office locations. The current retail analogue for these circuits is residence, business and design which is over 90% POTS and have much shorter installation intervals than designed circuits.

% Provisioning Troubles within 30 Days of Service Order Completion

73. This measure shows the quality and accuracy of the completed orders. It includes the reported troubles up to 30 days after the completion of the order.

% Provisioning Troubles within 30 Days / xDSL (B.2.19.5)

74. BellSouth met 10 of the 11 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In July 2003, there were a total of 6 troubles reported for the 13 orders that completed. There were no systemic issues identified for any of the 6 reported troubles.

% Provisioning Troubles within 30 Days / UNE ISDN Loops (B.2.19.6)

75. BellSouth met 8 of the 11 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In July, there was 1 reported trouble for the 10 completed orders. In August, there were 4 troubles for 30 completed orders and in September there were 3 troubles reported for the 22 orders completed. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Provisioning Troubles within 30 Days / UNE 2W Analog Loops Design with and without LNP (B.2.19.8 & .12)

76. BellSouth met 33 of the 34 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In July, there was only one order completed in

the non-dispatched greater than 10 without LNP category and there was one reported trouble. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Provisioning Troubles within 30 Days / UNE 2W Analog Loops Non Design with and without LNP (B.2.19.9 & .13)

77. BellSouth met 40 of the 44 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In April for the greater than 10-circuit category, there was completed order with 1 reported trouble and in August there was one trouble for two completed orders. For the LNP circuits, in May there were a total of 5 troubles reported for the 53 orders that completed. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Provisioning Troubles within 30 Days / EELs (B.2.19.4)

78. BellSouth met 8 of the 10 sub-metrics with CLEC activity during the period from March through September 2003. The analysis of the 2 missed sub-metrics indicated that the reports were not confined to any one area or issue. Facilities, equipment, network terminating wire, broken jumpers, etc. were some of the reasons for the failures. With less than 300 orders in most months and one of the most complex local services offer by BellSouth, only a few troubles can increase the overall percentage when compared with a retail analogue that has a volume of at least 10 times greater

than wholesale BellSouth continues to review this service for any potential systemic issues that may occur.

% Provisioning Troubles within 30 Days / UCL-NDs (B.2.19.15)

79. BellSouth met 8 of the 8 sub-metrics with CLEC activity during the period from March through September 2003.

Cooperative Acceptance Testing

80. A loop will be considered successfully tested when both the CLEC and BellSouth agree that the loop meets the technical specifications set forth in TR 73600 for DSL service.

% Successful Cooperative Test Attempts for xDSL / (B.2.33)

81. BellSouth met 7 of the 7 sub-metrics with CLEC activity during the period from March through September 2003.

Average Completion Notice Interval

82. The interval is the elapsed time between the BellSouth reported completion of work and the issuance of a valid completion notice to the CLEC.

Average Completion Notice Interval / xDSL (B.2.21.5)

83. BellSouth met 10 of the 10 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Average Completion Notice Interval / UNE ISDN Loop (B.2.21.6)

84. BellSouth met 10 of the 12 sub-metrics with CLEC activity during the period from March 2003 through September 2003. Both of the missed sub-metrics were in September and no systemic issue was identified for the missed sub-metric. The initial October data indicates these sub-metrics are in parity.

Average Completion Interval / UNE 2W Analog Loops Design with and without LNP (B.2.21.8 & .12)

85. BellSouth met 29 of the 31 sub-metrics with CLEC activity during the period from March 2003 through September 2003. Both of the missed sub-metrics were in the LNP area and had a small number of completed orders. With the implementation of the new SQM effective with March 2003 data, BellSouth incorrectly changed the ending timestamp for the ACNI measure. This issue will be addressed in a PMAP change effective with October 2003 data, as described more fully in the Proposed October 2003 Data Notification filed on September 2, 2003 (Item No. 8).

Average Completion Interval / UNE 2W Analog Loops Design with and without LNP (B.2.21.9 & .13)

86. BellSouth met 27 of the 38 sub-metrics with CLEC activity during the period from March 2003 through September 2003. With the implementation of the new SQM

effective with March 2003 data, BellSouth incorrectly changed the ending timestamp for the ACNI measure. This issue will be addressed in a PMAP change effective with October 2003 data, as described more fully in the Proposed October 2003 Data Notification filed on September 2, 2003 (Item No. 8).

Average Completion Notice Interval / UCL-NDs (B.2.21.15)

87. BellSouth met 8 of the 8 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Average Completion Notice Interval / EELs (B.2.21.21)

88. BellSouth met 9 of the 10 sub-metrics with CLEC activity during the period from March 2003 through September 2003. The missed sub-metric was in September and BellSouth is reviewing the data to determine what is in error. The intervals for both the CLEC and retail data have increased dramatically and seem to indicate a possible data problem. The initial October data indicates this sub-metric is in parity.

Service Order Accuracy

89. This measurement indicates the accuracy with which CLEC requests for service are converted to LSRs by comparing the LSR to the completed service order after provisioning has been finished.

% Service Order Accuracy / UNE & UNE-P (F.15.2, .3)

90. BellSouth met 6 of the 10 sub-metrics with CLEC activity during the period from March 2003 through September 2003. While BellSouth met 5 of the 5 sub-metrics for UNE, it only met 1 of the 5 for the UNP-P sub-metrics. Over 91% of the sample of orders reviewed met the UNE-P accuracy test. The average number of LSRs sampled for UNE-P was 114 LSRs with BellSouth meeting the criteria for 110. This small difference of 4 LSRs did not indicate any systemic issue when reviewed. BellSouth continues to review the data to try and meet this 95% benchmark.

UNE Local Loops Maintenance & Repair Measures

91. While the SQM does not require that the EELs and UCL-ND disaggregations be separated for maintenance and repair measures, BellSouth has provided these disaggregations to augment the information for UNE Local loops. The data for EELs and UCL-ND is also included in the sub-metrics ordered by the GPSC in the approved SQM.

Missed Repair Appointments

92. This measures tracks the percent of customer reports not cleared by the committed due date and time.

% Missed Repair Appointments / EELs (B.3.1.4)

93. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March through September 2003.

% Missed Repair Appointments / xDSL (B.3.1.5)

94. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Missed Repair Appointments / UNE ISDN Loops (B.3.1.6)

95. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Missed Repair Appointments / UNE 2W Analog Loops Design (B.3.1.8)

96. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Missed Repair Appointments / UNE 2W Analog Loops Non Design (B.3.1.9)

97. BellSouth met 11 of the 14 sub-metrics with CLEC activity during the period from March through September 2003. Two of the three missed sub-metrics were in the non-dispatched category. In April, BellSouth missed one of the five scheduled appointments and one of four scheduled appointments in May. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn. The remaining missed sub-metric was in April for dispatched with no systemic issues identified for any of the missed appointments.

% Missed Repair Appointments / UCD-ND (B.3.1.11)

98. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March through September 2003.

Customer Trouble Report Rate

99. This measure tracks the initial and repeated customer direct or referred customer troubles reported within a calendar month per 100 lines/circuits in service. The standard comparison for each of these sub-metrics is a retail analogue. BellSouth provided over 98% trouble-free service to all CLEC lines during the past year.

% Customer Trouble Report Rate / EELs (B.3.2.4)

100. BellSouth met 4 of the 14 sub-metrics with CLEC activity during the period from March through September 2003. Seven (7) of the 10 sub-metrics that did not meet the retail analogue comparison were in the dispatch category. BellSouth provided 95% trouble-free service to all customers in this category. The major difference is the volume for the analogue is over 500 times larger than the CLEC volume. This difference magnifies the percentage for the CLEC and therefore the Z-score becomes overly sensitive when the service levels are this high.

% Customer Trouble Report Rate / xDSL (B.3.2.5)

101. BellSouth met 8 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003. The 6 sub-metrics that did not meet the retail analogue comparison were all in the dispatch category. However, BellSouth provided 99% trouble-free service to all customers in this category. The major difference is the

volume for the analogue is over 1000 times larger than the CLEC volume. This difference magnifies the percentage for the CLEC and therefore the Z-score becomes overly sensitive when the service levels are this high.

% Customer Trouble Report Rate / UNE ISDN Loops (B.3.2.6)

102. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Customer Trouble Report Rate / UNE 2W Analog Loops Design (B.3.2.8)

103. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Customer Trouble Report Rate / UNE 2W Analog Loops Non Design (B.3.2.9)

104. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003. BellSouth has determined that the CLEC volume for this measure was being counted incorrectly. BellSouth has determined that the CLEC volume for this measure was being counted incorrectly. With December 2002 data, a new source feed from WFA began including the originating and terminating end of each circuit causing PMAP to double count the CLEC in service volume. The corrected data for Georgia is included in Attachment 1 to this exhibit. There was no change in the parity status with this update. The following item was included in the preliminary February Data Notification dated December 1, 2003.

(8) *Affected Measures*: MR-2

Description of Change: Currently, BellSouth is over-counting lines for 2 wire analog loop non-design. Due to a change in the source system data, each end of the circuit is being counted as an individual line. Bellsouth proposes to correct the over-counting of these loops. (RQ4664)

Impact of Change: CLEC CTRR for 2-wire analog loops non-design will approximately double.

% Customer Trouble Report Rate / UCD-ND (B.3.2.11)

105. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March through September 2003.

Maintenance Average Duration

106. This measure tracks the average duration of the customer trouble report from the receipt of the report until the time the trouble is cleared and closed within the system.

Maintenance Average Duration / EELs (B.3.3.4)

107. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March through September 2003.

Maintenance Average Duration / xDSL (B.3.3.5)

108. BellSouth met 13 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In July there were a total of 30 trouble reports with one having an extremely long interval. With such a small number of reports, this one interval had a major effect on the overall interval that caused an out of parity condition with the retail analogue.

Maintenance Average Duration / UNE ISDN Loops (B.3.3.6)

109. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Maintenance Average Duration / UNE 2W Analog Loops Design (B.3.3.8)

110. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Maintenance Average Duration / UNE 2W Analog Loops Non Design (B.3.3.9)

111. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

Maintenance Average Duration / UCD-ND (B.3.3.11)

112. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March through September 2003.

% Repeat Troubles within 30 Days

113. This measurement records the percent of customer troubles, during the current reporting period, which had at least one prior trouble on the same line/circuit, anytime in the preceding 30 calendar days from the receipt of the current trouble report.

% Repeat Troubles within 30 Days / EELs (B.3.4.4)

114. BellSouth met 7of the 14 sub-metrics with CLEC activity during the period from March through September 2003. There were a large number (over 50%) of these reports that were closed as no trouble found. Also, with less than 300 total reports, the small number of CLEC repeated reports increases the percentage more dramatically than the retail analogue with over 70,000 reported troubles.

% Repeat Troubles within 30 Days / xDSL (B.3.4.5)

115. BellSouth met 12 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003. The two missed sub-metrics had 9 and 8 repeated trouble reports. However, with less than 38 total troubles reported in both sub-metrics, the small number or repeated reports increases the percentage more dramatically than the retail analogue with over 2,000 reported troubles.

% Repeat Troubles within 30 Days / UNE ISDN Loops (B.3.4.6)

116. BellSouth met 13 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003. In July there were a total of 85 reports with 26 being repeats. There was no systemic issues identified and this was the only month that was out of parity for the period.

% Repeat Troubles within 30 Days / UNE 2W Analog Loops Design (B.3.4.8)

117. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Repeat Troubles within 30 Days / UNE 2W Analog Loops Non Design (B.3.4.9)

118. BellSouth met 12 of the 14 sub-metrics with CLEC activity during the period from March 2003 through September 2003.

% Repeat Troubles within 30 Days / UCD-ND (B.3.4.11)

119. BellSouth met 14 of the 14 sub-metrics with CLEC activity during the period from March through September 2003. The two missed sub-metrics had 4 troubles in one and 2 troubles in another. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

Collocation

120. BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E, Items E.1.1.1 through E.1.3.2, provides these results.

121. During the months of March 2003 through September 2003, BellSouth met or exceeded the benchmark for every sub-metric that had CLEC activity in this category. There were a total of 92 requests for physical collocation received from the CLECs during this period. The benchmark for the average response time for such requests is less than or equal to 20 days. BellSouth averaged less than 12 days for the average response interval (E.1.1.2 & E.1.1.3) in this sub-metric. In addition, there were a total of 7 requests for virtual collocation received from the CLECs during this period. The benchmark for the average response time for virtual requests is less than or equal to

10 days. BellSouth averaged 7 days for the average response interval (E.1.1.1) in this sub-metric.

122. There were a total of 114 physical collocation orders and 1 virtual collocation order that completed during the period. BellSouth completed all 115 orders in less that the ordered benchmarks for each sub-metric. See sub-metrics E.1.2.1 – E.1.2.13 in Attachment 1 for the individual results for each virtual and physical category.

123. During the period from March 2003 through September 2003, BellSouth completed all 115 of the 115 (100%) (E.1.3.1 - E.1.3.4) scheduled virtual and physical orders on time. These results demonstrate BellSouth's commitment to provide nondiscriminatory access to collocation arrangements in Georgia's central offices.

124. This concludes the data analysis associated with BellSouth's performance for Hot Cuts and UNE Local Loops.

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

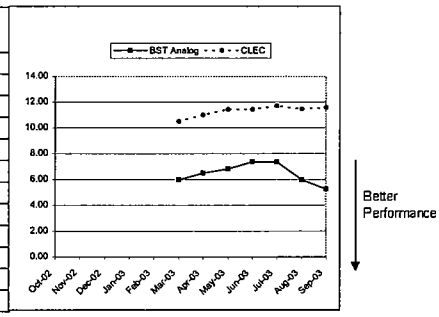
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.
Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.4.1.1 EELs/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.98	162,902	27,229	10.50	1,071	102	9.374	-4.8579	NO
Apr-03	6.50	171,051	26,334	11.00	1,243	113	8.464	-5.6452	NO
May-03	6.84	165,065	24,145	11.42	1,085	95	9.062	-4.9212	NO
Jun-03	7.37	185,006	25,104	11.43	1,863	163	9.430	-5.4786	NO
Jul-03	7.36	224,321	30,490	11.69	1,836	157	8.689	-6.2380	NO
Aug-03	5.97	158,399	26,518	11.45	1,260	110	5.342	-10.7402	NO
Sep-03	5.25	128,406	24,457	11.58	1,610	139	4.893	-15.2161	NO

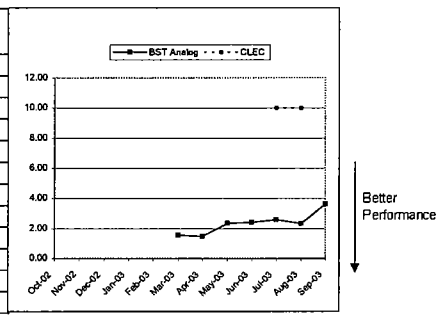
Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



B.2.1.4.1.4 EELs/<10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.57	274,141	175,071				2.632		
Apr-03	1.48	290,465	196,073				2.100		
May-03	2.36	136,950	58,077				4.792		
Jun-03	2.41	133,041	55,104				4.052		
Jul-03	2.60	149,908	57,667	10.00	10	1	4.213	-1.7565	NO
Aug-03	2.33	141,050	60,535	10.00	10	1	3.610	-2.1249	NO
Sep-03	3.63	282,349	77,679				4.367		

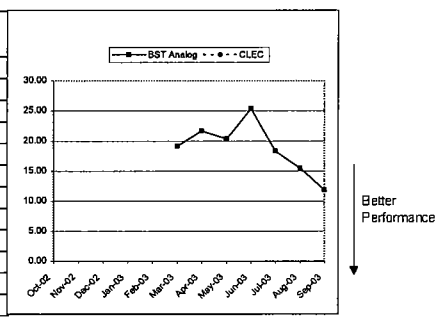
Note 1: Residence, Business, and Design - Dispatch In data serves as the BST Analog for this report



B.2.1.4.2.1 EELs/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	19.16	8,352	436				18.453		
Apr-03	21.72	11,272	519				24.256		
May-03	20.38	7,746	380				19.578		
Jun-03	25.40	9,601	378				32.412		
Jul-03	18.33	6,690	365				17.627		
Aug-03	15.46	3,509	227				27.823		
Sep-03	11.92	2,478	208				12.438		

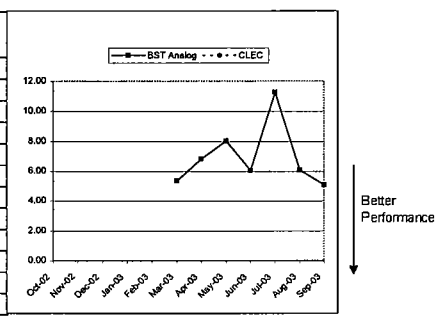
Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



B.2.1.4.2.4 EELs/>=10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.36	928	173				11.971		
Apr-03	6.83	867	127				9.781		
May-03	8.03	1,052	131				14.289		
Jun-03	6.07	1,142	188				10.634		
Jul-03	11.27	1,522	135				16.686		
Aug-03	6.08	432	71				7.831		
Sep-03	5.09	443	87				6.855		

Note 1: Residence, Business, and Design - Dispatch In data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

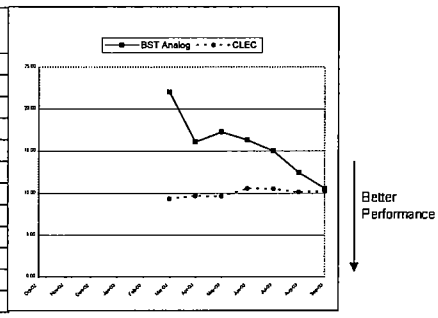
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.
Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.6.3.1 UNE ISDN/<6 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	22.00	9,263	421	9.33	933	100	25.320	4.4994	YES
Apr-03	16.10	5,472	340	9.66	1,082	112	16.435	3.5935	YES
May-03	17.29	4,910	284	9.65	917	95	16.670	3.8649	YES
Jun-03	16.33	4,049	248	10.56	866	82	20.328	2.2270	YES
Jul-03	15.02	3,949	263	10.51	662	63	12.905	2.4907	YES
Aug-03	12.45	2,041	164	10.13	871	86	13.257	1.3129	YES
Sep-03	10.54	1,877	178	10.23	532	52	7.844	0.2526	YES

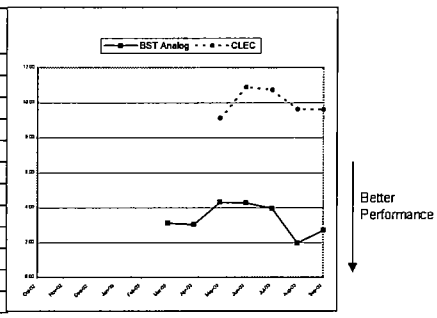
Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report



B.2.1.6.3.2 UNE ISDN/<6 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.12	1,579	506				7.510		
Apr-03	3.04	1,572	517				6.896		
May-03	4.31	2,000	464	9.13	73	8	9.495	-1.4219	YES
Jun-03	4.27	1,401	328	10.90	109	10	8.168	-2.5285	NO
Jul-03	3.97	1,333	336	10.73	279	26	7.582	-4.3818	NO
Aug-03	1.98	815	412	9.63	154	16	3.837	-7.8205	NO
Sep-03	2.71	947	349	9.61	173	18	4.879	-5.6486	NO

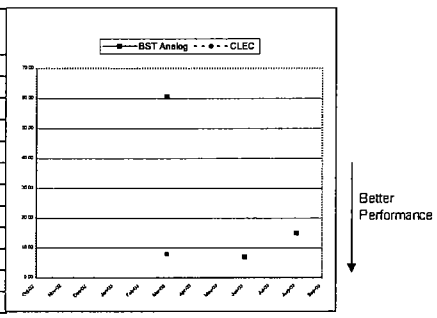
Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report



B.2.1.6.4.1 UNE ISDN/6-13 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	60.50	121	2	8.00	8	1	65.761	0.6518	YES
Apr-03									
May-03									
Jun-03	7.00	14	2				7.071		
Jul-03									
Aug-03	15.00	30	2				1.414		
Sep-03									

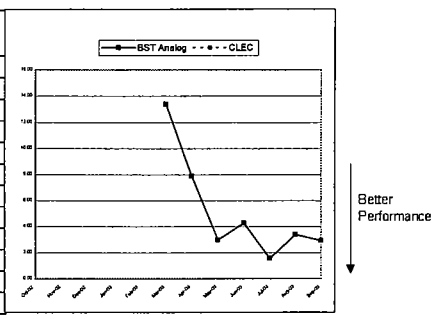
Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report



B.2.1.6.4.2 UNE ISDN/6-13 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	13.39	228	17				16.276		
Apr-03	7.89	47	6				13.429		
May-03	2.98	48	16				3.210		
Jun-03	4.27	64	15				5.293		
Jul-03	1.56	14	9				1.787		
Aug-03	3.40	54	16				1.254		
Sep-03	2.92	35	12				4.330		

Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

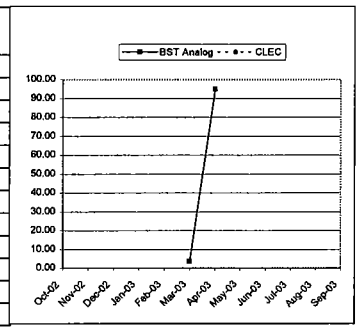
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.6.5.1 UNE ISDN/>=14 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.67	7	2				4.714		
Apr-03	95.00	95	1				0.000		
May-03									
Jun-03									
Jul-03									
Aug-03									
Sep-03									

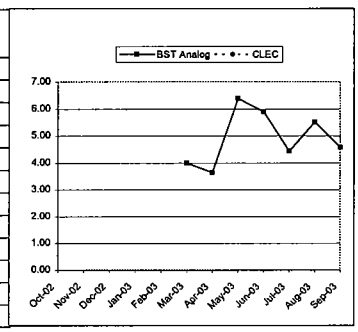


Better Performance

Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report

B.2.1.6.5.2 UNE ISDN/>=14 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.99	176	44				10.934		
Apr-03	3.65	197	54				6.267		
May-03	6.39	211	33				13.291		
Jun-03	5.90	177	30				12.606		
Jul-03	4.44	115	26				6.452		
Aug-03	5.52	110	20				10.767		
Sep-03	4.58	206	45				8.317		



Better Performance

Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

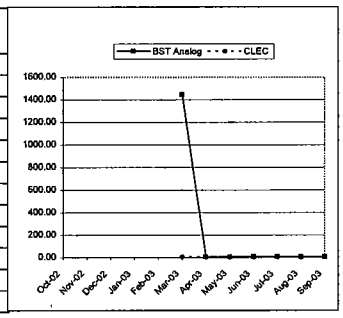
Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1444.99	35,633,367	24,660	4.46	260	58	6.692	1637.4736	YES
Apr-03	6.60	155,315	23,535	4.43	164	37	7.749	1.6995	YES
May-03	6.94	152,177	21,927	4.64	51	11	7.986	0.9566	YES
Jun-03	7.40	166,561	22,510	4.17	75	18	7.679	1.7853	YES
Jul-03	7.52	208,678	27,761	4.53	77	17	7.340	1.6776	YES
Aug-03	6.67	163,517	24,523	4.43	102	23	4.951	2.1622	YES
Sep-03	5.92	134,582	22,729	4.73	104	22	5.073	1.1033	YES

Note 1: Retail Residence and Business (POTS) Plus One Day data serves as the BST Analog for this report

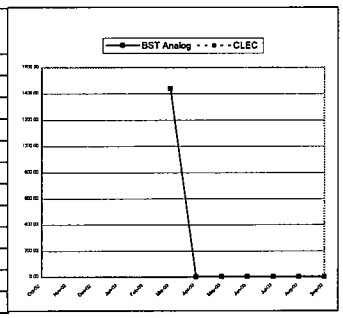


Better Performance

B.2.1.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1440.83	598,618,436	415,469				1.573		
Apr-03	1.81	830,319	459,350				2.378		
May-03	1.83	787,241	431,218	4.40	66	15	2.781	-3.5850	NO
Jun-03	1.84	782,000	425,739	5.33	16	3	2.423	-2.4998	NO
Jul-03	1.92	774,239	402,212	3.43	24	7	2.584	-1.5393	YES
Aug-03	1.83	804,721	439,678	4.00	12	3	2.410	-1.5597	YES
Sep-03	2.10	924,432	440,309	4.75	19	4	3.051	-1.7376	NO

Note 1: Retail Residence and Business (POTS) Plus One Day data serves as the BST Analog for this report

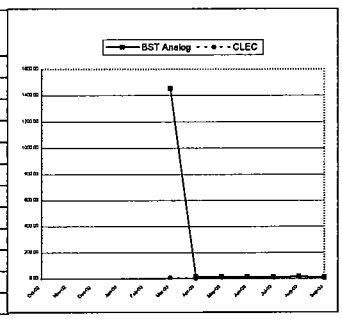


Better Performance

B.2.1.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1452.12	209,105	144	7.00	21	3	17.656	140.3080	YES
Apr-03	13.83	2,020	146	2.00	2	1	17.221	0.6848	YES
May-03	11.55	1,537	133				15.231		
Jun-03	14.12	1,666	118				19.167		
Jul-03	9.53	848	89				8.661		
Aug-03	18.11	1,467	81				45.735		
Sep-03	9.63	886	92	5.00	5	1	11.476	0.4013	YES

Note 1: Retail Residence and Business (POTS) Plus One Day data serves as the BST Analog for this report

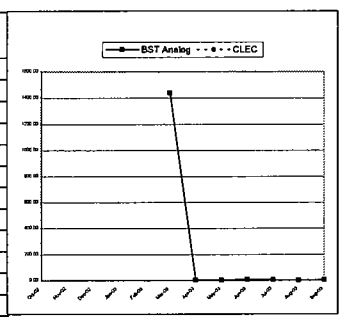


Better Performance

B.2.1.8.2.2 2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1440.62	18,728	13				0.508		
Apr-03	1.60	22	14				1.492		
May-03	1.67	50	30				1.935		
Jun-03	6.58	26	4				7.466		
Jul-03	4.44	40	9	5.00	5	1	7.254	-0.0727	YES
Aug-03	2.22	20	9				3.186		
Sep-03	3.79	42	11				5.050		

Note 1: Retail Residence and Business (POTS) Plus One Day data serves as the BST Analog for this report



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Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

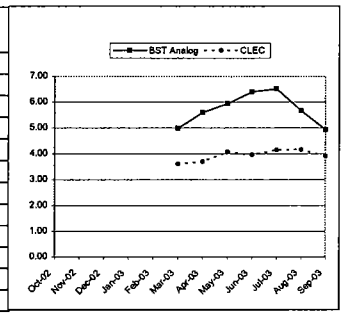
Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.99	122,967	24,660	3.61	300	83	6.692	1.8648	YES
Apr-03	5.60	131,780	23,535	3.69	307	83	6.749	2.5663	YES
May-03	5.94	130,250	21,927	4.06	453	111	6.986	2.7967	YES
Jun-03	6.40	144,051	22,510	3.97	492	124	6.679	4.0430	YES
Jul-03	6.52	180,917	27,761	4.15	627	151	6.340	4.5704	YES
Aug-03	5.67	138,994	24,523	4.16	570	137	3.951	4.4531	YES
Sep-03	4.92	111,853	22,729	3.92	607	155	4.073	3.0615	YES

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

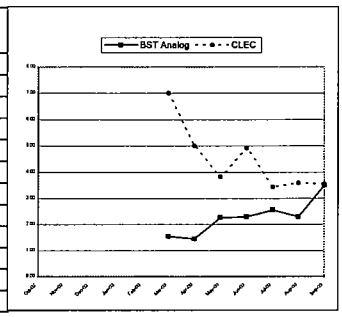


Better Performance

B.2.1.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.54	260,956	168,999	7.00	7	1	2.283	-2.3903	NO
Apr-03	1.45	282,726	194,502	5.00	10	2	1.939	-2.5865	NO
May-03	2.26	125,008	55,257	3.82	42	11	4.559	-1.1317	YES
Jun-03	2.30	123,639	53,854	4.92	59	12	3.425	-2.6507	NO
Jul-03	2.55	138,969	54,484	3.44	55	16	3.582	-0.9901	YES
Aug-03	2.30	134,204	58,282	3.58	86	24	3.329	-1.8831	NO
Sep-03	3.50	248,815	71,056	3.56	32	9	4.221	-0.0383	YES

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

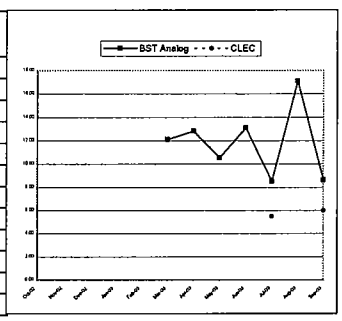


Better Performance

B.2.1.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	12.12	1,745	144				17.656		
Apr-03	12.83	1,874	146				16.221		
May-03	10.55	1,404	133				14.231		
Jun-03	13.12	1,548	118				18.167		
Jul-03	8.53	759	89	5.50	11	2	7.661	0.5528	YES
Aug-03	17.11	1,386	81				44.735		
Sep-03	8.63	794	92	6.00	6	1	10.476	0.2497	YES

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

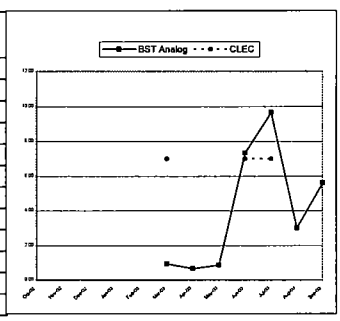


Better Performance

B.2.1.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.94	6	6	7.00	7	1	0.612	-9.1665	NO
Apr-03	0.67	7	11				0.537		
May-03	0.86	16	19				1.140		
Jun-03	7.33	22	3	7.00	7	1	6.658	0.0434	YES
Jul-03	9.67	29	3	7.00	14	2	8.327	0.3508	YES
Aug-03	3.00	9	3				3.464		
Sep-03	5.60	28	5				4.775		

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

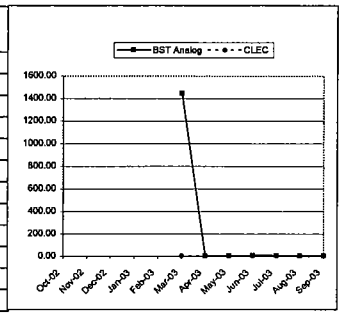
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.
Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1444.99	35,633,367	24,660	5.50	33	6	6.692	526.8493	YES
Apr-03	6.60	155,315	23,535	5.25	63	12	7.749	0.6030	YES
May-03	6.94	152,177	21,927	5.80	29	5	7.986	0.3192	YES
Jun-03	7.40	166,561	22,510	6.00	48	8	7.679	0.5154	YES
Jul-03	7.52	208,678	27,761	5.14	36	7	7.340	0.8556	YES
Aug-03	6.67	163,517	24,523	7.50	30	4	4.951	-0.3361	YES
Sep-03	5.92	134,582	22,729	4.33	13	3	5.073	0.5421	YES

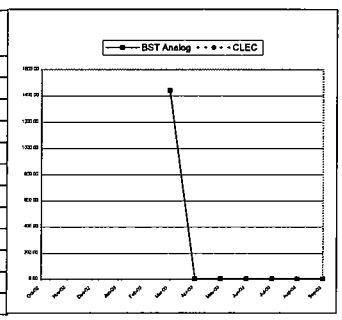
Note 1: Retail Residence and Business (POTS) Plus One Day data serves as the BST Analog for this report



B.2.1.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1440.83	598,618,438	415,469				1.573		
Apr-03	1.81	830,319	459,350				2.378		
May-03	1.83	787,241	431,218	5.00	15	3	2.781	-1.9770	NO
Jun-03	1.84	782,000	425,739	4.60	23	5	2.423	-2.5504	NO
Jul-03	1.92	774,239	402,212	5.00	30	6	2.584	-2.9146	NO
Aug-03	1.83	804,721	439,678	5.29	37	7	2.410	-3.7941	NO
Sep-03	2.10	924,432	440,309	4.25	34	8	3.051	-1.9938	NO

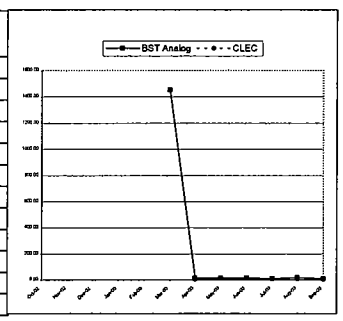
Note 1: Retail Residence and Business (POTS) Plus One Day data serves as the BST Analog for this report



B.2.1.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1452.12	209,105	144				17.656		
Apr-03	13.83	2,020	146	4.00	4	1	17.221	0.5691	YES
May-03	11.55	1,537	133				15.231		
Jun-03	14.12	1,666	118				19.167		
Jul-03	9.53	848	89				8.661		
Aug-03	18.11	1,467	81	7.00	7	1	45.735	0.2414	YES
Sep-03	9.63	886	92	6.00	6	1	11.476	0.3146	YES

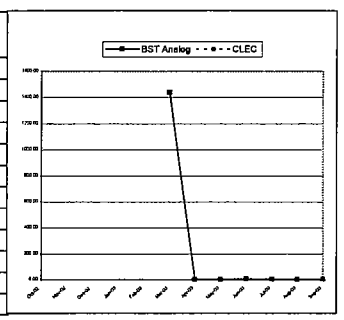
Note 1: Retail Residence and Business (POTS) Plus One Day data serves as the BST Analog for this report



B.2.1.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1440.62	18,728	13				0.506		
Apr-03	1.60	22	14				1.492		
May-03	1.67	50	30				1.935		
Jun-03	6.58	26	4	6.00	6	1	7.466	0.0699	YES
Jul-03	4.44	40	9	5.00	5	1	7.254	-0.0727	YES
Aug-03	2.22	20	9				3.186		
Sep-03	3.79	42	11				5.050		

Note 1: Retail Residence and Business (POTS) Plus One Day data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

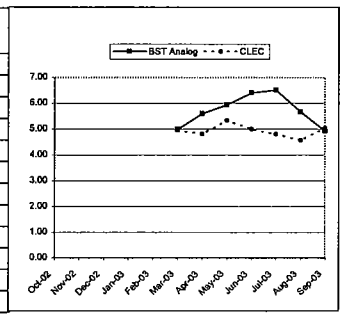
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA (days)

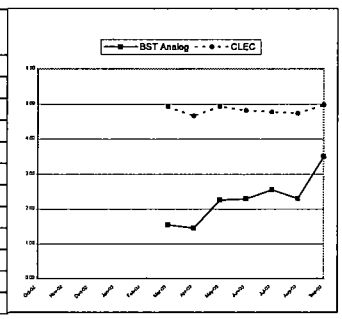
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.99	122,967	24,660	4.96	134	27	6.692	0.0183	YES
Apr-03	5.60	131,780	23,535	4.82	183	38	6.749	0.7151	YES
May-03	5.94	130,250	21,927	5.33	46	9	6.986	0.2605	YES
Jun-03	6.40	144,051	22,510	5.00	55	11	6.679	0.6947	YES
Jul-03	6.52	180,917	27,761	4.82	159	33	6.340	1.5382	YES
Aug-03	5.67	138,994	24,523	4.57	128	28	3.951	1.4677	YES
Sep-03	4.92	111,853	22,729	5.04	116	23	4.073	-0.1440	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA (days)

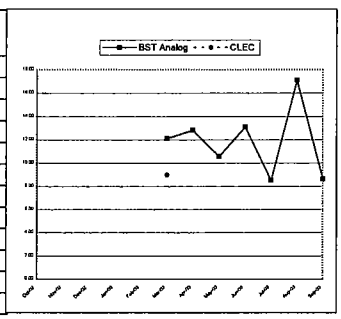
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.54	260,956	168,999	4.93	133	27	2.283	-7.6980	NO
Apr-03	1.45	262,726	194,502	4.67	84	18	1.939	-7.0299	NO
May-03	2.26	125,008	55,257	4.93	286	58	4.559	-4.4556	NO
Jun-03	2.30	123,639	53,854	4.82	265	55	3.425	-5.4595	NO
Jul-03	2.55	138,969	54,484	4.77	544	114	3.582	-6.6135	NO
Aug-03	2.30	134,204	58,262	4.74	526	111	3.329	-7.6998	NO
Sep-03	3.50	248,815	71,056	4.97	761	153	4.221	-4.3092	NO



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA (days)

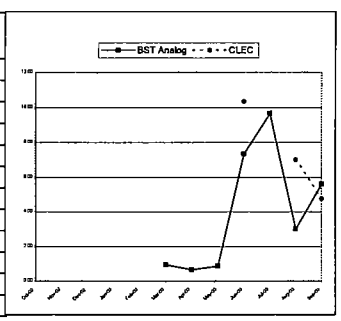
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	12.12	1,745	144	9.00	9	1	17.656	0.1759	YES
Apr-03	12.83	1,874	146				16.221		
May-03	10.55	1,404	133				14.231		
Jun-03	13.12	1,548	118				18.167		
Jul-03	8.53	759	89				7.661		
Aug-03	17.11	1,386	81				44.735		
Sep-03	8.63	794	92				10.476		



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.94	6	6				0.612		
Apr-03	0.67	7	11				0.537		
May-03	0.86	16	19				1.140		
Jun-03	7.33	22	3	10.33	31	3	6.658	-0.5518	YES
Jul-03	9.67	29	3				8.327		
Aug-03	3.00	9	3	7.00	7	1	3.464	-1.0000	YES
Sep-03	5.60	28	5	4.75	19	4	4.775	0.2654	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

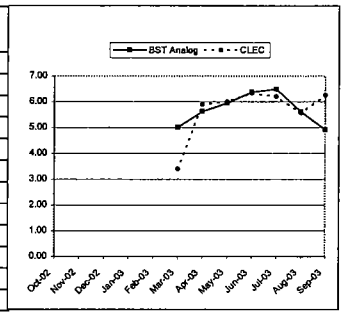
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.
Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.15.1.1 UCL-ND/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.02	128,925	25,698	3.40	17	5	6.728	0.5374	YES
Apr-03	5.63	138,526	24,626	5.90	59	10	6.845	-0.1269	YES
May-03	5.95	135,637	22,783	6.00	12	2	7.294	-0.0090	YES
Jun-03	6.37	149,592	23,481	6.33	19	3	6.722	0.0096	YES
Jul-03	6.49	186,909	28,797	6.20	31	5	6.406	0.1014	YES
Aug-03	5.61	143,377	25,574	5.57	39	7	3.960	0.0233	YES
Sep-03	4.91	115,908	23,615	6.25	25	4	4.100	-0.6544	YES

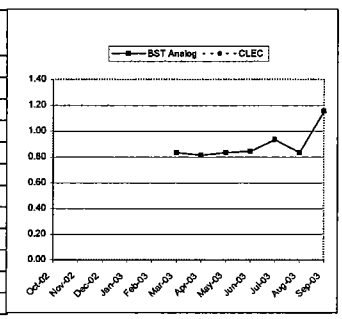


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.1.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.84	352,445	421,976				1.731		
Apr-03	0.81	375,701	461,514				1.417		
May-03	0.83	362,279	434,475				1.817		
Jun-03	0.85	361,460	427,585				1.544		
Jul-03	0.93	379,544	406,151				1.755		
Aug-03	0.84	370,231	443,015				1.494		
Sep-03	1.15	516,618	447,765				2.186		

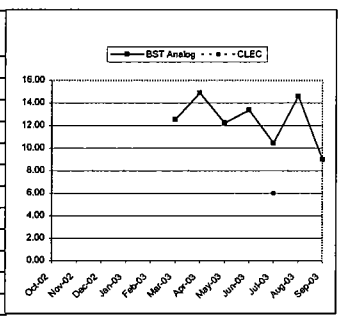


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.1.15.2.1 UCL-ND/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	12.53	2,432	194				16.390		
Apr-03	14.89	3,098	208				23.893		
May-03	12.24	2,179	178				15.275		
Jun-03	13.38	2,395	179				22.131		
Jul-03	10.44	1,556	149	6.00	6	1	11.258	0.3933	YES
Aug-03	14.59	1,824	125				36.371		
Sep-03	8.99	1,160	129				9.889		

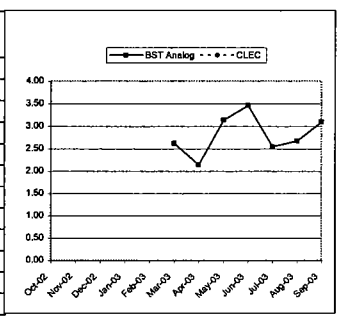


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.1.15.2.2 UCL-ND/>=10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	2.62	530	202				6.545		
Apr-03	2.14	296	138				4.308		
May-03	3.14	424	135				7.261		
Jun-03	3.46	637	184				6.478		
Jul-03	2.55	326	128				3.775		
Aug-03	2.68	225	84				5.609		
Sep-03	3.10	347	112				6.031		



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Coordinated Customers Conversions

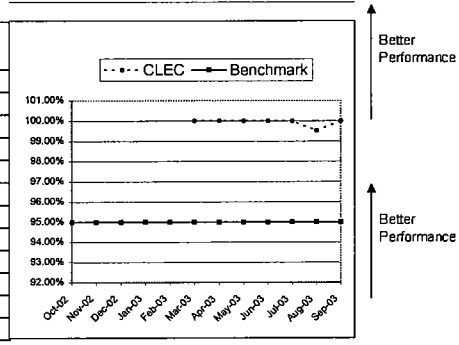
(% of Coordinated Time Intervals Worked to Cutover Loops (BST-CLEC) within 15 min)

Numerator indicates total number of coordinated loop cutovers performed within 15 min for this disaggregation in the reporting period.

Volume indicates the number of items cut for this disaggregation in the reporting period.

B.2.12.2 Loops with LNP/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	322	322			YES
Apr-03	95.00%			100.00%	325	325			YES
May-03	95.00%			100.00%	370	370			YES
Jun-03	95.00%			100.00%	520	520			YES
Jul-03	95.00%			100.00%	937	937			YES
Aug-03	95.00%			99.52%	830	834			YES
Sep-03	95.00%			100.00%	710	710			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Hot Cut Timeliness

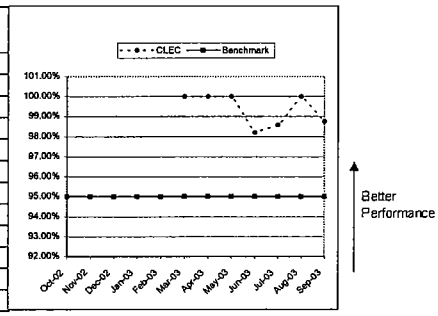
(% of Hot Cuts Performed within 15 Minutes of Scheduled Cut)

Numerator indicates total number of hot cuts performed within 15 minutes of scheduled cut in the reporting period.

Volume indicates total number of hot cut service orders completed for this disaggregation in the reporting period.

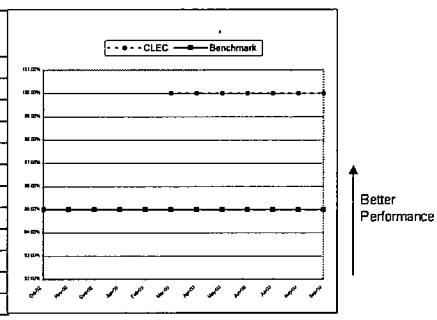
B.2.14.1 Time-Specific SL1/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	73	73			YES
Apr-03	95.00%			100.00%	100	100			YES
May-03	95.00%			100.00%	130	130			YES
Jun-03	95.00%			98.20%	164	167			YES
Jul-03	95.00%			98.59%	419	425			YES
Aug-03	95.00%			100.00%	416	416			YES
Sep-03	95.00%			98.76%	318	322			YES



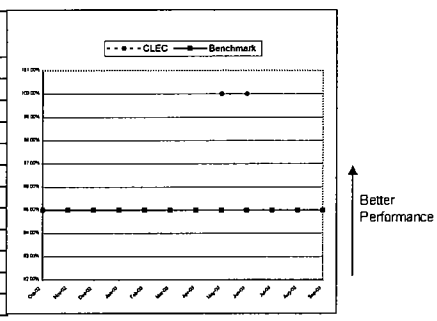
B.2.14.2 Time-Specific SL2/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	11	11			YES
Apr-03	95.00%			100.00%	6	6			YES
May-03	95.00%			100.00%	3	3			YES
Jun-03	95.00%			100.00%	5	5			YES
Jul-03	95.00%			100.00%	6	6			YES
Aug-03	95.00%			100.00%	2	2			YES
Sep-03	95.00%			100.00%	3	3			YES



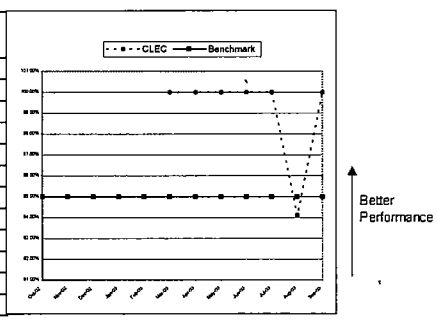
B.2.14.3 Non-Time Specific SL1/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%								
Apr-03	95.00%								
May-03	95.00%			100.00%	1	1			YES
Jun-03	95.00%			100.00%	1	1			YES
Jul-03	95.00%								
Aug-03	95.00%								
Sep-03	95.00%								



B.2.14.4 Non-Time Specific SL2/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	11	11			YES
Apr-03	95.00%			100.00%	42	42			YES
May-03	95.00%			100.00%	21	21			YES
Jun-03	95.00%			100.00%	23	23			YES
Jul-03	95.00%			100.00%	37	37			YES
Aug-03	95.00%			94.12%	16	17			NO
Sep-03	95.00%			100.00%	18	18			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 7 Days - Hot Cuts

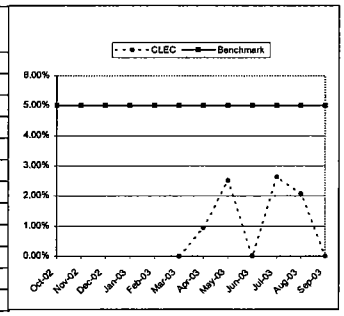
(% of Trouble Reports Received within 7 Days of Hot Cut Service Order Completion)

Numerator indicates total number of hot cut circuits with a trouble report within 7 days following service order completion.

Volume indicates total number of cut counts for this disaggregation in the previous reporting period.

B.2.17.1.1 UNE Loop Design/Dispatch/GA (%)

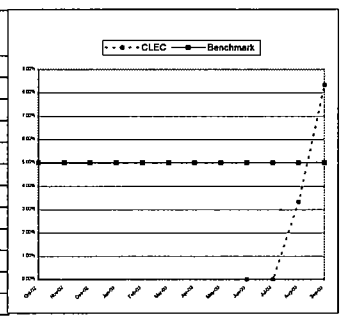
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	5.00%								
Nov-02	5.00%								
Dec-02	5.00%								
Jan-03	5.00%								
Feb-03	5.00%								
Mar-03	5.00%			0.00%	0	104			YES
Apr-03	5.00%			0.94%	1	106			YES
May-03	5.00%			2.52%	3	119			YES
Jun-03	5.00%			0.00%	0	57			YES
Jul-03	5.00%			2.63%	1	38			YES
Aug-03	5.00%			2.08%	1	48			YES
Sep-03	5.00%			0.00%	0	50			YES



Better Performance

B.2.17.1.2 UNE Loop Design/Non-Dispatch/GA (%)

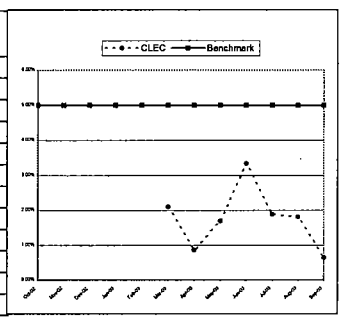
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	5.00%								
Nov-02	5.00%								
Dec-02	5.00%								
Jan-03	5.00%								
Feb-03	5.00%								
Mar-03	5.00%								
Apr-03	5.00%								
May-03	5.00%								
Jun-03	5.00%			0.00%	0	11			YES
Jul-03	5.00%			0.00%	0	49			YES
Aug-03	5.00%			3.33%	3	90			YES
Sep-03	5.00%			8.33%	3	36			NO



Better Performance

B.2.17.2.1 UNE Loop Non-Design/Dispatch/GA (%)

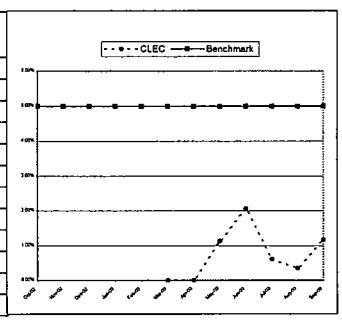
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	5.00%								
Nov-02	5.00%								
Dec-02	5.00%								
Jan-03	5.00%								
Feb-03	5.00%								
Mar-03	5.00%			2.11%	2	95			YES
Apr-03	5.00%			0.86%	1	116			YES
May-03	5.00%			1.69%	2	118			YES
Jun-03	5.00%			3.33%	2	60			YES
Jul-03	5.00%			1.89%	2	106			YES
Aug-03	5.00%			1.82%	4	220			YES
Sep-03	5.00%			0.65%	1	154			YES



Better Performance

B.2.17.2.2 UNE Loop Non-Design/Non-Dispatch/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	5.00%								
Nov-02	5.00%								
Dec-02	5.00%								
Jan-03	5.00%								
Feb-03	5.00%								
Mar-03	5.00%			0.00%	0	69			YES
Apr-03	5.00%			0.00%	0	100			YES
May-03	5.00%			1.14%	1	88			YES
Jun-03	5.00%			2.07%	5	242			YES
Jul-03	5.00%			0.61%	2	327			YES
Aug-03	5.00%			0.35%	2	578			YES
Sep-03	5.00%			1.17%	7	596			YES



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

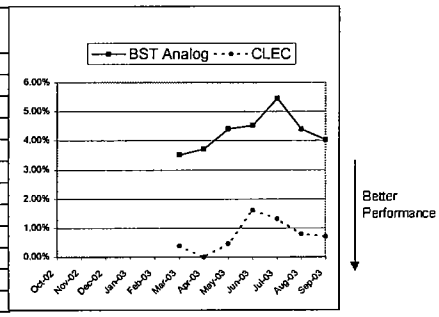
(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.4.1.1 EELs/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.51%	1,199	34,141	0.39%	1	259		2.7225	YES
Apr-03	3.72%	1,217	32,745	0.00%	0	282		3.2852	YES
May-03	4.40%	1,352	30,697	0.46%	1	216		2.8131	YES
Jun-03	4.52%	1,484	32,832	1.62%	5	308		2.4358	YES
Jul-03	5.46%	1,913	35,050	1.32%	4	302		3.1486	YES
Aug-03	4.39%	1,507	34,344	0.80%	2	249		2.7517	YES
Sep-03	4.02%	1,286	31,457	0.71%	2	281		2.8131	YES

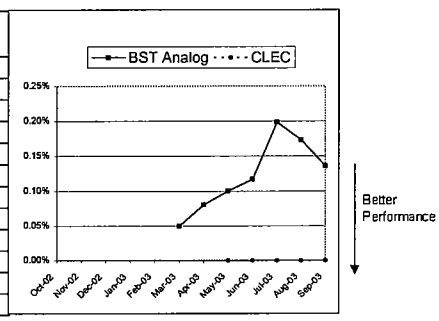
Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



B.2.18.4.1.4 EELs/<10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.05%	107	214,027						
Apr-03	0.08%	197	244,528						
May-03	0.10%	97	96,671	0.00%	0	17		0.1307	YES
Jun-03	0.12%	115	98,267	0.00%	0	10		0.1082	YES
Jul-03	0.20%	185	93,096	0.00%	0	16		0.1785	YES
Aug-03	0.17%	173	99,767	0.00%	0	14		0.1559	YES
Sep-03	0.14%	149	109,684	0.00%	0	17		0.1521	YES

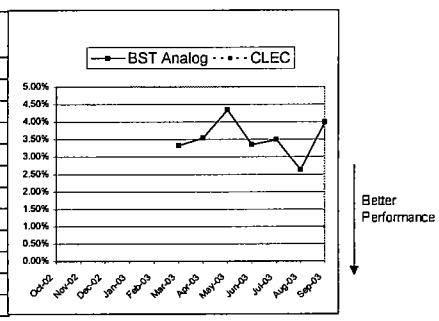
Note 1: Residence, Business, and Design - Dispatch In data serves as the BST Analog for this report



B.2.18.4.2.1 EELs/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.33%	16	481						
Apr-03	3.54%	21	593						
May-03	4.35%	18	414						
Jun-03	3.35%	14	418						
Jul-03	3.49%	14	401						
Aug-03	2.64%	10	379						
Sep-03	3.99%	15	376						

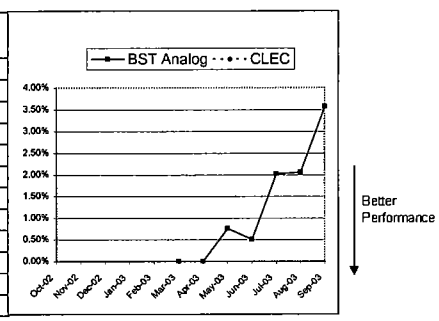
Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



B.2.18.4.2.4 EELs/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	178						
Apr-03	0.00%	0	129						
May-03	0.76%	1	131						
Jun-03	0.51%	1	196						
Jul-03	2.03%	3	148						
Aug-03	2.06%	2	97						
Sep-03	3.57%	4	112						

Note 1: Residence, Business, and Design - Dispatch In data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

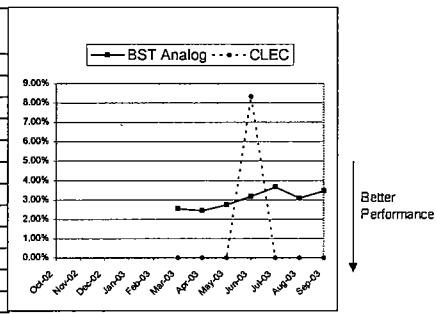
(% of Installation Order Appointments Missed)

Numerator indicates total number of Installation appointments missed for this disaggregation in the reporting period.

Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA (%)

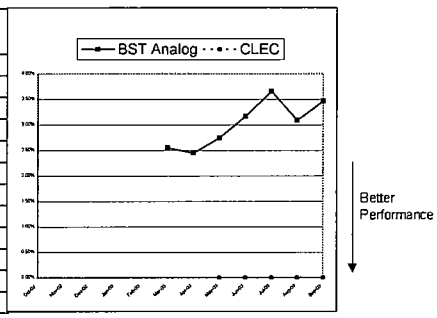
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	2.55%	303	11,869	0.00%	0	122		1.7786	YES
Apr-03	2.45%	294	12,011	0.00%	0	26		0.8068	YES
May-03	2.75%	365	13,291	0.00%	0	10		0.5312	YES
Jun-03	3.17%	430	13,556	8.33%	2	24		-1.4415	YES
Jul-03	3.66%	528	14,429	0.00%	0	15		0.7544	YES
Aug-03	3.09%	549	17,790	0.00%	0	10		0.5641	YES
Sep-03	3.47%	517	14,911	0.00%	0	11		0.6283	YES



Note 1: ADSL (With Dispatch) Provided to Retail data serves as the BST Analog for this report

B.2.18.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA (%)

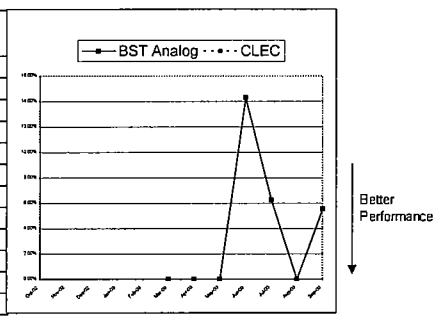
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	2.55%	303	11,869						
Apr-03	2.45%	294	12,011						
May-03	2.75%	365	13,291	0.00%	0	9		0.5040	YES
Jun-03	3.17%	430	13,556	0.00%	0	13		0.6523	YES
Jul-03	3.66%	528	14,429	0.00%	0	12		0.6748	YES
Aug-03	3.09%	549	17,790	0.00%	0	6		0.4370	YES
Sep-03	3.47%	517	14,911	0.00%	0	9		0.5684	YES



Note 1: ADSL (With Dispatch) Provided to Retail data serves as the BST Analog for this report

B.2.18.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA (%)

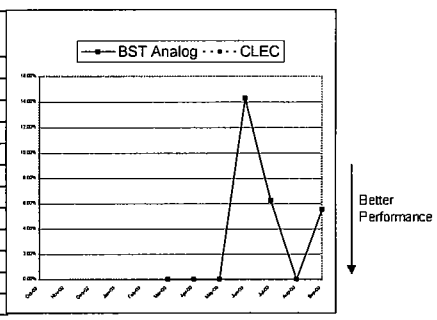
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	10						
Apr-03	0.00%	0	9						
May-03	0.00%	0	11						
Jun-03	14.29%	2	14						
Jul-03	6.25%	1	16						
Aug-03	0.00%	0	14						
Sep-03	5.56%	1	18						



Note 1: ADSL (With Dispatch) Provided to Retail data serves as the BST Analog for this report

B.2.18.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	10						
Apr-03	0.00%	0	9						
May-03	0.00%	0	11						
Jun-03	14.29%	2	14						
Jul-03	6.25%	1	16						
Aug-03	0.00%	0	14						
Sep-03	5.56%	1	18						



Note 1: ADSL (With Dispatch) Provided to Retail data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

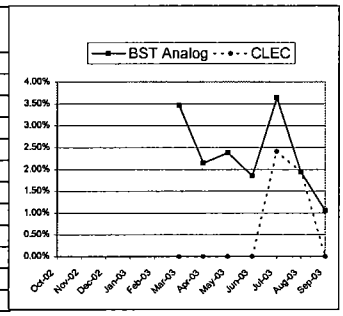
(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.6.1.1 UNE ISDN/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.46%	13	376	0.00%	0	134		1.8810	YES
Apr-03	2.14%	8	373	0.00%	0	132		1.4618	YES
May-03	2.38%	7	294	0.00%	0	114		1.4155	YES
Jun-03	1.85%	5	271	0.00%	0	97		1.1588	YES
Jul-03	3.64%	10	275	2.41%	2	83		0.5233	YES
Aug-03	1.94%	5	258	1.94%	2	103		-0.0023	YES
Sep-03	1.05%	3	285	0.00%	0	69		0.7687	YES

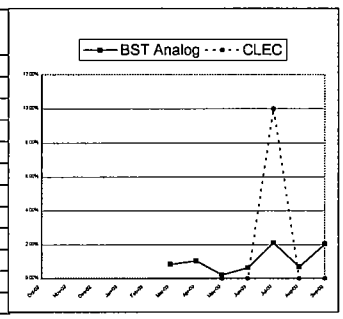
Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report



B.2.18.6.1.2 UNE ISDN/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.84%	5	597						
Apr-03	1.05%	7	665						
May-03	0.22%	4	1,859	0.00%	0	10		0.1465	YES
Jun-03	0.83%	3	480	0.00%	0	10		0.2482	YES
Jul-03	2.11%	9	426	10.00%	3	30		-2.9036	NO
Aug-03	0.68%	4	591	0.00%	0	22		0.3802	YES
Sep-03	2.04%	10	491	0.00%	0	21		0.6471	YES

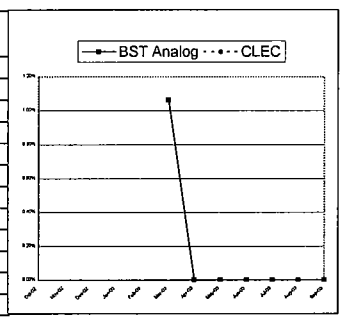
Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report



B.2.18.6.2.1 UNE ISDN/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.06%	1	94						
Apr-03	0.00%	0	4						
May-03	0.00%	0	2						
Jun-03	0.00%	0	2						
Jul-03	0.00%	0	3						
Aug-03	0.00%	0	3						
Sep-03	0.00%	0	1						

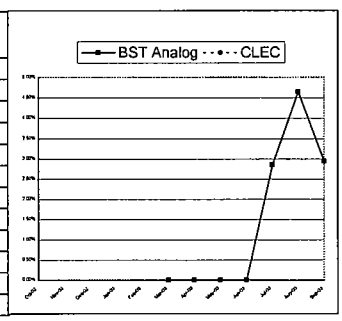
Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report



B.2.18.6.2.2 UNE ISDN/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	68						
Apr-03	0.00%	0	61						
May-03	0.00%	0	46						
Jun-03	0.00%	0	40						
Jul-03	2.86%	1	35						
Aug-03	4.65%	2	43						
Sep-03	2.94%	2	68						

Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report



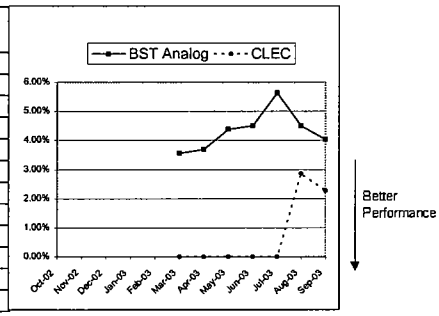
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/GA (%)

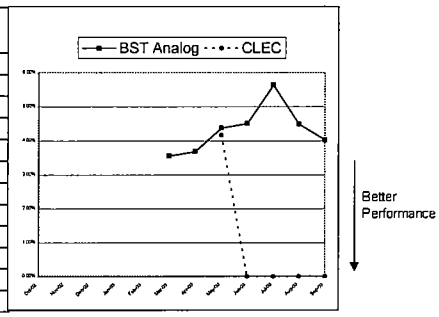
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.56%	1,159	32,565	0.00%	0	83		1.7479	YES
Apr-03	3.69%	1,141	30,937	0.00%	0	69		1.6237	YES
May-03	4.38%	1,282	29,299	0.00%	0	22		1.0030	YES
Jun-03	4.51%	1,404	31,145	0.00%	0	28		1.1492	YES
Jul-03	5.64%	1,877	33,302	0.00%	0	25		1.2215	YES
Aug-03	4.49%	1,465	32,646	2.86%	1	35		0.4656	YES
Sep-03	4.02%	1,207	30,010	2.27%	1	44		0.5901	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/GA (%)

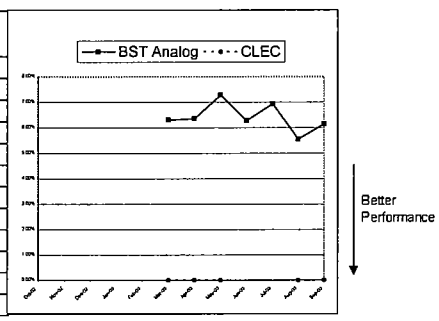
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.56%	1,159	32,565						
Apr-03	3.69%	1,141	30,937						
May-03	4.38%	1,282	29,299	4.17%	1	24		0.0500	YES
Jun-03	4.51%	1,404	31,145	0.00%	0	8		0.6145	YES
Jul-03	5.64%	1,877	33,302	0.00%	0	15		0.9463	YES
Aug-03	4.49%	1,465	32,646	0.00%	0	7		0.5734	YES
Sep-03	4.02%	1,207	30,010	0.00%	0	13		0.7379	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/GA (%)

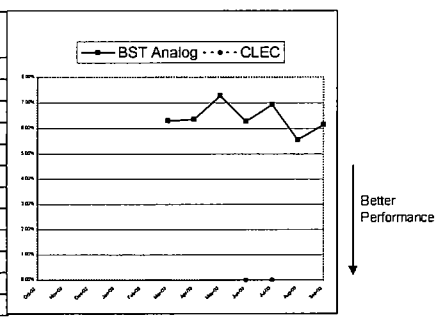
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	6.31%	14	222	0.00%	0	3		0.4464	YES
Apr-03	6.36%	15	236	0.00%	0	2		0.3669	YES
May-03	7.28%	15	206	0.00%	0	1		0.2796	YES
Jun-03	6.28%	13	207						
Jul-03	6.94%	12	173						
Aug-03	5.56%	10	180	0.00%	0	1		0.2419	YES
Sep-03	6.15%	12	195	0.00%	0	1		0.2554	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.8.2.2 2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	6.31%	14	222						
Apr-03	6.36%	15	236						
May-03	7.28%	15	206						
Jun-03	6.28%	13	207	0.00%	0	1		0.2582	YES
Jul-03	6.94%	12	173	0.00%	0	2		0.3839	YES
Aug-03	5.56%	10	180						
Sep-03	6.15%	12	195						



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

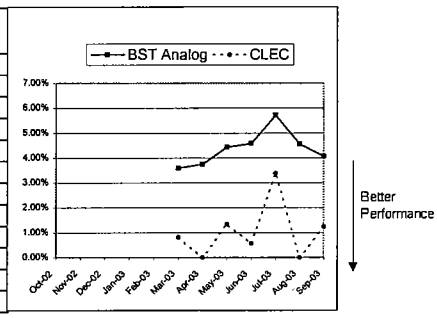
(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.59%	1,132	31,497	0.81%	1	123		1.6537	YES
Apr-03	3.76%	1,120	29,797	0.00%	0	130		2.2484	YES
May-03	4.43%	1,259	28,395	1.34%	2	149		1.8285	YES
Jun-03	4.58%	1,380	30,135	0.57%	1	176		2.5383	YES
Jul-03	5.71%	1,842	32,233	3.38%	7	207		1.4414	YES
Aug-03	4.56%	1,434	31,475	0.00%	0	197		3.0570	YES
Sep-03	4.07%	1,180	29,004	1.24%	3	241		2.2096	YES

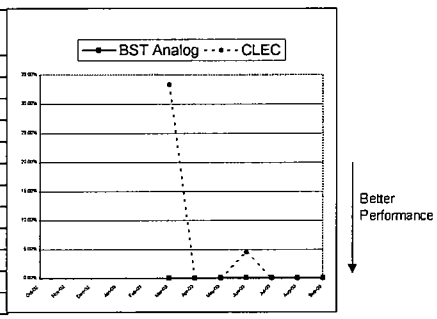
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.18.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.05%	101	207,927	33.33%	1	3		-26.1639	NO
Apr-03	0.08%	186	242,880	0.00%	0	3		0.0479	YES
May-03	0.09%	88	93,818	0.00%	0	16		0.1226	YES
Jun-03	0.11%	108	96,975	4.55%	1	22		-6.2349	NO
Jul-03	0.19%	174	89,874	0.00%	0	27		0.2288	YES
Aug-03	0.17%	165	97,269	0.00%	0	29		0.2220	YES
Sep-03	0.13%	138	102,893	0.00%	0	14		0.1371	YES

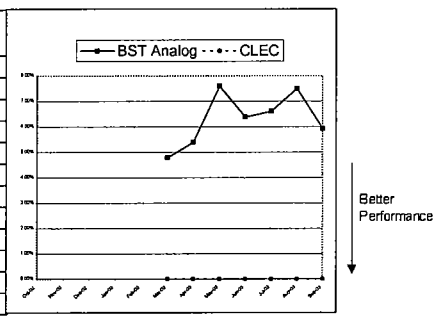
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.18.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.79%	8	167	0.00%	0	1		0.2236	YES
Apr-03	5.39%	9	167	0.00%	0	3		0.4097	YES
May-03	7.59%	12	158	0.00%	0	1		0.2858	YES
Jun-03	6.38%	9	141	0.00%	0	1		0.2602	YES
Jul-03	6.60%	7	106	0.00%	0	2		0.3728	YES
Aug-03	7.50%	9	120	0.00%	0	1		0.2836	YES
Sep-03	5.93%	8	135	0.00%	0	1		0.2501	YES

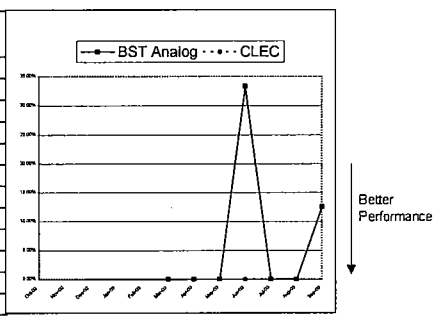
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.18.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	6	0.00%	0	1			YES
Apr-03	0.00%	0	11						
May-03	0.00%	0	19						
Jun-03	33.33%	1	3	0.00%	0	1		0.6124	YES
Jul-03	0.00%	0	3	0.00%	0	2			YES
Aug-03	0.00%	0	3						
Sep-03	12.50%	1	8						

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

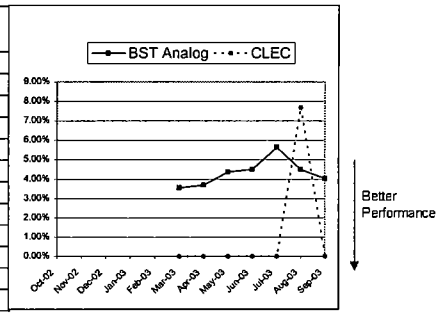
(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.56%	1,159	32,565	0.00%	0	16		0.7682	YES
Apr-03	3.69%	1,141	30,937	0.00%	0	39		1.2213	YES
May-03	4.38%	1,282	29,299	0.00%	0	15		0.8283	YES
Jun-03	4.51%	1,404	31,145	0.00%	0	17		0.8956	YES
Jul-03	5.64%	1,877	33,302	0.00%	0	14		0.9143	YES
Aug-03	4.49%	1,465	32,646	7.69%	1	13		-0.5580	YES
Sep-03	4.02%	1,207	30,010	0.00%	0	7		0.5415	YES

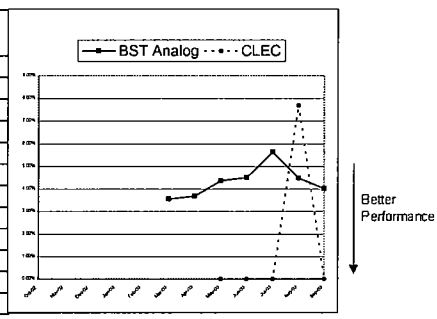
Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



B.2.18.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.56%	1,159	32,565						
Apr-03	3.69%	1,141	30,937						
May-03	4.38%	1,282	29,299	0.00%	0	5		0.4783	YES
Jun-03	4.51%	1,404	31,145	0.00%	0	11		0.7205	YES
Jul-03	5.64%	1,877	33,302	0.00%	0	20		1.0926	YES
Aug-03	4.49%	1,465	32,646	7.69%	1	13		-0.5580	YES
Sep-03	4.02%	1,207	30,010	0.00%	0	21		0.9378	YES

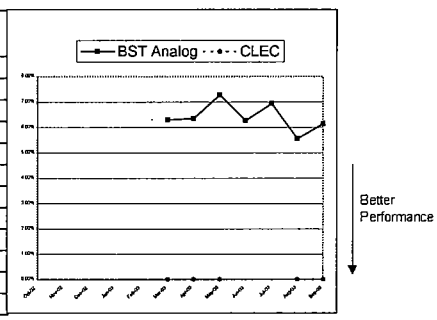
Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



B.2.18.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	6.31%	14	222	0.00%	0	2		0.3653	YES
Apr-03	6.36%	15	236	0.00%	0	2		0.3669	YES
May-03	7.28%	15	206	0.00%	0	2		0.3944	YES
Jun-03	6.28%	13	207						
Jul-03	6.94%	12	173						
Aug-03	5.56%	10	180	0.00%	0	1		0.2419	YES
Sep-03	6.15%	12	195	0.00%	0	1		0.2554	YES

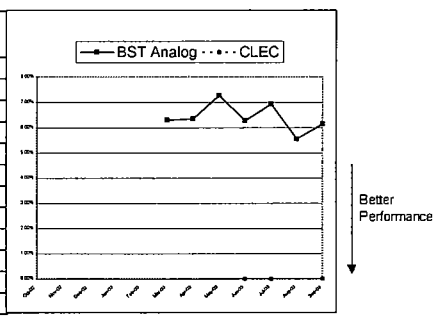
Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



B.2.18.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	6.31%	14	222						
Apr-03	6.36%	15	236						
May-03	7.28%	15	206						
Jun-03	6.28%	13	207	0.00%	0	1		0.2582	YES
Jul-03	6.94%	12	173	0.00%	0	1		0.2722	YES
Aug-03	5.56%	10	180						
Sep-03	6.15%	12	195	0.00%	0	1		0.2554	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



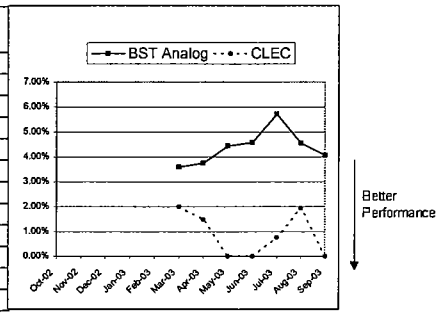
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA (%)

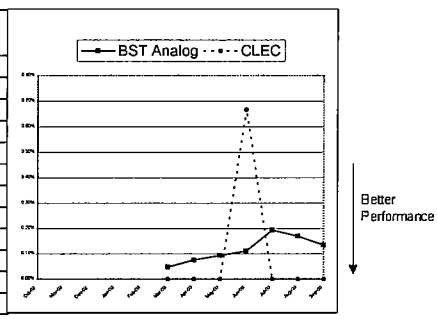
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.59%	1,132	31,497	2.00%	1	50		0.6050	YES
Apr-03	3.78%	1,120	29,797	1.49%	1	67		0.9742	YES
May-03	4.43%	1,259	28,395	0.00%	0	22		1.0099	YES
Jun-03	4.58%	1,380	30,135	0.00%	0	53		1.5935	YES
Jul-03	5.71%	1,842	32,233	0.76%	1	132		2.4485	YES
Aug-03	4.56%	1,434	31,475	1.94%	2	103		1.2703	YES
Sep-03	4.07%	1,180	29,004	0.00%	0	71		1.7331	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.18.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA (%)

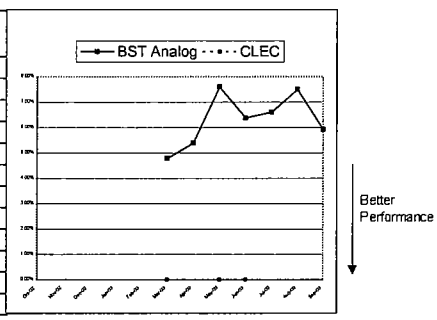
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.05%	101	207,927	0.00%	0	54		0.1620	YES
Apr-03	0.08%	186	242,880	0.00%	0	53		0.2015	YES
May-03	0.09%	88	93,818	0.00%	0	136		0.3571	YES
Jun-03	0.11%	108	96,975	0.67%	1	150		-2.0375	NO
Jul-03	0.19%	174	89,874	0.00%	0	353		0.8259	YES
Aug-03	0.17%	165	97,269	0.00%	0	404		0.8268	YES
Sep-03	0.13%	138	102,893	0.00%	0	348		0.6825	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.18.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA (%)

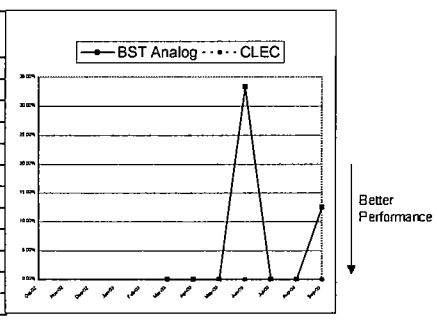
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.79%	8	167	0.00%	0	1		0.2236	YES
Apr-03	5.39%	9	167						
May-03	7.59%	12	158	0.00%	0	1		0.2858	YES
Jun-03	6.38%	9	141	0.00%	0	2		0.3667	YES
Jul-03	6.60%	7	106						
Aug-03	7.50%	9	120						
Sep-03	5.93%	8	135						



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.18.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	6						
Apr-03	0.00%	0	11						
May-03	0.00%	0	19	0.00%	0	3			YES
Jun-03	33.33%	1	3	0.00%	0	3		0.8660	YES
Jul-03	0.00%	0	3						
Aug-03	0.00%	0	3	0.00%	0	1			YES
Sep-03	12.50%	1	8	0.00%	0	4		0.6172	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

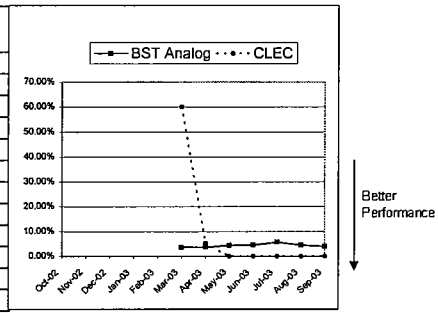
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.15.1.1 UCL-ND/<10 circuits/Dispatch/GA (%)

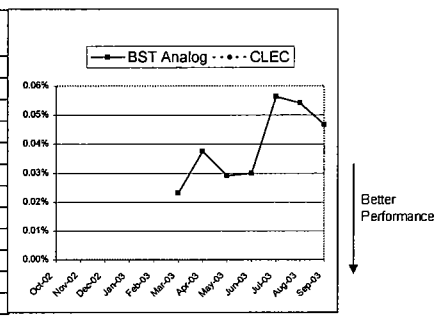
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.56%	1,159	32,565	60.00%	3	5		-6.8116	NO
Apr-03	3.69%	1,141	30,937	5.26%	1	19		-0.3642	YES
May-03	4.38%	1,282	29,299	0.00%	0	5		0.4783	YES
Jun-03	4.51%	1,404	31,145	0.00%	0	4		0.4345	YES
Jul-03	5.64%	1,877	33,302	0.00%	0	6		0.5986	YES
Aug-03	4.49%	1,465	32,646	0.00%	1	9		0.6502	YES
Sep-03	4.02%	1,207	30,010	0.00%	1	6		0.5014	YES



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.18.15.1.2 UCL_ND/<10 circuits/Non-Dispatch/GA (%)

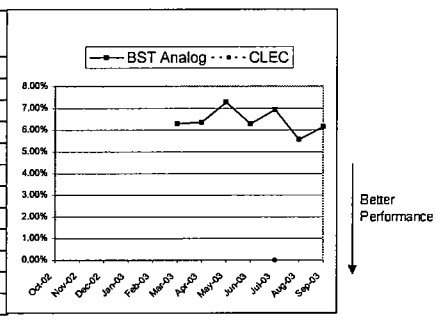
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.02%	107	461,141						
Apr-03	0.04%	192	510,196						
May-03	0.03%	138	473,349						
Jun-03	0.03%	141	471,028						
Jul-03	0.06%	249	441,821						
Aug-03	0.05%	261	482,474						
Sep-03	0.05%	224	479,923						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.18.15.2.1 UCL-ND/>=10 circuits/Dispatch/GA (%)

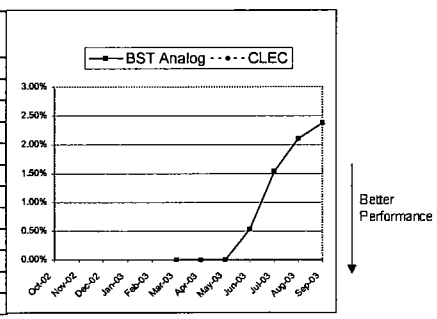
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	6.31%	14	222						
Apr-03	6.36%	15	236						
May-03	7.28%	15	206						
Jun-03	6.28%	13	207						
Jul-03	6.94%	12	173	0.00%	0	1		0.2722	YES
Aug-03	5.56%	10	180						
Sep-03	6.15%	12	195						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.18.15.2.2 UCL-ND/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	207						
Apr-03	0.00%	0	141						
May-03	0.00%	0	135						
Jun-03	0.53%	1	187						
Jul-03	1.54%	2	130						
Aug-03	2.11%	2	95						
Sep-03	2.38%	3	126						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

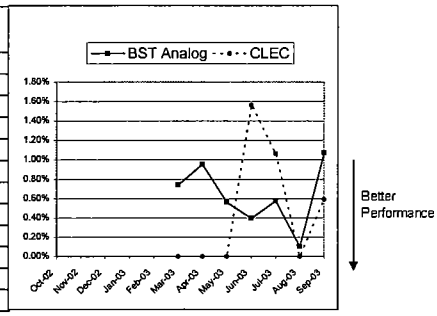
(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.22.1.1 EELs/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.74%	7	945	0.00%	0	124		0.9045	YES
Apr-03	0.96%	10	1,047	0.00%	0	135		1.0738	YES
May-03	0.56%	5	891	0.00%	0	119		0.7697	YES
Jun-03	0.40%	4	1,008	1.56%	3	192		-2.3547	NO
Jul-03	0.58%	5	867	1.06%	2	188		-0.7996	YES
Aug-03	0.10%	1	960	0.00%	0	139		0.3558	YES
Sep-03	1.07%	11	1,027	0.59%	1	169		0.5610	YES

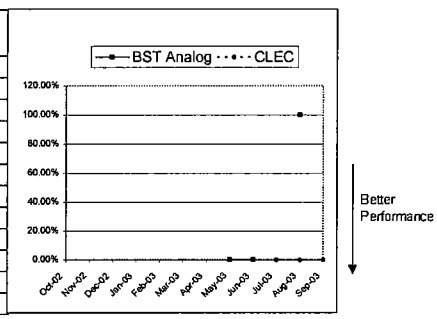
Note 1: Retail DS1/DS3 data serves as the BST Analog for this report



B.2.18.22.1.2 EELs/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03									
May-03	0.00%	0	1	0.00%	0	0			
Jun-03	0.00%	0	1	0.00%	0	0			
Jul-03				0.00%	0	1			
Aug-03	100.00%	1	1	0.00%	0	1			
Sep-03				0.00%	0	0			

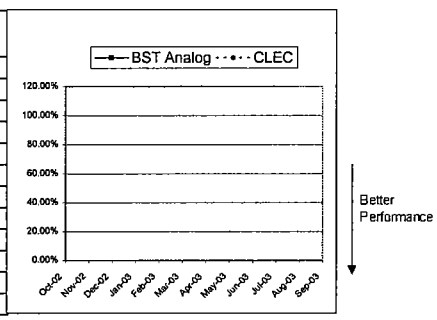
Note 1: Retail DS1/DS3 data serves as the BST Analog for this report



B.2.18.22.2.1 EELs/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03									
May-03									
Jun-03									
Jul-03									
Aug-03									
Sep-03									

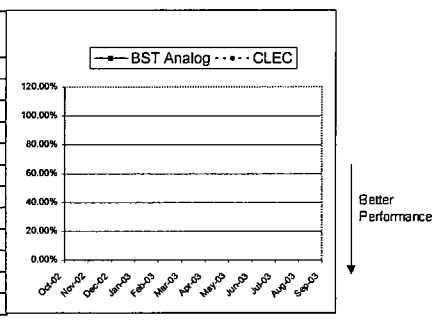
Note 1: Retail DS1/DS3 data serves as the BST Analog for this report



B.2.18.22.2.2 EELs/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03									
May-03									
Jun-03									
Jul-03									
Aug-03									
Sep-03									

Note 1: Retail DS1/DS3 data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

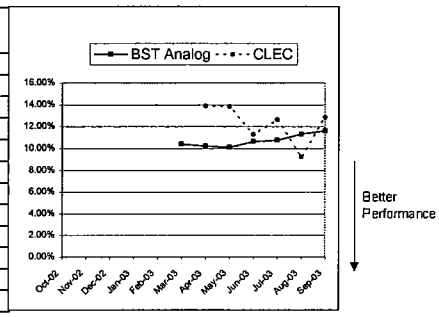
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator Indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume Indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.4.1.1 EELs/<10 circuits/Dispatch/GA (%)

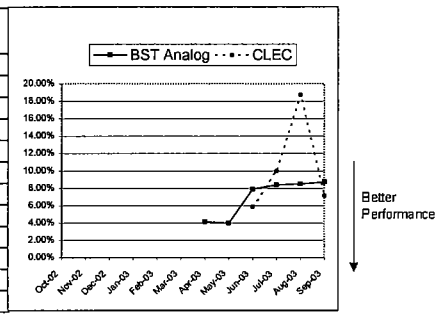
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.42%	3,237	31,064						
Apr-03	10.24%	3,497	34,141	13.90%	36	259		-1.9336	NO
May-03	10.10%	3,308	32,745	13.83%	39	282		-2.0682	NO
Jun-03	10.64%	3,306	31,079	11.31%	25	221		-0.3242	YES
Jul-03	10.76%	3,533	32,832	12.66%	39	308		-1.0719	YES
Aug-03	11.32%	3,967	35,050	9.27%	28	302		1.1178	YES
Sep-03	11.61%	3,989	34,344	12.85%	32	249		-0.6068	YES



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.19.4.1.4 EELs/<10 circuits/Dispatch In/GA (%)

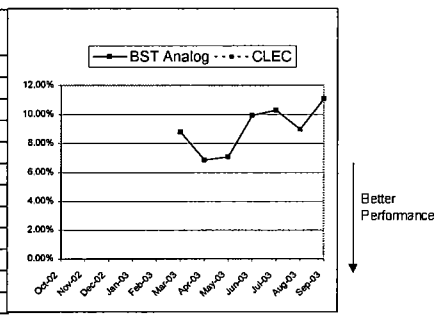
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03	4.13%	8,849	214,027						
May-03	4.01%	9,803	244,528						
Jun-03	7.90%	7,651	96,901	5.88%	1	17		0.3078	YES
Jul-03	8.40%	8,259	98,267	10.00%	1	10		-0.1818	YES
Aug-03	8.51%	7,926	93,096	18.75%	3	16		-1.4670	YES
Sep-03	8.74%	8,722	99,767	7.14%	1	14		0.2119	YES



Note 1: Residence, Business, and Design - Dispatch In data serves as the BST Analog for this report

B.2.19.4.2.1 EELs/>=10 circuits/Dispatch/GA (%)

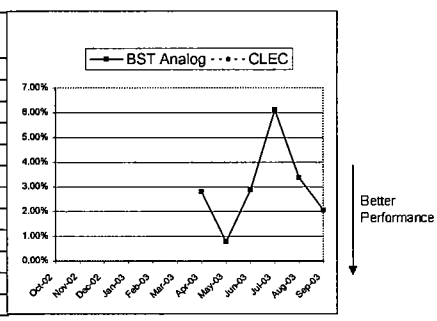
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	8.82%	32	363						
Apr-03	6.86%	33	481						
May-03	7.08%	42	593						
Jun-03	9.93%	44	443						
Jul-03	10.28%	43	418						
Aug-03	8.98%	36	401						
Sep-03	11.08%	42	379						



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.19.4.2.4 EELs/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03	2.81%	5	178						
May-03	0.78%	1	129						
Jun-03	2.88%	4	139						
Jul-03	6.12%	12	196						
Aug-03	3.38%	5	148						
Sep-03	2.06%	2	97						



Note 1: Residence, Business, and Design - Dispatch In data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

(% of Trouble Reports Received within 30 Days of Service Order Completion)

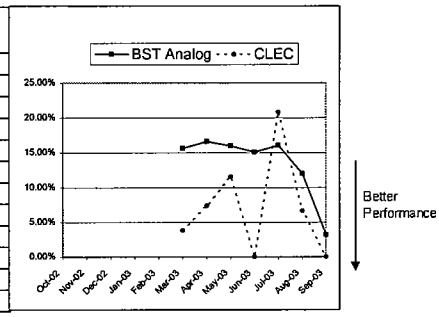
Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.66%	1,721	10,992	3.82%	5	131		3.7071	YES
Apr-03	16.62%	1,973	11,869	7.38%	9	122		2.7292	YES
May-03	15.97%	1,918	12,011	11.54%	3	26		0.6160	YES
Jun-03	15.12%	2,020	13,361	0.00%	0	10		1.3341	YES
Jul-03	16.10%	2,182	13,556	20.83%	5	24		-0.6309	YES
Aug-03	12.02%	1,734	14,429	6.67%	1	15		0.6370	YES
Sep-03	3.21%	571	17,790	0.00%	0	10		0.5757	YES

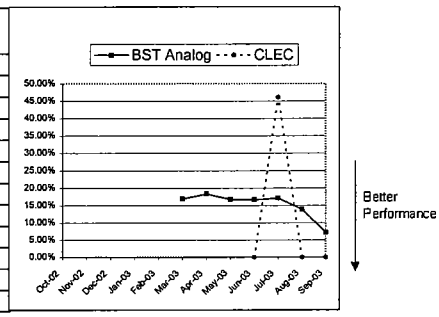
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.2.19.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	16.87%	754	4,469						
Apr-03	18.33%	866	4,725						
May-03	16.76%	775	4,624						
Jun-03	16.62%	819	4,927	0.00%	0	9		1.3383	YES
Jul-03	17.10%	841	4,917	46.15%	6	13		-2.7780	NO
Aug-03	13.90%	691	4,972	0.00%	0	12		1.3901	YES
Sep-03	7.17%	472	6,584	0.00%	0	6		0.6804	YES

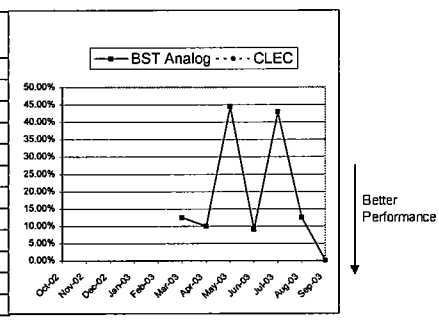
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.2.19.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	12.50%	1	8						
Apr-03	10.00%	1	10						
May-03	44.44%	4	9						
Jun-03	9.09%	1	11						
Jul-03	42.86%	6	14						
Aug-03	12.50%	2	16						
Sep-03	0.00%	0	14						

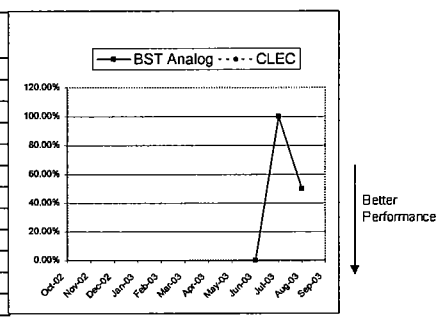
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.2.19.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03									
May-03									
Jun-03	0.00%	0	1						
Jul-03	100.00%	1	1						
Aug-03	50.00%	1	2						
Sep-03									

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

(% of Trouble Reports Received within 30 Days of Service Order Completion)

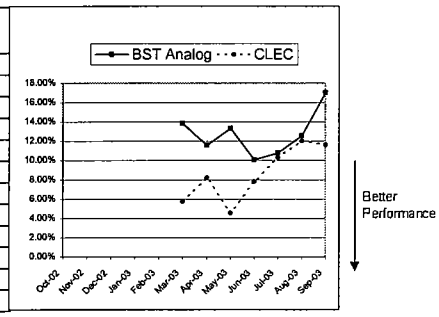
Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.6.1.1 UNE ISDN/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	13.83%	35	253	5.76%	8	139		2.2163	YES
Apr-03	11.59%	24	207	8.21%	11	134		0.9537	YES
May-03	13.33%	34	255	4.55%	6	132		2.4110	YES
Jun-03	10.10%	21	208	7.83%	9	115		0.6484	YES
Jul-03	10.80%	19	176	10.31%	10	97		0.1239	YES
Aug-03	12.57%	21	167	12.05%	10	83		0.1183	YES
Sep-03	17.02%	24	141	11.65%	12	103		1.1025	YES

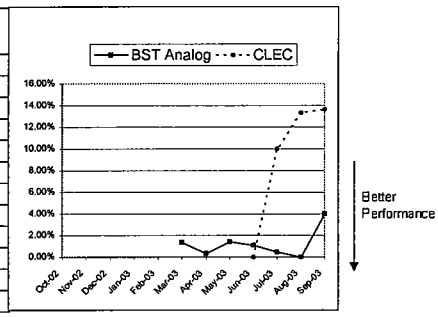
Note 1: Retail ISDN - BRI data serves as the BST Analog for this report



B.2.19.6.1.2 UNE ISDN/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.37%	4	293						
Apr-03	0.33%	1	299						
May-03	1.41%	5	354						
Jun-03	1.10%	3	273	0.00%	0	10		0.3274	YES
Jul-03	0.47%	1	214	10.00%	1	10		-4.3204	NO
Aug-03	0.00%	0	177	13.33%	4	30			NO
Sep-03	3.99%	13	326	13.64%	3	22		-2.2386	NO

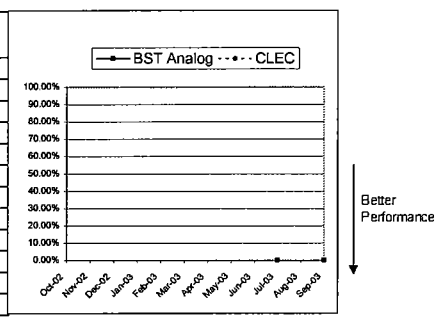
Note 1: Retail ISDN - BRI data serves as the BST Analog for this report



B.2.19.6.2.1 UNE ISDN/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03									
May-03									
Jun-03									
Jul-03	0.00%	0	1						
Aug-03									
Sep-03	0.00%	0	1						

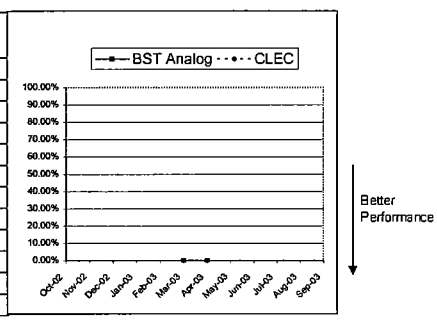
Note 1: Retail ISDN - BRI data serves as the BST Analog for this report



B.2.19.6.2.2 UNE ISDN/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	1						
Apr-03	0.00%	0	9						
May-03									
Jun-03									
Jul-03									
Aug-03									
Sep-03									

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report



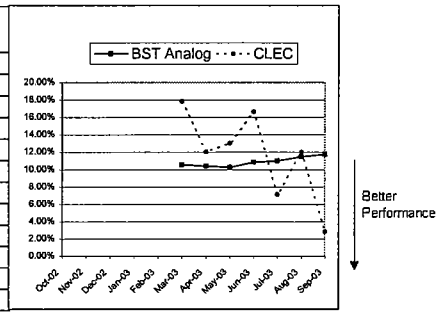
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.
Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/GA (%)

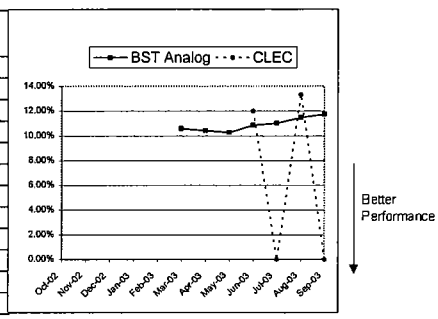
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.58%	3,144	29,725	17.86%	5	28		-1.2520	YES
Apr-03	10.43%	3,395	32,565	12.05%	10	83		-0.4832	YES
May-03	10.28%	3,179	30,937	13.04%	9	69		-0.7563	YES
Jun-03	10.87%	3,210	29,534	16.67%	4	24		-0.9122	YES
Jul-03	11.02%	3,432	31,145	7.14%	2	28		0.6548	YES
Aug-03	11.50%	3,829	33,302	12.00%	3	25		-0.0787	YES
Sep-03	11.75%	3,837	32,646	2.86%	1	35		1.6333	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/GA (%)

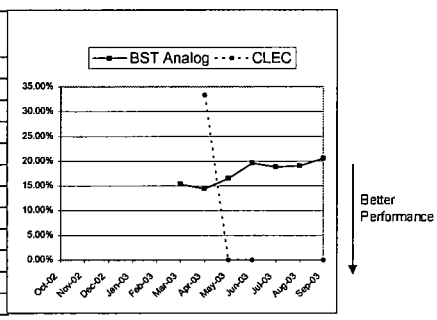
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.58%	3,144	29,725						
Apr-03	10.43%	3,395	32,565						
May-03	10.28%	3,179	30,937						
Jun-03	10.87%	3,210	29,534	12.00%	3	25		-0.1816	YES
Jul-03	11.02%	3,432	31,145	0.00%	0	8		0.9952	YES
Aug-03	11.50%	3,829	33,302	13.33%	2	15		-0.2228	YES
Sep-03	11.75%	3,837	32,646	0.00%	0	7		0.9655	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/GA (%)

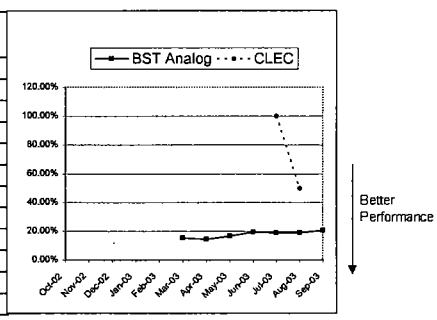
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.34%	29	189						
Apr-03	14.41%	32	222	33.33%	1	3		-0.9267	YES
May-03	16.53%	39	236	0.00%	0	2		0.6266	YES
Jun-03	19.62%	41	209	0.00%	0	1		0.4928	YES
Jul-03	18.84%	39	207						
Aug-03	19.08%	33	173						
Sep-03	20.56%	37	180	0.00%	0	1		0.5073	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.8.2.2 2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.34%	29	189						
Apr-03	14.41%	32	222						
May-03	16.53%	39	236						
Jun-03	19.62%	41	209						
Jul-03	18.84%	39	207	100.00%	1	1		-2.0705	NO
Aug-03	19.08%	33	173	50.00%	1	2		-1.1068	YES
Sep-03	20.56%	37	180						



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

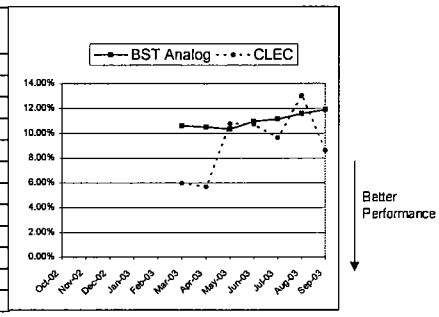
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/GA (%)

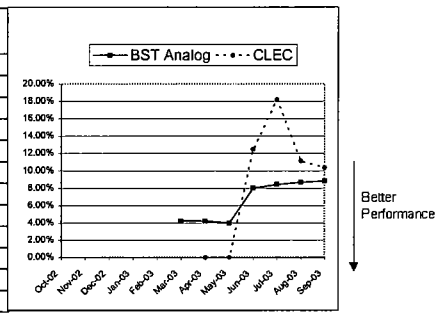
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.60%	3,031	28,589	5.98%	7	117		1.6196	YES
Apr-03	10.52%	3,313	31,497	5.69%	7	123		1.7417	YES
May-03	10.36%	3,086	29,797	10.77%	14	130		-0.1540	YES
Jun-03	10.98%	3,142	28,624	10.74%	16	149		0.0929	YES
Jul-03	11.15%	3,361	30,135	9.66%	17	176		0.6278	YES
Aug-03	11.60%	3,739	32,233	13.04%	27	207		-0.6465	YES
Sep-03	11.89%	3,743	31,475	8.63%	17	197		1.4103	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA (%)

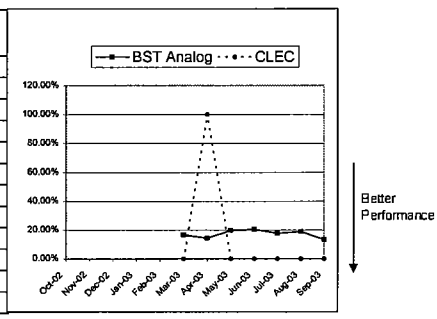
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.23%	8,176	193,514						
Apr-03	4.21%	8,758	207,927	0.00%	0	3		0.3632	YES
May-03	4.01%	9,729	242,880	0.00%	0	3		0.3538	YES
Jun-03	8.03%	7,553	94,023	12.50%	2	16		-0.6573	YES
Jul-03	8.45%	8,191	96,975	18.18%	4	22		-1.6419	YES
Aug-03	8.69%	7,814	89,874	11.11%	3	27		-0.4456	YES
Sep-03	8.85%	8,612	97,269	10.34%	3	29		-0.2826	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA (%)

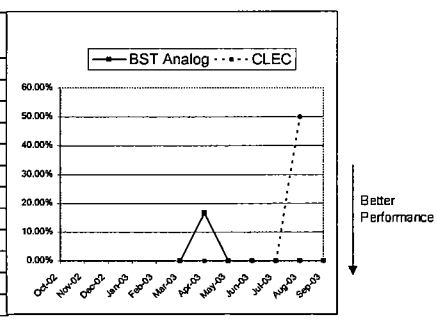
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	16.56%	25	151	0.00%	0	4		0.8793	YES
Apr-03	14.37%	24	167	100.00%	1	1		-2.4337	NO
May-03	19.76%	33	167	0.00%	0	3		0.8519	YES
Jun-03	20.50%	33	161	0.00%	0	1		0.5062	YES
Jul-03	17.73%	25	141	0.00%	0	1		0.4626	YES
Aug-03	18.87%	20	106	0.00%	0	2		0.6757	YES
Sep-03	13.33%	16	120	0.00%	0	1		0.3906	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	3						
Apr-03	16.67%	1	6	0.00%	0	1		0.4140	YES
May-03	0.00%	0	11						
Jun-03	0.00%	0	19						
Jul-03	0.00%	0	3	0.00%	0	1			YES
Aug-03	0.00%	0	3	50.00%	1	2			NO
Sep-03	0.00%	0	3						



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

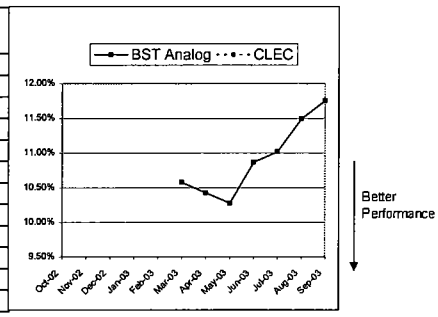
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.10.1.1 2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA (%)

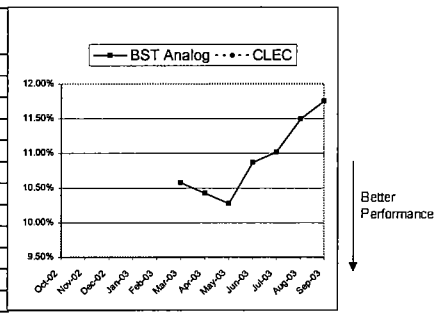
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.58%	3,144	29,725						
Apr-03	10.43%	3,395	32,565						
May-03	10.28%	3,179	30,937						
Jun-03	10.87%	3,210	29,534						
Jul-03	11.02%	3,432	31,145						
Aug-03	11.50%	3,829	33,302						
Sep-03	11.75%	3,837	32,646						



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.10.1.2 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA (%)

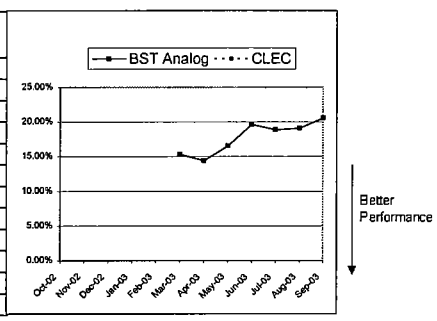
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.58%	3,144	29,725						
Apr-03	10.43%	3,395	32,565						
May-03	10.28%	3,179	30,937						
Jun-03	10.87%	3,210	29,534						
Jul-03	11.02%	3,432	31,145						
Aug-03	11.50%	3,829	33,302						
Sep-03	11.75%	3,837	32,646						



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.10.2.1 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA (%)

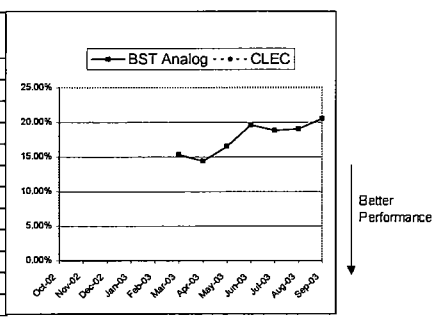
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.34%	29	189						
Apr-03	14.41%	32	222						
May-03	16.53%	39	236						
Jun-03	19.62%	41	209						
Jul-03	18.84%	39	207						
Aug-03	19.08%	33	173						
Sep-03	20.56%	37	180						



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.10.2.2 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.34%	29	189						
Apr-03	14.41%	32	222						
May-03	16.53%	39	236						
Jun-03	19.62%	41	209						
Jul-03	18.84%	39	207						
Aug-03	19.08%	33	173						
Sep-03	20.56%	37	180						



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

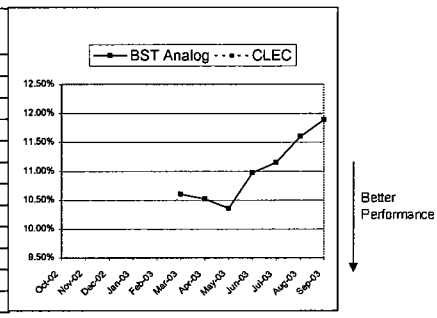
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.11.1.1 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA (%)

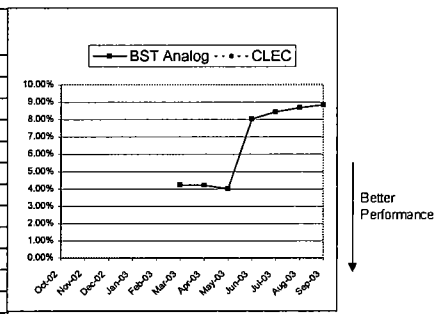
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.60%	3,031	28,589						
Apr-03	10.52%	3,313	31,497						
May-03	10.36%	3,086	29,797						
Jun-03	10.98%	3,142	28,624						
Jul-03	11.15%	3,361	30,135						
Aug-03	11.60%	3,739	32,233						
Sep-03	11.89%	3,743	31,475						



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.11.1.4 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA (%)

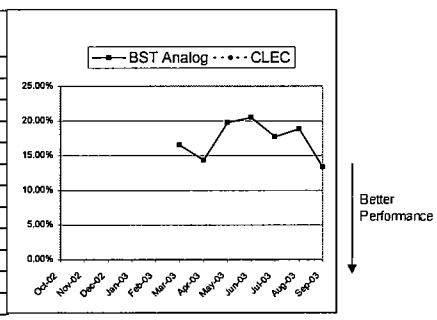
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.23%	8,176	193,514						
Apr-03	4.21%	8,758	207,927						
May-03	4.01%	9,729	242,880						
Jun-03	8.03%	7,553	94,023						
Jul-03	8.45%	8,191	96,975						
Aug-03	8.69%	7,814	89,874						
Sep-03	8.85%	8,612	97,269						



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.11.2.1 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA (%)

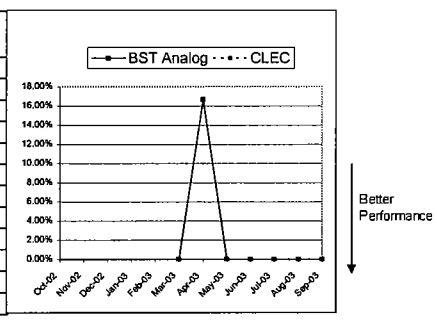
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	16.56%	25	151						
Apr-03	14.37%	24	167						
May-03	19.76%	33	167						
Jun-03	20.50%	33	161						
Jul-03	17.73%	25	141						
Aug-03	18.87%	20	106						
Sep-03	13.33%	16	120						



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.11.2.4 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	3						
Apr-03	16.67%	1	6						
May-03	0.00%	0	11						
Jun-03	0.00%	0	19						
Jul-03	0.00%	0	3						
Aug-03	0.00%	0	3						
Sep-03	0.00%	0	3						



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

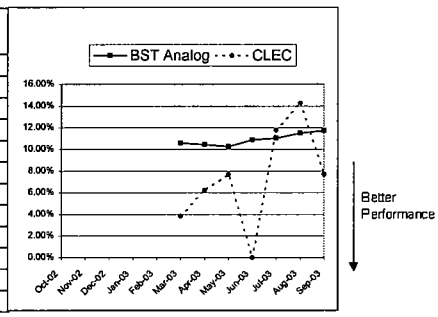
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA (%)

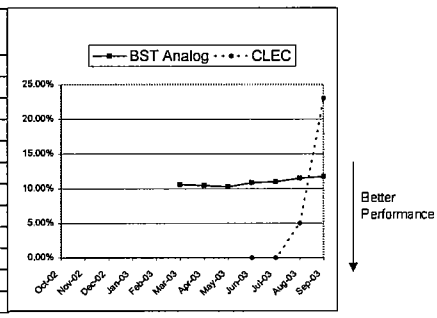
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.58%	3,144	29,725	3.85%	1	26		1.1155	YES
Apr-03	10.43%	3,395	32,565	6.25%	1	16		0.5464	YES
May-03	10.28%	3,179	30,937	7.69%	3	39		0.5310	YES
Jun-03	10.87%	3,210	29,534	0.00%	0	15		1.3521	YES
Jul-03	11.02%	3,432	31,145	11.76%	2	17		-0.0981	YES
Aug-03	11.50%	3,829	33,302	14.29%	2	14		-0.3269	YES
Sep-03	11.75%	3,837	32,646	7.69%	1	13		0.4546	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA (%)

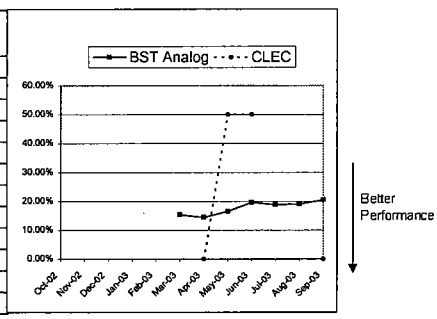
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.58%	3,144	29,725						
Apr-03	10.43%	3,395	32,565						
May-03	10.28%	3,179	30,937						
Jun-03	10.87%	3,210	29,534	0.00%	0	5		0.7808	YES
Jul-03	11.02%	3,432	31,145	0.00%	0	11		1.1669	YES
Aug-03	11.50%	3,829	33,302	5.00%	1	20		0.9107	YES
Sep-03	11.75%	3,837	32,646	23.08%	3	13		-1.2675	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA (%)

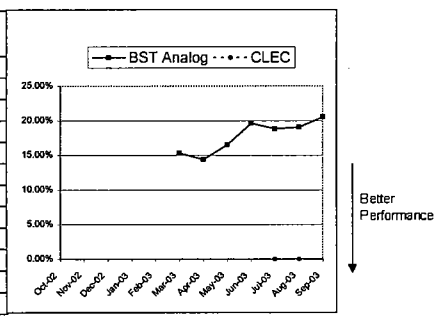
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.34%	29	189						
Apr-03	14.41%	32	222	0.00%	0	2		0.5778	YES
May-03	16.53%	39	236	50.00%	1	2		-1.2692	YES
Jun-03	19.62%	41	209	50.00%	1	2		-1.0769	YES
Jul-03	18.84%	39	207						
Aug-03	19.08%	33	173						
Sep-03	20.56%	37	180	0.00%	0	1		0.5073	YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.34%	29	189						
Apr-03	14.41%	32	222						
May-03	16.53%	39	236						
Jun-03	19.62%	41	209						
Jul-03	18.84%	39	207	0.00%	0	1		0.4807	YES
Aug-03	19.08%	33	173	0.00%	0	1		0.4841	YES
Sep-03	20.56%	37	180						



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

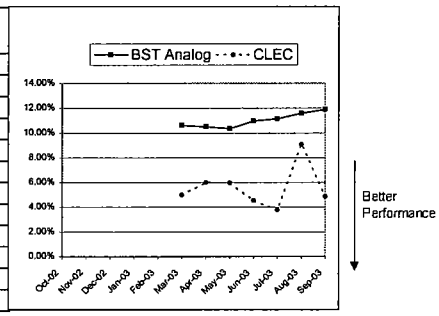
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA (%)

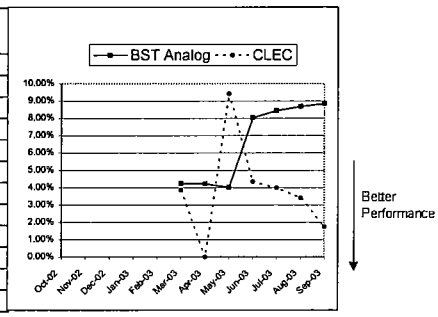
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.60%	3,031	28,589	5.00%	2	40		1.1500	YES
Apr-03	10.52%	3,313	31,497	6.00%	3	50		1.0406	YES
May-03	10.36%	3,086	29,797	5.97%	4	67		1.1771	YES
Jun-03	10.98%	3,142	28,624	4.55%	1	22		0.9646	YES
Jul-03	11.15%	3,361	30,135	3.77%	2	53		1.7052	YES
Aug-03	11.60%	3,739	32,233	9.09%	12	132		0.8984	YES
Sep-03	11.89%	3,743	31,475	4.85%	5	103		2.2029	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA (%)

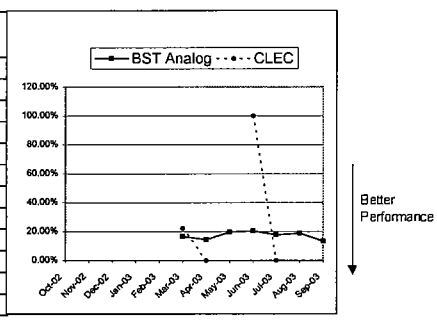
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.23%	8,176	193,514	3.85%	2	52		0.1358	YES
Apr-03	4.21%	8,758	207,927	0.00%	0	54		1.5407	YES
May-03	4.01%	9,729	242,880	9.43%	5	53		-2.0151	NO
Jun-03	8.03%	7,553	94,023	4.35%	6	138		1.5916	YES
Jul-03	8.45%	8,191	96,975	4.00%	6	150		1.9568	YES
Aug-03	8.89%	7,814	89,874	3.40%	12	353		3.5240	YES
Sep-03	8.85%	8,612	97,269	1.73%	7	404		5.0281	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA (%)

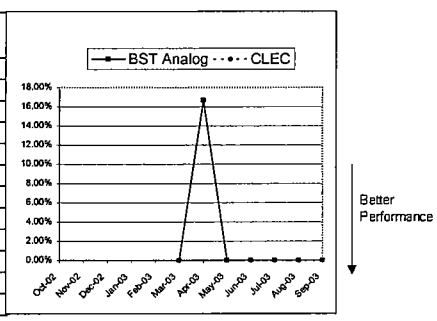
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	16.56%	25	151	22.22%	2	9		-0.4443	YES
Apr-03	14.37%	24	167	0.00%	0	1		0.4085	YES
May-03	19.76%	33	167						
Jun-03	20.50%	33	161	100.00%	1	1		-1.9634	NO
Jul-03	17.73%	25	141	0.00%	0	2		0.6519	YES
Aug-03	18.87%	20	106						
Sep-03	13.33%	16	120						



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00%	0	3						
Apr-03	16.67%	1	6						
May-03	0.00%	0	11						
Jun-03	0.00%	0	19	0.00%	0	3			YES
Jul-03	0.00%	0	3	0.00%	0	3			YES
Aug-03	0.00%	0	3						
Sep-03	0.00%	0	3	0.00%	0	1			YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

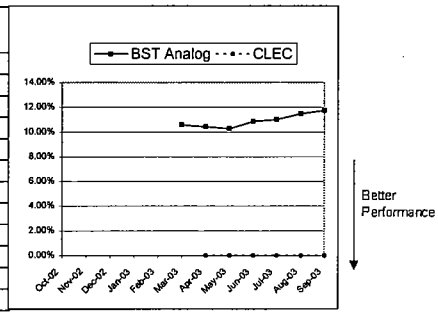
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.
Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.15.1.1 UCL-ND/<10 circuits/Dispatch/GA (%)

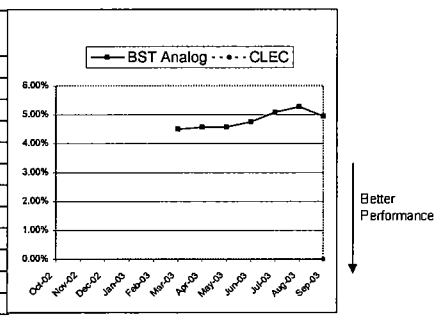
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.58%	3,144	29,725						
Apr-03	10.43%	3,395	32,565	0.00%	0	5		0.7628	YES
May-03	10.28%	3,179	30,937	0.00%	0	19		1.4747	YES
Jun-03	10.87%	3,210	29,534	0.00%	0	5		0.7808	YES
Jul-03	11.02%	3,432	31,145	0.00%	0	4		0.7038	YES
Aug-03	11.50%	3,829	33,302	0.00%	0	6		0.8828	YES
Sep-03	11.75%	3,837	32,646	0.00%	0	9		1.0947	YES



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/GA (%)

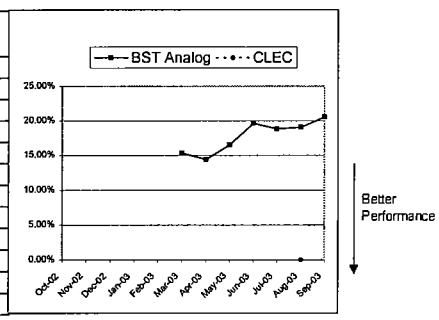
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.50%	19,685	437,361						
Apr-03	4.57%	21,074	461,141						
May-03	4.58%	23,380	510,196						
Jun-03	4.76%	22,594	474,485						
Jul-03	5.09%	23,965	471,028						
Aug-03	5.27%	23,300	441,821						
Sep-03	4.94%	23,848	482,474	0.00%	0	2		0.3225	YES



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.2.1 UCL-ND/>=10 circuits/Dispatch/GA (%)

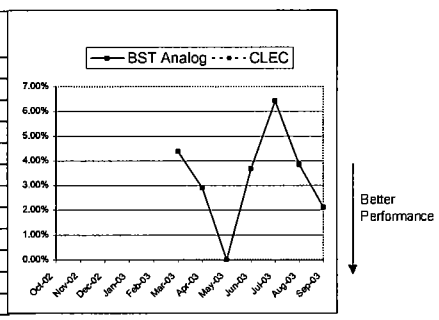
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.34%	29	189						
Apr-03	14.41%	32	222						
May-03	16.53%	39	236						
Jun-03	19.62%	41	209						
Jul-03	18.84%	39	207						
Aug-03	19.08%	33	173	0.00%	0	1		0.4841	YES
Sep-03	20.56%	37	180						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.2.2 UCL-ND/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.38%	6	137						
Apr-03	2.90%	6	207						
May-03	0.00%	0	141						
Jun-03	3.68%	5	136						
Jul-03	6.42%	12	187						
Aug-03	3.85%	5	130						
Sep-03	2.11%	2	95						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

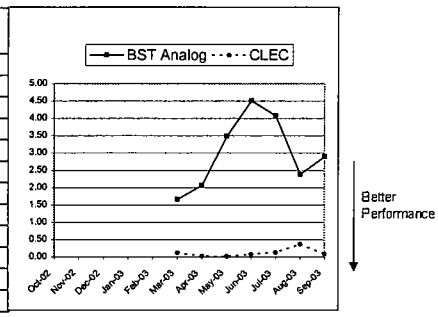
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.66	19,761	11,902	0.12	6	50	17.446	0.6229	YES
Apr-03	2.07	24,988	12,068	0.02	0	19	12.417	0.7180	YES
May-03	3.49	46,589	13,361	0.02	0	1	18.847	0.1841	YES
Jun-03	4.51	61,200	13,556	0.07	0	4	23.200	0.3830	YES
Jul-03	4.07	58,750	14,429	0.13	0	2	26.968	0.2065	YES
Aug-03	2.38	42,375	17,790	0.37	0	1	22.099	0.0912	YES
Sep-03	2.90	43,178	14,911	0.08	0	1	30.910	0.0910	YES

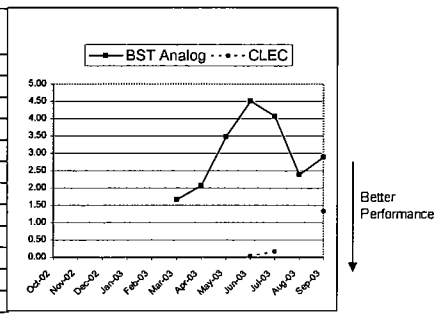
Note 1: ADSL (With Dispatch) Provided to Retail data serves as the BST Analog for this report



B.2.21.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.66	19,761	11,902				17.446		
Apr-03	2.07	24,988	12,068				12.417		
May-03	3.49	46,589	13,361				18.847		
Jun-03	4.51	61,200	13,556	0.03	0	1	23.200	0.1932	YES
Jul-03	4.07	58,750	14,429	0.17	0	1	26.968	0.1448	YES
Aug-03	2.38	42,375	17,790				22.099		
Sep-03	2.90	43,178	14,911	1.33	1	1	30.910	0.0505	YES

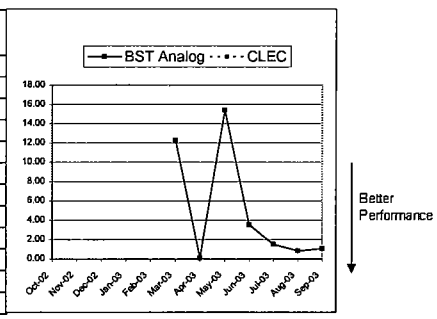
Note 1: ADSL (With Dispatch) Provided to Retail data serves as the BST Analog for this report



B.2.21.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	12.28	123	10				28.082		
Apr-03	0.09	1	9				0.148		
May-03	15.42	170	11				49.990		
Jun-03	3.52	49	14				11.872		
Jul-03	1.51	24	16				5.820		
Aug-03	0.84	12	14				3.021		
Sep-03	1.05	19	18				4.112		

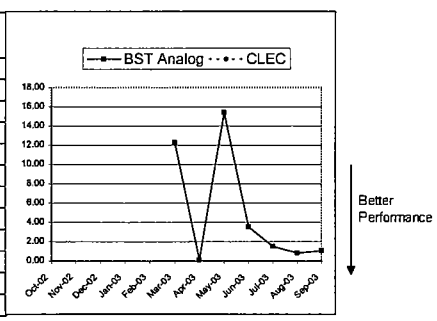
Note 1: ADSL (With Dispatch) Provided to Retail data serves as the BST Analog for this report



B.2.21.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	12.28	123	10				28.082		
Apr-03	0.09	1	9				0.148		
May-03	15.42	170	11				49.990		
Jun-03	3.52	49	14				11.872		
Jul-03	1.51	24	16				5.820		
Aug-03	0.84	12	14				3.021		
Sep-03	1.05	19	18				4.112		

Note 1: ADSL (With Dispatch) Provided to Retail data serves as the BST Analog for this report

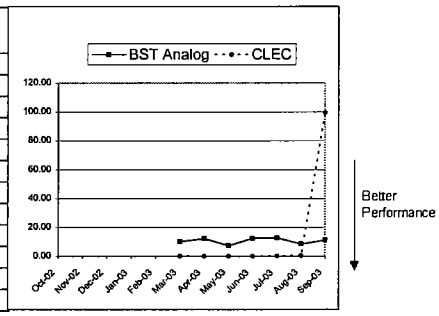


Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.6.1.1 UNE ISDN/<10 circuits/Dispatch/GA (hours)

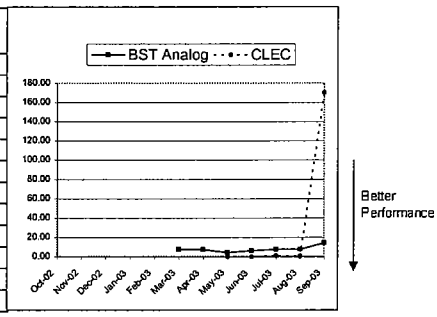
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.29	4,248	413	0.18	22	125	42.060	2.3542	YES
Apr-03	12.28	4,938	402	0.03	4	117	41.350	2.8208	YES
May-03	7.43	2,324	313	0.02	2	110	29.934	2.2323	YES
Jun-03	12.45	3,374	271	0.10	9	93	40.880	2.5144	YES
Jul-03	12.66	3,480	275	0.17	12	69	38.983	2.3791	YES
Aug-03	8.45	2,181	258	0.43	44	102	30.242	2.2682	YES
Sep-03	11.17	3,185	285	99.68	5,382	54	117.777	-5.0830	NO



Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report

B.2.21.6.1.2 UNE ISDN/<10 circuits/Non-Dispatch/GA (hours)

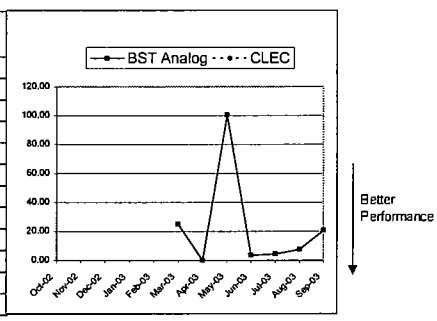
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	7.62	4,620	606				36.600		
Apr-03	7.17	4,844	676				36.654		
May-03	4.40	8,216	1,868	0.02	0	9	17.642	0.7427	YES
Jun-03	6.19	2,971	480	0.05	0	9	39.242	0.4654	YES
Jul-03	7.59	3,232	426	1.03	24	23	33.991	0.9015	YES
Aug-03	7.75	4,582	591	0.78	16	21	33.296	0.9423	YES
Sep-03	14.38	7,062	491	170.43	2,557	15	136.439	-4.3636	NO



Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report

B.2.21.6.2.1 UNE ISDN/>=10 circuits/Dispatch/GA (hours)

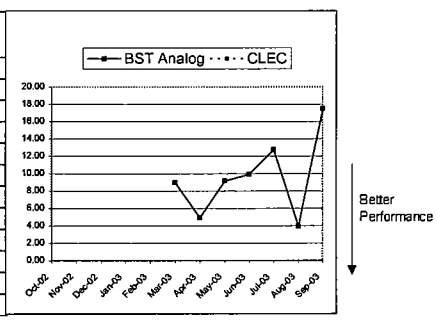
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	24.81	3,225	130				51.193		
Apr-03	0.02	0	4				0.000		
May-03	100.41	201	2				0.012		
Jun-03	3.54	7	2				4.985		
Jul-03	4.42	13	3				7.534		
Aug-03	7.45	22	3				12.875		
Sep-03	20.73	21	1				0.000		



Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report

B.2.21.6.2.2 UNE ISDN/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	8.96	690	77				31.343		
Apr-03	4.92	305	62				19.169		
May-03	9.12	429	47				35.324		
Jun-03	9.92	397	40				27.807		
Jul-03	12.75	446	35				52.329		
Aug-03	3.90	164	42				17.518		
Sep-03	17.49	1,190	68				78.403		



Note 1: Retail ISDN - BRI and PRI data serves as the BST Analog for this report

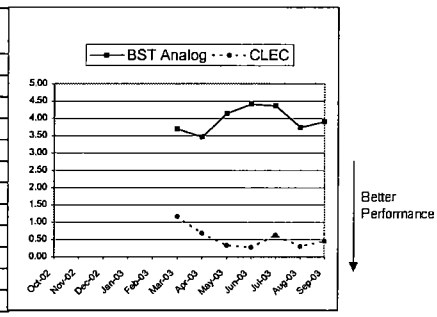
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.70	121,530	32,865	1.16	78	67	25.772	0.8051	YES
Apr-03	3.47	108,191	31,203	0.68	40	59	23.504	0.9099	YES
May-03	4.15	122,509	29,533	0.33	7	20	24.061	0.7096	YES
Jun-03	4.42	137,696	31,141	0.28	7	25	25.908	0.7989	YES
Jul-03	4.37	145,405	33,299	0.63	13	20	28.646	0.5837	YES
Aug-03	3.74	122,194	32,645	0.30	9	31	26.316	0.7271	YES
Sep-03	3.91	117,389	30,006	0.46	19	41	35.423	0.6244	YES

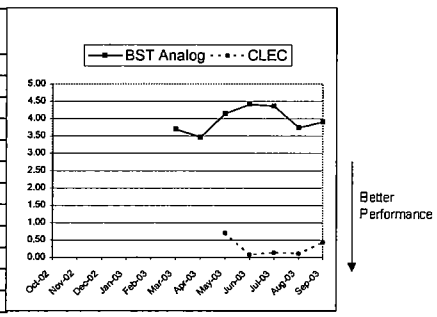
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.70	121,530	32,865				25.772		
Apr-03	3.47	108,191	31,203				23.504		
May-03	4.15	122,509	29,533	0.70	15	21	24.061	0.6567	YES
Jun-03	4.42	137,696	31,141	0.08	0	6	25.908	0.4101	YES
Jul-03	4.37	145,405	33,299	0.14	2	11	28.646	0.4897	YES
Aug-03	3.74	122,194	32,645	0.11	1	6	26.316	0.3380	YES
Sep-03	3.91	117,389	30,006	0.43	5	11	35.423	0.3255	YES

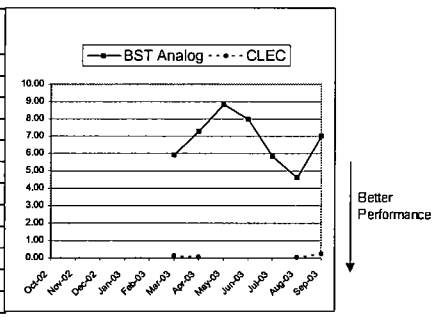
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.92	1,349	228	0.13	0	1	20.592	0.2803	YES
Apr-03	7.28	1,733	238	0.05	0	1	26.133	0.2761	YES
May-03	8.83	1,846	209				31.276		
Jun-03	7.98	1,652	207				21.017		
Jul-03	5.83	1,008	173				19.713		
Aug-03	4.60	828	180	0.03	0	1	15.609	0.2919	YES
Sep-03	7.01	1,360	194	0.23	0	1	33.896	0.1995	YES

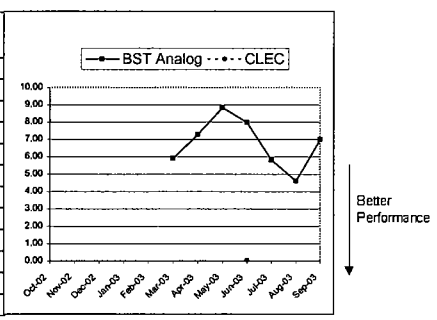
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.8.2.2 2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.92	1,349	228				20.592		
Apr-03	7.28	1,733	238				26.133		
May-03	8.83	1,846	209				31.276		
Jun-03	7.98	1,652	207	0.05	0	1	21.017	0.3765	YES
Jul-03	5.83	1,008	173				19.713		
Aug-03	4.60	828	180				15.609		
Sep-03	7.01	1,360	194				33.896		

Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



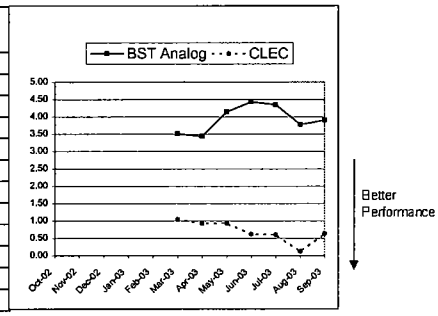
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.51	111,653	31,772	1.05	123	117	24.572	1.0836	YES
Apr-03	3.44	103,230	30,052	0.92	113	122	23.432	1.1815	YES
May-03	4.15	118,685	28,623	0.93	135	145	24.248	1.5922	YES
Jun-03	4.44	133,784	30,131	0.62	97	156	26.122	1.8207	YES
Jul-03	4.36	140,376	32,230	0.60	112	187	28.860	1.7743	YES
Aug-03	3.78	119,063	31,474	0.12	22	184	26.587	1.8627	YES
Sep-03	3.91	113,381	29,000	0.64	146	228	35.795	1.3737	YES

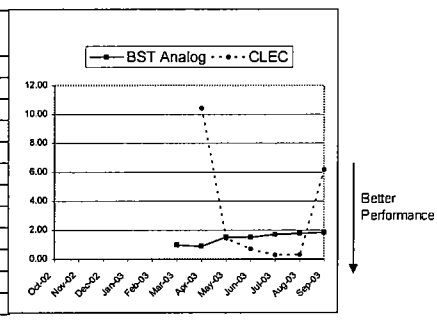
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.21.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.98	203,934	207,964				9.466		
Apr-03	0.89	217,314	242,854	10.43	10	1	6.644	-1.4356	YES
May-03	1.53	143,606	94,020	1.45	16	11	11.200	0.0243	YES
Jun-03	1.51	146,494	96,971	0.70	10	14	10.229	0.2961	YES
Jul-03	1.71	154,013	89,872	0.29	7	23	15.597	0.4362	YES
Aug-03	1.77	171,880	97,265	0.31	7	22	15.794	0.4330	YES
Sep-03	1.84	189,088	102,890	6.16	68	11	19.795	-0.7237	YES

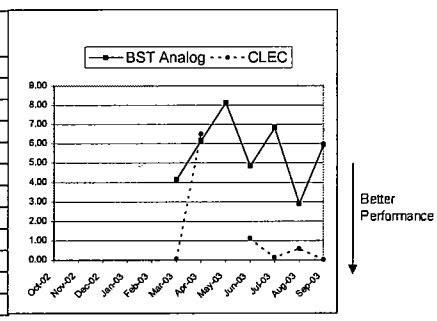
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.21.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.15	701	169	0.07	0	1	14.946	0.2724	YES
Apr-03	6.15	1,033	168	6.51	20	3	27.124	-0.0228	YES
May-03	8.13	1,309	161				27.235		
Jun-03	4.84	683	141	1.13	1	1	15.225	0.2429	YES
Jul-03	6.82	723	106	0.13	0	2	23.770	0.3941	YES
Aug-03	2.90	348	120	0.58	1	1	9.483	0.2430	YES
Sep-03	5.93	801	135	0.02	0	1	28.310	0.2083	YES

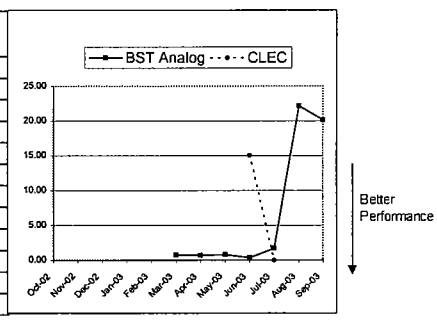
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.21.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.75	3	4				0.266		
Apr-03	0.68	3	4				0.244		
May-03	0.79	5	6				0.316		
Jun-03	0.37	1	3	15.08	15	1	0.326	-39.0937	NO
Jul-03	1.71	5	3	0.02	0	2	1.036	1.7923	YES
Aug-03	22.16	66	3				36.379		
Sep-03	20.14	161	8				48.999		

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



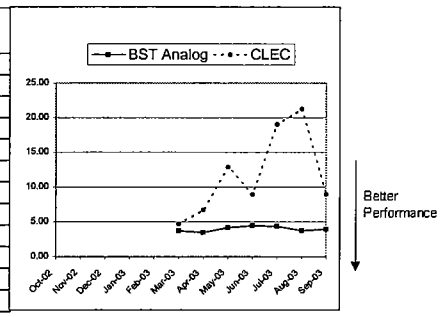
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.70	121,530	32,865	4.69	56	12	25.772	-0.1332	YES
Apr-03	3.47	108,191	31,203	6.71	181	27	23.504	-0.7159	YES
May-03	4.15	122,509	29,533	12.83	154	12	24.061	-1.2494	YES
Jun-03	4.42	137,696	31,141	8.93	125	14	25.908	-0.6516	YES
Jul-03	4.37	145,405	33,299	19.03	171	9	28.646	-1.5354	YES
Aug-03	3.74	122,194	32,645	21.25	170	8	26.316	-1.8812	NO
Sep-03	3.91	117,389	30,006	8.94	36	4	35.423	-0.2837	YES

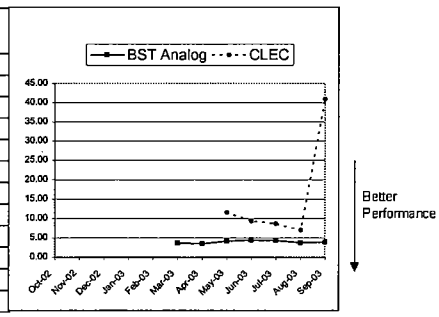
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.70	121,530	32,865				25.772		
Apr-03	3.47	108,191	31,203				23.504		
May-03	4.15	122,509	29,533	11.60	58	5	24.061	-0.6922	YES
Jun-03	4.42	137,696	31,141	9.30	74	8	25.908	-0.5327	YES
Jul-03	4.37	145,405	33,299	8.68	104	12	28.646	-0.5216	YES
Aug-03	3.74	122,194	32,645	6.97	42	6	26.316	-0.3005	YES
Sep-03	3.91	117,389	30,006	40.90	532	13	118.846	-1.1218	YES

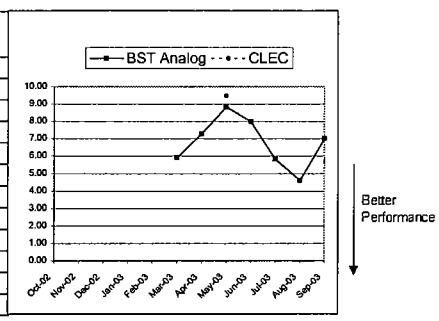
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.92	1,349	228				20.592		
Apr-03	7.28	1,733	238				26.133		
May-03	8.83	1,846	209	9.49	19	2	31.276	-0.0298	YES
Jun-03	7.98	1,652	207				21.017		
Jul-03	5.83	1,008	173				19.713		
Aug-03	4.60	828	180				15.609		
Sep-03	7.01	1,360	194				33.896		

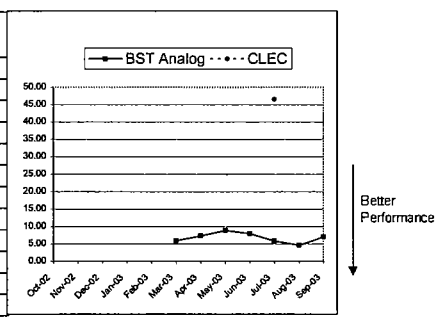
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.92	1,349	228				20.592		
Apr-03	7.28	1,733	238				26.133		
May-03	8.83	1,846	209				31.276		
Jun-03	7.98	1,652	207				21.017		
Jul-03	5.83	1,008	173	46.58	47	1	19.713	-2.0614	NO
Aug-03	4.60	828	180				15.609		
Sep-03	7.01	1,360	194				33.896		

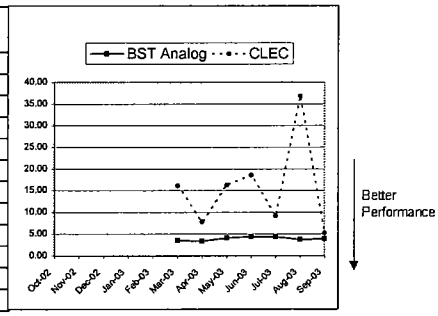
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized
(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA (hours)

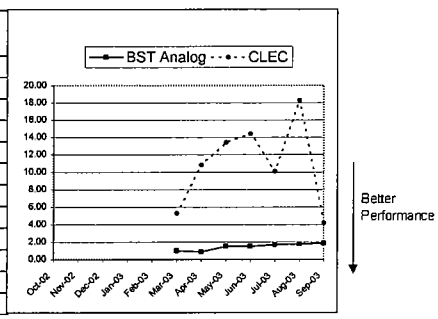
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.51	111,653	31,772	16.13	629	39	27.009	-2.9144	NO
Apr-03	3.44	103,230	30,052	7.87	362	46	23.432	-1.2824	YES
May-03	4.15	118,685	28,623	16.24	325	20	24.248	-2.2300	NO
Jun-03	4.44	133,764	30,131	18.56	371	20	26.122	-2.4163	NO
Jul-03	4.36	140,376	32,230	9.18	9	1	28.860	-0.1673	YES
Aug-03	3.78	119,063	31,474	36.80	221	6	26.587	-3.0416	NO
Sep-03	3.91	113,381	29,000	5.28	21	4	35.795	-0.0763	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA (hours)

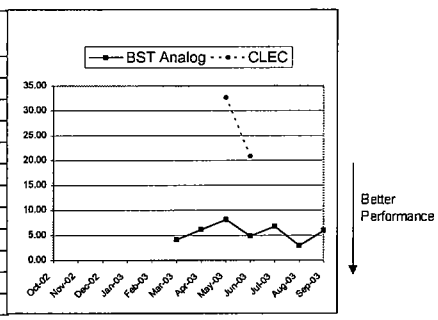
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.98	203,934	207,964	5.29	265	50	9.466	-3.2155	NO
Apr-03	0.89	217,314	242,854	10.83	509	47	18.124	-3.7589	NO
May-03	1.53	143,606	94,020	13.41	1,622	121	11.200	-11.6618	NO
Jun-03	1.51	146,494	96,971	14.44	1,227	85	11.126	-10.7062	NO
Jul-03	1.71	154,013	89,872	10.10	91	9	15.597	-1.6123	YES
Aug-03	1.77	171,880	97,265	18.29	238	13	29.750	-2.0024	NO
Sep-03	1.84	189,088	102,890	4.18	121	29	11.583	-1.0877	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA (hours)

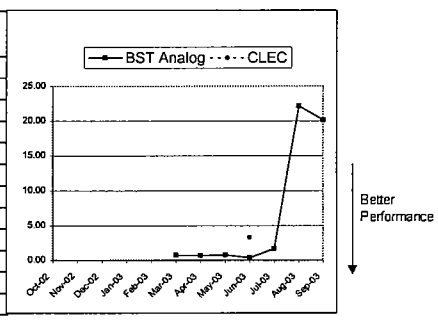
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.15	701	169				14.946		
Apr-03	6.15	1,033	168				27.124		
May-03	8.13	1,309	161	32.68	33	1	27.235	-0.8968	YES
Jun-03	4.84	683	141	20.83	42	2	15.225	-1.4740	YES
Jul-03	6.82	723	106				23.770		
Aug-03	2.90	348	120				9.483		
Sep-03	5.93	801	135				28.310		



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.75	3	4				0.266		
Apr-03	0.66	3	4				0.244		
May-03	0.79	5	6				0.316		
Jun-03	0.37	1	3	3.33	3	1	0.326	-7.8689	NO
Jul-03	1.71	5	3				1.036		
Aug-03	22.16	66	3				36.379		
Sep-03	20.14	161	8				48.999		



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

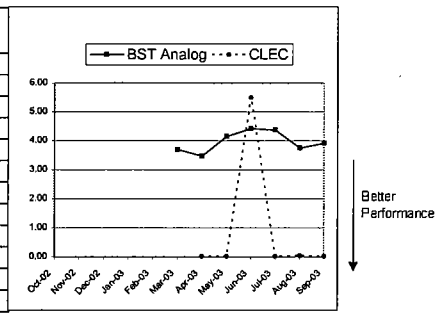
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.15.1.1 UCL-ND/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.70	121,530	32,865				25.772		
Apr-03	3.47	108,191	31,203	0.02	0	6	23.504	0.3592	YES
May-03	4.15	122,509	29,533	0.02	0	5	24.061	0.3836	YES
Jun-03	4.42	137,696	31,141	5.50	22	4	25.908	-0.0832	YES
Jul-03	4.37	145,405	33,299	0.02	0	5	28.646	0.3393	YES
Aug-03	3.74	122,194	32,645	0.04	0	9	26.316	0.4221	YES
Sep-03	3.91	117,389	30,006	0.02	0	6	35.423	0.2691	YES

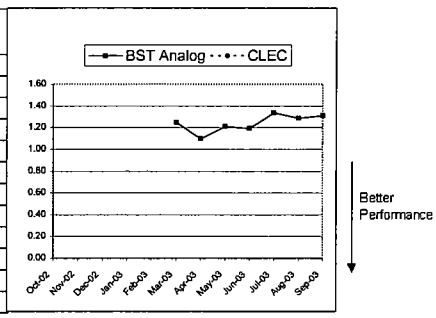
Note 1: Retail Residence / Business data serves as the BST Analog for this report



B.2.21.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.25	577,060	461,918				12.326		
Apr-03	1.10	560,279	510,698				8.217		
May-03	1.21	573,123	474,385				9.496		
Jun-03	1.19	560,951	470,264				9.449		
Jul-03	1.34	589,599	441,316				11.703		
Aug-03	1.29	620,241	482,364				10.974		
Sep-03	1.31	628,047	478,895				9.413		

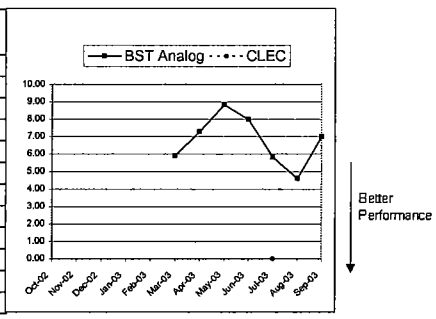
Note 1: Retail Residence / Business data serves as the BST Analog for this report



B.2.21.15.2.1 UCL-ND/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.92	1,349	228				20.592		
Apr-03	7.28	1,733	238				26.133		
May-03	8.83	1,846	209				31.276		
Jun-03	7.98	1,652	207				21.017		
Jul-03	5.83	1,008	173	0.02	0	1	19.713	0.2940	YES
Aug-03	4.60	828	180				15.609		
Sep-03	7.01	1,360	194				33.896		

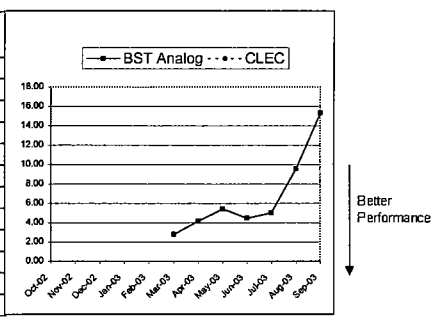
Note 1: Retail Residence / Business data serves as the BST Analog for this report



B.2.21.15.2.2 UCL-ND/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	2.80	569	203				13.983		
Apr-03	4.17	559	134				17.205		
May-03	5.41	665	123				27.529		
Jun-03	4.46	834	187				17.091		
Jul-03	5.01	651	130				28.379		
Aug-03	9.57	900	94				44.341		
Sep-03	15.35	1,919	125				65.124		

Note 1: Retail Residence / Business data serves as the BST Analog for this report



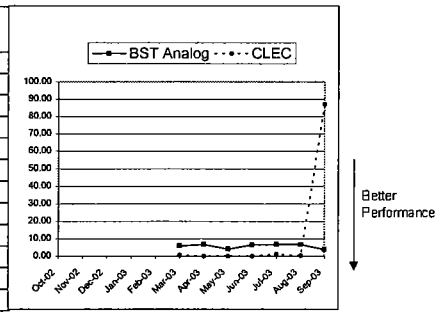
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.22.1.1 EELs/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.97	5,977	1,001	0.54	13	25	25.837	1.0386	YES
Apr-03	6.69	7,383	1,103	0.02	1	37	40.576	0.9840	YES
May-03	4.09	3,822	934	0.02	1	35	18.583	1.2729	YES
Jun-03	6.56	6,610	1,008	0.06	3	42	27.504	1.5000	YES
Jul-03	6.70	5,805	867	1.07	45	42	26.071	1.3858	YES
Aug-03	6.65	6,380	960	0.34	11	32	63.051	0.5565	YES
Sep-03	3.85	3,958	1,027	87.02	2,088	24	126.733	-3.1779	NO

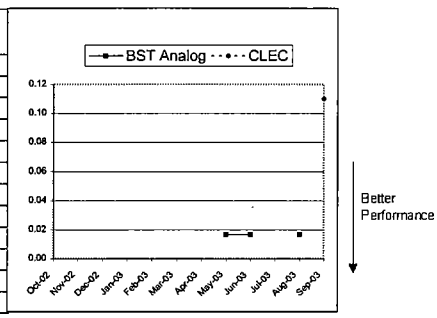
Note 1: Retail DS1/DS3 data serves as the BST Analog for this report



B.2.21.22.1.2 EELs/<10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03									
May-03	0.02	0	1				0.000		
Jun-03	0.02	0	1				0.035		
Jul-03									
Aug-03	0.02	0	1				0.059		
Sep-03				0.11	20	3	0.100		

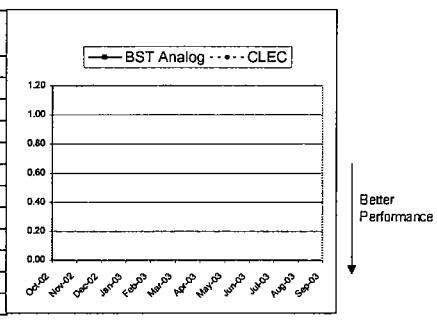
Note 1: Retail DS1/DS3 data serves as the BST Analog for this report



B.2.21.22.2.1 EELs/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03									
May-03									
Jun-03									
Jul-03									
Aug-03									
Sep-03									

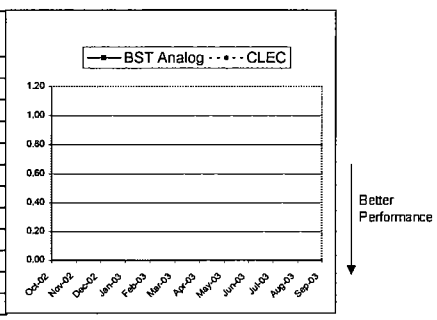
Note 1: Retail DS1/DS3 data serves as the BST Analog for this report



B.2.21.22.2.2 EELs/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03									
Apr-03									
May-03									
Jun-03									
Jul-03									
Aug-03									
Sep-03									

Note 1: Retail DS1/DS3 data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
General - Provisioning
Service Order Accuracy Interim

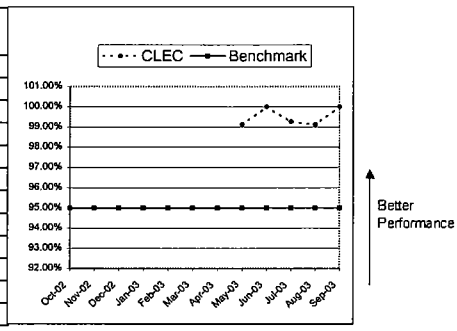
(% of partial mech orders that are accurate)

Numerator indicates total number of service orders that are accurate in the sample.

Volume indicates total number of service orders in the sample that have been reviewed.

F.15.2 **UNE/Region (%)**

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%								
Apr-03	95.00%								
May-03	95.00%			99.12%	112	113			YES
Jun-03	95.00%			100.00%	86	86			YES
Jul-03	95.00%			99.26%	135	136			YES
Aug-03	95.00%			99.12%	113	114			YES
Sep-03	95.00%			100.00%	98	98			YES



Georgia II, October 2002 - September 2003
General - Provisioning
Service Order Accuracy Interim

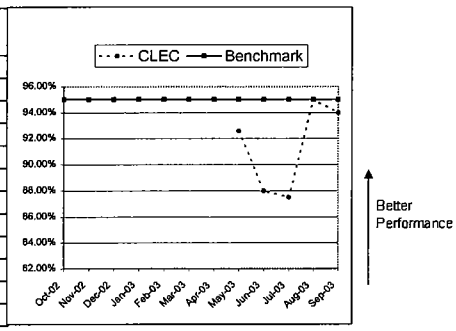
(% of partial mech orders that are accurate)

Numerator indicates total number of service orders that are accurate in the sample.

Volume indicates total number of service orders in the sample that have been reviewed.

F.15.3 UNE-P/Region (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%								
Apr-03	95.00%								
May-03	95.00%			92.59%	125	135			NO
Jun-03	95.00%			88.00%	88	100			NO
Jul-03	95.00%			87.50%	126	144			NO
Aug-03	95.00%			95.00%	114	120			YES
Sep-03	95.00%			94.00%	94	100			NO



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Partially Mechanized - 10 hours

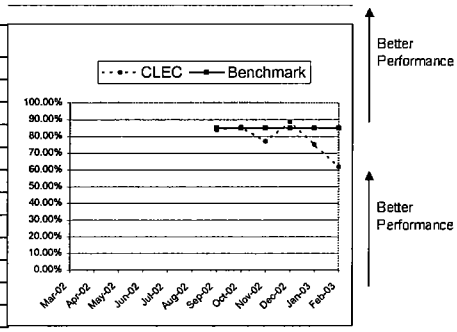
(% of CLEC Firm Order Confirmation Intervals within 10 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.12.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	85.00%			83.78%	31	37			NO
Oct-02	85.00%			85.71%	54	63			YES
Nov-02	85.00%			77.05%	47	61			NO
Dec-02	85.00%			88.57%	31	35			YES
Jan-03	85.00%			75.21%	88	117			NO
Feb-03	85.00%			61.93%	122	197			NO



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Partially Mechanized - 10 hours

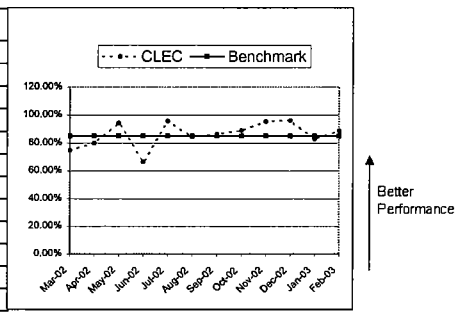
(% of CLEC Firm Order Confirmation Intervals within 10 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

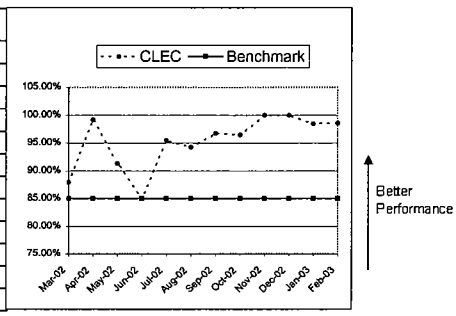
B.1.12.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			75.00%	15	20			NO
Apr-02	85.00%			80.00%	40	50			NO
May-02	85.00%			94.23%	49	52			YES
Jun-02	85.00%			66.67%	6	9			NO
Jul-02	85.00%			95.65%	22	23			YES
Aug-02	85.00%			84.62%	33	39			NO
Sep-02	85.00%			86.59%	71	82			YES
Oct-02	85.00%			89.06%	114	128			YES
Nov-02	85.00%			95.45%	84	88			YES
Dec-02	85.00%			96.08%	98	102			YES
Jan-03	85.00%			82.93%	34	41			NO
Feb-03	85.00%			88.89%	32	36			YES



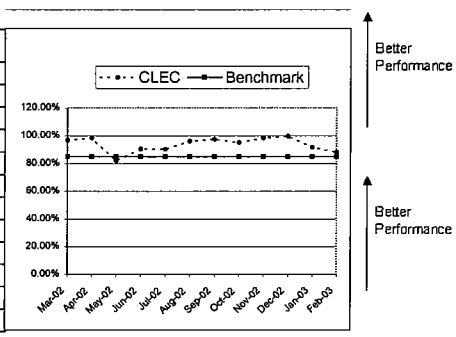
B.1.12.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			87.97%	329	374			YES
Apr-02	85.00%			99.16%	354	357			YES
May-02	85.00%			91.32%	305	334			YES
Jun-02	85.00%			85.00%	17	20			YES
Jul-02	85.00%			95.45%	21	22			YES
Aug-02	85.00%			94.23%	49	52			YES
Sep-02	85.00%			96.72%	59	61			YES
Oct-02	85.00%			96.43%	27	28			YES
Nov-02	85.00%			100.00%	21	21			YES
Dec-02	85.00%			100.00%	13	13			YES
Jan-03	85.00%			98.46%	64	65			YES
Feb-03	85.00%			98.61%	71	72			YES



B.1.12.8 2W Analog Loop Design/GA (%)

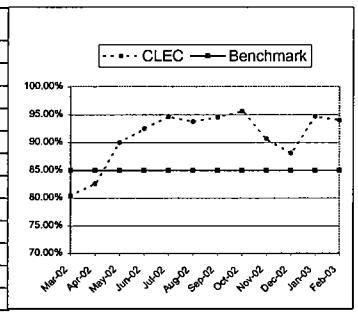
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			96.88%	186	192			YES
Apr-02	85.00%			98.60%	211	214			YES
May-02	85.00%			82.09%	110	134			NO
Jun-02	85.00%			90.53%	258	285			YES
Jul-02	85.00%			90.45%	142	157			YES
Aug-02	85.00%			96.09%	123	128			YES
Sep-02	85.00%			97.67%	168	172			YES
Oct-02	85.00%			95.24%	120	126			YES
Nov-02	85.00%			98.50%	197	200			YES
Dec-02	85.00%			100.00%	117	117			YES
Jan-03	85.00%			91.89%	34	37			YES
Feb-03	85.00%			88.24%	15	17			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Partially Mechanized - 10 hours
(% of CLEC Firm Order Confirmation Intervals within 10 hours)
Numerator indicates total number of CLEC firm order confirmation intervals within 10 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.12.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			80.43%	74	92			NO
Apr-02	85.00%			82.61%	57	69			NO
May-02	85.00%			90.00%	54	60			YES
Jun-02	85.00%			92.47%	135	146			YES
Jul-02	85.00%			94.60%	263	278			YES
Aug-02	85.00%			93.78%	226	241			YES
Sep-02	85.00%			94.51%	172	182			YES
Oct-02	85.00%			95.58%	173	181			YES
Nov-02	85.00%			90.64%	155	171			YES
Dec-02	85.00%			88.10%	148	168			YES
Jan-03	85.00%			94.67%	142	150			YES
Feb-03	85.00%			93.96%	140	149			YES

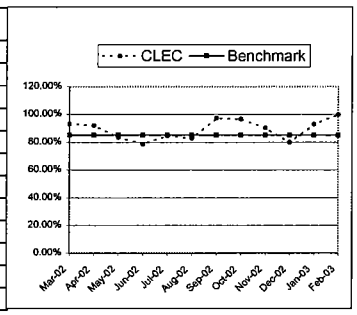


Better Performance

Better Performance

B.1.12.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			93.10%	135	145			YES
Apr-02	85.00%			92.13%	117	127			YES
May-02	85.00%			83.41%	186	223			NO
Jun-02	85.00%			78.71%	122	155			NO
Jul-02	85.00%			84.71%	72	85			NO
Aug-02	85.00%			82.69%	43	52			NO
Sep-02	85.00%			97.30%	36	37			YES
Oct-02	85.00%			96.67%	58	60			YES
Nov-02	85.00%			90.48%	19	21			YES
Dec-02	85.00%			80.00%	8	10			NO
Jan-03	85.00%			92.86%	13	14			YES
Feb-03	85.00%			100.00%	23	23			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Partially Mechanized - 10 hours

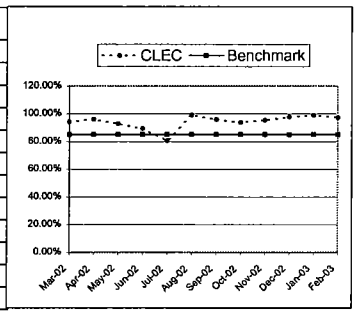
(% of CLEC Firm Order Confirmation Intervals within 10 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.12.13 2W Analog Loop w/LNP Non-Design/GA (%)

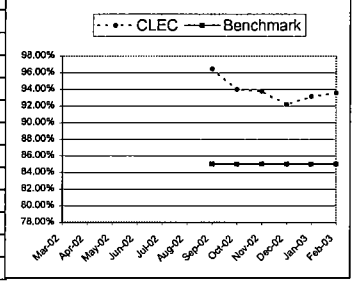
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			94.37%	151	160			YES
Apr-02	85.00%			96.23%	102	106			YES
May-02	85.00%			92.86%	78	84			YES
Jun-02	85.00%			89.41%	76	85			YES
Jul-02	85.00%			80.58%	83	103			NO
Aug-02	85.00%			99.20%	124	125			YES
Sep-02	85.00%			95.87%	116	121			YES
Oct-02	85.00%			93.86%	107	114			YES
Nov-02	85.00%			95.59%	130	136			YES
Dec-02	85.00%			97.75%	87	89			YES
Jan-03	85.00%			99.00%	99	100			YES
Feb-03	85.00%			97.27%	178	183			YES



Better Performance

B.1.12.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	85.00%			96.44%	1,519	1,575			YES
Oct-02	85.00%			94.00%	956	1,017			YES
Nov-02	85.00%			93.75%	570	608			YES
Dec-02	85.00%			92.18%	460	499			YES
Jan-03	85.00%			93.14%	489	525			YES
Feb-03	85.00%			93.58%	481	514			YES

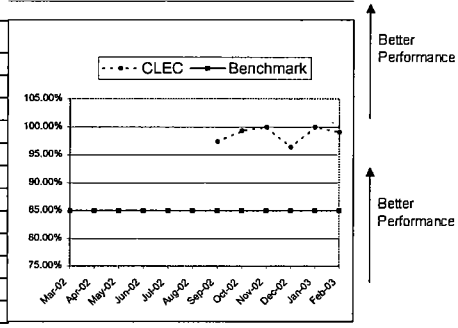


Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Non-Mechanized
(% of CLEC Firm Order Confirmation Intervals within 36 Hours)
Numerator indicates total number of CLEC firm order confirmation intervals within 36 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.13.4 **EELs/GA (%)**

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%								
Apr-02	85.00%								YES
May-02	85.00%								YES
Jun-02	85.00%								YES
Jul-02	85.00%								YES
Aug-02	85.00%								YES
Sep-02	85.00%			97.37%	111	114			YES
Oct-02	85.00%			99.32%	145	146			YES
Nov-02	85.00%			100.00%	90	90			YES
Dec-02	85.00%			96.39%	80	83			YES
Jan-03	85.00%			100.00%	110	110			YES
Feb-03	85.00%			99.07%	106	107			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Non-Mechanized

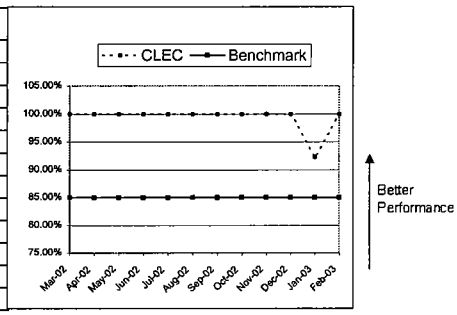
(% of CLEC Firm Order Confirmation Intervals within 36 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 36 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

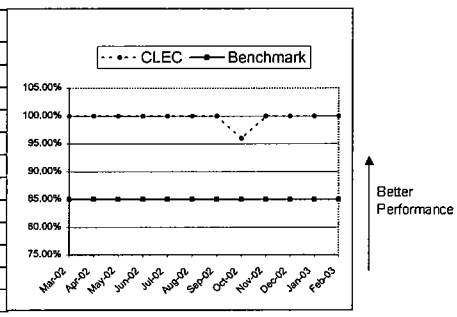
B.1.13.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	148	148			YES
Apr-02	85.00%			100.00%	98	98			YES
May-02	85.00%			100.00%	118	118			YES
Jun-02	85.00%			100.00%	132	132			YES
Jul-02	85.00%			100.00%	68	68			YES
Aug-02	85.00%			100.00%	59	59			YES
Sep-02	85.00%			100.00%	54	54			YES
Oct-02	85.00%			100.00%	37	37			YES
Nov-02	85.00%			100.00%	39	39			YES
Dec-02	85.00%			100.00%	22	22			YES
Jan-03	85.00%			92.31%	12	13			YES
Feb-03	85.00%			100.00%	8	8			YES



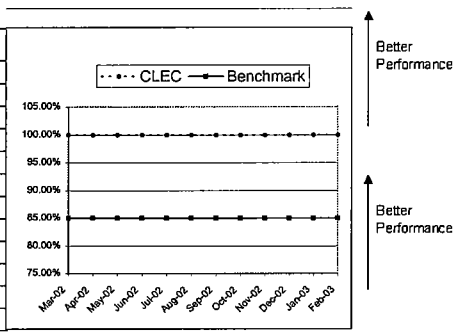
B.1.13.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	142	142			YES
Apr-02	85.00%			100.00%	43	43			YES
May-02	85.00%			100.00%	25	25			YES
Jun-02	85.00%			100.00%	37	37			YES
Jul-02	85.00%			100.00%	19	19			YES
Aug-02	85.00%			100.00%	31	31			YES
Sep-02	85.00%			100.00%	17	17			YES
Oct-02	85.00%			96.00%	24	25			YES
Nov-02	85.00%			100.00%	16	16			YES
Dec-02	85.00%			100.00%	7	7			YES
Jan-03	85.00%			100.00%	10	10			YES
Feb-03	85.00%			100.00%	14	14			YES



B.1.13.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	55	55			YES
Apr-02	85.00%			100.00%	25	25			YES
May-02	85.00%			100.00%	60	60			YES
Jun-02	85.00%			100.00%	27	27			YES
Jul-02	85.00%			100.00%	35	35			YES
Aug-02	85.00%			100.00%	36	36			YES
Sep-02	85.00%			100.00%	47	47			YES
Oct-02	85.00%			100.00%	45	45			YES
Nov-02	85.00%			100.00%	18	18			YES
Dec-02	85.00%			100.00%	27	27			YES
Jan-03	85.00%			100.00%	24	24			YES
Feb-03	85.00%			100.00%	15	15			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Non-Mechanized

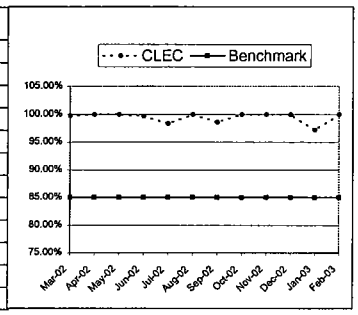
(% of CLEC Firm Order Confirmation Intervals within 36 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 36 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.13.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			99.71%	690	692			YES
Apr-02	85.00%			100.00%	444	444			YES
May-02	85.00%			100.00%	491	491			YES
Jun-02	85.00%			99.69%	318	319			YES
Jul-02	85.00%			98.33%	59	60			YES
Aug-02	85.00%			100.00%	85	85			YES
Sep-02	85.00%			98.59%	70	71			YES
Oct-02	85.00%			100.00%	94	94			YES
Nov-02	85.00%			100.00%	64	64			YES
Dec-02	85.00%			100.00%	63	63			YES
Jan-03	85.00%			97.22%	35	36			YES
Feb-03	85.00%			100.00%	40	40			YES

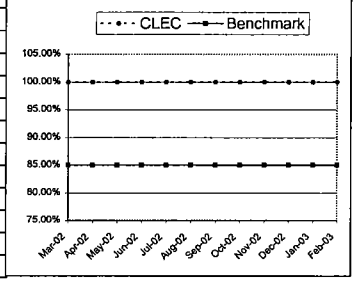


Better Performance

Better Performance

B.1.13.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	6	6			YES
Apr-02	85.00%			100.00%	7	7			YES
May-02	85.00%			100.00%	6	6			YES
Jun-02	85.00%			100.00%	11	11			YES
Jul-02	85.00%			100.00%	36	36			YES
Aug-02	85.00%			100.00%	11	11			YES
Sep-02	85.00%			100.00%	1	1			YES
Oct-02	85.00%			100.00%	8	8			YES
Nov-02	85.00%			100.00%	4	4			YES
Dec-02	85.00%			100.00%	7	7			YES
Jan-03	85.00%			100.00%	24	24			YES
Feb-03	85.00%			100.00%	17	17			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Non-Mechanized

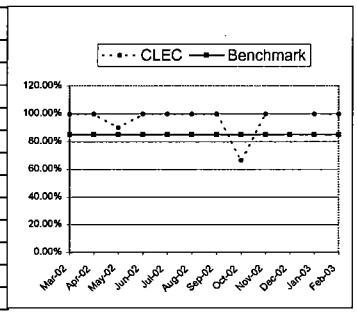
(% of CLEC Firm Order Confirmation Intervals within 36 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 36 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.13.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	24	24			YES
Apr-02	85.00%			100.00%	19	19			YES
May-02	85.00%			90.00%	9	10			YES
Jun-02	85.00%			100.00%	13	13			YES
Jul-02	85.00%			100.00%	12	12			YES
Aug-02	85.00%			100.00%	2	2			YES
Sep-02	85.00%			100.00%	2	2			YES
Oct-02	85.00%			66.67%	2	3			NO
Nov-02	85.00%			100.00%	1	1			YES
Dec-02	85.00%								
Jan-03	85.00%			100.00%	1	1			YES
Feb-03	85.00%			100.00%	1	1			YES

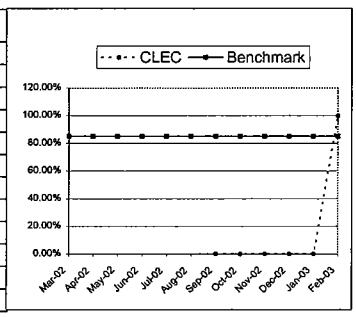


Better Performance

Better Performance

B.1.13.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%								YES
Apr-02	85.00%								YES
May-02	85.00%								YES
Jun-02	85.00%								YES
Jul-02	85.00%								YES
Aug-02	85.00%								YES
Sep-02	85.00%			0.00%	0	0			YES
Oct-02	85.00%			0.00%	0	0			YES
Nov-02	85.00%			0.00%	0	0			YES
Dec-02	85.00%			0.00%	0	0			YES
Jan-03	85.00%			0.00%	0	0			YES
Feb-03	85.00%			100.00%	6	6			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

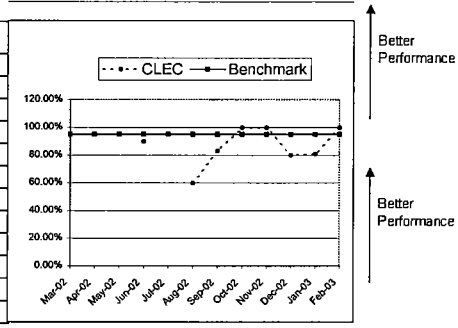
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

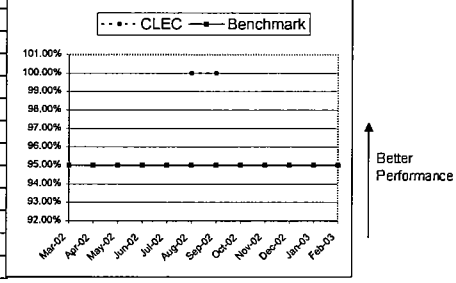
B.1.14.4.1 EELs/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%								
Apr-02	95.00%								
May-02	95.00%								
Jun-02	95.00%			90.00%	18	20			NO
Jul-02	95.00%								
Aug-02	95.00%			60.00%	3	5			NO
Sep-02	95.00%			83.33%	5	6			NO
Oct-02	95.00%			100.00%	2	2			YES
Nov-02	95.00%			100.00%	4	4			YES
Dec-02	95.00%			80.00%	4	5			NO
Jan-03	95.00%			80.95%	34	42			NO
Feb-03	95.00%			100.00%	30	30			YES



B.1.14.4.2 EELs/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%								
Apr-02	95.00%								
May-02	95.00%								
Jun-02	95.00%								
Jul-02	95.00%								
Aug-02	95.00%			100.00%	1	1			YES
Sep-02	95.00%			100.00%	2	2			YES
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

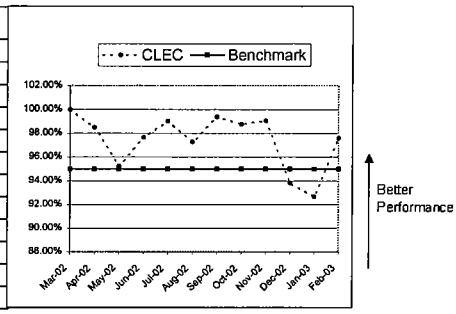
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

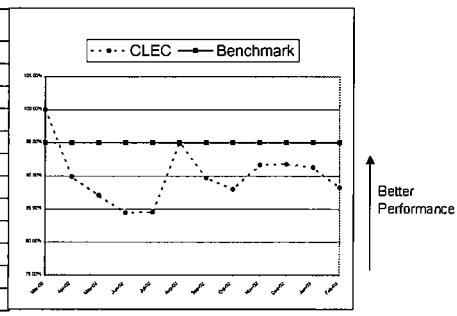
B.1.14.5.1 xDSL (ADSL, HDSL and UCL)/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	346	346			YES
Apr-02	95.00%			98.48%	517	525			YES
May-02	95.00%			95.26%	442	464			YES
Jun-02	95.00%			97.64%	456	467			YES
Jul-02	95.00%			99.02%	405	409			YES
Aug-02	95.00%			97.27%	392	403			YES
Sep-02	95.00%			99.38%	318	320			YES
Oct-02	95.00%			98.77%	480	486			YES
Nov-02	95.00%			99.07%	427	431			YES
Dec-02	95.00%			93.82%	410	437			NO
Jan-03	95.00%			92.67%	177	191			NO
Feb-03	95.00%			97.61%	245	251			YES



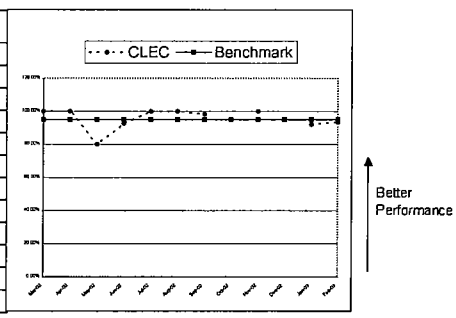
B.1.14.5.2 xDSL (ADSL, HDSL and UCL)/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	276	276			YES
Apr-02	95.00%			89.88%	231	257			NO
May-02	95.00%			87.06%	175	201			NO
Jun-02	95.00%			84.43%	499	591			NO
Jul-02	95.00%			84.50%	229	271			NO
Aug-02	95.00%			94.92%	224	236			NO
Sep-02	95.00%			89.71%	366	408			NO
Oct-02	95.00%			88.01%	345	392			NO
Nov-02	95.00%			91.67%	209	228			NO
Dec-02	95.00%			91.75%	189	206			NO
Jan-03	95.00%			91.30%	105	115			NO
Feb-03	95.00%			88.24%	165	187			NO



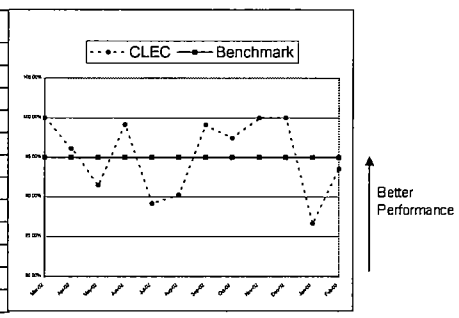
B.1.14.6.1 ISDN Loop (UDN, UDC)/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	10	10			YES
Apr-02	95.00%			100.00%	17	17			YES
May-02	95.00%			80.00%	8	10			NO
Jun-02	95.00%			92.59%	25	27			NO
Jul-02	95.00%			100.00%	16	16			YES
Aug-02	95.00%			100.00%	34	34			YES
Sep-02	95.00%			98.33%	59	60			YES
Oct-02	95.00%								
Nov-02	95.00%			100.00%	2	2			YES
Dec-02	95.00%								
Jan-03	95.00%			92.00%	276	300			NO
Feb-03	95.00%			93.42%	355	380			NO



B.1.14.6.2 ISDN Loop (UDN, UDC)/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	129	129			YES
Apr-02	95.00%			96.13%	149	155			YES
May-02	95.00%			91.46%	75	82			NO
Jun-02	95.00%			99.13%	114	115			YES
Jul-02	95.00%			89.16%	296	332			NO
Aug-02	95.00%			90.25%	287	318			NO
Sep-02	95.00%			99.09%	217	219			YES
Oct-02	95.00%			97.44%	38	39			YES
Nov-02	95.00%			100.00%	34	34			YES
Dec-02	95.00%			100.00%	31	31			YES
Jan-03	95.00%			86.67%	52	60			NO
Feb-03	95.00%			93.59%	73	78			NO



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

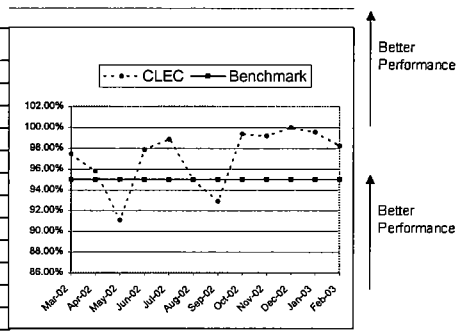
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

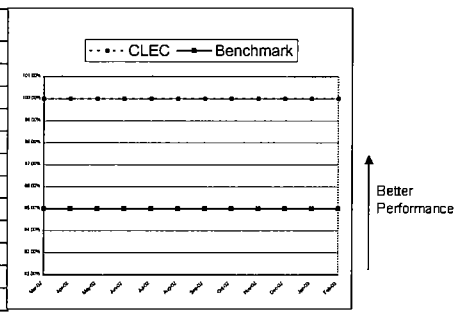
B.1.14.8.1 2W Analog Loop Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			97.46%	346	355			YES
Apr-02	95.00%			95.79%	387	404			YES
May-02	95.00%			91.09%	327	359			NO
Jun-02	95.00%			97.86%	229	234			YES
Jul-02	95.00%			98.88%	176	178			YES
Aug-02	95.00%			95.00%	152	160			YES
Sep-02	95.00%			92.91%	131	141			NO
Oct-02	95.00%			99.37%	158	159			YES
Nov-02	95.00%			99.19%	123	124			YES
Dec-02	95.00%			100.00%	120	120			YES
Jan-03	95.00%			99.55%	222	223			YES
Feb-03	95.00%			98.25%	168	171			YES



B.1.14.8.2 2W Analog Loop Design/TAG/GA (%)

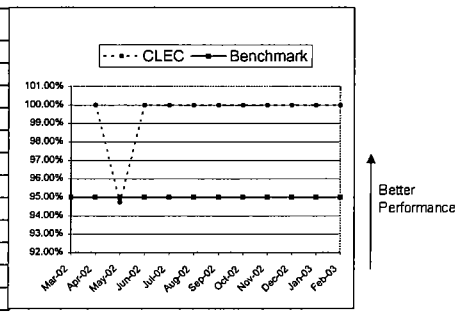
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	33	33			YES
Apr-02	95.00%			100.00%	32	32			YES
May-02	95.00%			100.00%	67	67			YES
Jun-02	95.00%			100.00%	136	136			YES
Jul-02	95.00%			100.00%	208	208			YES
Aug-02	95.00%			100.00%	133	133			YES
Sep-02	95.00%			100.00%	111	111			YES
Oct-02	95.00%			100.00%	66	66			YES
Nov-02	95.00%			100.00%	51	51			YES
Dec-02	95.00%			100.00%	39	39			YES
Jan-03	95.00%			100.00%	35	35			YES
Feb-03	95.00%			100.00%	67	67			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized
(% of LSRs responded to [FOC or Reject])
Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.
Volume indicates total number of service requests received in the reporting period.

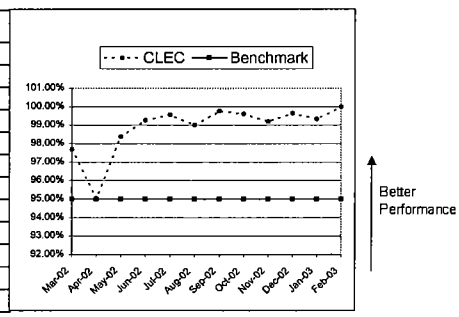
B.1.14.9.1 2W Analog Loop Non-Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%								
Apr-02	95.00%			100.00%	1	1			YES
May-02	95.00%			94.74%	18	19			NO
Jun-02	95.00%			100.00%	24	24			YES
Jul-02	95.00%			100.00%	14	14			YES
Aug-02	95.00%			100.00%	1	1			YES
Sep-02	95.00%			100.00%	7	7			YES
Oct-02	95.00%			100.00%	9	9			YES
Nov-02	95.00%			100.00%	36	36			YES
Dec-02	95.00%			100.00%	15	15			YES
Jan-03	95.00%			100.00%	36	36			YES
Feb-03	95.00%			100.00%	34	34			YES



B.1.14.9.2 2W Analog Loop Non-Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			97.69%	127	130			YES
Apr-02	95.00%			95.04%	115	121			YES
May-02	95.00%			98.37%	121	123			YES
Jun-02	95.00%			99.26%	538	542			YES
Jul-02	95.00%			99.57%	692	695			YES
Aug-02	95.00%			99.00%	497	502			YES
Sep-02	95.00%			99.77%	436	437			YES
Oct-02	95.00%			99.61%	513	515			YES
Nov-02	95.00%			99.20%	249	251			YES
Dec-02	95.00%			99.64%	276	277			YES
Jan-03	95.00%			99.33%	295	297			YES
Feb-03	95.00%			100.00%	278	278			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

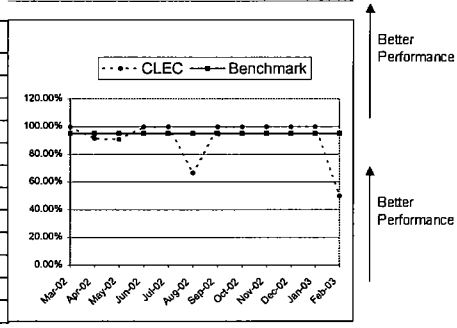
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

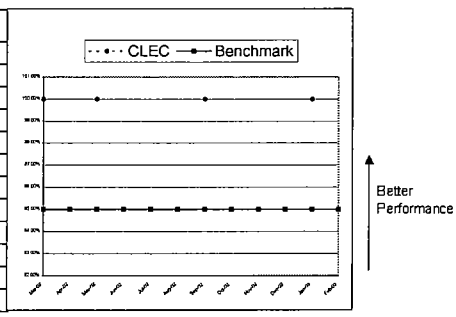
B.1.14.12.1 2W Analog Loop w/LNP Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	14	14			YES
Apr-02	95.00%			91.67%	11	12			NO
May-02	95.00%			90.91%	60	66			NO
Jun-02	95.00%			100.00%	23	23			YES
Jul-02	95.00%			100.00%	16	16			YES
Aug-02	95.00%			66.67%	4	6			NO
Sep-02	95.00%			100.00%	7	7			YES
Oct-02	95.00%			100.00%	5	5			YES
Nov-02	95.00%			100.00%	3	3			YES
Dec-02	95.00%			100.00%	7	7			YES
Jan-03	95.00%			100.00%	6	6			YES
Feb-03	95.00%			50.00%	1	2			NO



B.1.14.12.2 2W Analog Loop w/LNP Design/TAG/GA (%)

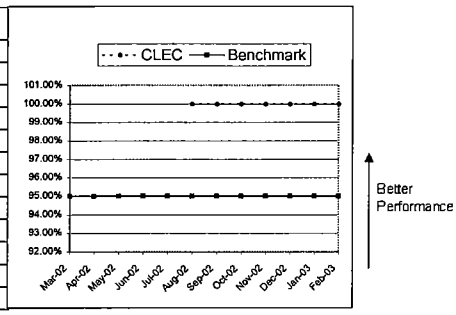
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	3	3			YES
Apr-02	95.00%								
May-02	95.00%			100.00%	3	3			YES
Jun-02	95.00%								
Jul-02	95.00%								
Aug-02	95.00%								
Sep-02	95.00%			100.00%	1	1			YES
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%			100.00%	1	1			YES
Feb-03	95.00%								



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized
(% of LSRs responded to [FOC or Reject])
Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.
Volume indicates total number of service requests received in the reporting period.

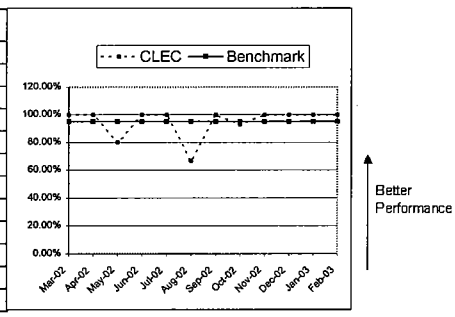
B.1.14.13.1 2W Analog Loop w/LNP Non-Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%								
Apr-02	95.00%								
May-02	95.00%								
Jun-02	95.00%								
Jul-02	95.00%								
Aug-02	95.00%			100.00%	1	1			YES
Sep-02	95.00%			100.00%	2	2			YES
Oct-02	95.00%			100.00%	2	2			YES
Nov-02	95.00%			100.00%	2	2			YES
Dec-02	95.00%			100.00%	4	4			YES
Jan-03	95.00%			100.00%	4	4			YES
Feb-03	95.00%			100.00%	4	4			YES



B.1.14.13.2 2W Analog Loop w/LNP Non-Design/TAG/GA (%)

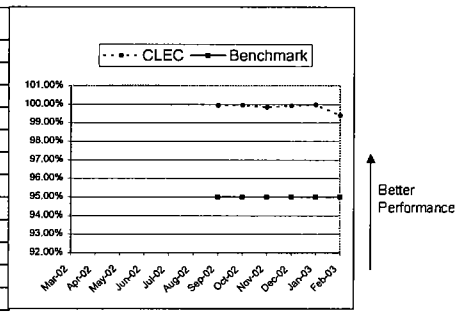
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	6	6			YES
Apr-02	95.00%			100.00%	9	9			YES
May-02	95.00%			80.00%	8	10			NO
Jun-02	95.00%			100.00%	8	8			YES
Jul-02	95.00%			100.00%	7	7			YES
Aug-02	95.00%			66.67%	4	6			NO
Sep-02	95.00%			100.00%	13	13			YES
Oct-02	95.00%			92.86%	13	14			NO
Nov-02	95.00%			100.00%	14	14			YES
Dec-02	95.00%			100.00%	5	5			YES
Jan-03	95.00%			100.00%	14	14			YES
Feb-03	95.00%			100.00%	10	10			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized
(% of LSRs responded to [FOC or Reject])
Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.
Volume indicates total number of service requests received in the reporting period.

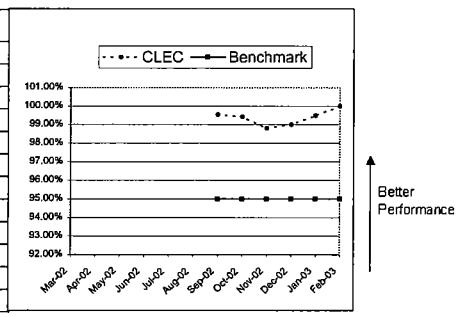
B.1.14.15.1 UCL-ND/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%			99.94%	8,208	8,213			YES
Oct-02	95.00%			99.96%	9,492	9,496			YES
Nov-02	95.00%			99.83%	10,245	10,262			YES
Dec-02	95.00%			99.93%	8,228	8,234			YES
Jan-03	95.00%			99.98%	10,037	10,039			YES
Feb-03	95.00%			99.40%	6,102	6,139			YES



B.1.14.15.2 UCL-ND/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%			99.54%	1,288	1,294			YES
Oct-02	95.00%			99.43%	1,221	1,228			YES
Nov-02	95.00%			98.79%	408	413			YES
Dec-02	95.00%			99.01%	401	405			YES
Jan-03	95.00%			99.49%	778	782			YES
Feb-03	95.00%			100.00%	435	435			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

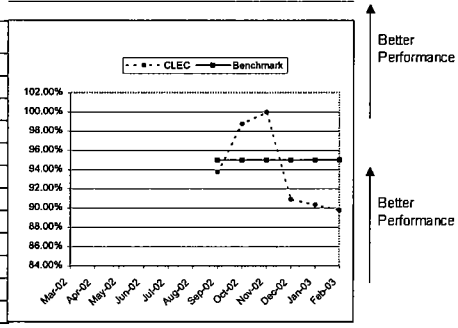
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.15.4.1 EELs/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%			93.75%	45	48			NO
Oct-02	95.00%			98.75%	79	80			YES
Nov-02	95.00%			100.00%	63	63			YES
Dec-02	95.00%			90.91%	40	44			NO
Jan-03	95.00%			90.34%	131	145			NO
Feb-03	95.00%			89.76%	228	254			NO

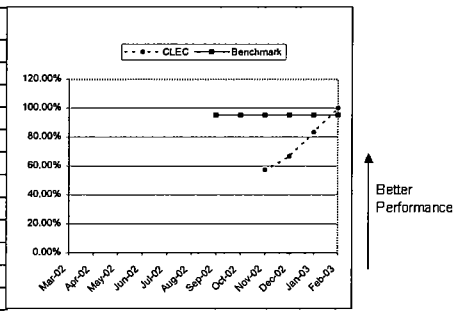


Better Performance

Better Performance

B.1.15.4.2 EELs/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%								
Oct-02	95.00%								
Nov-02	95.00%			57.14%	4	7			NO
Dec-02	95.00%			66.67%	2	3			NO
Jan-03	95.00%			83.33%	5	6			NO
Feb-03	95.00%			100.00%	2	2			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

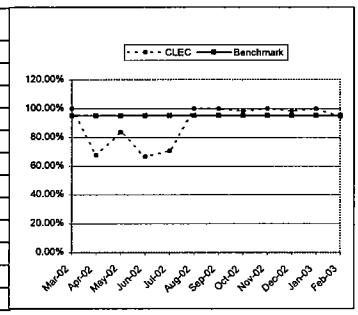
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

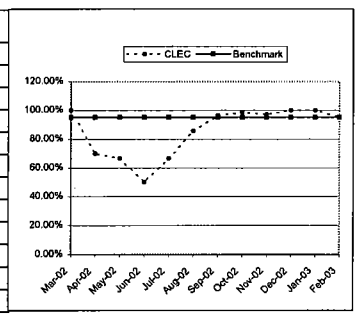
B.1.15.5.1 xDSL (ADSL, HDSL and UCL)/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	7	7			YES
Apr-02	95.00%			67.39%	31	46			NO
May-02	95.00%			83.67%	41	49			NO
Jun-02	95.00%			66.67%	4	6			NO
Jul-02	95.00%			70.59%	12	17			NO
Aug-02	95.00%			100.00%	19	19			YES
Sep-02	95.00%			100.00%	30	30			YES
Oct-02	95.00%			98.46%	64	65			YES
Nov-02	95.00%			100.00%	56	56			YES
Dec-02	95.00%			98.41%	62	63			YES
Jan-03	95.00%			100.00%	21	21			YES
Feb-03	95.00%			94.44%	17	18			NO



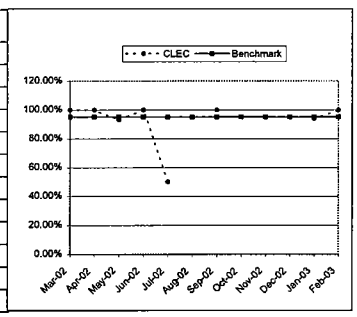
B.1.15.5.2 xDSL (ADSL, HDSL and UCL)/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	14	14			YES
Apr-02	95.00%			70.00%	21	30			NO
May-02	95.00%			66.67%	12	18			NO
Jun-02	95.00%			50.00%	4	8			NO
Jul-02	95.00%			66.67%	14	21			NO
Aug-02	95.00%			85.71%	18	21			NO
Sep-02	95.00%			96.43%	54	56			YES
Oct-02	95.00%			98.53%	67	68			YES
Nov-02	95.00%			96.97%	32	33			YES
Dec-02	95.00%			100.00%	48	48			YES
Jan-03	95.00%			100.00%	21	21			YES
Feb-03	95.00%			95.24%	20	21			YES



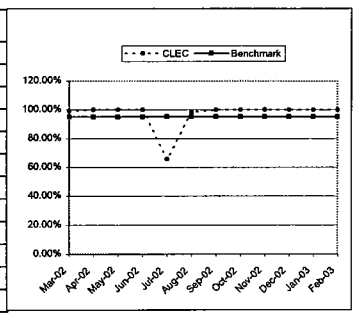
B.1.15.6.1 ISDN Loop (UDN, UDC)/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	45	45			YES
Apr-02	95.00%			100.00%	37	37			YES
May-02	95.00%			93.10%	27	29			NO
Jun-02	95.00%			100.00%	1	1			YES
Jul-02	95.00%			50.00%	1	2			NO
Aug-02	95.00%								
Sep-02	95.00%			100.00%	8	8			YES
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%			93.88%	46	49			NO
Feb-03	95.00%			100.00%	47	47			YES



B.1.15.6.2 ISDN Loop (UDN, UDC)/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			99.18%	362	365			YES
Apr-02	95.00%			100.00%	368	368			YES
May-02	95.00%			100.00%	302	302			YES
Jun-02	95.00%			100.00%	13	13			YES
Jul-02	95.00%			65.71%	23	35			NO
Aug-02	95.00%			98.11%	52	53			YES
Sep-02	95.00%			100.00%	61	61			YES
Oct-02	95.00%			100.00%	25	25			YES
Nov-02	95.00%			100.00%	21	21			YES
Dec-02	95.00%			100.00%	13	13			YES
Jan-03	95.00%			100.00%	21	21			YES
Feb-03	95.00%			100.00%	34	34			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

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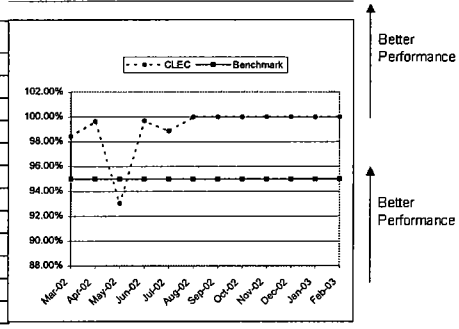
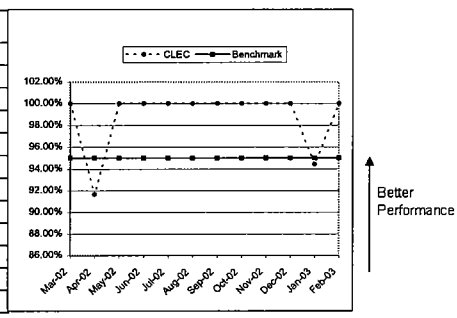
B.1.15.8.1 2W Analog Loop Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			98.45%	191	194			YES
Apr-02	95.00%			99.63%	272	273			YES
May-02	95.00%			93.04%	147	158			NO
Jun-02	95.00%			99.69%	326	327			YES
Jul-02	95.00%			98.86%	173	175			YES
Aug-02	95.00%			100.00%	120	120			YES
Sep-02	95.00%			100.00%	178	178			YES
Oct-02	95.00%			100.00%	131	131			YES
Nov-02	95.00%			100.00%	242	242			YES
Dec-02	95.00%			100.00%	133	133			YES
Jan-03	95.00%			100.00%	30	30			YES
Feb-03	95.00%			100.00%	19	19			YES



B.1.15.8.2 2W Analog Loop Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	36	36			YES
Apr-02	95.00%			91.67%	11	12			NO
May-02	95.00%			100.00%	26	26			YES
Jun-02	95.00%			100.00%	7	7			YES
Jul-02	95.00%			100.00%	23	23			YES
Aug-02	95.00%			100.00%	30	30			YES
Sep-02	95.00%			100.00%	36	36			YES
Oct-02	95.00%			100.00%	22	22			YES
Nov-02	95.00%			100.00%	8	8			YES
Dec-02	95.00%			100.00%	16	16			YES
Jan-03	95.00%			94.44%	17	18			NO
Feb-03	95.00%			100.00%	6	6			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

(% of LSRs responded to [FOC or Reject])

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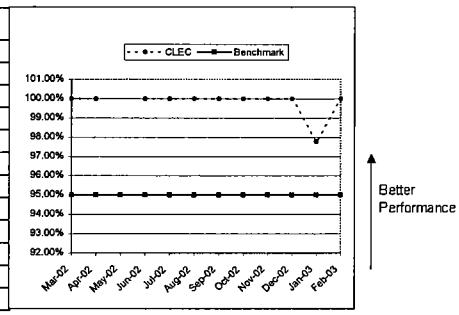
Volume indicates total number of service requests received in the reporting period.

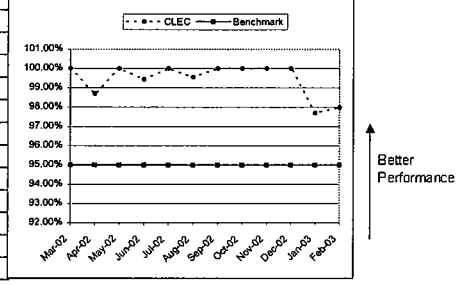
B.1.15.9.1 2W Analog Loop Non-Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	3	3			YES
Apr-02	95.00%			100.00%	2	2			YES
May-02	95.00%								
Jun-02	95.00%			100.00%	7	7			YES
Jul-02	95.00%			100.00%	5	5			YES
Aug-02	95.00%			100.00%	24	24			YES
Sep-02	95.00%			100.00%	19	19			YES
Oct-02	95.00%			100.00%	16	16			YES
Nov-02	95.00%			100.00%	60	60			YES
Dec-02	95.00%			100.00%	41	41			YES
Jan-03	95.00%			97.78%	44	45			YES
Feb-03	95.00%			100.00%	21	21			YES



B.1.15.9.2 2W Analog Loop Non-Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	109	109			YES
Apr-02	95.00%			98.70%	76	77			YES
May-02	95.00%			100.00%	68	68			YES
Jun-02	95.00%			99.44%	176	177			YES
Jul-02	95.00%			100.00%	292	292			YES
Aug-02	95.00%			99.55%	222	223			YES
Sep-02	95.00%			100.00%	176	176			YES
Oct-02	95.00%			100.00%	175	175			YES
Nov-02	95.00%			100.00%	121	121			YES
Dec-02	95.00%			100.00%	149	149			YES
Jan-03	95.00%			97.69%	127	130			YES
Feb-03	95.00%			97.97%	145	148			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

(% of LSRs responded to [FOC or Reject])

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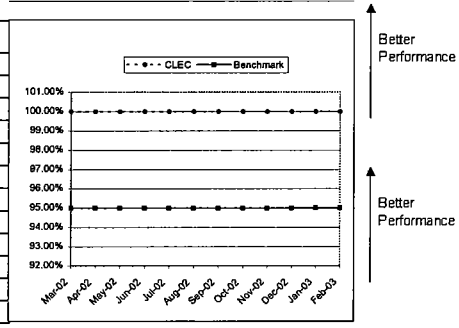
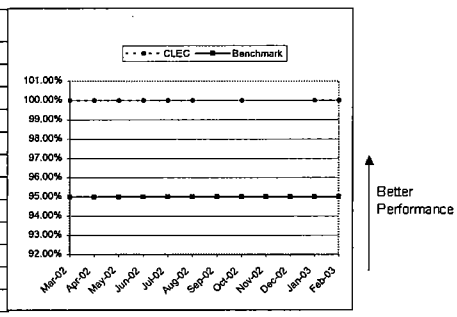
B.1.15.12.1 2W Analog Loop w/LNP Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	204	204			YES
Apr-02	95.00%			100.00%	177	177			YES
May-02	95.00%			100.00%	325	325			YES
Jun-02	95.00%			100.00%	191	191			YES
Jul-02	95.00%			100.00%	118	118			YES
Aug-02	95.00%			100.00%	75	75			YES
Sep-02	95.00%			100.00%	64	64			YES
Oct-02	95.00%			100.00%	70	70			YES
Nov-02	95.00%			100.00%	27	27			YES
Dec-02	95.00%			100.00%	14	14			YES
Jan-03	95.00%			100.00%	16	16			YES
Feb-03	95.00%			100.00%	29	29			YES



B.1.15.12.2 2W Analog Loop w/LNP Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	15	15			YES
Apr-02	95.00%			100.00%	13	13			YES
May-02	95.00%			100.00%	5	5			YES
Jun-02	95.00%			100.00%	6	6			YES
Jul-02	95.00%			100.00%	15	15			YES
Aug-02	95.00%			100.00%	2	2			YES
Sep-02	95.00%								
Oct-02	95.00%			100.00%	5	5			YES
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%			100.00%	6	6			YES
Feb-03	95.00%			100.00%	4	4			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

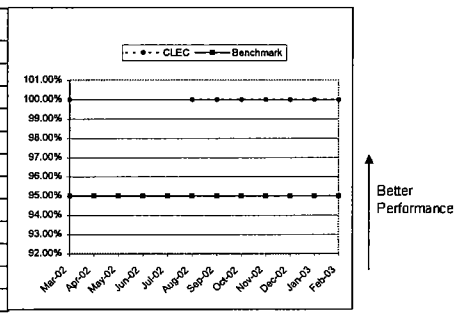
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

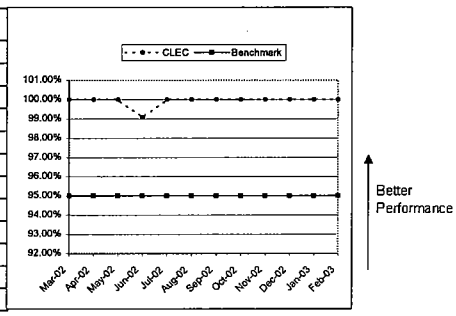
B.1.15.13.1 2W Analog Loop w/LNP Non-Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	1	1			YES
Apr-02	95.00%								
May-02	95.00%								
Jun-02	95.00%								
Jul-02	95.00%								
Aug-02	95.00%			100.00%	8	8			YES
Sep-02	95.00%			100.00%	15	15			YES
Oct-02	95.00%			100.00%	12	12			YES
Nov-02	95.00%			100.00%	74	74			YES
Dec-02	95.00%			100.00%	43	43			YES
Jan-03	95.00%			100.00%	57	57			YES
Feb-03	95.00%			100.00%	57	57			YES



B.1.15.13.2 2W Analog Loop w/LNP Non-Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	181	181			YES
Apr-02	95.00%			100.00%	145	145			YES
May-02	95.00%			100.00%	109	109			YES
Jun-02	95.00%			99.07%	107	108			YES
Jul-02	95.00%			100.00%	114	114			YES
Aug-02	95.00%			100.00%	143	143			YES
Sep-02	95.00%			100.00%	126	126			YES
Oct-02	95.00%			100.00%	118	118			YES
Nov-02	95.00%			100.00%	93	93			YES
Dec-02	95.00%			100.00%	62	62			YES
Jan-03	95.00%			100.00%	73	73			YES
Feb-03	95.00%			100.00%	158	158			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

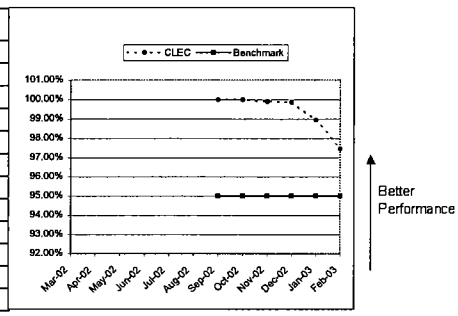
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

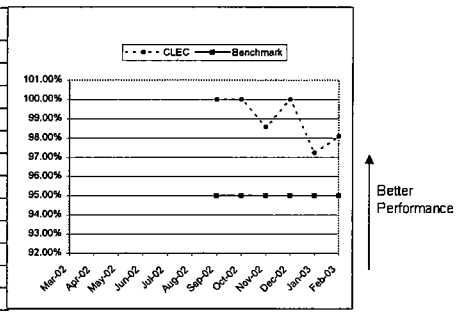
B.1.15.15.1 UCL-ND/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%			100.00%	1,698	1,698			YES
Oct-02	95.00%			100.00%	1,017	1,017			YES
Nov-02	95.00%			99.89%	938	939			YES
Dec-02	95.00%			99.87%	775	776			YES
Jan-03	95.00%			98.95%	1,032	1,043			YES
Feb-03	95.00%			97.46%	768	788			YES



B.1.15.15.2 UCL-ND/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%			100.00%	350	350			YES
Oct-02	95.00%			100.00%	318	318			YES
Nov-02	95.00%			98.57%	138	140			YES
Dec-02	95.00%			100.00%	101	101			YES
Jan-03	95.00%			97.22%	140	144			YES
Feb-03	95.00%			98.10%	103	105			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Non-Mechanized

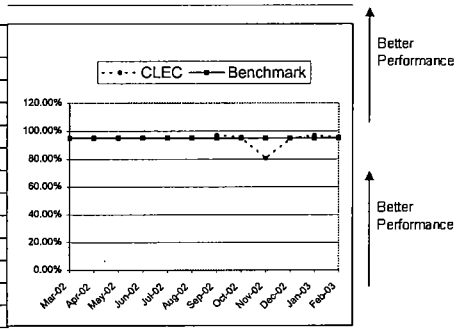
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.16.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%								
Apr-02	95.00%								
May-02	95.00%								
Jun-02	95.00%								
Jul-02	95.00%								
Aug-02	95.00%								
Sep-02	95.00%			97.20%	104	107			YES
Oct-02	95.00%			95.71%	134	140			YES
Nov-02	95.00%			80.79%	122	151			NO
Dec-02	95.00%			94.81%	128	135			NO
Jan-03	95.00%			97.12%	135	139			YES
Feb-03	95.00%			95.78%	227	237			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Non-Mechanized

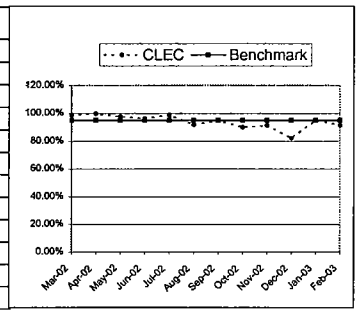
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.16.5 xDSL (ADSL, HDSL and UCL)/GA (%)

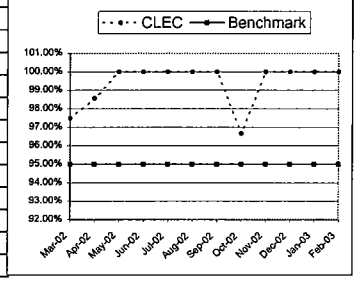
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			99.06%	210	212			YES
Apr-02	95.00%			100.00%	138	138			YES
May-02	95.00%			97.81%	179	183			YES
Jun-02	95.00%			96.32%	157	163			YES
Jul-02	95.00%			98.88%	88	89			YES
Aug-02	95.00%			92.05%	81	88			NO
Sep-02	95.00%			94.74%	72	76			NO
Oct-02	95.00%			90.20%	46	51			NO
Nov-02	95.00%			91.67%	55	60			NO
Dec-02	95.00%			82.35%	28	34			NO
Jan-03	95.00%			95.45%	21	22			YES
Feb-03	95.00%			91.67%	11	12			NO



Better Performance

B.1.16.6 ISDN Loop (UDN, UDC)/GA (%)

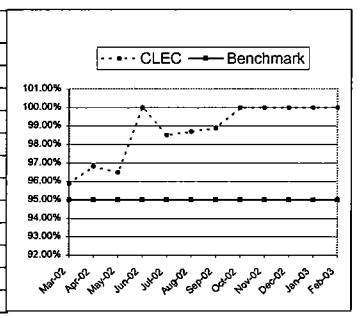
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			97.49%	194	199			YES
Apr-02	95.00%			98.55%	68	69			YES
May-02	95.00%			100.00%	34	34			YES
Jun-02	95.00%			100.00%	51	51			YES
Jul-02	95.00%			100.00%	29	29			YES
Aug-02	95.00%			100.00%	40	40			YES
Sep-02	95.00%			100.00%	25	25			YES
Oct-02	95.00%			96.67%	29	30			YES
Nov-02	95.00%			100.00%	21	21			YES
Dec-02	95.00%			100.00%	10	10			YES
Jan-03	95.00%			100.00%	14	14			YES
Feb-03	95.00%			100.00%	18	18			YES



Better Performance

B.1.16.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			95.89%	70	73			YES
Apr-02	95.00%			96.83%	61	63			YES
May-02	95.00%			96.49%	110	114			YES
Jun-02	95.00%			100.00%	55	55			YES
Jul-02	95.00%			98.51%	66	67			YES
Aug-02	95.00%			98.70%	76	77			YES
Sep-02	95.00%			98.89%	89	90			YES
Oct-02	95.00%			100.00%	74	74			YES
Nov-02	95.00%			100.00%	28	28			YES
Dec-02	95.00%			100.00%	53	53			YES
Jan-03	95.00%			100.00%	41	41			YES
Feb-03	95.00%			100.00%	32	32			YES



Better Performance

Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Non-Mechanized

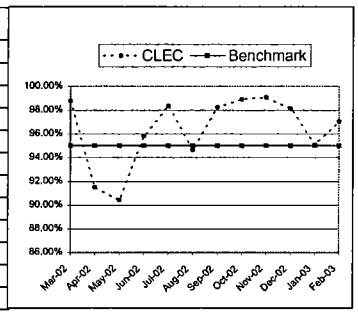
(% of LSRs responded to [FOC or Reject])

Numerator Indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume Indicates total number of service requests received in the reporting period.

B.1.16.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			98.80%	904	915			YES
Apr-02	95.00%			91.51%	582	636			NO
May-02	95.00%			90.43%	605	669			NO
Jun-02	95.00%			95.85%	370	386			YES
Jul-02	95.00%			98.35%	119	121			YES
Aug-02	95.00%			94.65%	177	187			NO
Sep-02	95.00%			98.25%	112	114			YES
Oct-02	95.00%			98.93%	185	187			YES
Nov-02	95.00%			99.08%	108	109			YES
Dec-02	95.00%			98.13%	105	107			YES
Jan-03	95.00%			95.08%	58	61			YES
Feb-03	95.00%			97.06%	66	68			YES

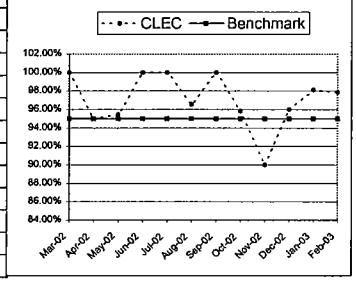


Better Performance

Better Performance

B.1.16.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	15	15			YES
Apr-02	95.00%			95.00%	19	20			YES
May-02	95.00%			95.45%	21	22			YES
Jun-02	95.00%			100.00%	21	21			YES
Jul-02	95.00%			100.00%	74	74			YES
Aug-02	95.00%			96.55%	28	29			YES
Sep-02	95.00%			100.00%	8	8			YES
Oct-02	95.00%			95.83%	23	24			YES
Nov-02	95.00%			90.00%	18	20			NO
Dec-02	95.00%			96.00%	24	25			YES
Jan-03	95.00%			98.11%	52	53			YES
Feb-03	95.00%			97.87%	46	47			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Non-Mechanized

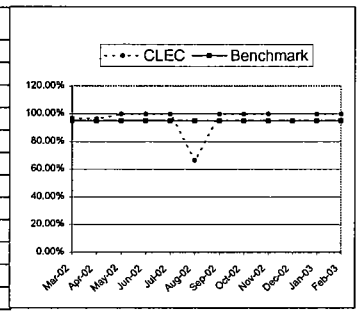
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.16.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			96.88%	31	32			YES
Apr-02	95.00%			96.43%	27	28			YES
May-02	95.00%			100.00%	15	15			YES
Jun-02	95.00%			100.00%	19	19			YES
Jul-02	95.00%			100.00%	18	18			YES
Aug-02	95.00%			66.67%	2	3			NO
Sep-02	95.00%			100.00%	7	7			YES
Oct-02	95.00%			100.00%	5	5			YES
Nov-02	95.00%			100.00%	2	2			YES
Dec-02	95.00%								
Jan-03	95.00%			100.00%	4	4			YES
Feb-03	95.00%			100.00%	1	1			YES

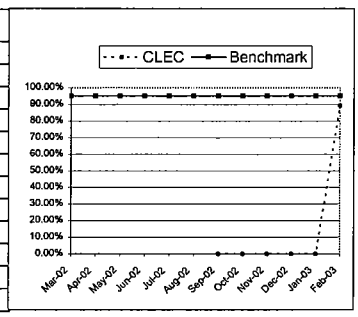


Better Performance

Better Performance

B.1.16.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%								
Apr-02	95.00%								
May-02	95.00%								
Jun-02	95.00%								
Jul-02	95.00%								
Aug-02	95.00%								
Sep-02	95.00%			0.00%	0	0			YES
Oct-02	95.00%			0.00%	0	0			YES
Nov-02	95.00%			0.00%	0	0			YES
Dec-02	95.00%			0.00%	0	0			YES
Jan-03	95.00%			0.00%	0	0			YES
Feb-03	95.00%			89.29%	25	28			YES



Better Performance

Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Mechanized

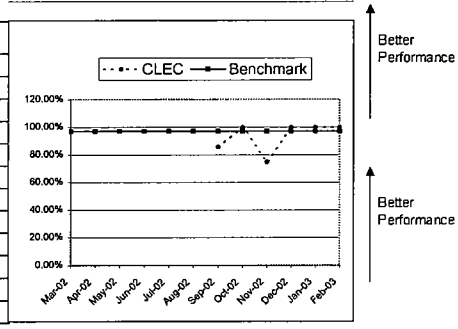
(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.4.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	97.00%								
Apr-02	97.00%								
May-02	97.00%								
Jun-02	97.00%								
Jul-02	97.00%								
Aug-02	97.00%								
Sep-02	97.00%			85.71%	6	7			NO
Oct-02	97.00%			100.00%	2	2			YES
Nov-02	97.00%			75.00%	3	4			NO
Dec-02	97.00%			100.00%	3	3			YES
Jan-03	97.00%			100.00%	34	34			YES
Feb-03	97.00%			100.00%	30	30			YES



Better Performance

Better Performance

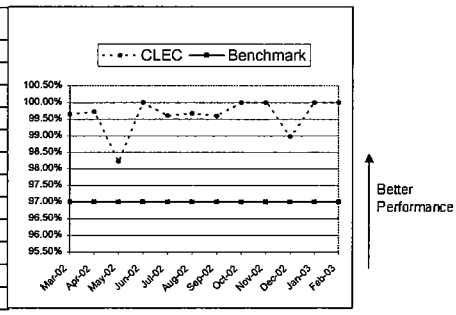
Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Mechanized

(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.
Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

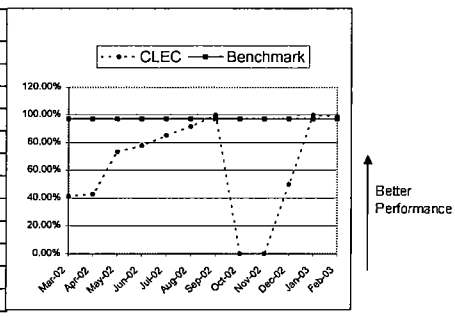
B.1.4.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	97.00%			99.65%	286	287			YES
Apr-02	97.00%			99.72%	361	362			YES
May-02	97.00%			98.23%	277	282			YES
Jun-02	97.00%			100.00%	281	281			YES
Jul-02	97.00%			99.61%	254	255			YES
Aug-02	97.00%			99.67%	305	306			YES
Sep-02	97.00%			99.60%	246	247			YES
Oct-02	97.00%			100.00%	214	214			YES
Nov-02	97.00%			100.00%	194	194			YES
Dec-02	97.00%			98.98%	194	196			YES
Jan-03	97.00%			100.00%	69	69			YES
Feb-03	97.00%			100.00%	86	88			YES



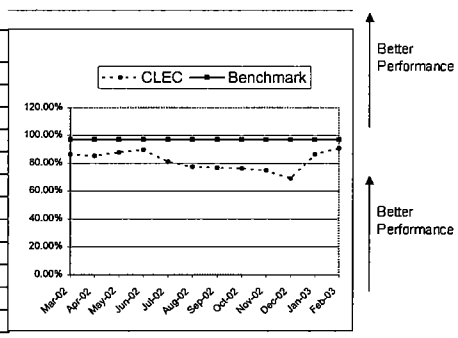
B.1.4.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	97.00%			41.38%	12	29			NO
Apr-02	97.00%			42.86%	6	14			NO
May-02	97.00%			73.33%	11	15			NO
Jun-02	97.00%			77.78%	7	9			NO
Jul-02	97.00%			85.00%	17	20			NO
Aug-02	97.00%			91.49%	43	47			NO
Sep-02	97.00%			100.00%	31	31			YES
Oct-02	97.00%			0.00%	0	1			NO
Nov-02	97.00%			0.00%	0	1			NO
Dec-02	97.00%			50.00%	1	2			NO
Jan-03	97.00%			100.00%	55	55			YES
Feb-03	97.00%			98.80%	82	83			YES



B.1.4.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	97.00%			86.44%	102	118			NO
Apr-02	97.00%			85.37%	140	164			NO
May-02	97.00%			87.84%	130	148			NO
Jun-02	97.00%			89.66%	78	87			NO
Jul-02	97.00%			81.05%	77	95			NO
Aug-02	97.00%			77.46%	55	71			NO
Sep-02	97.00%			76.79%	43	56			NO
Oct-02	97.00%			76.19%	32	42			NO
Nov-02	97.00%			75.00%	33	44			NO
Dec-02	97.00%			69.23%	27	39			NO
Jan-03	97.00%			86.36%	38	44			NO
Feb-03	97.00%			90.91%	30	33			NO



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Mechanized

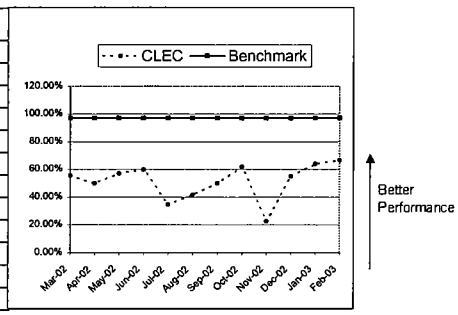
(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

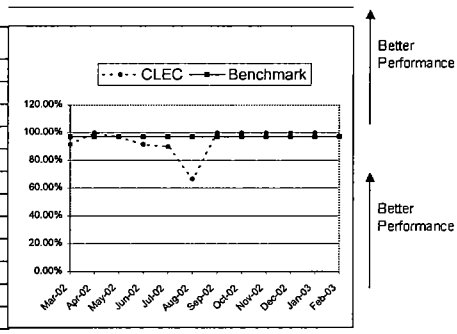
B.1.4.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	97.00%			55.56%	5	9			NO
Apr-02	97.00%			50.00%	7	14			NO
May-02	97.00%			57.14%	8	14			NO
Jun-02	97.00%			60.00%	21	35			NO
Jul-02	97.00%			34.78%	16	46			NO
Aug-02	97.00%			41.67%	10	24			NO
Sep-02	97.00%			50.00%	18	36			NO
Oct-02	97.00%			62.07%	18	29			NO
Nov-02	97.00%			22.58%	7	31			NO
Dec-02	97.00%			55.00%	11	20			NO
Jan-03	97.00%			64.00%	16	25			NO
Feb-03	97.00%			66.67%	14	21			NO



B.1.4.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	97.00%			91.67%	11	12			NO
Apr-02	97.00%			100.00%	7	7			YES
May-02	97.00%			96.88%	31	32			NO
Jun-02	97.00%			91.67%	11	12			NO
Jul-02	97.00%			90.00%	9	10			NO
Aug-02	97.00%			66.67%	2	3			NO
Sep-02	97.00%			100.00%	2	2			YES
Oct-02	97.00%			100.00%	4	4			YES
Nov-02	97.00%			100.00%	2	2			YES
Dec-02	97.00%			100.00%	1	1			YES
Jan-03	97.00%			100.00%	5	5			YES
Feb-03	97.00%								



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Mechanized

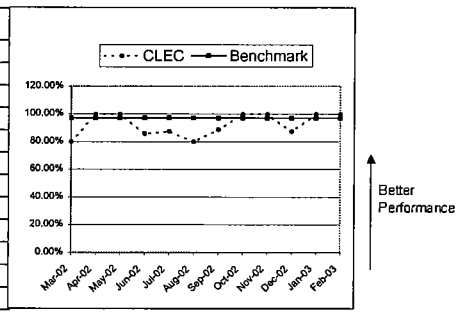
(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

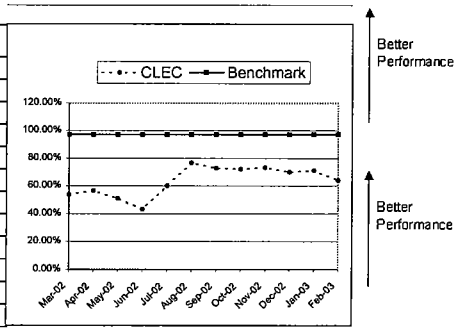
B.1.4.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	97.00%			80.00%	4	5			NO
Apr-02	97.00%			100.00%	9	9			YES
May-02	97.00%			100.00%	6	6			YES
Jun-02	97.00%			85.71%	6	7			NO
Jul-02	97.00%			87.50%	7	8			NO
Aug-02	97.00%			80.00%	4	5			NO
Sep-02	97.00%			88.89%	8	9			NO
Oct-02	97.00%			100.00%	15	15			YES
Nov-02	97.00%			100.00%	14	14			YES
Dec-02	97.00%			87.50%	7	8			NO
Jan-03	97.00%			100.00%	14	14			YES
Feb-03	97.00%			100.00%	12	12			YES



B.1.4.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	97.00%			53.82%	535	994			NO
Apr-02	97.00%			56.60%	810	1,431			NO
May-02	97.00%			51.11%	598	1,170			NO
Jun-02	97.00%			43.31%	414	956			NO
Jul-02	97.00%			60.16%	613	1,019			NO
Aug-02	97.00%			76.85%	1,969	2,562			NO
Sep-02	97.00%			72.79%	2,159	2,966			NO
Oct-02	97.00%			72.12%	2,113	2,930			NO
Nov-02	97.00%			73.36%	2,170	2,958			NO
Dec-02	97.00%			70.10%	1,564	2,231			NO
Jan-03	97.00%			71.28%	1,886	2,646			NO
Feb-03	97.00%			64.12%	881	1,374			NO



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Partially Mechanized - 10 hours

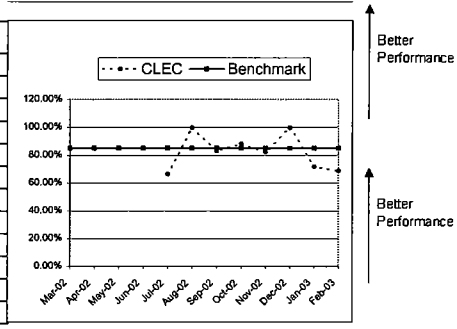
(% of CLEC Reject Notification Intervals within 10 Hours)

Numerator indicates total number of CLEC reject notification intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%								
Apr-02	85.00%								
May-02	85.00%								
Jun-02	85.00%								
Jul-02	85.00%			66.67%	2	3			NO
Aug-02	85.00%			100.00%	8	8			YES
Sep-02	85.00%			83.33%	5	6			NO
Oct-02	85.00%			88.24%	15	17			YES
Nov-02	85.00%			82.35%	14	17			NO
Dec-02	85.00%			100.00%	7	7			YES
Jan-03	85.00%			72.00%	18	25			NO
Feb-03	85.00%			68.89%	31	45			NO



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Partially Mechanized - 10 hours

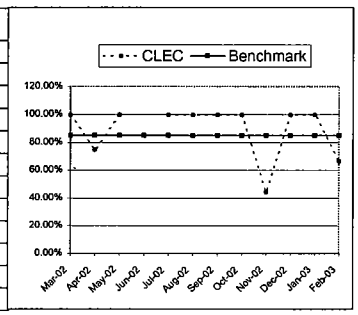
(% of CLEC Reject Notification Intervals within 10 Hours)

Numerator indicates total number of CLEC reject notification intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.5 xDSL (ADSL, HDSL and UCL)/GA (%)

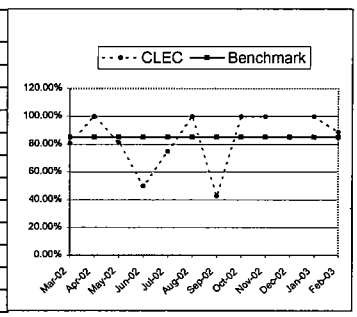
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	2	2			YES
Apr-02	85.00%			75.00%	6	8			NO
May-02	85.00%			100.00%	7	7			YES
Jun-02	85.00%								
Jul-02	85.00%			100.00%	4	4			YES
Aug-02	85.00%			100.00%	6	6			YES
Sep-02	85.00%			100.00%	18	18			YES
Oct-02	85.00%			100.00%	11	11			YES
Nov-02	85.00%			44.44%	4	9			NO
Dec-02	85.00%			100.00%	12	12			YES
Jan-03	85.00%			100.00%	4	4			YES
Feb-03	85.00%			66.67%	2	3			NO



Better Performance

B.1.7.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			80.82%	59	73			NO
Apr-02	85.00%			100.00%	33	33			YES
May-02	85.00%			81.25%	26	32			NO
Jun-02	85.00%			50.00%	1	2			NO
Jul-02	85.00%			75.00%	3	4			NO
Aug-02	85.00%			100.00%	1	1			YES
Sep-02	85.00%			42.86%	3	7			NO
Oct-02	85.00%			100.00%	1	1			YES
Nov-02	85.00%			100.00%	1	1			YES
Dec-02	85.00%								
Jan-03	85.00%			100.00%	3	3			YES
Feb-03	85.00%			88.89%	8	9			YES

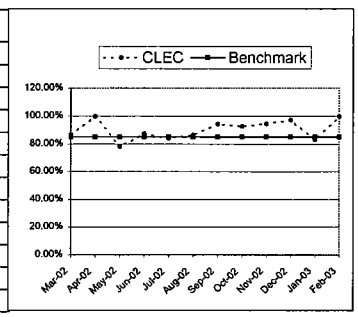


Better Performance

Better Performance

B.1.7.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			86.79%	46	53			YES
Apr-02	85.00%			100.00%	70	70			YES
May-02	85.00%			78.18%	43	55			NO
Jun-02	85.00%			87.50%	63	72			YES
Jul-02	85.00%			84.09%	37	44			NO
Aug-02	85.00%			86.49%	32	37			YES
Sep-02	85.00%			94.44%	51	54			YES
Oct-02	85.00%			92.68%	38	41			YES
Nov-02	85.00%			94.64%	53	56			YES
Dec-02	85.00%			97.37%	37	38			YES
Jan-03	85.00%			83.33%	10	12			NO
Feb-03	85.00%			100.00%	9	9			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Partially Mechanized - 10 hours

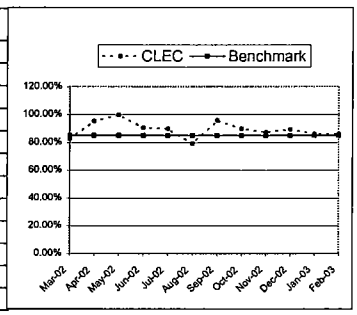
(% of CLEC Reject Notification Intervals within 10 Hours)

Numerator indicates total number of CLEC reject notification intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.9 2W Analog Loop Non-Design/GA (%)

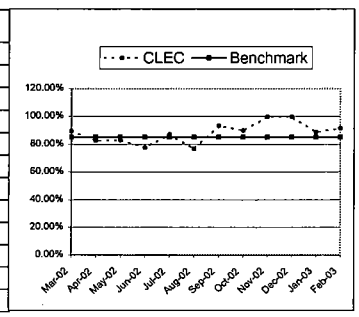
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			82.76%	24	29			NO
Apr-02	85.00%			95.45%	21	22			YES
May-02	85.00%			100.00%	10	10			YES
Jun-02	85.00%			90.63%	29	32			YES
Jul-02	85.00%			90.00%	45	50			YES
Aug-02	85.00%			79.31%	23	29			NO
Sep-02	85.00%			96.00%	24	25			YES
Oct-02	85.00%			90.00%	18	20			YES
Nov-02	85.00%			87.50%	28	32			YES
Dec-02	85.00%			89.47%	34	38			YES
Jan-03	85.00%			86.21%	25	29			YES
Feb-03	85.00%			86.21%	25	29			YES



Better Performance

B.1.7.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			89.47%	68	76			YES
Apr-02	85.00%			82.46%	47	57			NO
May-02	85.00%			83.05%	98	118			NO
Jun-02	85.00%			77.78%	42	54			NO
Jul-02	85.00%			87.23%	41	47			YES
Aug-02	85.00%			76.67%	23	30			NO
Sep-02	85.00%			93.33%	28	30			YES
Oct-02	85.00%			90.00%	18	20			YES
Nov-02	85.00%			100.00%	10	10			YES
Dec-02	85.00%			100.00%	6	6			YES
Jan-03	85.00%			88.89%	8	9			YES
Feb-03	85.00%			91.67%	11	12			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Partially Mechanized - 10 hours

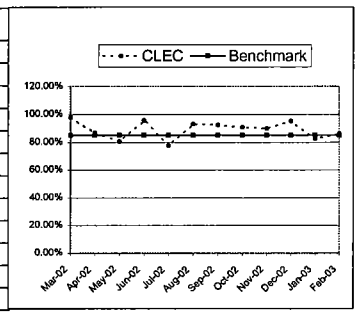
(% of CLEC Reject Notification Intervals within 10 Hours)

Numerator indicates total number of CLEC reject notification intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			98.11%	52	53			YES
Apr-02	85.00%			86.84%	33	38			YES
May-02	85.00%			80.77%	21	26			NO
Jun-02	85.00%			95.83%	23	24			YES
Jul-02	85.00%			77.76%	21	27			NO
Aug-02	85.00%			93.10%	27	29			YES
Sep-02	85.00%			92.59%	25	27			YES
Oct-02	85.00%			90.91%	30	33			YES
Nov-02	85.00%			90.00%	45	50			YES
Dec-02	85.00%			95.24%	20	21			YES
Jan-03	85.00%			82.50%	33	40			NO
Feb-03	85.00%			86.27%	44	51			YES

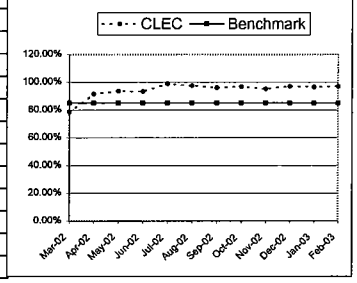


Better Performance

Better Performance

B.1.7.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			78.60%	180	229			NO
Apr-02	85.00%			91.49%	301	329			YES
May-02	85.00%			93.55%	174	186			YES
Jun-02	85.00%			93.43%	199	213			YES
Jul-02	85.00%			98.98%	388	392			YES
Aug-02	85.00%			97.68%	674	690			YES
Sep-02	85.00%			96.16%	476	495			YES
Oct-02	85.00%			96.83%	397	410			YES
Nov-02	85.00%			95.25%	521	547			YES
Dec-02	85.00%			97.18%	413	425			YES
Jan-03	85.00%			96.54%	670	694			YES
Feb-03	85.00%			97.13%	406	418			YES

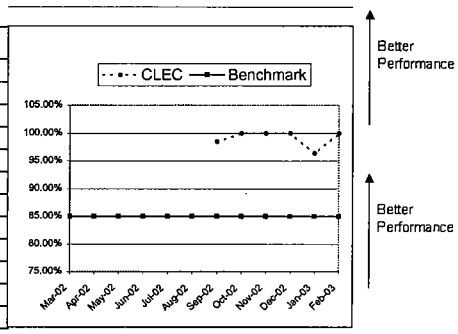


Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Non-Mechanized
(% of CLEC Reject Notification Intervals within 24 Hours)
Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.8.4 **EELs/GA (%)**

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%								
Apr-02	85.00%								YES
May-02	85.00%								YES
Jun-02	85.00%								YES
Jul-02	85.00%								YES
Aug-02	85.00%								YES
Sep-02	85.00%			98.46%	64	65			YES
Oct-02	85.00%			100.00%	85	85			YES
Nov-02	85.00%			100.00%	52	52			YES
Dec-02	85.00%			100.00%	42	42			YES
Jan-03	85.00%			96.36%	53	55			YES
Feb-03	85.00%			100.00%	118	118			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Non-Mechanized

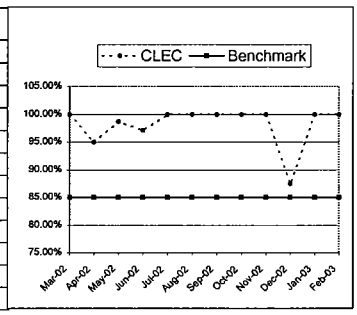
(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.8.5 xDSL (ADSL, HDSL and UCL)/GA (%)

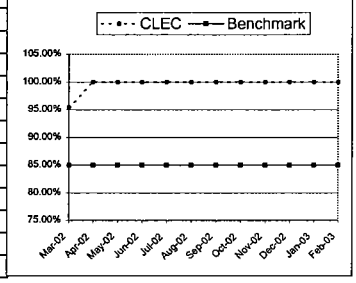
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	66	66			YES
Apr-02	85.00%			95.00%	38	40			YES
May-02	85.00%			98.70%	76	77			YES
Jun-02	85.00%			97.14%	34	35			YES
Jul-02	85.00%			100.00%	22	22			YES
Aug-02	85.00%			100.00%	26	26			YES
Sep-02	85.00%			100.00%	24	24			YES
Oct-02	85.00%			100.00%	8	8			YES
Nov-02	85.00%			100.00%	17	17			YES
Dec-02	85.00%			87.50%	7	8			YES
Jan-03	85.00%			100.00%	9	9			YES
Feb-03	85.00%			100.00%	3	3			YES



Better Performance

B.1.8.6 ISDN Loop (UDN, UDC)/GA (%)

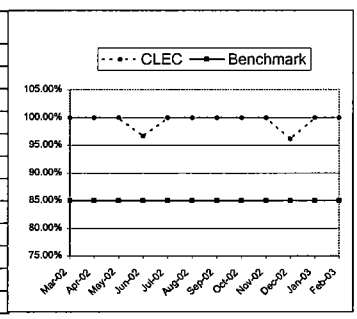
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			95.38%	62	65			YES
Apr-02	85.00%			100.00%	15	15			YES
May-02	85.00%			100.00%	11	11			YES
Jun-02	85.00%			100.00%	16	16			YES
Jul-02	85.00%			100.00%	9	9			YES
Aug-02	85.00%			100.00%	11	11			YES
Sep-02	85.00%			100.00%	10	10			YES
Oct-02	85.00%			100.00%	4	4			YES
Nov-02	85.00%			100.00%	6	6			YES
Dec-02	85.00%			100.00%	3	3			YES
Jan-03	85.00%			100.00%	4	4			YES
Feb-03	85.00%			100.00%	4	4			YES



Better Performance

B.1.8.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	22	22			YES
Apr-02	85.00%			100.00%	27	27			YES
May-02	85.00%			100.00%	55	55			YES
Jun-02	85.00%			96.67%	29	30			YES
Jul-02	85.00%			100.00%	31	31			YES
Aug-02	85.00%			100.00%	43	43			YES
Sep-02	85.00%			100.00%	44	44			YES
Oct-02	85.00%			100.00%	31	31			YES
Nov-02	85.00%			100.00%	11	11			YES
Dec-02	85.00%			96.15%	25	26			YES
Jan-03	85.00%			100.00%	19	19			YES
Feb-03	85.00%			100.00%	14	14			YES



Better Performance

Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Non-Mechanized

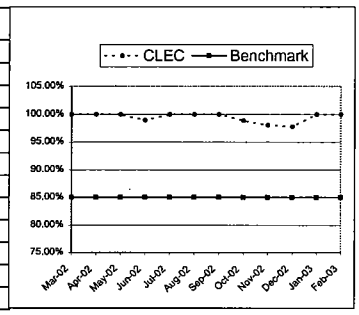
(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

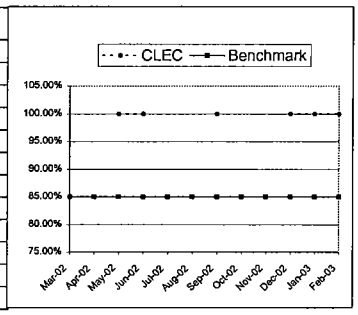
B.1.8.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	205	205			YES
Apr-02	85.00%			100.00%	150	150			YES
May-02	85.00%			100.00%	147	147			YES
Jun-02	85.00%			98.94%	93	94			YES
Jul-02	85.00%			100.00%	55	55			YES
Aug-02	85.00%			100.00%	98	98			YES
Sep-02	85.00%			100.00%	51	51			YES
Oct-02	85.00%			98.89%	89	90			YES
Nov-02	85.00%			98.04%	50	51			YES
Dec-02	85.00%			97.78%	44	45			YES
Jan-03	85.00%			100.00%	25	25			YES
Feb-03	85.00%			100.00%	22	22			YES



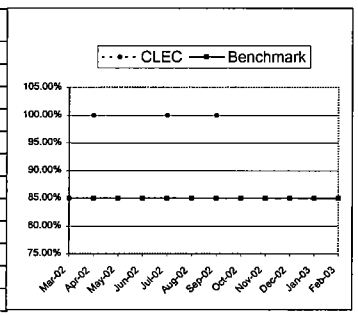
B.1.8.10 2W Analog Loop w/INP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%								
Apr-02	85.00%								
May-02	85.00%			100.00%	1	1			YES
Jun-02	85.00%			100.00%	6	6			YES
Jul-02	85.00%								
Aug-02	85.00%								
Sep-02	85.00%			100.00%	1	1			YES
Oct-02	85.00%								
Nov-02	85.00%								
Dec-02	85.00%			100.00%	1	1			YES
Jan-03	85.00%			100.00%	1	1			YES
Feb-03	85.00%			100.00%	2	2			YES



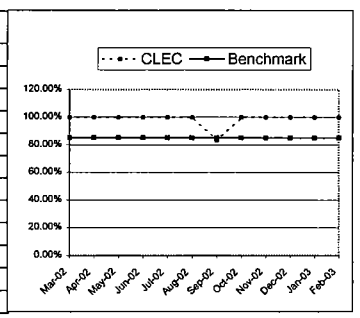
B.1.8.11 2W Analog Loop w/INP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%								
Apr-02	85.00%			100.00%	1	1			YES
May-02	85.00%								
Jun-02	85.00%								
Jul-02	85.00%			100.00%	1	1			YES
Aug-02	85.00%								
Sep-02	85.00%			100.00%	1	1			YES
Oct-02	85.00%								
Nov-02	85.00%								
Dec-02	85.00%								
Jan-03	85.00%								
Feb-03	85.00%								



B.1.8.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			100.00%	8	8			YES
Apr-02	85.00%			100.00%	9	9			YES
May-02	85.00%			100.00%	16	16			YES
Jun-02	85.00%			100.00%	12	12			YES
Jul-02	85.00%			100.00%	41	41			YES
Aug-02	85.00%			100.00%	17	17			YES
Sep-02	85.00%			83.33%	5	6			NO
Oct-02	85.00%			100.00%	17	17			YES
Nov-02	85.00%			100.00%	15	15			YES
Dec-02	85.00%			100.00%	16	16			YES
Jan-03	85.00%			100.00%	28	28			YES
Feb-03	85.00%			100.00%	29	29			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
Reject Interval - Non-Mechanized

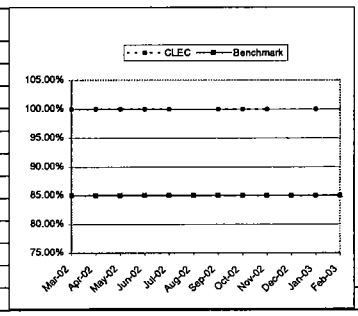
(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.8.13 2W Analog Loop w/LNP Non-Design/GA (%)

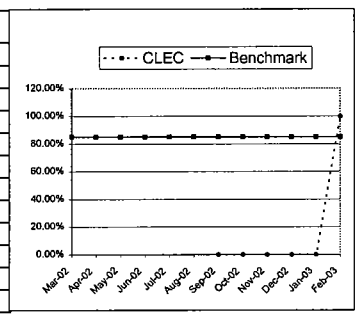
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	85.00%			100.00%	4	4			YES
Oct-02	85.00%			100.00%	6	6			YES
Nov-02	85.00%			100.00%	1	1			YES
Dec-02	85.00%								
Jan-03	85.00%			100.00%	3	3			YES
Feb-03	85.00%								



Better Performance

B.1.8.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%								YES
Apr-02	85.00%								YES
May-02	85.00%								YES
Jun-02	85.00%								YES
Jul-02	85.00%								YES
Aug-02	85.00%								YES
Sep-02	85.00%			0.00%	0	0			YES
Oct-02	85.00%			0.00%	0	0			YES
Nov-02	85.00%			0.00%	0	0			YES
Dec-02	85.00%			0.00%	0	0			YES
Jan-03	85.00%			0.00%	0	0			YES
Feb-03	85.00%			100.00%	19	19			YES



Better Performance

Better Performance

Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Mechanized

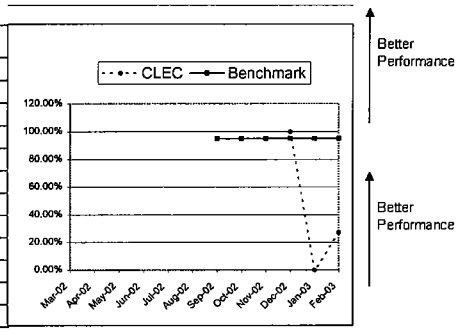
(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.9.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%								
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%			100.00%	1	1			YES
Jan-03	95.00%			0.00%	0	3			NO
Feb-03	95.00%			27.27%	3	11			NO



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Mechanized

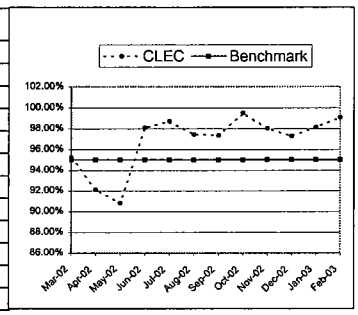
(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.9.5 xDSL (ADSL, HDSL and UCL)/GA (%)

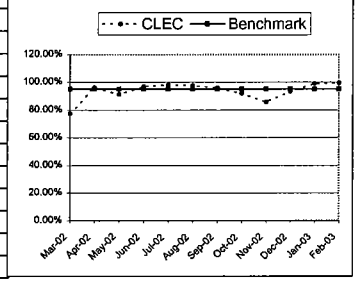
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			95.22%	339	356			YES
Apr-02	95.00%			92.12%	386	419			NO
May-02	95.00%			90.84%	337	371			NO
Jun-02	95.00%			98.08%	665	678			YES
Jul-02	95.00%			98.69%	376	381			YES
Aug-02	95.00%			97.44%	304	312			YES
Sep-02	95.00%			97.33%	438	450			YES
Oct-02	95.00%			99.51%	610	613			YES
Nov-02	95.00%			98.01%	443	452			YES
Dec-02	95.00%			97.28%	394	405			YES
Jan-03	95.00%			98.15%	212	216			YES
Feb-03	95.00%			99.07%	321	324			YES



Better Performance

B.1.9.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			77.34%	99	128			NO
Apr-02	95.00%			96.08%	147	153			YES
May-02	95.00%			91.30%	63	69			NO
Jun-02	95.00%			96.92%	126	130			YES
Jul-02	95.00%			97.95%	287	293			YES
Aug-02	95.00%			97.46%	269	276			YES
Sep-02	95.00%			95.92%	235	245			YES
Oct-02	95.00%			92.11%	35	38			NO
Nov-02	95.00%			85.71%	30	35			NO
Dec-02	95.00%			93.33%	28	30			NO
Jan-03	95.00%			98.91%	271	274			YES
Feb-03	95.00%			99.43%	347	349			YES

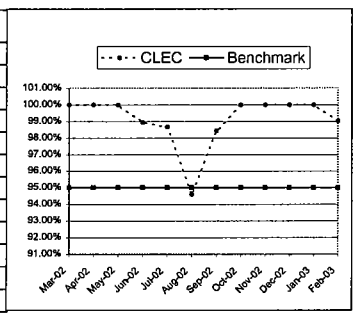


Better Performance

Better Performance

B.1.9.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	271	271			YES
Apr-02	95.00%			100.00%	267	267			YES
May-02	95.00%			100.00%	257	257			YES
Jun-02	95.00%			98.94%	280	283			YES
Jul-02	95.00%			98.68%	298	302			YES
Aug-02	95.00%			94.59%	210	222			NO
Sep-02	95.00%			98.45%	190	193			YES
Oct-02	95.00%			100.00%	188	188			YES
Nov-02	95.00%			100.00%	139	139			YES
Dec-02	95.00%			100.00%	126	126			YES
Jan-03	95.00%			100.00%	218	218			YES
Feb-03	95.00%			99.03%	204	206			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Mechanized

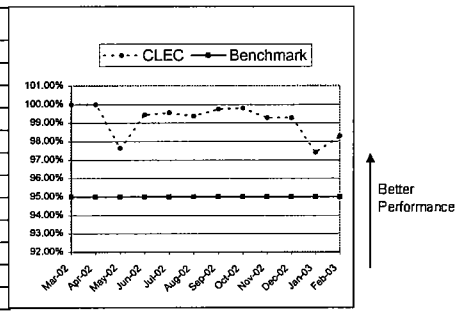
(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

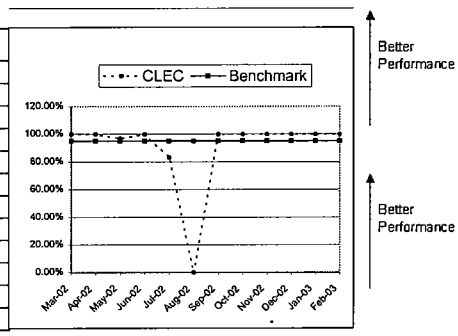
B.1.9.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	122	122			YES
Apr-02	95.00%			100.00%	108	108			YES
May-02	95.00%			97.64%	124	127			YES
Jun-02	95.00%			99.44%	528	531			YES
Jul-02	95.00%			99.56%	674	677			YES
Aug-02	95.00%			99.38%	477	480			YES
Sep-02	95.00%			99.76%	414	415			YES
Oct-02	95.00%			99.80%	498	499			YES
Nov-02	95.00%			99.28%	274	276			YES
Dec-02	95.00%			99.28%	277	279			YES
Jan-03	95.00%			97.41%	301	309			YES
Feb-03	95.00%			98.29%	288	293			YES



B.1.9.12 2W Analog Loop w/LNP Design/GA (%)

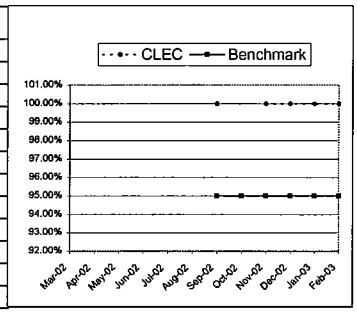
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	5	5			YES
Apr-02	95.00%			100.00%	4	4			YES
May-02	95.00%			96.77%	30	31			YES
Jun-02	95.00%			100.00%	10	10			YES
Jul-02	95.00%			83.33%	5	6			NO
Aug-02	95.00%			0.00%	0	1			NO
Sep-02	95.00%			100.00%	6	6			YES
Oct-02	95.00%			100.00%	1	1			YES
Nov-02	95.00%			100.00%	1	1			YES
Dec-02	95.00%			100.00%	6	6			YES
Jan-03	95.00%			100.00%	2	2			YES
Feb-03	95.00%			100.00%	1	1			YES



Georgia, March 2002 - February 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Mechanized
(% of CLEC Firm Order Confirmation Intervals within 3 hours)
Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.9.13 **2W Analog Loop w/LNP Non-Design/GA (%)**

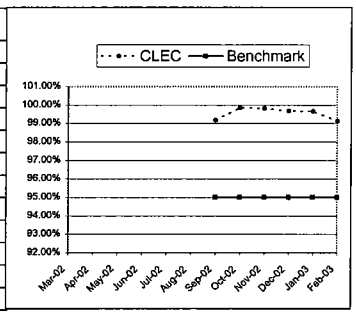
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%			100.00%	6	6			YES
Oct-02	95.00%								
Nov-02	95.00%			100.00%	2	2			YES
Dec-02	95.00%			100.00%	1	1			YES
Jan-03	95.00%			100.00%	4	4			YES
Feb-03	95.00%			100.00%	2	2			YES



Better Performance

B.1.9.15 **UCL-ND/GA (%)**

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	95.00%			99.17%	6,971	7,029			YES
Oct-02	95.00%			99.86%	8,461	8,473			YES
Nov-02	95.00%			99.82%	8,278	8,293			YES
Dec-02	95.00%			99.88%	6,926	6,948			YES
Jan-03	95.00%			99.66%	8,748	8,778			YES
Feb-03	95.00%			99.12%	5,311	5,358			YES



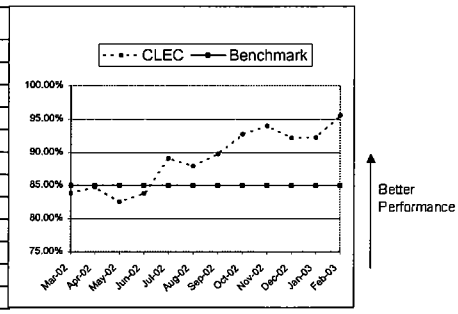
Better Performance

Georgia, March 2002 - February 2003
General - Flow Through
% Flow Through Service Requests

(% of LSRs submitted electronically that flow through and reach a status for an FOC to be issued without manual intervention)
Numerator indicates total number of LSRs that flowed through the system.
Volume indicates total number of LSRs that were eligible to flow through.

F.1.1.5 **UNE/Region (%)**

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	85.00%			83.88%	89,405	106,591			NO
Apr-02	85.00%			84.78%	117,389	138,467			NO
May-02	85.00%			82.57%	144,533	175,044			NO
Jun-02	85.00%			83.84%	158,190	188,686			NO
Jul-02	85.00%			89.13%	196,200	220,118			YES
Aug-02	85.00%			87.94%	231,276	262,979			YES
Sep-02	85.00%			89.81%	188,509	209,898			YES
Oct-02	85.00%			92.71%	241,241	260,197			YES
Nov-02	85.00%			93.98%	258,373	274,935			YES
Dec-02	85.00%			92.21%	256,629	278,324			YES
Jan-03	85.00%			92.26%	334,335	362,364			YES
Feb-03	85.00%			95.57%	442,383	462,913			YES

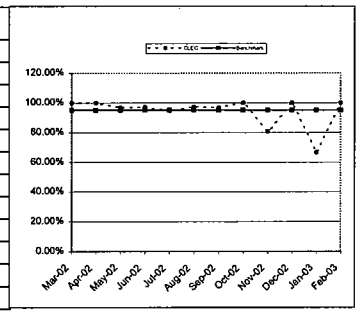


AL Exhibit AJV-4

Georgia, March 2002 - February 2003
General - Ordering
Service Inquiry with Firm Order
(% of Service Inquiries with Firm Order Confirmation within 5 Business Days)
Numerator indicates total number of service inquiries with firm order confirmation within 5 business days in the reporting period.
Volume indicates total number of service inquiries with firm order confirmation in the reporting period.

F.3.1.1 **xDSL (ADSL, HDSL and UCL)/GA (%)**

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	40	40			YES
Apr-02	95.00%			100.00%	25	25			YES
May-02	95.00%			96.77%	30	31			YES
Jun-02	95.00%			96.97%	32	33			YES
Jul-02	95.00%			94.74%	18	19			NO
Aug-02	95.00%			97.14%	34	35			YES
Sep-02	95.00%			96.77%	30	31			YES
Oct-02	95.00%			100.00%	21	21			YES
Nov-02	95.00%			80.77%	21	26			NO
Dec-02	95.00%			100.00%	9	9			YES
Jan-03	95.00%			66.67%	2	3			NO
Feb-03	95.00%			100.00%	1	1			YES



Better Performance

Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

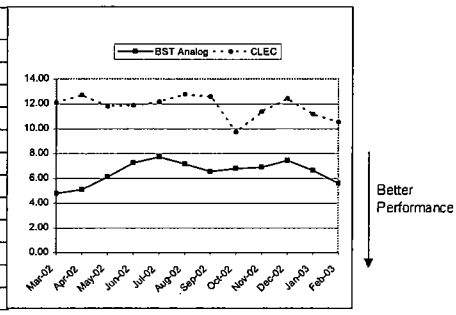
Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.4.1.1 EELs/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.81	278,409	57,871	12.11	3,828	316	9.245	-14.0040	NO
Apr-02	5.12	275,153	53,724	12.74	3,515	276	8.952	-14.0946	NO
May-02	6.12	283,947	46,412	11.82	3,666	310	9.803	-10.2152	NO
Jun-02	7.26	229,867	31,654	11.89	2,712	228	10.088	-6.9097	NO
Jul-02	7.73	270,659	35,016	12.17	3,457	284	10.479	-7.1165	NO
Aug-02	7.18	263,316	36,685	12.79	3,644	285	11.889	-7.9327	NO
Sep-02	6.57	238,557	36,328	12.59	3,413	271	8.589	-11.5101	NO
Oct-02	6.81	221,717	32,543	9.74	4,666	479	7.685	-8.2782	NO
Nov-02	6.90	186,951	27,095	11.38	2,436	214	7.922	-8.2466	NO
Dec-02	7.45	201,289	27,004	12.44	1,655	133	8.260	-6.9490	NO
Jan-03	6.66	208,693	31,338	11.17	2,324	208	10.027	-6.4706	NO
Feb-03	5.60	145,269	25,944	10.54	2,013	191	9.020	-7.5412	NO

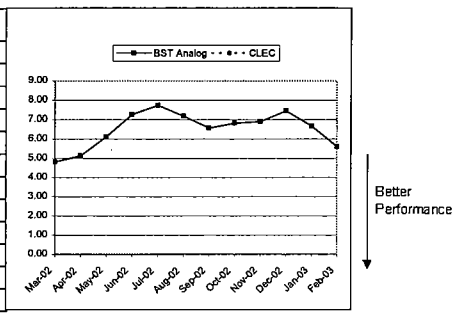
Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



B.2.1.4.1.4 EELs/<10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.81	278,409	57,871				11.560		
Apr-02	5.12	275,153	53,724				8.952		
May-02	6.12	283,947	46,412				9.803		
Jun-02	7.26	229,867	31,654				10.088		
Jul-02	7.73	270,659	35,016				10.479		
Aug-02	7.18	263,316	36,685				11.889		
Sep-02	6.57	238,557	36,328				8.589		
Oct-02	6.81	221,717	32,543				7.685		
Nov-02	6.90	186,951	27,095				7.922		
Dec-02	7.45	201,289	27,004				8.260		
Jan-03	6.66	208,693	31,338				10.027		
Feb-03	5.60	145,269	25,944				9.020		

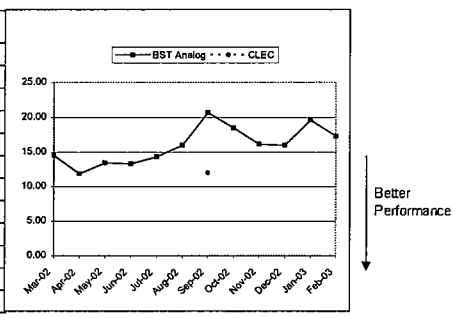
Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



B.2.1.4.2.1 EELs/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	14.51	4,816	332				37.017		
Apr-02	11.89	3,842	323				11.889		
May-02	13.43	3,693	275				15.636		
Jun-02	13.32	3,810	286				15.373		
Jul-02	14.35	3,960	276				14.127		
Aug-02	15.98	7,127	446				17.062		
Sep-02	20.68	8,375	405	12.00	12	1	31.740	0.2731	YES
Oct-02	18.52	8,206	443				20.963		
Nov-02	16.16	6,544	405				18.703		
Dec-02	16.00	6,208	388				14.009		
Jan-03	19.64	9,643	491				22.366		
Feb-03	17.31	5,765	333				19.452		

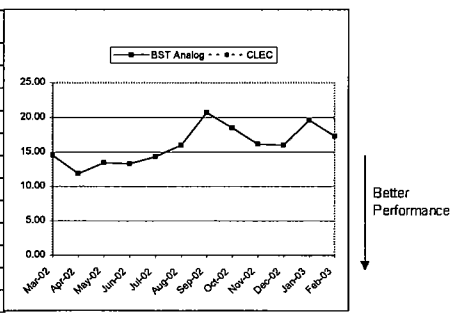
Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



B.2.1.4.2.4 EELs/>=10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	14.51	4,816	332				8.063		
Apr-02	11.89	3,842	323				11.889		
May-02	13.43	3,693	275				15.636		
Jun-02	13.32	3,810	286				15.373		
Jul-02	14.35	3,960	276				14.127		
Aug-02	15.98	7,127	446				17.062		
Sep-02	20.68	8,375	405				31.740		
Oct-02	18.52	8,206	443				20.963		
Nov-02	16.16	6,544	405				18.703		
Dec-02	16.00	6,208	388				14.009		
Jan-03	19.64	9,643	491				22.366		
Feb-03	17.31	5,765	333				19.452		

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

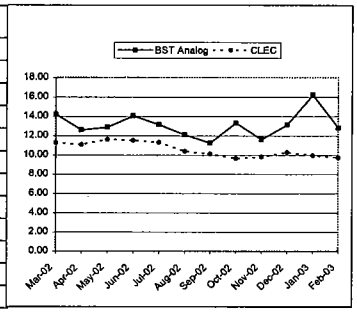
Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.6.3.1 UNE ISDN/<6 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	14.24	5,411	380	11.29	2,066	183	13.509	2.4270	YES
Apr-02	12.59	3,728	296	11.07	1,517	137	10.014	1.4705	YES
May-02	12.88	3,799	295	11.62	1,743	150	11.709	1.0723	YES
Jun-02	14.05	4,060	289	11.52	1,210	105	9.516	2.3282	YES
Jul-02	13.16	4,462	339	11.33	827	73	9.912	1.4335	YES
Aug-02	12.09	3,723	308	10.39	862	83	8.097	1.6957	YES
Sep-02	11.24	3,238	288	10.12	1,072	106	5.423	1.8270	YES
Oct-02	13.31	4,287	322	9.85	1,467	152	11.154	3.3368	YES
Nov-02	11.62	3,568	307	9.81	1,020	104	7.075	2.2590	YES
Dec-02	13.12	2,795	213	10.28	771	75	11.284	1.8758	YES
Jan-03	16.23	4,105	253	9.94	686	69	14.911	3.1026	YES
Feb-03	12.83	3,003	234	9.71	1,039	107	9.466	2.8283	YES

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

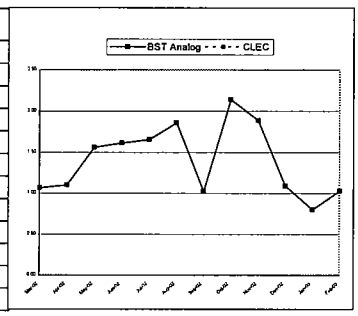


Better Performance

B.2.1.6.3.2 UNE ISDN/<6 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.07	314	293				1.617		
Apr-02	1.10	465	422				1.590		
May-02	1.56	368	236				2.637		
Jun-02	1.61	317	197				5.134		
Jul-02	1.65	513	310				6.859		
Aug-02	1.86	433	233				3.323		
Sep-02	1.03	130	127				1.192		
Oct-02	2.14	1,328	621				1.789		
Nov-02	1.89	392	208				2.455		
Dec-02	1.09	124	114				1.613		
Jan-03	0.80	192	239				1.462		
Feb-03	1.03	199	193				2.341		

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

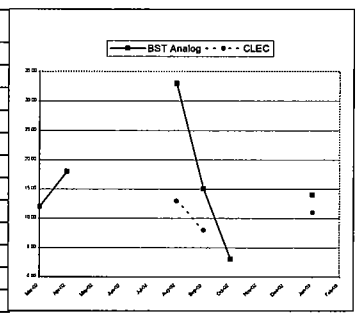


Better Performance

B.2.1.6.4.1 UNE ISDN/6-13 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	12.00	24	2	12.00	12	1	0.000		YES
Apr-02	18.00	18	1				0.000		
May-02									
Jun-02									
Jul-02									
Aug-02	33.00	33	1	13.00	13	1	0.000		YES
Sep-02	15.00	15	1	8.00	8	1	0.000		YES
Oct-02	3.00	3	1				0.000		
Nov-02									
Dec-02									
Jan-03	14.00	28	2	11.00	11	1	4.243	0.5774	YES
Feb-03									

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

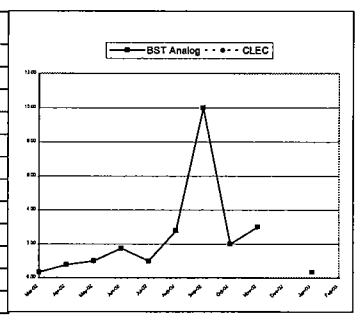


Better Performance

B.2.1.6.4.2 UNE ISDN/6-13 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.33	1	2				0.000		
Apr-02	0.78	2	3				0.385		
May-02	1.00	15	15				0.000		
Jun-02	1.75	7	4				0.500		
Jul-02	1.00	2	2				0.000		
Aug-02	2.78	8	3				2.341		
Sep-02	10.00	20	2				7.071		
Oct-02	2.00	2	1				0.000		
Nov-02	3.00	3	1				0.000		
Dec-02									
Jan-03	0.33	0	1				0.000		
Feb-03									

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

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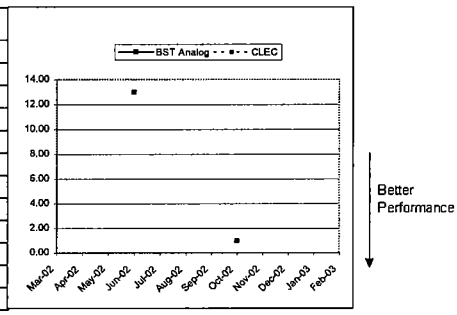
B.2.1.6.5.1 UNE ISDN/>=14 circuits/Dispatch/GA (days)

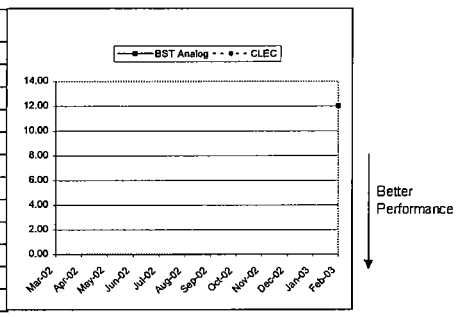
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02	13.00	13	1				0.000		
Jul-02									
Aug-02									
Sep-02									
Oct-02	1.00	1	1				0.000		
Nov-02									
Dec-02									
Jan-03									
Feb-03									



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.1.6.5.2 UNE ISDN/>=14 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02									
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03	12.00	12	1				0.000		



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

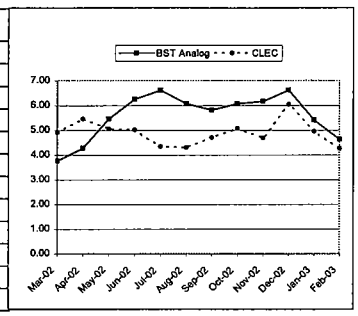
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.76	208,809	55,537	4.92	379	77	4.897	-2.0812	NO
Apr-02	4.28	220,934	51,624	5.47	465	85	5.891	-1.8624	NO
May-02	5.47	243,122	44,446	5.06	491	97	8.398	0.4782	YES
Jun-02	6.26	185,609	29,658	5.02	341	68	6.967	1.4645	YES
Jul-02	6.82	217,405	32,853	4.35	248	57	7.238	2.3624	YES
Aug-02	6.08	211,333	34,771	4.31	185	43	5.881	1.9699	YES
Sep-02	5.81	201,013	34,583	4.72	127	27	6.007	0.9481	YES
Oct-02	6.07	186,739	30,755	5.07	137	27	5.811	0.8918	YES
Nov-02	6.16	158,212	25,667	4.70	108	23	6.114	1.1512	YES
Dec-02	6.62	169,344	25,570	6.05	121	20	5.969	0.4290	YES
Jan-03	5.42	160,302	29,575	4.96	134	27	6.524	0.3640	YES
Feb-03	4.63	114,212	24,660	4.27	47	11	5.880	0.2023	YES

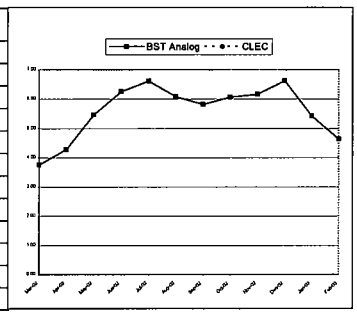


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.76	208,809	55,537				2.301		
Apr-02	4.28	220,934	51,624				5.891		
May-02	5.47	243,122	44,446				8.398		
Jun-02	6.26	185,609	29,658				6.967		
Jul-02	6.82	217,405	32,853				7.238		
Aug-02	6.08	211,333	34,771				5.881		
Sep-02	5.81	201,013	34,583				6.007		
Oct-02	6.07	186,739	30,755				5.811		
Nov-02	6.16	158,212	25,667				6.114		
Dec-02	6.62	169,344	25,570				5.969		
Jan-03	5.42	160,302	29,575				6.524		
Feb-03	4.63	114,212	24,660				5.880		

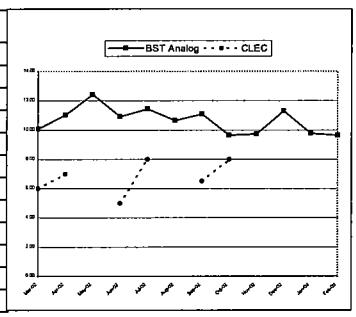


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	10.07	2,557	254	6.00	24	4	14.751	0.5473	YES
Apr-02	11.03	3,133	284	7.00	7	1	12.093	0.3327	YES
May-02	12.42	3,006	242				15.558		
Jun-02	10.91	2,672	245	5.00	5	1	13.624	0.4326	YES
Jul-02	11.44	2,551	223	8.00	8	1	12.972	0.2644	YES
Aug-02	10.64	2,575	242				12.285		
Sep-02	11.08	2,327	210	6.50	13	2	13.066	0.4935	YES
Oct-02	9.65	2,180	226	8.00	8	1	12.734	0.1291	YES
Nov-02	9.72	1,692	174				10.622		
Dec-02	11.31	2,013	178				11.458		
Jan-03	9.78	1,554	159				14.542		
Feb-03	9.63	1,619	168				12.544		

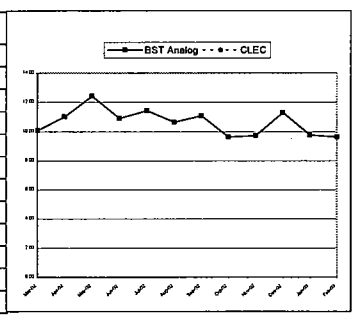


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.8.2.2 2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	10.07	2,557	254				4.408		
Apr-02	11.03	3,133	284				12.093		
May-02	12.42	3,006	242				15.558		
Jun-02	10.91	2,672	245				13.624		
Jul-02	11.44	2,551	223				12.972		
Aug-02	10.64	2,575	242				12.285		
Sep-02	11.08	2,327	210				13.066		
Oct-02	9.65	2,180	226				12.734		
Nov-02	9.72	1,692	174				10.622		
Dec-02	11.31	2,013	178				11.458		
Jan-03	9.78	1,554	159				14.542		
Feb-03	9.63	1,619	168				12.544		



Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

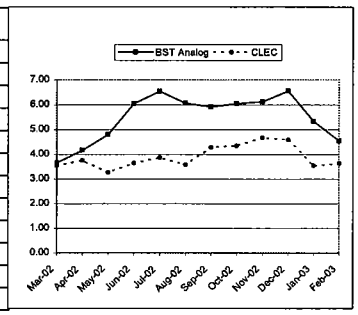
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.66	198,324	54,179	3.54	262	74	4.608	0.2158	YES
Apr-02	4.17	209,386	50,159	3.75	293	78	5.677	0.6564	YES
May-02	4.80	203,184	42,335	3.28	256	78	6.163	2.1787	YES
Jun-02	6.05	169,619	28,042	3.65	248	68	6.606	2.9945	YES
Jul-02	6.54	204,852	31,313	3.87	286	74	6.985	3.2876	YES
Aug-02	6.07	201,141	33,140	3.59	312	87	5.758	4.0172	YES
Sep-02	5.93	191,386	32,294	4.28	377	88	5.973	2.5759	YES
Oct-02	6.05	177,541	29,340	4.35	339	78	5.647	2.6562	YES
Nov-02	6.13	150,266	24,512	4.67	294	63	6.048	1.9116	YES
Dec-02	6.55	161,564	24,650	4.60	281	61	5.763	2.6439	YES
Jan-03	5.34	151,583	28,385	3.55	117	33	6.294	1.6366	YES
Feb-03	4.55	107,275	23,574	3.64	193	53	5.729	1.1539	YES

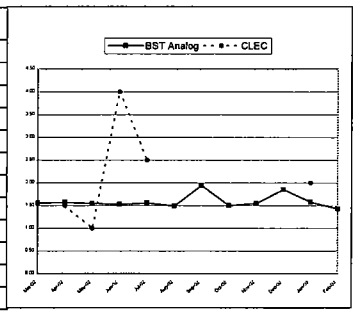


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.55	265,787	170,958				3.429		
Apr-02	1.57	240,871	153,380	1.50	3	2	2.884	0.0345	YES
May-02	1.55	257,704	166,516	1.00	1	1	2.043	0.2680	YES
Jun-02	1.53	254,060	166,397	4.00	4	1	2.450	-1.0095	YES
Jul-02	1.55	296,503	190,822	2.50	5	2	1.869	-0.7159	YES
Aug-02	1.50	305,930	204,434				1.748		
Sep-02	1.94	352,352	181,428				2.147		
Oct-02	1.50	304,509	203,271				1.830		
Nov-02	1.55	274,862	177,335				1.736		
Dec-02	1.85	351,003	189,664				2.013		
Jan-03	1.58	356,746	225,781	2.00	2	1	1.732	-0.2424	YES
Feb-03	1.43	230,875	161,635				1.431		

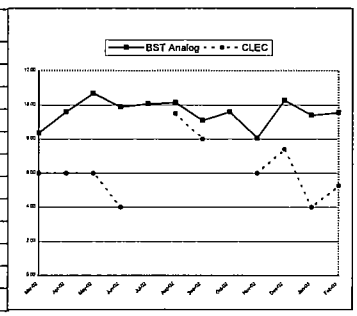


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	8.35	1,504	180	6.00	6	1	12.506	0.1877	YES
Apr-02	9.80	1,622	169	6.00	6	1	10.695	0.3352	YES
May-02	10.68	1,772	166	6.00	12	2	14.469	0.4544	YES
Jun-02	9.88	1,700	172	4.00	4	1	12.850	0.4564	YES
Jul-02	10.06	1,599	159				10.370		
Aug-02	10.14	1,714	169	9.50	19	2	11.901	0.0758	YES
Sep-02	9.09	1,427	157	8.00	8	1	10.480	0.1034	YES
Oct-02	9.60	1,536	160				13.631		
Nov-02	8.06	1,000	124	6.00	18	3	7.810	0.4524	YES
Dec-02	10.27	1,355	132	7.40	37	5	9.204	0.6833	YES
Jan-03	9.39	1,118	119	4.00	4	1	14.226	0.3774	YES
Feb-03	9.53	1,258	132	5.25	21	4	13.675	0.6171	YES

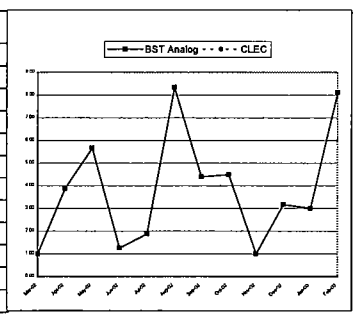


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.00	2	2				4.999		
Apr-02	3.88	31	8				2.416		
May-02	5.67	34	6				8.066		
Jun-02	1.25	5	4				0.500		
Jul-02	1.88	15	8				1.126		
Aug-02	8.33	75	9				14.577		
Sep-02	4.40	22	5				4.336		
Oct-02	4.50	36	8				6.234		
Nov-02	1.00	2	2				0.000		
Dec-02	3.17	19	6				2.401		
Jan-03	3.00	9	3				1.732		
Feb-03	8.11	24	3				11.241		



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

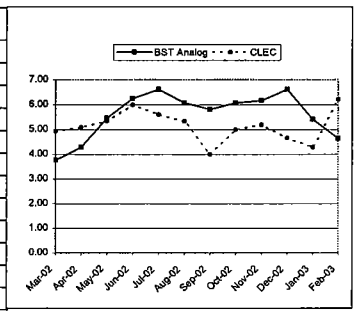
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.76	208,809	55,537	4.94	158	32	4.897	-1.3600	YES
Apr-02	4.28	220,934	51,624	5.09	173	34	5.891	-0.8001	YES
May-02	5.47	243,122	44,446	5.35	214	40	8.398	0.0904	YES
Jun-02	6.26	185,609	29,658	6.00	282	47	6.967	0.2540	YES
Jul-02	6.62	217,405	32,853	5.61	185	33	7.238	0.8024	YES
Aug-02	6.08	211,333	34,771	5.33	96	18	5.881	0.5370	YES
Sep-02	5.81	201,013	34,583	4.00	12	3	6.007	0.5226	YES
Oct-02	6.07	186,739	30,755	5.00	40	8	5.811	0.5216	YES
Nov-02	6.16	158,212	25,667	5.20	26	5	6.114	0.3525	YES
Dec-02	6.62	169,344	25,570	4.67	28	6	5.969	0.8027	YES
Jan-03	5.42	160,302	29,575	4.29	30	7	6.524	0.4600	YES
Feb-03	4.63	114,212	24,660	6.22	56	9	5.880	-0.8114	YES

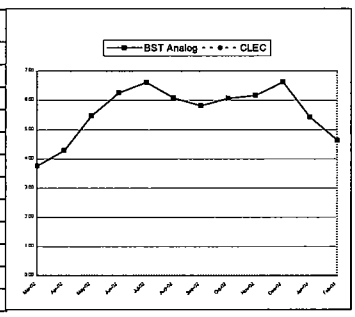


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.76	208,809	55,537				2.301		
Apr-02	4.28	220,934	51,624				5.891		
May-02	5.47	243,122	44,446				8.398		
Jun-02	6.26	185,609	29,658				6.967		
Jul-02	6.62	217,405	32,853				7.238		
Aug-02	6.08	211,333	34,771				5.881		
Sep-02	5.81	201,013	34,583				6.007		
Oct-02	6.07	186,739	30,755				5.811		
Nov-02	6.16	158,212	25,667				6.114		
Dec-02	6.62	169,344	25,570				5.969		
Jan-03	5.42	160,302	29,575				6.524		
Feb-03	4.63	114,212	24,660				5.880		

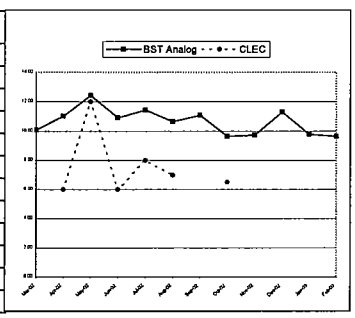


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	10.07	2,557	254				14.751		
Apr-02	11.03	3,133	284	6.00	6	1	12.093	0.4152	YES
May-02	12.42	3,006	242	12.00	12	1	15.558	0.0269	YES
Jun-02	10.91	2,672	245	6.00	6	1	13.624	0.3594	YES
Jul-02	11.44	2,551	223	8.00	8	1	12.972	0.2644	YES
Aug-02	10.64	2,575	242	7.00	7	1	12.285	0.2957	YES
Sep-02	11.08	2,327	210				13.066		
Oct-02	9.65	2,180	226	6.50	13	2	12.734	0.3480	YES
Nov-02	9.72	1,692	174				10.622		
Dec-02	11.31	2,013	178				11.458		
Jan-03	9.76	1,554	159				14.542		
Feb-03	9.63	1,619	168				12.544		

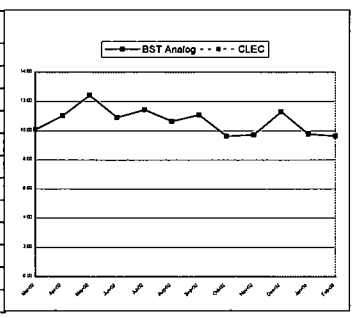


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	10.07	2,557	254				4.408		
Apr-02	11.03	3,133	284				12.093		
May-02	12.42	3,006	242				15.558		
Jun-02	10.91	2,672	245				13.624		
Jul-02	11.44	2,551	223				12.972		
Aug-02	10.64	2,575	242				12.285		
Sep-02	11.08	2,327	210				13.066		
Oct-02	9.65	2,180	226				12.734		
Nov-02	9.72	1,692	174				10.622		
Dec-02	11.31	2,013	178				11.458		
Jan-03	9.76	1,554	159				14.542		
Feb-03	9.63	1,619	168				12.544		



Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

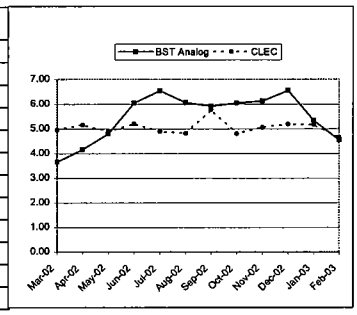
Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.66	198,324	54,179	4.96	263	53	4.608	-2.0555	NO
Apr-02	4.17	209,386	50,159	5.17	238	46	5.677	-1.1934	YES
May-02	4.80	203,184	42,335	4.90	250	51	6.163	-0.1187	YES
Jun-02	6.05	169,619	28,042	5.21	146	28	6.606	0.6881	YES
Jul-02	6.54	204,852	31,313	4.89	137	28	6.985	1.2488	YES
Aug-02	6.07	201,141	33,140	4.81	77	16	5.758	0.8729	YES
Sep-02	5.93	191,386	32,294	5.77	179	31	5.973	0.1418	YES
Oct-02	6.05	177,541	29,340	4.80	120	25	5.647	1.1073	YES
Nov-02	6.13	150,266	24,512	5.07	71	14	6.048	0.6549	YES
Dec-02	6.55	161,564	24,650	5.20	78	15	5.763	0.9099	YES
Jan-03	5.34	151,563	28,385	5.17	93	18	6.294	0.1165	YES
Feb-03	4.55	107,275	23,574	4.67	112	24	5.729	-0.0992	YES

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

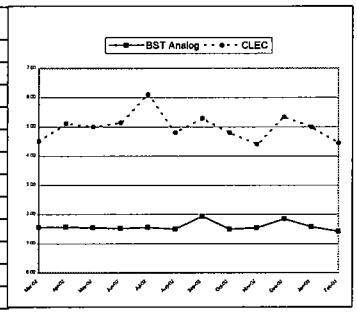


Better Performance

B.2.1.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.55	265,787	170,958	4.50	81	18	3.429	-3.6435	NO
Apr-02	1.57	240,871	153,380	5.11	46	9	2.884	-3.6836	NO
May-02	1.55	257,704	166,516	5.00	60	12	2.043	-5.8530	NO
Jun-02	1.53	254,060	166,397	5.13	77	15	2.450	-5.7010	NO
Jul-02	1.55	296,503	190,822	6.10	61	10	1.869	-7.6910	NO
Aug-02	1.50	305,930	204,434	4.80	72	15	1.748	-7.3184	NO
Sep-02	1.94	352,352	181,428	5.29	37	7	2.147	-4.1210	NO
Oct-02	1.50	304,509	203,271	4.80	48	10	1.830	-5.7051	NO
Nov-02	1.55	274,862	177,335	4.40	44	10	1.736	-5.1911	NO
Dec-02	1.85	351,003	189,664	5.33	48	9	2.013	-5.1911	NO
Jan-03	1.58	356,746	225,781	5.00	50	10	1.732	-6.2426	NO
Feb-03	1.43	230,875	161,835	4.44	80	18	1.431	-8.9452	NO

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

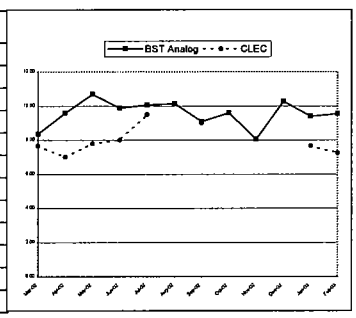


Better Performance

B.2.1.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	8.35	1,504	180	7.67	23	3	12.506	0.0944	YES
Apr-02	9.80	1,622	169	7.00	7	1	10.695	0.2420	YES
May-02	10.68	1,772	166	7.80	39	5	14.469	0.4380	YES
Jun-02	9.88	1,700	172	8.00	8	1	12.850	0.1460	YES
Jul-02	10.06	1,599	159	9.50	19	2	10.370	0.0757	YES
Aug-02	10.14	1,714	169				11.901		
Sep-02	9.09	1,427	157	9.00	9	1	10.480	0.0083	YES
Oct-02	9.60	1,536	160				13.631		
Nov-02	8.06	1,000	124				7.610		
Dec-02	10.27	1,355	132				9.204		
Jan-03	9.39	1,118	119	7.67	23	3	14.226	0.2075	YES
Feb-03	9.53	1,258	132	7.25	29	4	13.675	0.3289	YES

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

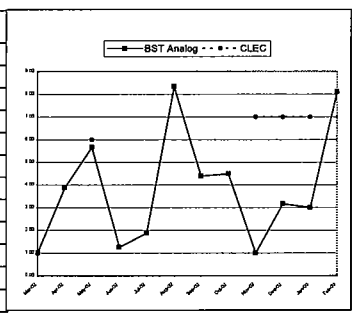


Better Performance

B.2.1.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.00	2	2				4.999		
Apr-02	3.88	31	8				2.416		
May-02	5.67	34	6	6.00	6	1	8.066	-0.0383	YES
Jun-02	1.25	5	4				0.500		
Jul-02	1.88	15	8				1.126		
Aug-02	8.33	75	9				14.577		
Sep-02	4.40	22	5				4.336		
Oct-02	4.50	36	8				6.234		
Nov-02	1.00	2	2	7.00	7	1	0.000		NO
Dec-02	3.17	19	6	7.00	7	1	2.401	-1.4779	YES
Jan-03	3.00	9	3	7.00	7	1	1.732	-2.0000	NO
Feb-03	8.11	24	3				11.241		

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



Better Performance

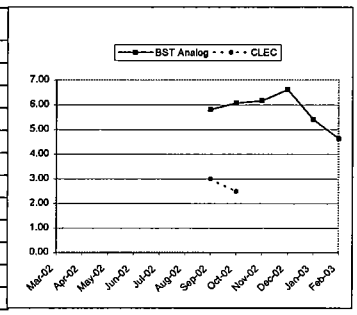
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.
Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.15.1.1 UCL-ND/<10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	5.81	201,013	34,583	3.00	3	1	6.007	0.4682	YES
Oct-02	6.07	186,739	30,755	2.50	5	2	5.811	0.8693	YES
Nov-02	6.16	158,212	25,667				6.114		
Dec-02	6.62	169,344	25,570				5.969		
Jan-03	5.42	160,302	29,575				6.524		
Feb-03	4.63	114,212	24,660				5.880		

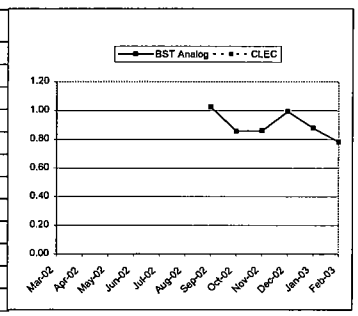


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.1.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	1.03	437,767	427,016				1.651		
Oct-02	0.86	492,636	575,291				1.242		
Nov-02	0.86	413,263	480,297				1.321		
Dec-02	0.99	438,186	441,680				1.604		
Jan-03	0.88	459,041	522,817				1.392		
Feb-03	0.78	317,036	405,474				1.186		

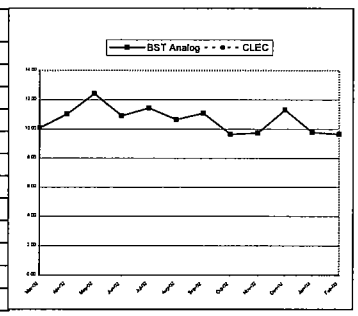


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.1.15.2.1 Other Non-Design/>=10 circuits/Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	10.07	2,557	254				14.751		
Apr-02	11.03	3,133	284				12.093		
May-02	12.42	3,006	242				15.558		
Jun-02	10.91	2,672	245				13.624		
Jul-02	11.44	2,551	223				12.972		
Aug-02	10.64	2,575	242				12.285		
Sep-02	11.08	2,327	210				13.066		
Oct-02	9.65	2,180	226				12.734		
Nov-02	9.72	1,692	174				10.622		
Dec-02	11.31	2,013	178				11.458		
Jan-03	9.78	1,554	159				14.542		
Feb-03	9.63	1,619	168				12.544		

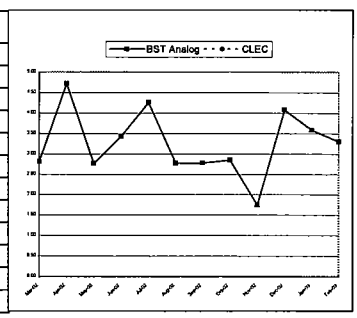


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.1.15.2.2 Other Non-Design/>=10 circuits/Non-Dispatch/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	2.81	267	95				4.408		
Apr-02	4.72	1,325	281				5.803		
May-02	2.76	1,716	621				6.781		
Jun-02	3.43	884	258				8.371		
Jul-02	4.26	1,154	271				8.286		
Aug-02	2.77	606	219				5.431		
Sep-02	2.78	662	238				4.808		
Oct-02	2.85	555	195				5.565		
Nov-02	1.75	1,010	578				5.347		
Dec-02	4.07	403	99				7.488		
Jan-03	3.58	437	122				8.273		
Feb-03	3.30	445	135				7.657		



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Coordinated Customers Conversions

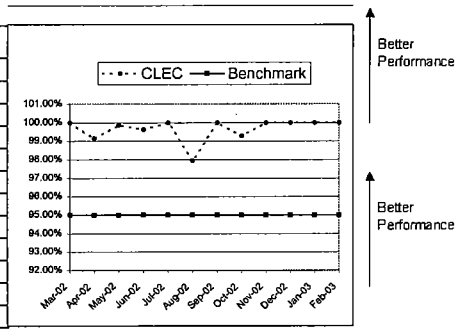
(% of Coordinated Time Intervals Worked to Cutover Loops (BST-CLEC) within 15 min)

Numerator indicates total number of coordinated loop cutovers performed within 15 min for this disaggregation in the reporting period.

Volume indicates the number of items cut for this disaggregation in the reporting period.

B.2.12.2 Loops with LNP/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	841	841			YES
Apr-02	95.00%			99.15%	696	702			YES
May-02	95.00%			99.87%	748	749			YES
Jun-02	95.00%			99.64%	821	824			YES
Jul-02	95.00%			100.00%	545	545			YES
Aug-02	95.00%			97.95%	382	390			YES
Sep-02	95.00%			100.00%	443	443			YES
Oct-02	95.00%			99.28%	416	419			YES
Nov-02	95.00%			100.00%	243	243			YES
Dec-02	95.00%			100.00%	180	180			YES
Jan-03	95.00%			100.00%	208	208			YES
Feb-03	95.00%			100.00%	268	268			YES



AL Exhibit AJV-4

Exhibit AJV-1
Attachment
Georgia

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Hot Cut Timeliness

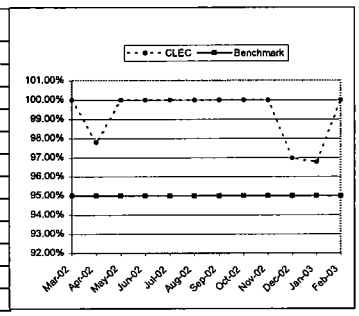
(% of Hot Cuts Performed within 15 Minutes of Scheduled Cut)

Numerator indicates total number of hot cuts performed within 15 minutes of scheduled cut in the reporting period.

Volume indicates total number of hot cut service orders completed for this disaggregation in the reporting period.

B.2.14.1 Time-Specific SL1/GA (%)

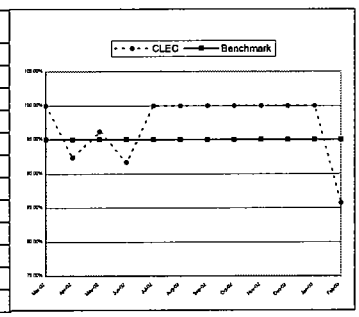
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	115	115			YES
Apr-02	95.00%			97.80%	89	91			YES
May-02	95.00%			100.00%	87	87			YES
Jun-02	95.00%			100.00%	45	45			YES
Jul-02	95.00%			100.00%	59	59			YES
Aug-02	95.00%			100.00%	56	56			YES
Sep-02	95.00%			100.00%	58	58			YES
Oct-02	95.00%			100.00%	66	66			YES
Nov-02	95.00%			100.00%	54	54			YES
Dec-02	95.00%			96.97%	32	33			YES
Jan-03	95.00%			96.77%	30	31			YES
Feb-03	95.00%			100.00%	46	46			YES



Better Performance

B.2.14.2 Time-Specific SL2/GA (%)

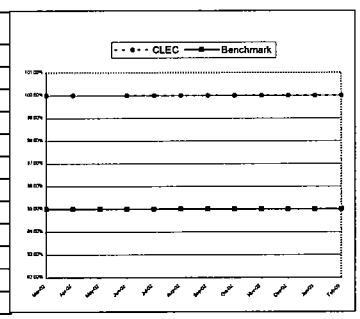
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	48	48			YES
Apr-02	95.00%			92.31%	24	26			NO
May-02	95.00%			96.15%	25	26			YES
Jun-02	95.00%			91.67%	33	36			NO
Jul-02	95.00%			100.00%	18	18			YES
Aug-02	95.00%			100.00%	13	13			YES
Sep-02	95.00%			100.00%	12	12			YES
Oct-02	95.00%			100.00%	9	9			YES
Nov-02	95.00%			100.00%	4	4			YES
Dec-02	95.00%			100.00%	4	4			YES
Jan-03	95.00%			100.00%	7	7			YES
Feb-03	95.00%			85.71%	12	14			NO



Better Performance

B.2.14.3 Non-Time Specific SL1/GA (%)

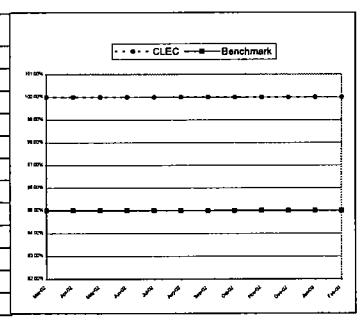
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	16	16			YES
Apr-02	95.00%			100.00%	3	3			YES
May-02	95.00%								
Jun-02	95.00%			100.00%	4	4			YES
Jul-02	95.00%			100.00%	3	3			YES
Aug-02	95.00%			100.00%	5	5			YES
Sep-02	95.00%			100.00%	20	20			YES
Oct-02	95.00%			100.00%	14	14			YES
Nov-02	95.00%			100.00%	5	5			YES
Dec-02	95.00%			100.00%	14	14			YES
Jan-03	95.00%			100.00%	9	9			YES
Feb-03	95.00%			100.00%	5	5			YES



Better Performance

B.2.14.4 Non-Time Specific SL2/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	76	76			YES
Apr-02	95.00%			100.00%	81	81			YES
May-02	95.00%			100.00%	119	119			YES
Jun-02	95.00%			100.00%	136	136			YES
Jul-02	95.00%			100.00%	66	66			YES
Aug-02	95.00%			100.00%	32	32			YES
Sep-02	95.00%			100.00%	14	14			YES
Oct-02	95.00%			100.00%	25	25			YES
Nov-02	95.00%			100.00%	11	11			YES
Dec-02	95.00%			100.00%	10	10			YES
Jan-03	95.00%			100.00%	17	17			YES
Feb-03	95.00%			100.00%	9	9			YES



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 7 Days - Hot Cuts

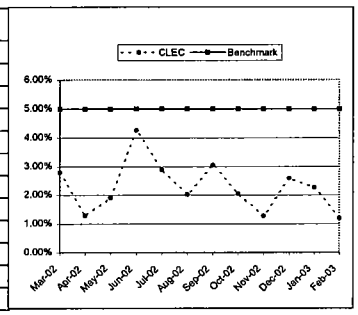
(% of Trouble Reports Received within 7 Days of Hot Cut Service Order Completion)

Numerator indicates total number of hot cut circuits with a trouble report within 7 days following service order completion.

Volume indicates total number of cut counts for this disaggregation in the previous reporting period.

B.2.17.1.1 UNE Loop Design/Dispatch/GA (%)

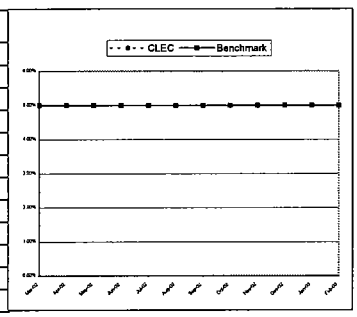
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.00%			2.60%	9	322			YES
Apr-02	5.00%			1.30%	5	386			YES
May-02	5.00%			1.91%	7	366			YES
Jun-02	5.00%			4.27%	18	422			YES
Jul-02	5.00%			2.88%	19	660			YES
Aug-02	5.00%			2.02%	7	346			YES
Sep-02	5.00%			3.05%	6	197			YES
Oct-02	5.00%			2.05%	3	146			YES
Nov-02	5.00%			1.28%	2	156			YES
Dec-02	5.00%			2.60%	2	77			YES
Jan-03	5.00%			2.27%	1	44			YES
Feb-03	5.00%			1.20%	1	83			YES



Better Performance

B.2.17.1.2 UNE Loop Design/Non-Dispatch/GA (%)

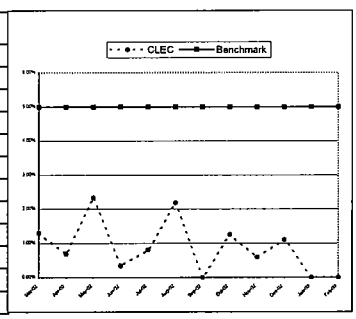
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.00%								
Apr-02	5.00%								
May-02	5.00%								
Jun-02	5.00%								
Jul-02	5.00%								
Aug-02	5.00%								
Sep-02	5.00%								
Oct-02	5.00%								
Nov-02	5.00%								
Dec-02	5.00%								
Jan-03	5.00%								
Feb-03	5.00%								



Better Performance

B.2.17.2.1 UNE Loop Non-Design/Dispatch/GA (%)

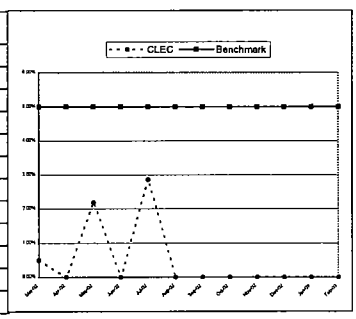
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.00%			1.30%	4	308			YES
Apr-02	5.00%			0.68%	2	292			YES
May-02	5.00%			2.33%	7	301			YES
Jun-02	5.00%			0.34%	1	294			YES
Jul-02	5.00%			0.81%	1	124			YES
Aug-02	5.00%			2.17%	3	138			YES
Sep-02	5.00%			0.00%	0	91			YES
Oct-02	5.00%			1.25%	3	240			YES
Nov-02	5.00%			0.60%	1	168			YES
Dec-02	5.00%			1.10%	1	91			YES
Jan-03	5.00%			0.00%	0	88			YES
Feb-03	5.00%			0.00%	0	91			YES



Better Performance

B.2.17.2.2 UNE Loop Non-Design/Non-Dispatch/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.00%			0.50%	1	201			YES
Apr-02	5.00%			0.00%	0	121			YES
May-02	5.00%			2.17%	1	46			YES
Jun-02	5.00%			0.00%	0	49			YES
Jul-02	5.00%			2.86%	2	70			YES
Aug-02	5.00%			0.00%	0	71			YES
Sep-02	5.00%			0.00%	0	105			YES
Oct-02	5.00%			0.00%	0	59			YES
Nov-02	5.00%			0.00%	0	96			YES
Dec-02	5.00%			0.00%	0	66			YES
Jan-03	5.00%			0.00%	0	48			YES
Feb-03	5.00%			0.00%	0	37			YES



Better Performance

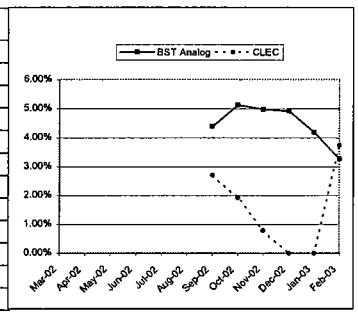
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.4.1.1 EELs/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	4.38%	1,784	40,696	2.70%	3	111		0.8639	YES
Oct-02	5.13%	1,880	36,620	1.93%	5	259		2.3278	YES
Nov-02	4.98%	1,543	31,004	0.79%	1	126		2.1548	YES
Dec-02	4.93%	1,520	30,860	0.00%	0	92		2.1799	YES
Jan-03	4.19%	1,506	35,960	0.00%	0	126		2.3427	YES
Feb-03	3.26%	1,014	31,064	3.74%	4	107		-0.2755	YES

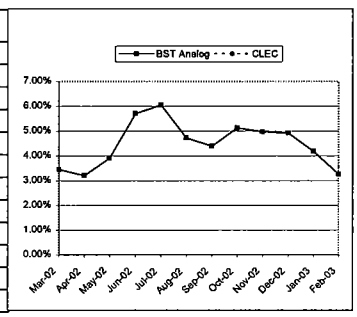


Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.18.4.1.4 EELs/<10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.45%	2,221	64,285						
Apr-02	3.21%	1,899	59,171						
May-02	3.92%	2,040	52,101						
Jun-02	5.70%	2,072	36,325						
Jul-02	6.06%	2,411	39,817						
Aug-02	4.72%	1,994	42,213						
Sep-02	4.38%	1,784	40,696						
Oct-02	5.13%	1,880	36,620						
Nov-02	4.98%	1,543	31,004						
Dec-02	4.93%	1,520	30,860						
Jan-03	4.19%	1,506	35,960						
Feb-03	3.26%	1,014	31,064						

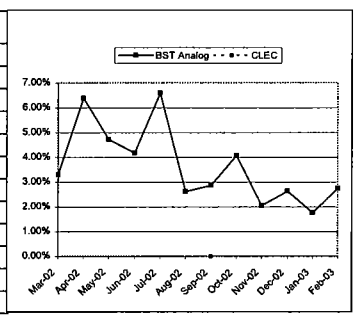


Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.18.4.2.1 EELs/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.31%	12	362						
Apr-02	6.39%	23	360						
May-02	4.73%	15	317						
Jun-02	4.18%	13	311						
Jul-02	6.60%	20	303						
Aug-02	2.62%	13	496						
Sep-02	2.88%	13	452	0.00%	0	1		0.1719	YES
Oct-02	4.07%	20	491						
Nov-02	2.05%	9	439						
Dec-02	2.63%	12	456						
Jan-03	1.76%	10	567						
Feb-03	2.75%	10	363						

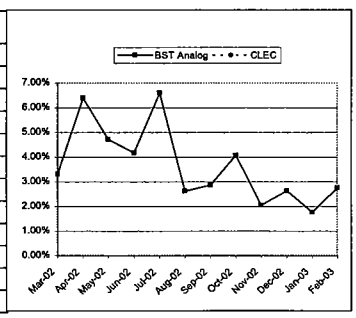


Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.18.4.2.4 EELs/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.31%	12	362						
Apr-02	6.39%	23	360						
May-02	4.73%	15	317						
Jun-02	4.18%	13	311						
Jul-02	6.60%	20	303						
Aug-02	2.62%	13	496						
Sep-02	2.88%	13	452						
Oct-02	4.07%	20	491						
Nov-02	2.05%	9	439						
Dec-02	2.63%	12	456						
Jan-03	1.76%	10	567						
Feb-03	2.75%	10	363						



Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

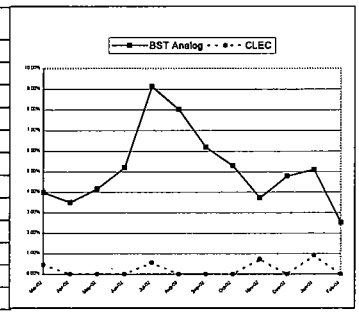
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.00%	383	9,582	0.45%	1	223		2.6743	YES
Apr-02	3.51%	340	9,700	0.00%	0	213		2.7515	YES
May-02	4.17%	384	9,216	0.00%	0	184		2.8006	YES
Jun-02	5.20%	556	10,699	0.00%	0	175		3.0722	YES
Jul-02	9.12%	928	10,180	0.56%	1	180		3.9553	YES
Aug-02	8.01%	951	11,873	0.00%	0	144		3.5197	YES
Sep-02	6.19%	733	11,851	0.00%	0	180		3.4190	YES
Oct-02	5.30%	574	10,840	0.00%	0	181		3.1550	YES
Nov-02	3.72%	351	9,429	0.74%	1	135		1.8171	YES
Dec-02	4.79%	617	12,877	0.00%	0	89		2.1091	YES
Jan-03	5.11%	649	12,708	0.93%	1	108		1.9655	YES
Feb-03	2.52%	277	10,992	0.00%	0	131		1.8294	YES

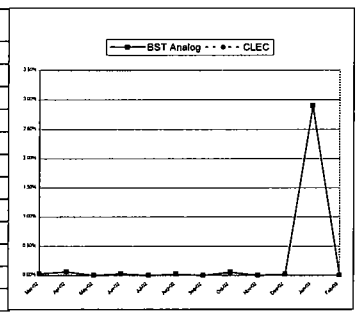


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.18.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.03%	1	3,716						
Apr-02	0.06%	2	3,308						
May-02	0.00%	0	3,242						
Jun-02	0.03%	1	3,584						
Jul-02	0.00%	0	3,669						
Aug-02	0.02%	1	4,296						
Sep-02	0.00%	0	4,073						
Oct-02	0.05%	2	3,717						
Nov-02	0.00%	0	3,441						
Dec-02	0.02%	1	4,781						
Jan-03	2.90%	146	5,038						
Feb-03	0.00%	0	4,469						

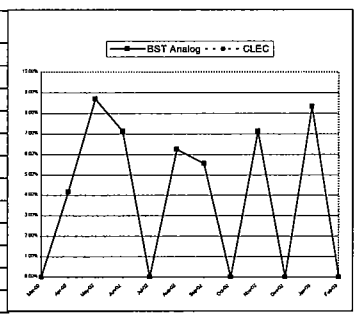


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.18.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	30						
Apr-02	4.17%	1	24						
May-02	8.70%	2	23						
Jun-02	7.14%	1	14						
Jul-02	0.00%	0	12						
Aug-02	6.25%	1	16						
Sep-02	5.56%	1	18						
Oct-02	0.00%	0	15						
Nov-02	7.14%	1	14						
Dec-02	0.00%	0	11						
Jan-03	8.33%	1	12						
Feb-03	0.00%	0	8						

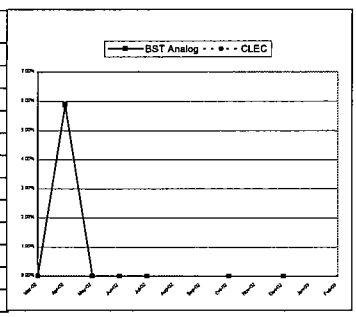


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.18.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	6						
Apr-02	5.88%	1	17						
May-02	0.00%	0	15						
Jun-02	0.00%	0	1						
Jul-02	0.00%	0	1						
Aug-02									
Sep-02									
Oct-02	0.00%	0	4						
Nov-02									
Dec-02	0.00%	0	2						
Jan-03									
Feb-03									



Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

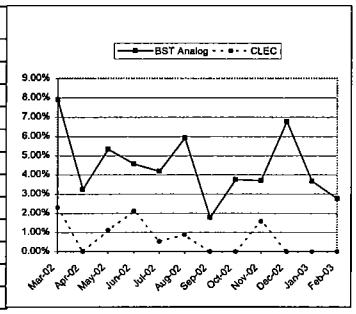
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.6.1.1 UNE ISDN/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	7.89%	33	418	2.30%	5	217		2.4779	YES
Apr-02	3.25%	11	338	0.00%	0	159		1.9072	YES
May-02	5.35%	17	318	1.11%	2	180		2.0183	YES
Jun-02	4.58%	14	306	2.13%	3	141		1.1508	YES
Jul-02	4.19%	15	358	0.54%	1	185		2.0116	YES
Aug-02	5.93%	21	354	0.88%	1	113		1.9775	YES
Sep-02	1.78%	14	785	0.00%	0	168		1.5852	YES
Oct-02	3.76%	13	346	0.00%	0	176		2.1341	YES
Nov-02	3.72%	12	323	1.59%	2	126		1.0711	YES
Dec-02	6.78%	16	236	0.00%	0	85		2.1319	YES
Jan-03	3.68%	10	272	0.00%	0	92		1.6199	YES
Feb-03	2.77%	7	253	0.00%	0	139		1.5977	YES

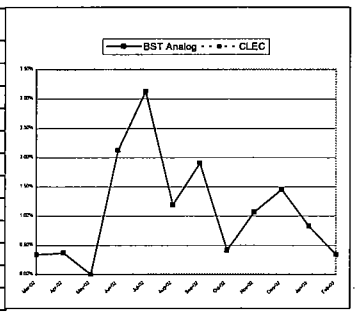


Better Performance

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.18.6.1.2 UNE ISDN/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.34%	1	296						
Apr-02	0.37%	2	542						
May-02	0.00%	0	336						
Jun-02	2.13%	6	282						
Jul-02	3.13%	13	416						
Aug-02	1.19%	4	335						
Sep-02	1.90%	4	210						
Oct-02	0.42%	3	718						
Nov-02	1.07%	3	280						
Dec-02	1.46%	3	206						
Jan-03	0.83%	3	363						
Feb-03	0.34%	1	293						

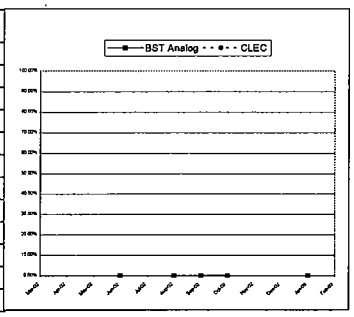


Better Performance

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.18.6.2.1 UNE ISDN/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02	0.00%	0	1						
Jul-02									
Aug-02	0.00%	0	1						
Sep-02	0.00%	0	1						
Oct-02	0.00%	0	1						
Nov-02									
Dec-02									
Jan-03	0.00%	0	2						
Feb-03									

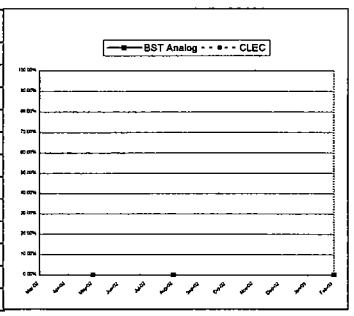


Better Performance

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.18.6.2.2 UNE ISDN/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02	0.00%	0	14						
Jun-02									
Jul-02									
Aug-02	0.00%	0	1						
Sep-02									
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03	0.00%	0	1						



Better Performance

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

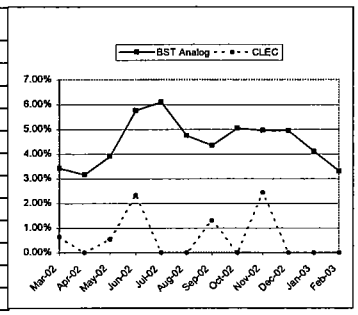
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.43%	2,121	61,908	0.65%	1	155		1.9010	YES
Apr-02	3.17%	1,809	56,986	0.00%	0	157		2.2656	YES
May-02	3.91%	1,958	50,058	0.55%	1	183		2.3438	YES
Jun-02	5.77%	1,976	34,245	2.34%	3	128		1.6594	YES
Jul-02	6.10%	2,286	37,471	0.00%	0	93		2.4551	YES
Aug-02	4.75%	1,912	40,231	0.00%	0	85		2.0573	YES
Sep-02	4.35%	1,693	38,897	1.32%	1	76		1.2962	YES
Oct-02	5.05%	1,754	34,761	0.00%	0	64		1.8425	YES
Nov-02	4.96%	1,464	29,525	2.44%	1	41		0.7426	YES
Dec-02	4.95%	1,450	29,321	0.00%	0	36		1.3677	YES
Jan-03	4.12%	1,404	34,093	0.00%	0	48		1.4348	YES
Feb-03	3.31%	984	29,725	0.00%	0	28		0.9786	YES

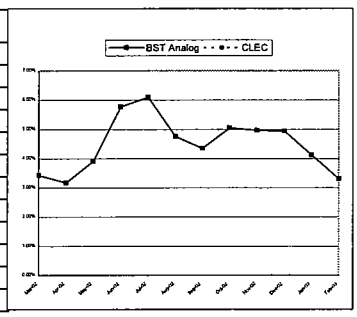


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.43%	2,121	61,908						
Apr-02	3.17%	1,809	56,986						
May-02	3.91%	1,958	50,058						
Jun-02	5.77%	1,976	34,245						
Jul-02	6.10%	2,286	37,471						
Aug-02	4.75%	1,912	40,231						
Sep-02	4.35%	1,693	38,897						
Oct-02	5.05%	1,754	34,761						
Nov-02	4.96%	1,464	29,525						
Dec-02	4.95%	1,450	29,321						
Jan-03	4.12%	1,404	34,093						
Feb-03	3.31%	984	29,725						

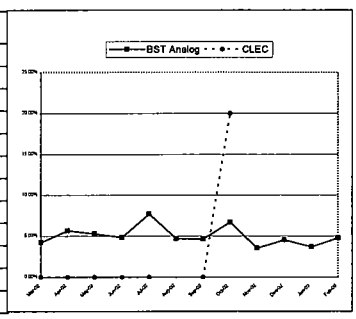


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.24%	12	283	0.00%	0	6		0.5101	YES
Apr-02	5.66%	18	318	0.00%	0	1		0.2446	YES
May-02	5.28%	15	284	0.00%	0	3		0.4069	YES
Jun-02	4.85%	13	268	0.00%	0	1		0.2254	YES
Jul-02	7.69%	19	247	0.00%	0	1		0.2881	YES
Aug-02	4.71%	13	276						
Sep-02	4.62%	11	238	0.00%	0	2		0.3100	YES
Oct-02	6.69%	17	254	20.00%	1	5		-1.1792	YES
Nov-02	3.54%	7	198						
Dec-02	4.52%	9	199						
Jan-03	3.68%	7	190						
Feb-03	4.76%	9	189						

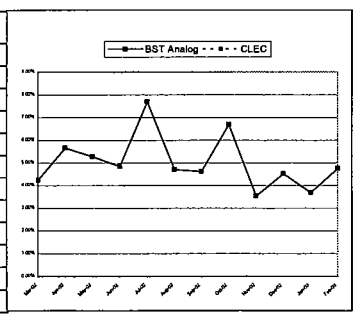


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.8.2.2 2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.24%	12	283						
Apr-02	5.66%	18	318						
May-02	5.28%	15	284						
Jun-02	4.85%	13	268						
Jul-02	7.69%	19	247						
Aug-02	4.71%	13	276						
Sep-02	4.62%	11	238						
Oct-02	6.69%	17	254						
Nov-02	3.54%	7	198						
Dec-02	4.52%	9	199						
Jan-03	3.68%	7	190						
Feb-03	4.76%	9	189						



Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

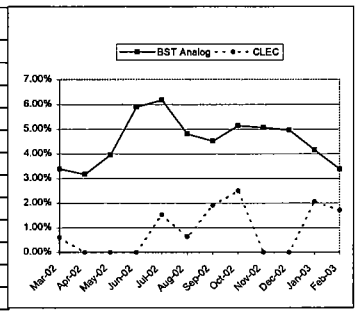
(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.39%	2,049	60,501	0.61%	1	165		1.9719	YES
Apr-02	3.16%	1,755	55,489	0.00%	0	167		2.3320	YES
May-02	3.97%	1,901	47,917	0.00%	0	173		2.6686	YES
Jun-02	5.90%	1,924	32,609	0.00%	0	133		2.8819	YES
Jul-02	6.18%	2,218	35,904	1.53%	2	131		2.2071	YES
Aug-02	4.80%	1,852	38,557	0.64%	1	157		2.4364	YES
Sep-02	4.52%	1,654	36,578	1.91%	3	157		1.5712	YES
Oct-02	5.15%	1,715	33,319	2.50%	4	160		1.5118	YES
Nov-02	5.06%	1,434	28,346	0.00%	0	132		2.6459	YES
Dec-02	4.96%	1,406	28,370	0.00%	0	140		2.6952	YES
Jan-03	4.15%	1,365	32,856	2.06%	2	97		1.0313	YES
Feb-03	3.37%	964	28,589	1.71%	2	117		0.9942	YES

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

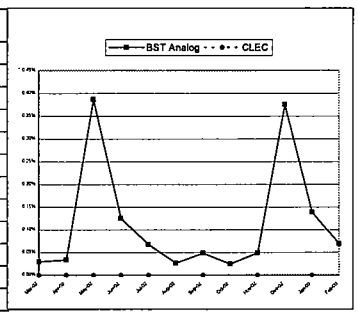


Better Performance

B.2.18.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.03%	57	192,451	0.00%	0	1		0.0172	YES
Apr-02	0.03%	60	175,859	0.00%	0	2		0.0261	YES
May-02	0.39%	744	192,352	0.00%	0	1		0.0623	YES
Jun-02	0.13%	249	198,590	0.00%	0	1		0.0354	YES
Jul-02	0.07%	154	227,156	0.00%	0	3		0.0451	YES
Aug-02	0.03%	65	244,094						
Sep-02	0.05%	102	209,332	0.00%	0	1		0.0221	YES
Oct-02	0.02%	57	229,466						
Nov-02	0.05%	99	201,628	0.00%	0	1		0.0222	YES
Dec-02	0.38%	793	211,466						
Jan-03	0.14%	362	261,068	0.00%	0	1		0.0373	YES
Feb-03	0.07%	133	193,514						

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

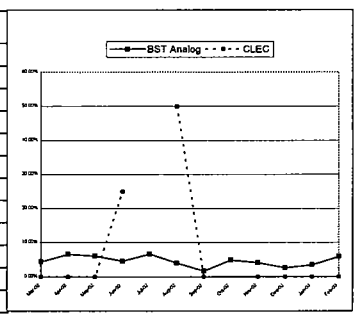


Better Performance

B.2.18.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.37%	9	206	0.00%	0	2		0.3008	YES
Apr-02	6.53%	13	199	0.00%	0	2		0.3720	YES
May-02	6.09%	12	197	0.00%	0	3		0.4378	YES
Jun-02	4.62%	9	195	25.00%	1	4		-1.9234	NO
Jul-02	6.63%	12	181						
Aug-02	4.08%	8	196	50.00%	1	2		-3.2653	NO
Sep-02	1.69%	3	177	0.00%	0	4		0.2597	YES
Oct-02	4.86%	9	185						
Nov-02	4.14%	6	145	0.00%	0	3		0.3562	YES
Dec-02	2.67%	4	150	0.00%	0	7		0.4281	YES
Jan-03	3.47%	5	144	0.00%	0	3		0.3251	YES
Feb-03	5.96%	9	151	0.00%	0	4		0.4970	YES

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

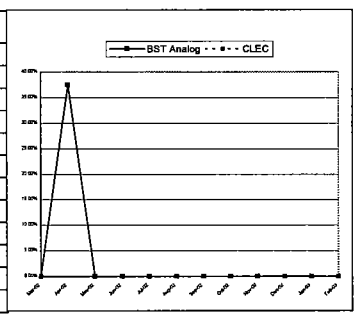


Better Performance

B.2.18.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	2						
Apr-02	37.50%	3	8						
May-02	0.00%	0	6						
Jun-02	0.00%	0	5						
Jul-02	0.00%	0	11						
Aug-02	0.00%	0	10						
Sep-02	0.00%	0	6						
Oct-02	0.00%	0	8						
Nov-02	0.00%	0	2						
Dec-02	0.00%	0	8						
Jan-03	0.00%	0	3						
Feb-03	0.00%	0	3						

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



Better Performance

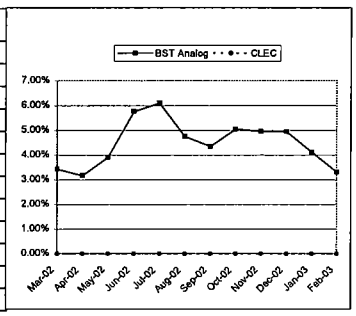
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.43%	2,121	61,908	0.00%	0	123		2.0868	YES
Apr-02	3.17%	1,809	56,986	0.00%	0	107		1.8712	YES
May-02	3.91%	1,958	50,058	0.00%	0	130		2.2974	YES
Jun-02	5.77%	1,976	34,245	0.00%	0	164		3.3477	YES
Jul-02	6.10%	2,286	37,471	0.00%	0	93		2.4551	YES
Aug-02	4.75%	1,912	40,231	0.00%	0	43		1.4640	YES
Sep-02	4.35%	1,693	38,897	0.00%	0	26		1.0874	YES
Oct-02	5.05%	1,754	34,761	0.00%	0	35		1.3631	YES
Nov-02	4.96%	1,464	29,525	0.00%	0	14		0.8544	YES
Dec-02	4.95%	1,450	29,321	0.00%	0	14		0.8532	YES
Jan-03	4.12%	1,404	34,093	0.00%	0	24		1.0149	YES
Feb-03	3.31%	984	29,725	0.00%	0	26		0.9431	YES

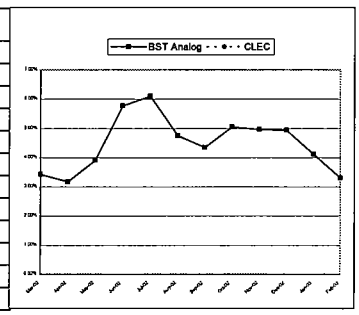


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.43%	2,121	61,908						
Apr-02	3.17%	1,809	56,986						
May-02	3.91%	1,958	50,058						
Jun-02	5.77%	1,976	34,245						
Jul-02	6.10%	2,286	37,471						
Aug-02	4.75%	1,912	40,231						
Sep-02	4.35%	1,693	38,897						
Oct-02	5.05%	1,754	34,761						
Nov-02	4.96%	1,464	29,525						
Dec-02	4.95%	1,450	29,321						
Jan-03	4.12%	1,404	34,093						
Feb-03	3.31%	984	29,725						

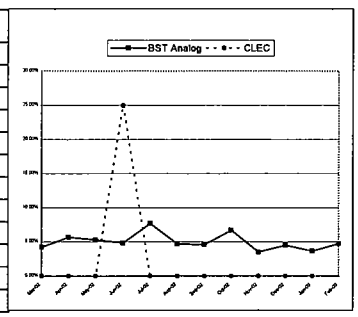


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.24%	12	283	0.00%	0	1		0.2101	YES
Apr-02	5.66%	18	318	0.00%	0	2		0.3453	YES
May-02	5.28%	15	284	0.00%	0	2		0.3328	YES
Jun-02	4.85%	13	268	25.00%	1	4		-1.8819	NO
Jul-02	7.69%	19	247	0.00%	0	2		0.4066	YES
Aug-02	4.71%	13	276	0.00%	0	4		0.4415	YES
Sep-02	4.62%	11	238	0.00%	0	6		0.5325	YES
Oct-02	6.69%	17	254	0.00%	0	3		0.4612	YES
Nov-02	3.54%	7	198	0.00%	0	2		0.2694	YES
Dec-02	4.52%	9	199	0.00%	0	1		0.2171	YES
Jan-03	3.68%	7	190	0.00%	0	1		0.1951	YES
Feb-03	4.76%	9	189						

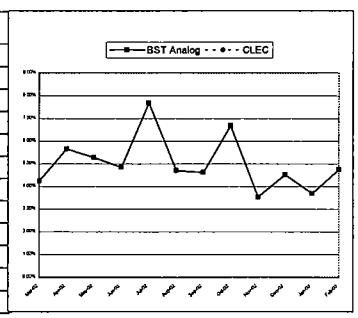


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.24%	12	283						
Apr-02	5.66%	18	318						
May-02	5.28%	15	284						
Jun-02	4.85%	13	268						
Jul-02	7.69%	19	247						
Aug-02	4.71%	13	276						
Sep-02	4.62%	11	238						
Oct-02	6.69%	17	254						
Nov-02	3.54%	7	198						
Dec-02	4.52%	9	199						
Jan-03	3.68%	7	190						
Feb-03	4.76%	9	189						



Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

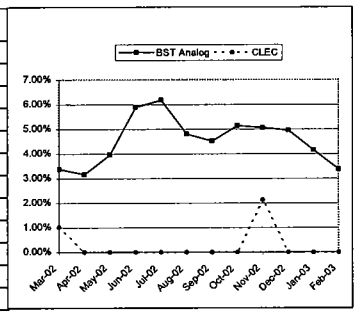
(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.

Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.39%	2,049	60,501	1.02%	1	98		1.2940	YES
Apr-02	3.18%	1,755	55,489	0.00%	0	79		1.6052	YES
May-02	3.97%	1,901	47,917	0.00%	0	79		1.8051	YES
Jun-02	5.90%	1,924	32,609	0.00%	0	38		1.5427	YES
Jul-02	6.18%	2,218	35,904	0.00%	0	59		1.9694	YES
Aug-02	4.80%	1,852	38,557	0.00%	0	41		1.4375	YES
Sep-02	4.52%	1,654	36,578	0.00%	0	68		1.7929	YES
Oct-02	5.15%	1,715	33,319	0.00%	0	58		1.7725	YES
Nov-02	5.06%	1,434	28,346	2.13%	1	47		0.9162	YES
Dec-02	4.96%	1,406	28,370	0.00%	0	46		1.5475	YES
Jan-03	4.15%	1,365	32,856	0.00%	0	38		1.2827	YES
Feb-03	3.37%	964	28,589	0.00%	0	40		1.1806	YES

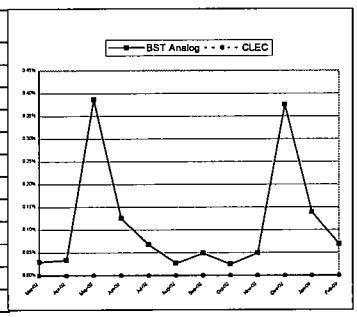


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.18.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.03%	57	192,451	0.00%	0	46		0.1167	YES
Apr-02	0.03%	60	175,859	0.00%	0	17		0.0762	YES
May-02	0.39%	744	192,352	0.00%	0	17		0.2569	YES
Jun-02	0.13%	249	198,590	0.00%	0	22		0.1662	YES
Jul-02	0.07%	154	227,156	0.00%	0	24		0.1278	YES
Aug-02	0.03%	65	244,094	0.00%	0	40		0.1032	YES
Sep-02	0.05%	102	209,332	0.00%	0	24		0.1082	YES
Oct-02	0.02%	57	229,466	0.00%	0	38		0.0972	YES
Nov-02	0.05%	99	201,628	0.00%	0	32		0.1254	YES
Dec-02	0.38%	793	211,466	0.00%	0	33		0.3524	YES
Jan-03	0.14%	362	261,068	0.00%	0	27		0.1936	YES
Feb-03	0.07%	133	193,514	0.00%	0	52		0.1891	YES

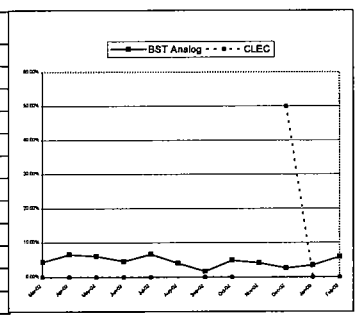


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.18.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.37%	9	206	0.00%	0	4		0.4234	YES
Apr-02	6.53%	13	199	0.00%	0	4		0.5235	YES
May-02	6.09%	12	197	0.00%	0	7		0.6622	YES
Jun-02	4.62%	9	195	0.00%	0	2		0.3095	YES
Jul-02	6.63%	12	181	0.00%	0	2		0.3748	YES
Aug-02	4.08%	8	196						
Sep-02	1.69%	3	177	0.00%	0	3		0.2255	YES
Oct-02	4.86%	9	185	0.00%	0	3		0.3885	YES
Nov-02	4.14%	6	145						
Dec-02	2.67%	4	150	50.00%	1	2		-4.1275	NO
Jan-03	3.47%	5	144	0.00%	0	6		0.4552	YES
Feb-03	5.96%	9	151	0.00%	0	9		0.7337	YES

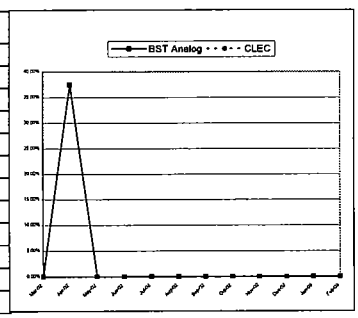


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.18.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	2						
Apr-02	37.50%	3	8						
May-02	0.00%	0	6	0.00%	0	1			YES
Jun-02	0.00%	0	5						
Jul-02	0.00%	0	11						
Aug-02	0.00%	0	10						
Sep-02	0.00%	0	6						
Oct-02	0.00%	0	8						
Nov-02	0.00%	0	2	0.00%	0	1			YES
Dec-02	0.00%	0	8	0.00%	0	1			YES
Jan-03	0.00%	0	3	0.00%	0	1			YES
Feb-03	0.00%	0	3						



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

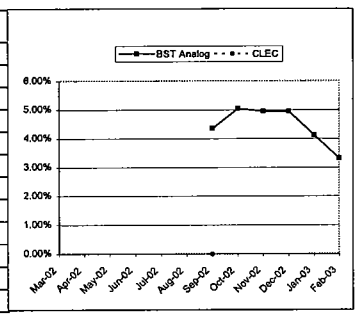
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.
Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.15.1.1 UCL-ND/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	4.35%	1,693	38,897	0.00%	0	1		0.2133	YES
Oct-02	5.05%	1,754	34,761						
Nov-02	4.96%	1,464	29,525						
Dec-02	4.95%	1,450	29,321						
Jan-03	4.12%	1,404	34,093						
Feb-03	3.31%	984	29,725						

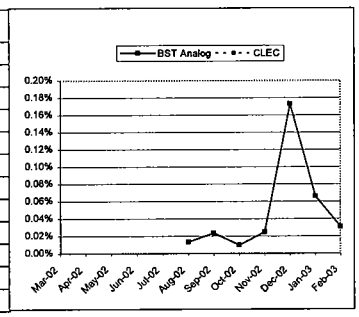


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.18.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02	0.01%	71	536,421						
Sep-02	0.02%	108	455,166						
Oct-02	0.01%	59	601,812						
Nov-02	0.02%	125	504,761						
Dec-02	0.17%	802	463,685						
Jan-03	0.07%	368	558,394						
Feb-03	0.03%	134	437,361						

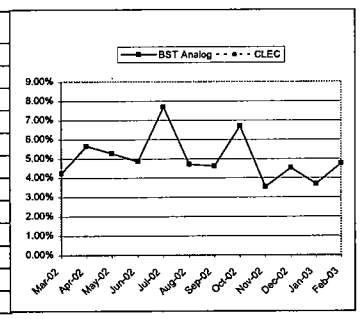


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.18.15.2.1 UCL-ND/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.24%	12	283						
Apr-02	5.66%	18	318						
May-02	5.28%	15	284						
Jun-02	4.85%	13	268						
Jul-02	7.69%	19	247						
Aug-02	4.71%	13	276						
Sep-02	4.62%	11	238						
Oct-02	6.69%	17	254						
Nov-02	3.54%	7	198						
Dec-02	4.52%	9	199						
Jan-03	3.68%	7	190						
Feb-03	4.76%	9	189						

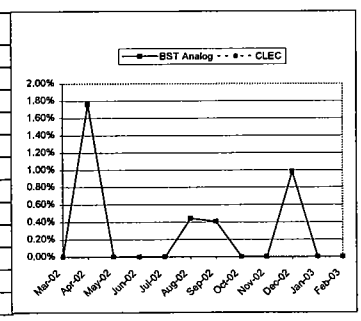


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.18.15.2.2 UCL-ND/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	100						
Apr-02	1.76%	5	284						
May-02	0.00%	0	641						
Jun-02	0.00%	0	261						
Jul-02	0.00%	0	277						
Aug-02	0.45%	1	224						
Sep-02	0.41%	1	246						
Oct-02	0.00%	0	196						
Nov-02	0.00%	0	578						
Dec-02	0.98%	1	102						
Jan-03	0.00%	0	122						
Feb-03	0.00%	0	137						



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

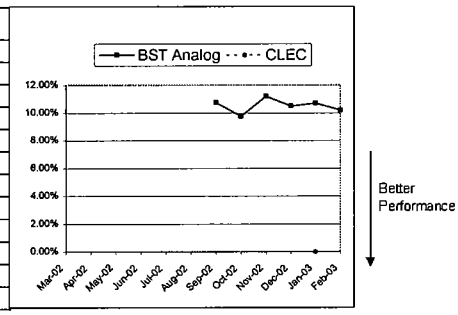
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.15.1.1 UCL-ND/<10 circuits/Dispatch/GA (%)

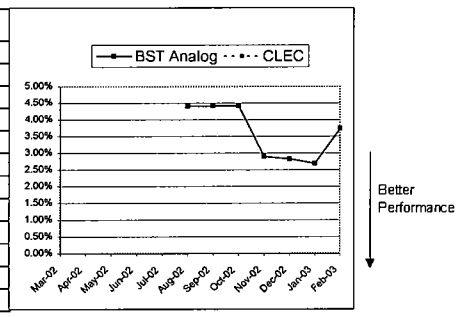
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	10.76%	4,328	40,231						
Oct-02	9.75%	3,793	38,897						
Nov-02	11.21%	3,896	34,761						
Dec-02	10.50%	3,100	29,525						
Jan-03	10.71%	3,141	29,321	0.00%	0	1		0.3464	YES
Feb-03	10.20%	3,479	34,093						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/GA (%)

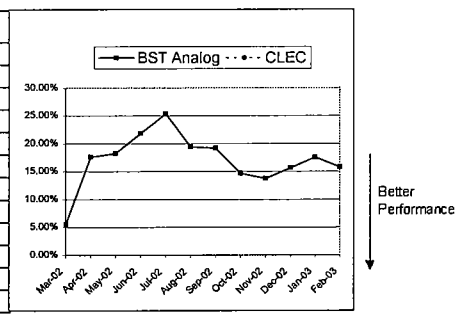
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02	4.40%	22,592	513,515						
Sep-02	4.41%	23,680	536,421						
Oct-02	4.42%	20,101	455,166						
Nov-02	2.89%	17,412	601,812						
Dec-02	2.83%	14,270	504,761						
Jan-03	2.69%	12,457	463,685						
Feb-03	3.73%	20,832	558,394						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.2.1 UCL-ND/>=10 circuits/Dispatch/GA (%)

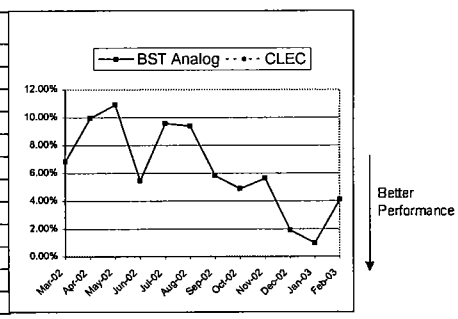
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.53%	12	217						
Apr-02	17.61%	50	284						
May-02	18.24%	58	318						
Jun-02	21.83%	62	284						
Jul-02	25.37%	68	268						
Aug-02	19.43%	48	247						
Sep-02	19.20%	53	276						
Oct-02	14.71%	35	238						
Nov-02	13.78%	35	254						
Dec-02	15.66%	31	198						
Jan-03	17.59%	35	199						
Feb-03	15.79%	30	190						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.2.2 UCL-ND/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	6.82%	9	132						
Apr-02	9.95%	20	201						
May-02	10.92%	31	284						
Jun-02	5.46%	35	641						
Jul-02	9.58%	25	261						
Aug-02	9.39%	26	277						
Sep-02	5.80%	13	224						
Oct-02	4.88%	12	246						
Nov-02	5.61%	11	196						
Dec-02	1.90%	11	578						
Jan-03	0.98%	1	102						
Feb-03	4.10%	5	122						



Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

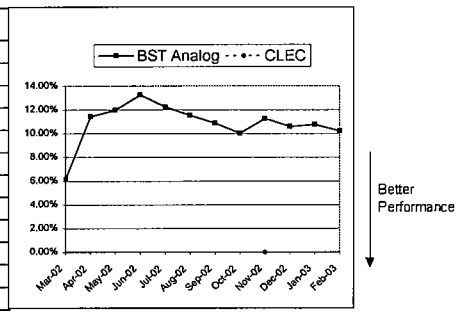
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.16.1.1 INP (Standalone)/<10 circuits/Dispatch/GA (%)

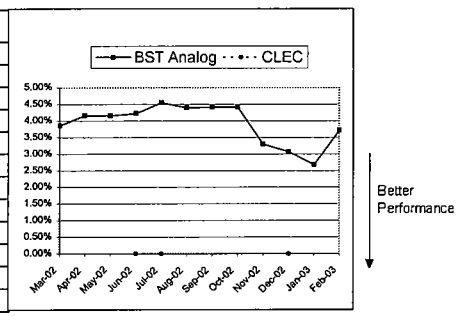
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	6.14%	3,328	54,161						
Apr-02	11.45%	6,808	59,482						
May-02	11.97%	6,643	55,489						
Jun-02	13.26%	6,356	47,917						
Jul-02	12.24%	3,991	32,609						
Aug-02	11.54%	4,144	35,904						
Sep-02	10.87%	4,191	38,557						
Oct-02	10.02%	3,666	36,578						
Nov-02	11.28%	3,759	33,319	0.00%	0	2		0.5043	YES
Dec-02	10.59%	3,003	28,346						
Jan-03	10.77%	3,056	28,370						
Feb-03	10.22%	3,357	32,856						



Note 1: Retail Residence / Business (POTS) data serves as the BST Analog for this report

B.2.19.16.1.2 INP (Standalone)/<10 circuits/Non-Dispatch/GA (%)

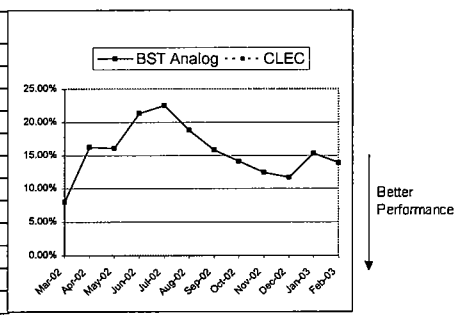
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.85%	16,359	424,586						
Apr-02	4.16%	17,753	426,335						
May-02	4.15%	17,836	429,475						
Jun-02	4.22%	18,950	449,295	0.00%	0	1		0.2098	YES
Jul-02	4.55%	19,863	436,456	0.00%	0	1		0.2184	YES
Aug-02	4.40%	22,451	510,542						
Sep-02	4.41%	23,560	534,364						
Oct-02	4.41%	19,988	453,452						
Nov-02	3.29%	16,973	515,323						
Dec-02	3.07%	13,986	456,058	0.00%	0	1		0.1779	YES
Jan-03	2.68%	12,388	462,362						
Feb-03	3.72%	20,713	556,510						



Note 1: Retail Residence / Business (POTS) data serves as the BST Analog for this report

B.2.19.16.2.1 INP (Standalone)/>=10 circuits/Dispatch/GA (%)

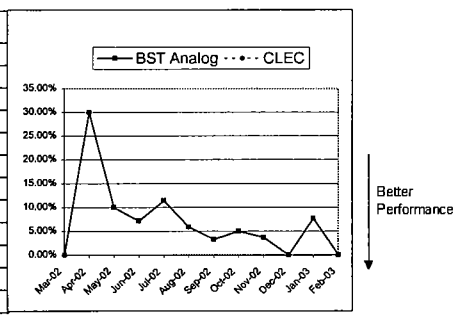
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	8.00%	12	150						
Apr-02	16.26%	33	203						
May-02	16.08%	32	199						
Jun-02	21.32%	42	197						
Jul-02	22.56%	44	195						
Aug-02	18.78%	34	181						
Sep-02	15.82%	31	196						
Oct-02	14.12%	25	177						
Nov-02	12.43%	23	185						
Dec-02	11.72%	17	145						
Jan-03	15.33%	23	150						
Feb-03	13.89%	20	144						



Note 1: Retail Residence / Business (POTS) data serves as the BST Analog for this report

B.2.19.16.2.2 INP (Standalone)/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	14						
Apr-02	30.00%	3	10						
May-02	10.00%	2	20						
Jun-02	7.14%	1	14						
Jul-02	11.43%	4	35						
Aug-02	5.88%	1	17						
Sep-02	3.33%	1	30						
Oct-02	5.00%	1	20						
Nov-02	3.70%	1	27						
Dec-02	0.00%	0	6						
Jan-03	7.69%	1	13						
Feb-03	0.00%	0	7						



Note 1: Retail Residence / Business (POTS) data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

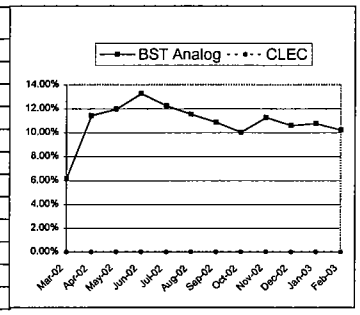
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.17.1.1 LNP (Standalone)/<10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	6.14%	3,328	54,161	0.00%	0	7		0.6769	YES
Apr-02	11.45%	6,808	59,462	0.00%	0	5		0.8040	YES
May-02	11.97%	6,643	55,489	0.00%	0	2		0.5215	YES
Jun-02	13.26%	6,356	47,917	0.00%	0	7		1.0346	YES
Jul-02	12.24%	3,991	32,609	0.00%	0	1		0.3734	YES
Aug-02	11.54%	4,144	35,904	0.00%	0	2		0.5108	YES
Sep-02	10.87%	4,191	38,557	0.00%	0	1		0.3492	YES
Oct-02	10.02%	3,666	36,578	0.00%	0	5		0.7462	YES
Nov-02	11.28%	3,759	33,319	0.00%	0	1		0.3566	YES
Dec-02	10.59%	3,003	28,346	0.00%	0	2		0.4868	YES
Jan-03	10.77%	3,058	28,370	0.00%	0	2		0.4914	YES
Feb-03	10.22%	3,357	32,856	0.00%	0	5		0.7543	YES

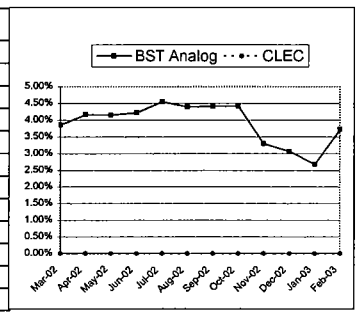


Better Performance

Note 1: Retail Residence / Business (POTS) data serves as the BST Analog for this report

B.2.19.17.1.2 LNP (Standalone)/<10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.85%	16,359	424,586	0.00%	0	2,363		9.7041	YES
Apr-02	4.16%	17,753	426,335	0.00%	0	1,819		8.8713	YES
May-02	4.15%	17,836	429,475	0.00%	0	2,966		11.2975	YES
Jun-02	4.22%	18,950	449,295	0.00%	0	2,633		10.7363	YES
Jul-02	4.55%	19,863	436,456	0.00%	0	1,777		9.1860	YES
Aug-02	4.40%	22,451	510,542	0.00%	0	3,133		11.9679	YES
Sep-02	4.41%	23,560	534,364	0.00%	0	4,518		14.3749	YES
Oct-02	4.41%	19,988	453,452	0.00%	0	3,004		11.7307	YES
Nov-02	3.29%	16,973	515,323	0.00%	0	5,217		13.2628	YES
Dec-02	3.07%	13,986	456,058	0.00%	0	3,761		10.8635	YES
Jan-03	2.68%	12,388	462,362	0.00%	0	1,640		6.7075	YES
Feb-03	3.72%	20,713	556,510	0.00%	0	1,509		7.6274	YES

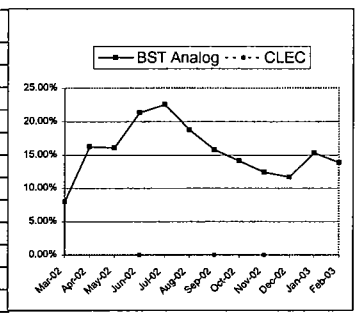


Better Performance

Note 1: Retail Residence / Business (POTS) data serves as the BST Analog for this report

B.2.19.17.2.1 LNP (Standalone)/>=10 circuits/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	8.00%	12	150						
Apr-02	16.26%	33	203						
May-02	16.08%	32	199						
Jun-02	21.32%	42	197	0.00%	0	1		0.5192	YES
Jul-02	22.56%	44	195						
Aug-02	18.78%	34	181						
Sep-02	15.82%	31	196	0.00%	0	1		0.4323	YES
Oct-02	14.12%	25	177						
Nov-02	12.43%	23	185	0.00%	0	1		0.3758	YES
Dec-02	11.72%	17	145						
Jan-03	15.33%	23	150						
Feb-03	13.89%	20	144						

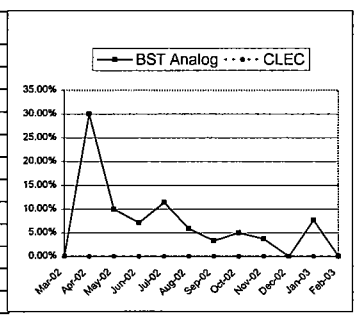


Better Performance

Note 1: Retail Residence / Business (POTS) data serves as the BST Analog for this report

B.2.19.17.2.2 LNP (Standalone)/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	14	0.00%	0	20			YES
Apr-02	30.00%	3	10	0.00%	0	10		1.4639	YES
May-02	10.00%	2	20	0.00%	0	18		1.0260	YES
Jun-02	7.14%	1	14	0.00%	0	16		0.7579	YES
Jul-02	11.43%	4	35	0.00%	0	14		1.1359	YES
Aug-02	5.88%	1	17	0.00%	0	12		0.6631	YES
Sep-02	3.33%	1	30	0.00%	0	11		0.5268	YES
Oct-02	5.00%	1	20	0.00%	0	11		0.6112	YES
Nov-02	3.70%	1	27	0.00%	0	16		0.6216	YES
Dec-02	0.00%	0	6	0.00%	0	6			YES
Jan-03	7.69%	1	13	0.00%	0	14		0.7495	YES
Feb-03	0.00%	0	7	0.00%	0	15			YES



Better Performance

Note 1: Retail Residence / Business (POTS) data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

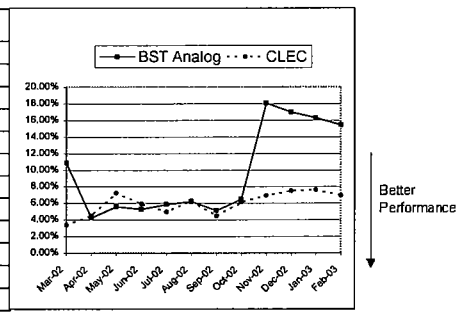
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.18.1.1 Digital Loop < DS1/<10 circuits/Dispatch/GA (%)

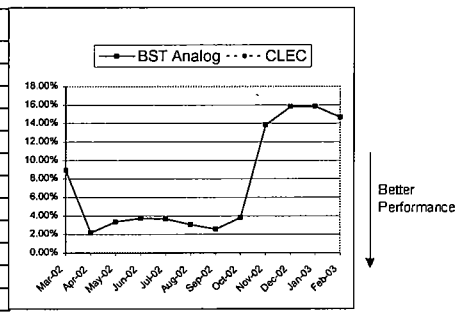
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	10.86%	970	8,928	3.38%	11	325		4.2565	YES
Apr-02	4.23%	431	10,186	4.50%	19	422		-0.2711	YES
May-02	5.58%	577	10,340	7.26%	28	358		-1.3633	YES
Jun-02	5.29%	523	9,893	5.95%	21	353		-0.5465	YES
Jul-02	5.86%	672	11,472	4.97%	15	302		0.6507	YES
Aug-02	6.19%	665	10,749	6.32%	22	348		-0.1030	YES
Sep-02	5.12%	637	12,451	4.47%	11	246		0.4543	YES
Oct-02	6.48%	832	12,845	6.12%	21	343		0.2835	YES
Nov-02	18.07%	2,065	11,430	6.93%	23	332		5.2002	YES
Dec-02	16.98%	1,682	9,907	7.51%	16	213		3.6409	YES
Jan-03	16.30%	2,168	13,304	7.64%	11	144		2.7977	YES
Feb-03	15.46%	2,032	13,142	6.98%	12	172		3.0580	YES



Note 1: Retail Digital Loop < DS1 data serves as the BST Analog for this report
Note 2: Effective July 2002: Based on system modifications there will be an expected increase in >=DS1 and expected decrease in < DS1

B.2.19.18.1.2 Digital Loop < DS1/<10 circuits/Non-Dispatch/GA (%)

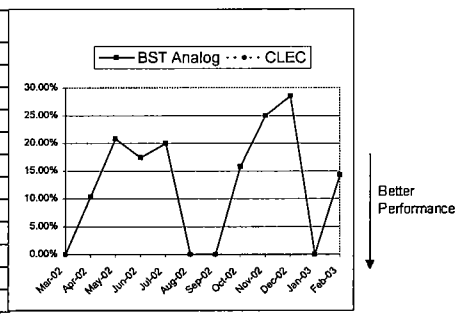
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	8.90%	360	4,043						
Apr-02	2.17%	87	4,002						
May-02	3.37%	138	4,092						
Jun-02	3.75%	149	3,971						
Jul-02	3.68%	153	4,163						
Aug-02	3.07%	131	4,272						
Sep-02	2.57%	124	4,829						
Oct-02	3.82%	173	4,524						
Nov-02	13.83%	667	4,823						
Dec-02	15.81%	618	3,908						
Jan-03	15.83%	832	5,255						
Feb-03	14.67%	831	5,664						



Note 1: Retail Digital Loop < DS1 data serves as the BST Analog for this report
Note 2: Effective July 2002: Based on system modifications there will be an expected increase in >=DS1 and expected decrease in < DS1

B.2.19.18.2.1 Digital Loop < DS1/>=10 circuits/Dispatch/GA (%)

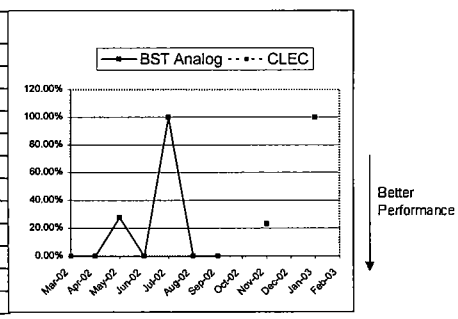
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	14						
Apr-02	10.34%	3	29						
May-02	20.83%	5	24						
Jun-02	17.39%	4	23						
Jul-02	20.00%	3	15						
Aug-02	0.00%	0	12						
Sep-02	0.00%	0	17						
Oct-02	15.79%	3	19						
Nov-02	25.00%	4	16						
Dec-02	28.57%	4	14						
Jan-03	0.00%	0	11						
Feb-03	14.29%	2	14						



Note 1: Retail Digital Loop < DS1 data serves as the BST Analog for this report
Note 2: Effective July 2002: Based on system modifications there will be an expected increase in >=DS1 and expected decrease in < DS1

B.2.19.18.2.2 Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	3						
Apr-02	0.00%	0	8						
May-02	27.78%	5	18						
Jun-02	0.00%	0	30						
Jul-02	100.00%	1	1						
Aug-02	0.00%	0	1						
Sep-02	0.00%	0	3						
Oct-02									
Nov-02	23.08%	3	13						
Dec-02									
Jan-03	100.00%	2	2						
Feb-03									



Note 1: Retail Digital Loop < DS1 data serves as the BST Analog for this report
Note 2: Effective July 2002: Based on system modifications there will be an expected increase in >=DS1 and expected decrease in < DS1

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
% Provisioning Troubles within 30 Days

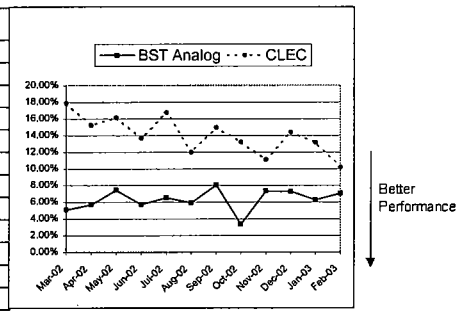
(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.19.1.1 Digital Loop >= DS1/<10 circuits/Dispatch/GA (%)

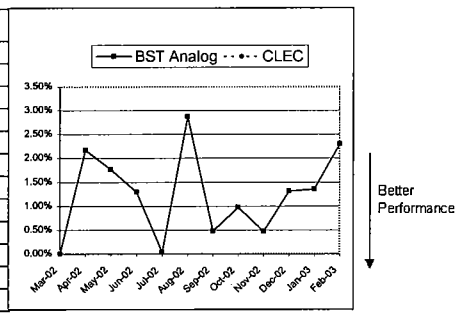
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.10%	18	353	17.89%	39	218		-6.7501	NO
Apr-02	5.71%	18	315	15.23%	30	197		-4.5125	NO
May-02	7.43%	22	296	16.13%	45	279		-3.9735	NO
Jun-02	5.73%	15	262	13.68%	32	234		-3.8045	NO
Jul-02	6.55%	19	290	16.75%	35	209		-4.5408	NO
Aug-02	5.92%	41	692	12.00%	21	175		-3.0412	NO
Sep-02	8.05%	28	348	14.95%	32	214		-2.9232	NO
Oct-02	3.35%	25	747	13.22%	30	227		-7.2403	NO
Nov-02	7.33%	25	341	11.11%	35	315		-1.8556	NO
Dec-02	7.27%	20	275	14.38%	44	306		-3.2933	NO
Jan-03	6.27%	17	271	13.15%	43	327		-3.4524	NO
Feb-03	7.06%	23	326	10.19%	32	314		-1.5487	YES



Note 1: Retail Digital Loop >= DS1 data serves as the BST Analog for this report
Note 2: Effective July 2002: Based on system modifications there will be an expected increase in >=DS1 and expected decrease in < DS1

B.2.19.19.1.2 Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA (%)

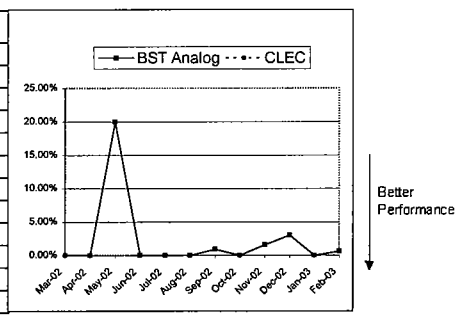
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	330						
Apr-02	2.17%	9	415						
May-02	1.77%	6	339						
Jun-02	1.29%	4	309						
Jul-02	0.03%	4	11,648						
Aug-02	2.88%	13	452						
Sep-02	0.48%	3	631						
Oct-02	0.98%	4	408						
Nov-02	0.47%	8	1,691						
Dec-02	1.31%	5	381						
Jan-03	1.36%	5	369						
Feb-03	2.30%	9	391						



Note 1: Retail Digital Loop >= DS1 data serves as the BST Analog for this report
Note 2: Effective July 2002: Based on system modifications there will be an expected increase in >=DS1 and expected decrease in < DS1

B.2.19.19.2.1 Digital Loop >= DS1/>=10 circuits/Dispatch/GA (%)

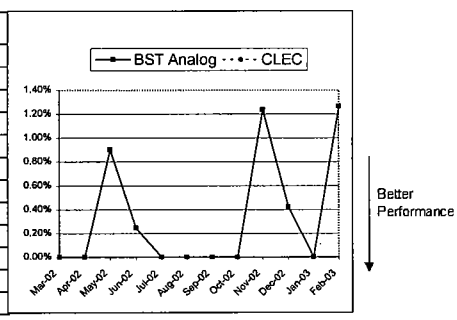
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	14						
Apr-02	0.00%	0	14						
May-02	20.00%	1	5						
Jun-02	0.00%	0	3						
Jul-02	0.00%	0	8						
Aug-02	0.00%	0	34						
Sep-02	0.89%	1	112						
Oct-02	0.00%	0	105						
Nov-02	1.59%	2	126						
Dec-02	3.03%	3	99						
Jan-03	0.00%	0	88						
Feb-03	0.60%	1	166						



Note 1: Retail Digital Loop >= DS1 data serves as the BST Analog for this report
Note 2: Effective July 2002: Based on system modifications there will be an expected increase in >=DS1 and expected decrease in < DS1

B.2.19.19.2.2 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.00%	0	258						
Apr-02	0.00%	0	94						
May-02	0.90%	1	111						
Jun-02	0.25%	1	407						
Jul-02	0.00%	0	64						
Aug-02	0.00%	0	127						
Sep-02	0.00%	0	101						
Oct-02	0.00%	0	122						
Nov-02	1.23%	1	81						
Dec-02	0.42%	1	236						
Jan-03	0.00%	0	71						
Feb-03	1.27%	1	79						



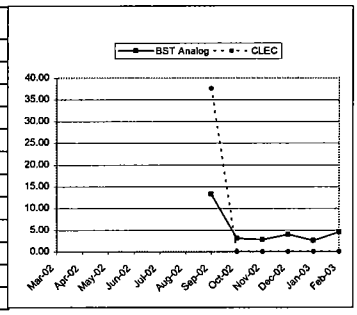
Note 1: Retail Digital Loop >= DS1 data serves as the BST Analog for this report
Note 2: Effective July 2002: Based on system modifications there will be an expected increase in >=DS1 and expected decrease in < DS1

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.4.1.1 EELs/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	13.31	535,580	40,228	37.60	451	12	121.821	-0.6905	YES
Oct-02	3.08	112,325	36,433	0.04	1	25	20.372	0.7466	YES
Nov-02	2.83	87,356	30,872	0.06	1	18	18.464	0.6372	YES
Dec-02	4.02	123,055	30,643	0.04	1	23	25.868	0.7362	YES
Jan-03	2.63	93,494	35,496	0.05	1	21	18.414	0.6434	YES
Feb-03	4.63	146,212	31,573	0.04	1	23	41.320	0.5323	YES

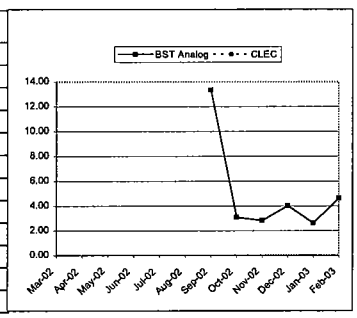


Better Performance

Note 1: Retail Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.21.4.1.4 EELs/<10 circuits/Dispatch In/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	13.31	535,580	40,228				121.821		
Oct-02	3.08	112,325	36,433				20.372		
Nov-02	2.83	87,356	30,872				18.464		
Dec-02	4.02	123,055	30,643				25.868		
Jan-03	2.63	93,494	35,496				18.414		
Feb-03	4.63	146,212	31,573				41.320		

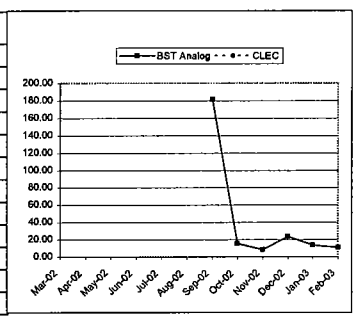


Better Performance

Note 1: Retail Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.21.4.2.1 EELs/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	181.44	79,106	436				776.946		
Oct-02	15.70	7,628	486				47.385		
Nov-02	8.44	3,552	421				31.572		
Dec-02	23.57	10,372	440				63.712		
Jan-03	13.71	7,721	563				50.298		
Feb-03	11.22	4,464	398				35.651		

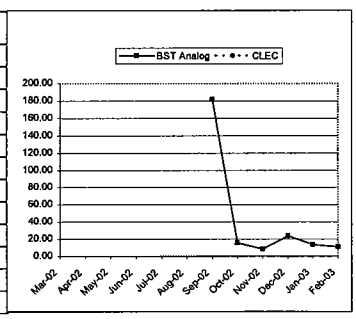


Better Performance

Note 1: Retail Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.21.4.2.4 EELs/>=10 circuits/Dispatch In/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	181.44	79,106	436				776.946		
Oct-02	15.70	7,628	486				47.385		
Nov-02	8.44	3,552	421				31.572		
Dec-02	23.57	10,372	440				63.712		
Jan-03	13.71	7,721	563				50.298		
Feb-03	11.22	4,464	398				35.651		



Better Performance

Note 1: Retail Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

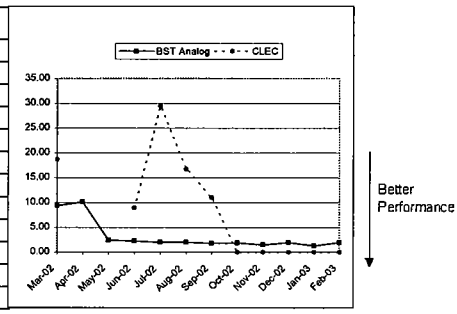
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	9.44	90,390	9,577	18.70	2,319	124	38.051	-2.6936	NO
Apr-02	10.14	97,807	9,643				29.299		
May-02	2.46	22,525	9,171				16.761		
Jun-02	2.24	23,981	10,684	8.94	778	87	22.134	-2.8088	NO
Jul-02	1.98	20,109	10,152	29.43	1,884	64	79.790	-2.7439	NO
Aug-02	2.02	23,986	11,872	16.73	1,823	109	56.824	-2.6901	NO
Sep-02	1.84	21,828	11,834	11.03	1,566	142	44.979	-2.4191	NO
Oct-02	1.87	20,280	10,828	0.02	3	156	13.917	1.6539	YES
Nov-02	1.50	14,127	9,414	0.02	2	113	9.580	1.6368	YES
Dec-02	1.95	25,116	12,866	0.02	1	74	12.676	1.2893	YES
Jan-03	1.32	16,697	12,696	0.02	2	103	8.967	1.4637	YES
Feb-03	1.93	21,309	11,025	0.02	2	125	14.723	1.4469	YES

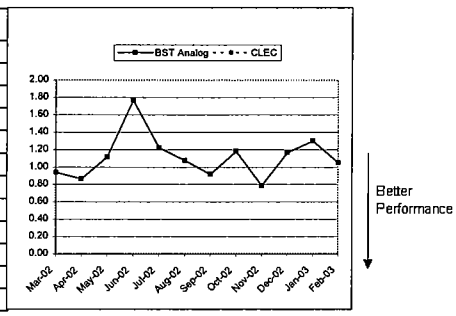
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.2.21.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.94	3,483	3,715				8.086		
Apr-02	0.86	2,851	3,302				6.814		
May-02	1.12	3,622	3,242				11.518		
Jun-02	1.77	6,328	3,583				14.403		
Jul-02	1.22	4,473	3,662				10.997		
Aug-02	1.08	4,626	4,296				6.792		
Sep-02	0.92	3,725	4,070				6.539		
Oct-02	1.18	4,384	3,717				8.992		
Nov-02	0.79	2,710	3,437				4.090		
Dec-02	1.16	5,557	4,777				10.676		
Jan-03	1.30	6,533	5,037				12.927		
Feb-03	1.05	4,698	4,471				6.970		

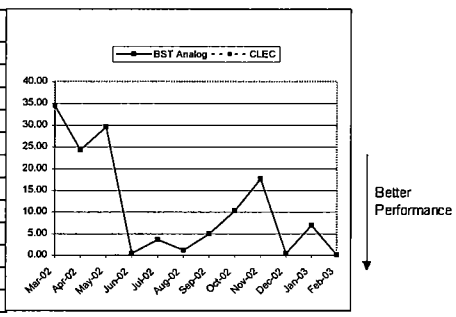
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.2.21.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	34.47	1,000	29				103.165		
Apr-02	24.33	584	24				93.857		
May-02	28.63	661	23				84.466		
Jun-02	0.44	6	14				1.047		
Jul-02	3.82	43	12				8.156		
Aug-02	1.20	19	16				3.999		
Sep-02	4.96	89	18				13.875		
Oct-02	10.29	154	15				35.231		
Nov-02	17.64	247	14				63.940		
Dec-02	0.46	5	11				0.797		
Jan-03	6.96	83	12				19.719		
Feb-03	0.07	1	8				0.066		

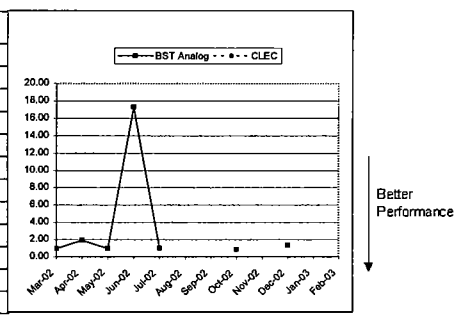
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.2.21.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.98	6	6				67.671		
Apr-02	1.92	33	17				3.694		
May-02	0.98	15	15				0.391		
Jun-02	17.28	17	1				0.000		
Jul-02	1.02	1	1				0.000		
Aug-02									
Sep-02									
Oct-02	0.84	3	4				0.492		
Nov-02									
Dec-02	1.34	3	2				0.012		
Jan-03									
Feb-03									

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

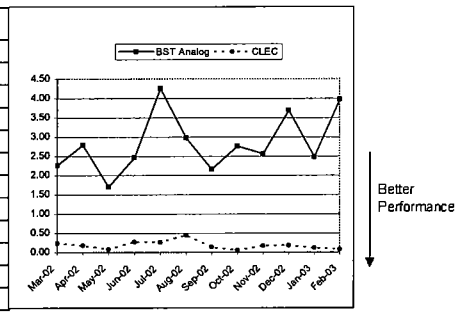


Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/GA (hours)

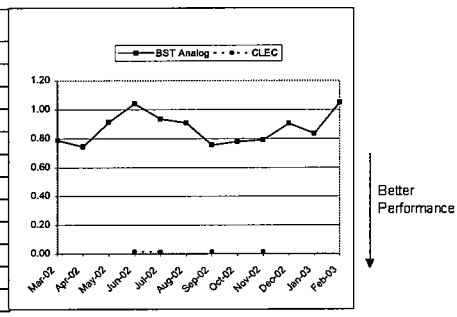
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	2.26	136,808	60,441	0.25	36	148	14.942	1.6409	YES
Apr-02	2.79	153,179	54,959	0.18	24	131	17.752	1.6758	YES
May-02	1.70	81,356	47,832	0.08	11	132	13.898	1.3385	YES
Jun-02	2.47	79,366	32,174	0.27	32	116	23.526	1.0020	YES
Jul-02	4.26	152,073	35,698	0.27	33	125	21.232	2.0994	YES
Aug-02	2.97	114,326	38,486	0.45	63	141	16.567	1.8056	YES
Sep-02	2.16	78,147	36,204	0.14	19	133	15.033	1.5419	YES
Oct-02	2.76	91,746	33,190	0.06	8	142	18.401	1.7480	YES
Nov-02	2.56	72,372	28,242	0.18	22	125	17.669	1.5049	YES
Dec-02	3.69	104,192	28,214	0.19	24	127	25.119	1.5692	YES
Jan-03	2.48	80,426	32,413	0.11	10	90	17.845	1.2573	YES
Feb-03	3.97	114,835	28,894	0.08	9	111	29.930	1.3680	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA (hours)

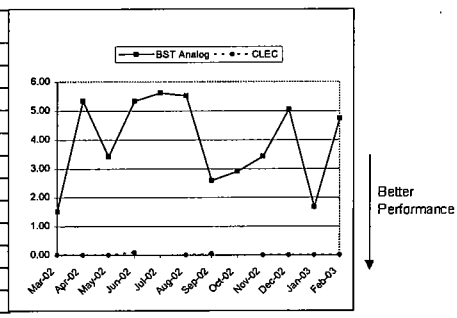
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.79	151,379	192,042				6.817		
Apr-02	0.74	130,308	175,383				4.375		
May-02	0.91	174,960	191,901				7.388		
Jun-02	1.04	206,077	198,182	0.02	0	1	20.157	0.0508	YES
Jul-02	0.93	211,839	226,790	0.02	0	2	6.375	0.2035	YES
Aug-02	0.91	221,301	243,790				5.520		
Sep-02	0.76	157,832	208,887	0.02	0	1	4.989	0.1481	YES
Oct-02	0.78	178,499	229,128				5.053		
Nov-02	0.79	158,961	201,246	0.02	0	1	6.111	0.1265	YES
Dec-02	0.90	190,659	211,087				8.212		
Jan-03	0.83	217,413	260,447				6.105		
Feb-03	1.05	203,083	193,603				10.416		



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA (hours)

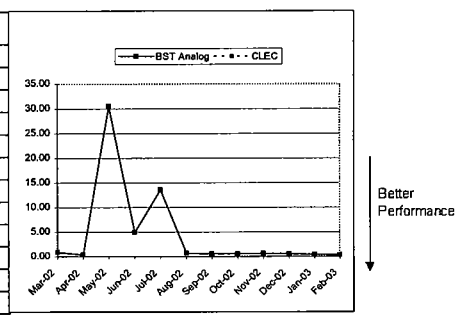
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.52	313	206	0.02	0	2	8.657	0.2437	YES
Apr-02	5.34	1,052	197	0.02	0	1	23.923	0.2220	YES
May-02	3.41	662	194	0.02	0	2	16.241	0.2944	YES
Jun-02	5.34	1,010	189	0.10	0	2	25.388	0.2905	YES
Jul-02	5.62	1,011	180				26.231		
Aug-02	5.53	1,078	195	0.02	0	2	18.645	0.4158	YES
Sep-02	2.59	451	174	0.06	0	3	13.876	0.3140	YES
Oct-02	2.91	533	183				14.413		
Nov-02	3.43	495	144	0.02	0	3	23.985	0.2443	YES
Dec-02	5.05	747	148	0.02	0	6	28.089	0.4302	YES
Jan-03	1.67	236	141	0.02	0	3	9.164	0.3099	YES
Feb-03	4.74	726	153	0.02	0	3	20.578	0.3941	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.69	2	2				60.450		
Apr-02	0.40	3	8				0.215		
May-02	30.53	183	6				46.226		
Jun-02	4.95	25	5				9.897		
Jul-02	13.56	149	11				42.881		
Aug-02	0.69	4	6				0.378		
Sep-02	0.60	3	5				0.406		
Oct-02	0.59	4	7				0.359		
Nov-02	0.68	1	2				0.672		
Dec-02	0.81	5	8				0.503		
Jan-03	0.43	1	2				0.318		
Feb-03	0.34	1	2				0.460		



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

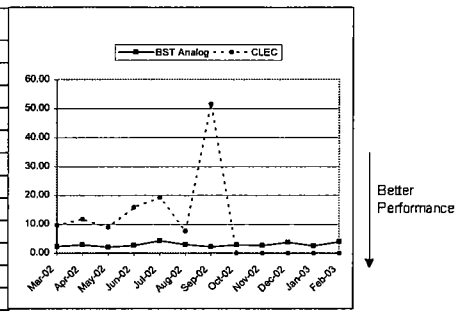
Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	2.30	139,066	60,401	9.65	1,148	119	17.238	-4.6448	NO
Apr-02	2.92	164,761	56,423	11.85	1,268	107	22.883	-4.0328	NO
May-02	2.11	105,534	49,962	9.02	1,164	129	23.156	-3.3848	NO
Jun-02	2.63	88,906	33,760	15.93	2,787	175	80.135	-2.1888	NO
Jul-02	4.30	160,173	37,254	19.21	1,268	66	64.366	-1.8801	NO
Aug-02	3.04	122,251	40,162	7.70	293	38	28.236	-1.0171	YES
Sep-02	2.23	85,803	38,507	51.52	1,133	22	115.932	-1.9935	NO
Oct-02	2.90	100,281	34,625	0.02	1	34	19.330	0.8682	YES
Nov-02	2.65	77,903	29,416	0.02	0	11	17.930	0.4867	YES
Dec-02	3.78	110,173	29,158	0.02	0	13	25.322	0.5355	YES
Jan-03	2.52	84,831	33,649	0.02	0	7	18.131	0.3654	YES
Feb-03	4.01	120,489	30,048	0.02	0	18	29.652	0.5711	YES

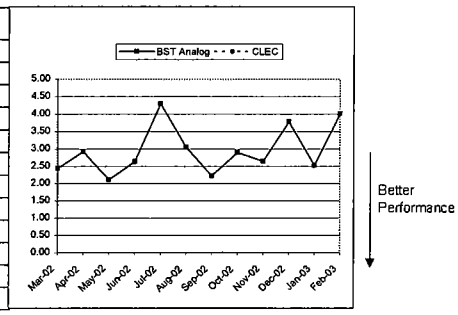
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	2.44	150,817	61,833				8.026		
Apr-02	2.92	164,761	56,423				18.310		
May-02	2.11	105,534	49,962				17.957		
Jun-02	2.63	88,906	33,760				24.205		
Jul-02	4.30	160,173	37,254				21.359		
Aug-02	3.04	122,251	40,162				16.776		
Sep-02	2.23	85,803	38,507				15.848		
Oct-02	2.90	100,281	34,625				19.330		
Nov-02	2.65	77,903	29,416				17.930		
Dec-02	3.78	110,173	29,158				25.322		
Jan-03	2.52	84,831	33,649				18.131		
Feb-03	4.01	120,489	30,048				29.652		

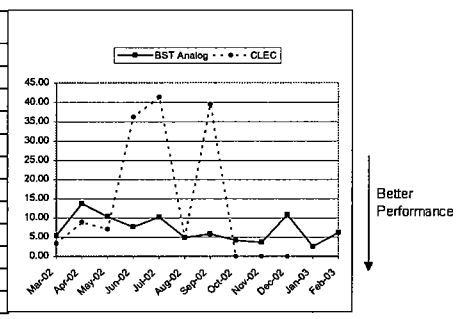
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.39	1,521	282	3.38	3	1	46.066	0.0436	YES
Apr-02	13.76	4,265	310	8.95	18	2	104.105	0.0651	YES
May-02	10.34	2,895	280	7.12	14	2	84.651	0.0537	YES
Jun-02	7.66	2,008	262	36.23	145	4	71.057	-0.7979	YES
Jul-02	10.24	2,498	244	41.39	83	2	47.876	-0.9166	YES
Aug-02	4.89	1,341	274	4.93	20	4	16.931	-0.0037	YES
Sep-02	5.82	1,361	234	39.46	237	6	73.495	-1.1079	YES
Oct-02	4.14	1,042	252	0.02	0	2	16.168	0.3590	YES
Nov-02	3.67	724	197	0.02	0	2	21.791	0.2361	YES
Dec-02	10.84	2,125	196	0.02	0	1	44.605	0.2421	YES
Jan-03	2.61	489	187				16.384		
Feb-03	6.26	1,208	193				29.295		

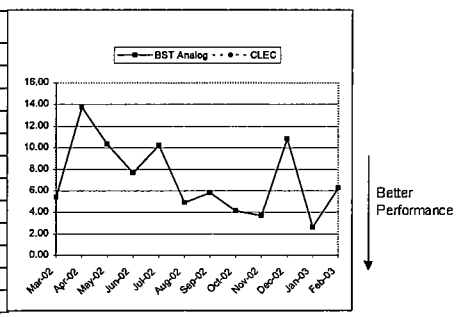
Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report



B.2.21.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.39	1,521	282				65.654		
Apr-02	13.76	4,265	310				104.105		
May-02	10.34	2,895	280				84.651		
Jun-02	7.66	2,008	262				39.746		
Jul-02	10.24	2,498	244				47.876		
Aug-02	4.89	1,341	274				16.931		
Sep-02	5.82	1,361	234				31.250		
Oct-02	4.14	1,042	252				16.168		
Nov-02	3.67	724	197				21.791		
Dec-02	10.84	2,125	196				44.605		
Jan-03	2.61	489	187				16.384		
Feb-03	6.26	1,208	193				29.295		

Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report

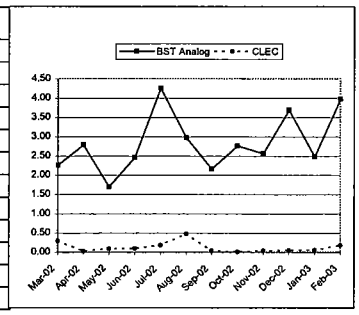


Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	2.26	136,808	60,441	0.30	25	82	14.942	1.1874	YES
Apr-02	2.79	153,179	54,959	0.03	2	67	17.752	1.2692	YES
May-02	1.70	81,356	47,832	0.09	6	69	13.898	0.9610	YES
Jun-02	2.47	79,366	32,174	0.10	4	35	23.526	0.5945	YES
Jul-02	4.26	152,073	35,698	0.19	10	52	21.232	1.3825	YES
Aug-02	2.97	114,328	38,488	0.48	19	40	16.567	0.9490	YES
Sep-02	2.16	78,147	36,204	0.05	3	63	15.033	1.1145	YES
Oct-02	2.76	91,746	33,190	0.02	1	57	18.401	1.1264	YES
Nov-02	2.56	72,372	28,242	0.04	2	44	17.669	0.9449	YES
Dec-02	3.69	104,192	28,214	0.05	2	46	25.119	0.9821	YES
Jan-03	2.48	80,426	32,413	0.05	2	36	17.845	0.8155	YES
Feb-03	3.97	114,835	28,894	0.19	7	39	29.930	0.7900	YES

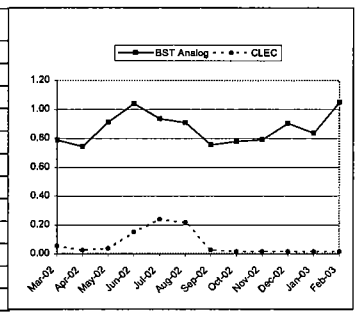


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.79	151,379	192,042	0.06	2	36	6.817	0.6443	YES
Apr-02	0.74	130,308	175,383	0.02	0	15	4.375	0.6361	YES
May-02	0.91	174,960	191,901	0.04	1	15	7.388	0.4581	YES
Jun-02	1.04	206,077	198,182	0.15	3	17	20.157	0.1818	YES
Jul-02	0.93	211,839	226,790	0.24	5	20	6.375	0.4863	YES
Aug-02	0.91	221,301	243,790	0.22	9	39	5.520	0.7798	YES
Sep-02	0.76	157,832	208,887	0.03	1	24	4.989	0.7160	YES
Oct-02	0.78	178,499	229,128	0.02	1	35	5.053	0.8925	YES
Nov-02	0.79	158,961	201,246	0.02	1	32	6.111	0.7157	YES
Dec-02	0.90	190,659	211,087	0.02	1	33	8.212	0.6201	YES
Jan-03	0.83	217,413	260,447	0.02	0	27	6.105	0.6962	YES
Feb-03	1.05	203,083	193,603	0.02	1	52	10.416	0.7146	YES

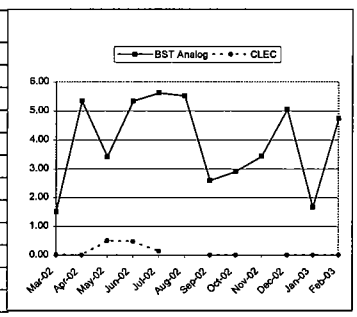


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.52	313	206	0.02	0	3	8.657	0.2977	YES
Apr-02	5.34	1,052	197	0.02	0	2	23.923	0.3132	YES
May-02	3.41	662	194	0.51	2	4	18.241	0.3538	YES
Jun-02	5.34	1,010	189	0.48	1	2	25.386	0.2693	YES
Jul-02	5.62	1,011	180	0.15	0	2	26.231	0.2931	YES
Aug-02	5.53	1,078	195				18.645		
Sep-02	2.59	451	174	0.02	0	2	13.876	0.2610	YES
Oct-02	2.91	533	183	0.02	0	3	14.413	0.3449	YES
Nov-02	3.43	495	144				23.985		
Dec-02	5.05	747	148	0.02	0	2	28.089	0.2517	YES
Jan-03	1.67	236	141	0.02	0	6	9.164	0.4337	YES
Feb-03	4.74	726	153	0.02	0	9	20.578	0.6699	YES

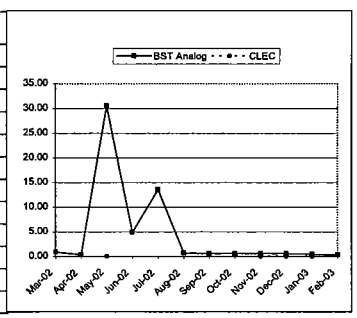


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.89	2	2				60.450		
Apr-02	0.40	3	8				0.215		
May-02	30.53	183	6	0.03	0	1	46.226	0.6107	YES
Jun-02	4.95	25	5				9.897		
Jul-02	13.56	149	11				42.881		
Aug-02	0.89	4	6				0.378		
Sep-02	0.80	3	5				0.406		
Oct-02	0.59	4	7				0.359		
Nov-02	0.68	1	2	0.02	0	1	0.672	0.8002	YES
Dec-02	0.61	5	8	0.02	0	1	0.503	1.1126	YES
Jan-03	0.43	1	2	0.02	0	1	0.318	1.0478	YES
Feb-03	0.34	1	2				0.460		



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Average Completion Notice Interval - Mechanized

(Interval between Order Completion and Completion Notice Release to CLEC/BST)
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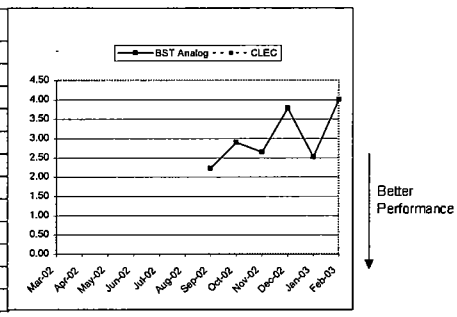
Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.15.1.1 UCL-ND/<10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	2.23	85,803	38,507				15.848		
Oct-02	2.90	100,281	34,625				19.330		
Nov-02	2.65	77,903	29,416				17.930		
Dec-02	3.78	110,173	29,158				25.322		
Jan-03	2.52	84,831	33,649				18.131		
Feb-03	4.01	120,489	30,048				29.652		

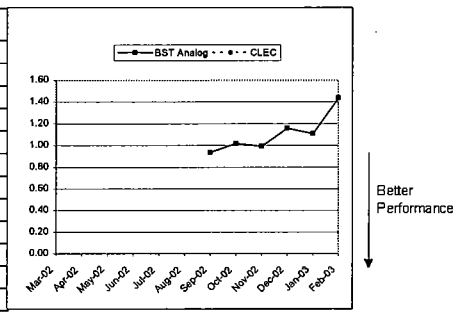
Note 1: Retail Residence / Business data serves as the BST Analog for this report



B.2.21.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	0.93	423,361	453,304				5.913		
Oct-02	1.02	611,727	600,110				5.804		
Nov-02	0.99	499,890	503,696				6.623		
Dec-02	1.16	534,336	462,011				10.376		
Jan-03	1.11	615,080	555,896				8.996		
Feb-03	1.44	630,541	438,426				14.307		

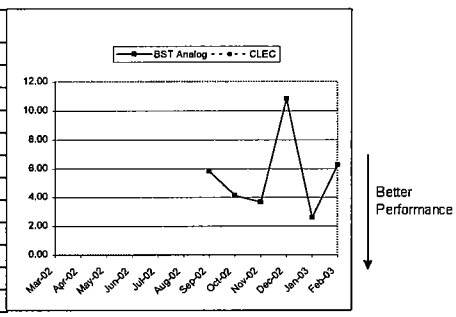
Note 1: Retail Residence / Business data serves as the BST Analog for this report



B.2.21.15.2.1 UCL-ND/>=10 circuits/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	5.82	1,361	234				31.250		
Oct-02	4.14	1,042	252				16.168		
Nov-02	3.67	724	197				21.791		
Dec-02	10.84	2,125	196				44.605		
Jan-03	2.61	489	187				16.384		
Feb-03	6.26	1,208	193				29.295		

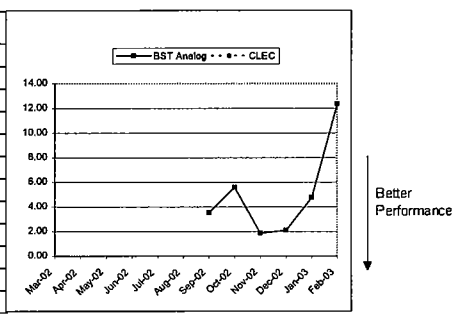
Note 1: Retail Residence / Business data serves as the BST Analog for this report



B.2.21.15.2.2 UCL-ND/>=10 circuits/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	3.52	837	238				18.268		
Oct-02	5.59	1,013	181				28.150		
Nov-02	1.87	1,080	578				10.601		
Dec-02	2.10	214	102				9.258		
Jan-03	4.76	571	120				40.937		
Feb-03	12.35	1,717	139				54.626		

Note 1: Retail Residence / Business data serves as the BST Analog for this report

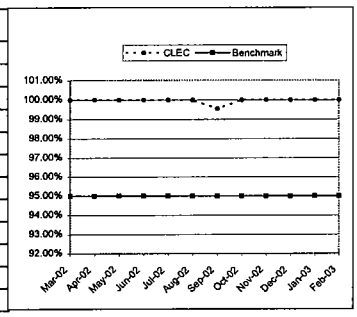


Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Service Order Accuracy

(% of Service Orders that are Accurate)
Numerator indicates total number of service orders that are accurate.
Volume indicates total number of service orders.

B.2.34.1.1.1 Design (Specials)/<10 circuits/Dispatch/GA (%)

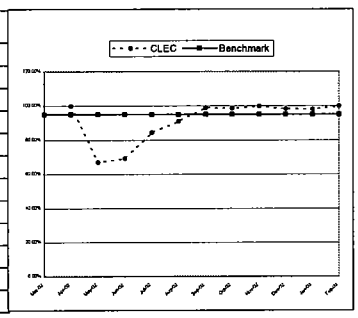
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	110	110			YES
Apr-02	95.00%			100.00%	200	200			YES
May-02	95.00%			100.00%	120	120			YES
Jun-02	95.00%			100.00%	110	110			YES
Jul-02	95.00%			100.00%	115	115			YES
Aug-02	95.00%			100.00%	220	220			YES
Sep-02	95.00%			99.55%	219	220			YES
Oct-02	95.00%			100.00%	167	167			YES
Nov-02	95.00%			100.00%	150	150			YES
Dec-02	95.00%			100.00%	175	175			YES
Jan-03	95.00%			100.00%	160	160			YES
Feb-03	95.00%			100.00%	180	180			YES



Better Performance

B.2.34.1.1.2 Design (Specials)/<10 circuits/Non-Dispatch/GA (%)

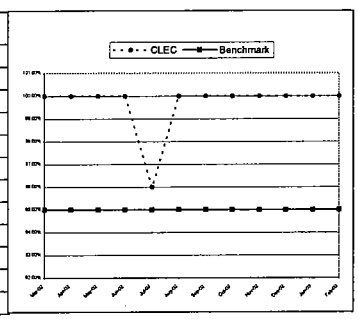
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%								
Apr-02	95.00%			100.00%	49	49			YES
May-02	95.00%			67.07%	55	82			NO
Jun-02	95.00%			69.33%	52	75			NO
Jul-02	95.00%			84.42%	65	77			NO
Aug-02	95.00%			91.11%	82	90			NO
Sep-02	95.00%			99.01%	100	101			YES
Oct-02	95.00%			98.52%	133	135			YES
Nov-02	95.00%			100.00%	106	106			YES
Dec-02	95.00%			98.15%	106	108			YES
Jan-03	95.00%			98.00%	98	100			YES
Feb-03	95.00%			100.00%	70	70			YES



Better Performance

B.2.34.1.2.1 Design (Specials)/>=10 circuits/Dispatch/GA (%)

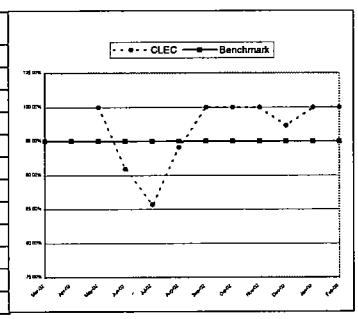
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			100.00%	23	23			YES
Apr-02	95.00%			100.00%	21	21			YES
May-02	95.00%			100.00%	23	23			YES
Jun-02	95.00%			100.00%	25	25			YES
Jul-02	95.00%			96.00%	24	25			YES
Aug-02	95.00%			100.00%	21	21			YES
Sep-02	95.00%			100.00%	37	37			YES
Oct-02	95.00%			100.00%	36	36			YES
Nov-02	95.00%			100.00%	55	55			YES
Dec-02	95.00%			100.00%	27	27			YES
Jan-03	95.00%			100.00%	37	37			YES
Feb-03	95.00%			100.00%	36	36			YES



Better Performance

B.2.34.1.2.2 Design (Specials)/>=10 circuits/Non-Dispatch/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%								
Apr-02	95.00%								
May-02	95.00%			100.00%	5	5			YES
Jun-02	95.00%			90.91%	10	11			NO
Jul-02	95.00%			85.71%	6	7			NO
Aug-02	95.00%			94.12%	16	17			NO
Sep-02	95.00%			100.00%	18	18			YES
Oct-02	95.00%			100.00%	16	16			YES
Nov-02	95.00%			100.00%	51	51			YES
Dec-02	95.00%			97.30%	36	37			YES
Jan-03	95.00%			100.00%	29	29			YES
Feb-03	95.00%			100.00%	22	22			YES

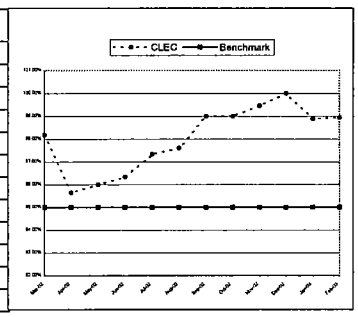


Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Provisioning
Service Order Accuracy
(% of Service Orders that are Accurate)
Numerator indicates total number of service orders that are accurate.
Volume indicates total number of service orders.

B.2.34.2.1.1 Loops Non-Design/<10 circuits/Dispatch/GA (%)

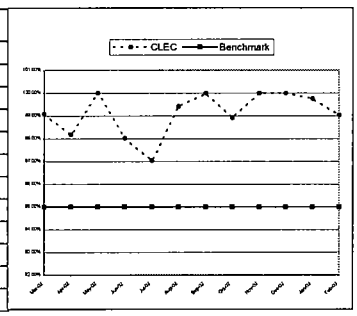
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			98.18%	108	110			YES
Apr-02	95.00%			95.65%	110	115			YES
May-02	95.00%			96.00%	168	175			YES
Jun-02	95.00%			96.33%	289	300			YES
Jul-02	95.00%			97.33%	146	150			YES
Aug-02	95.00%			97.60%	244	250			YES
Sep-02	95.00%			99.00%	198	200			YES
Oct-02	95.00%			99.00%	198	200			YES
Nov-02	95.00%			99.47%	188	189			YES
Dec-02	95.00%			100.00%	165	165			YES
Jan-03	95.00%			98.89%	178	180			YES
Feb-03	95.00%			98.95%	188	190			YES



Better Performance

B.2.34.2.1.2 Loops Non-Design/<10 circuits/Non-Dispatch/GA (%)

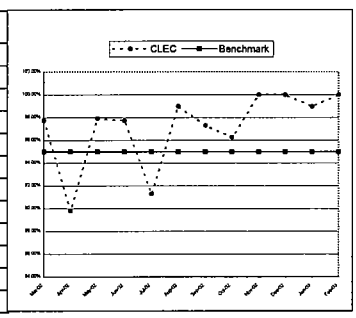
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			99.09%	109	110			YES
Apr-02	95.00%			98.18%	108	110			YES
May-02	95.00%			100.00%	150	150			YES
Jun-02	95.00%			98.02%	397	405			YES
Jul-02	95.00%			97.05%	427	440			YES
Aug-02	95.00%			99.43%	348	350			YES
Sep-02	95.00%			100.00%	250	250			YES
Oct-02	95.00%			98.91%	455	460			YES
Nov-02	95.00%			100.00%	385	385			YES
Dec-02	95.00%			100.00%	400	400			YES
Jan-03	95.00%			99.76%	419	420			YES
Feb-03	95.00%			99.04%	515	520			YES



Better Performance

B.2.34.2.2.1 Loops Non-Design/>=10 circuits/Dispatch/GA (%)

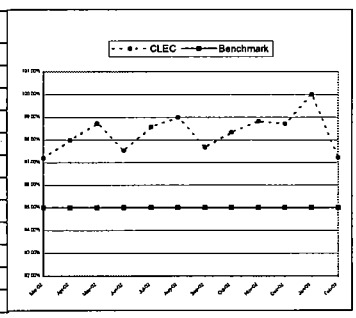
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			97.75%	87	89			YES
Apr-02	95.00%			89.81%	97	108			NO
May-02	95.00%			97.90%	140	143			YES
Jun-02	95.00%			97.73%	129	132			YES
Jul-02	95.00%			91.30%	84	92			NO
Aug-02	95.00%			98.98%	97	98			YES
Sep-02	95.00%			97.30%	72	74			YES
Oct-02	95.00%			96.25%	77	80			YES
Nov-02	95.00%			100.00%	116	116			YES
Dec-02	95.00%			100.00%	73	73			YES
Jan-03	95.00%			98.96%	95	96			YES
Feb-03	95.00%			100.00%	107	107			YES



Better Performance

B.2.34.2.2.2 Loops Non-Design/>=10 circuits/Non-Dispatch/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	95.00%			97.20%	139	143			YES
Apr-02	95.00%			97.98%	97	99			YES
May-02	95.00%			98.73%	78	79			YES
Jun-02	95.00%			97.53%	79	81			YES
Jul-02	95.00%			98.57%	69	70			YES
Aug-02	95.00%			98.99%	98	99			YES
Sep-02	95.00%			97.67%	84	86			YES
Oct-02	95.00%			98.33%	59	60			YES
Nov-02	95.00%			98.84%	85	86			YES
Dec-02	95.00%			98.72%	77	78			YES
Jan-03	95.00%			100.00%	90	90			YES
Feb-03	95.00%			97.22%	70	72			YES



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

(% of Appointments Not Met)

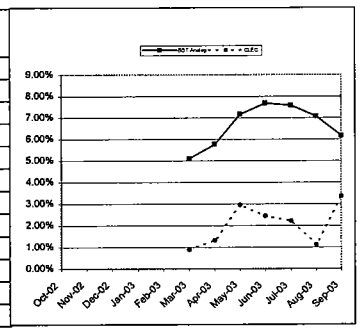
Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.4.1 EELs/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.10%	3,294	64,595	0.89%	2	225		2.8660	YES
Apr-03	5.76%	3,435	59,668	1.33%	3	225		2.8433	YES
May-03	7.16%	5,739	80,176	2.95%	10	339		2.9992	YES
Jun-03	7.68%	5,361	69,774	2.45%	8	327		3.5475	YES
Jul-03	7.58%	6,652	87,700	2.22%	7	315		3.5865	YES
Aug-03	7.08%	5,601	79,088	1.12%	3	269		3.8085	YES
Sep-03	6.16%	3,764	61,062	3.37%	7	208		1.6755	YES

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



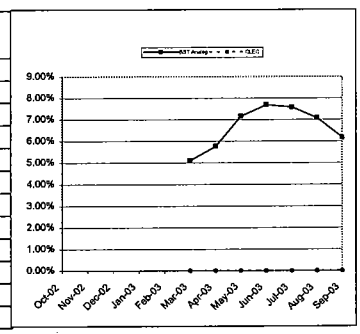
Better Performance

Better Performance

B.3.1.4.2 EELs/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.10%	3,294	64,595	0.00%	0	130		2.6404	YES
Apr-03	5.76%	3,435	59,668	0.00%	0	111		2.6015	YES
May-03	7.16%	5,739	80,176	0.00%	0	144		3.3290	YES
Jun-03	7.68%	5,361	69,774	0.00%	0	166		3.7126	YES
Jul-03	7.58%	6,652	87,700	0.00%	0	171		3.7427	YES
Aug-03	7.08%	5,601	79,088	0.00%	0	121		3.0345	YES
Sep-03	6.16%	3,764	61,062	0.00%	0	80		2.2910	YES

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



Better Performance

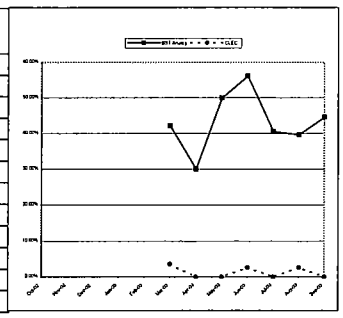
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.
Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	42.16%	1,236	2,932	3.57%	1	28		4.1150	YES
Apr-03	29.98%	736	2,455	0.00%	0	38		4.0027	YES
May-03	49.94%	1,331	2,665	0.00%	0	58		7.5258	YES
Jun-03	56.15%	1,551	2,762	2.56%	1	39		6.6977	YES
Jul-03	40.48%	819	2,023	0.00%	0	36		4.9051	YES
Aug-03	39.57%	744	1,880	2.63%	1	38		4.6106	YES
Sep-03	44.59%	964	2,162	0.00%	0	38		5.4817	YES

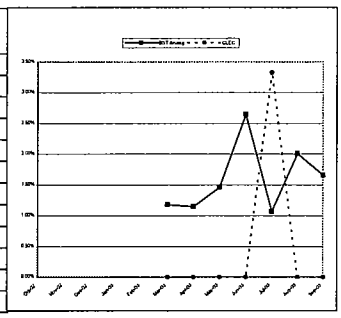


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.3.1.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.18%	95	8,067	0.00%	0	11		0.3618	YES
Apr-03	1.15%	72	6,261	0.00%	0	18		0.4570	YES
May-03	1.46%	98	6,706	0.00%	0	21		0.5572	YES
Jun-03	2.65%	223	8,431	0.00%	0	18		0.6986	YES
Jul-03	1.07%	107	10,027	3.33%	1	30		-1.2062	YES
Aug-03	2.01%	40	1,992	0.00%	0	19		0.6210	YES
Sep-03	1.66%	39	2,356	0.00%	0	13		0.4665	YES

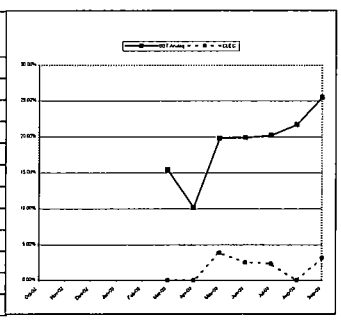


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.3.1.6.1 UNE ISDN/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.38%	30	195	0.00%	0	64		2.9599	YES
Apr-03	10.21%	24	235	0.00%	0	67		2.4352	YES
May-03	19.80%	40	202	3.85%	2	52		2.5748	YES
Jun-03	19.88%	34	171	2.50%	2	80		3.2154	YES
Jul-03	20.20%	40	198	2.35%	2	85		3.4262	YES
Aug-03	21.69%	36	166	0.00%	0	92		4.0487	YES
Sep-03	25.49%	39	153	3.13%	2	64		3.4473	YES

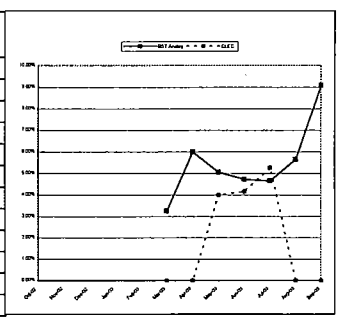


Better Performance

Note 1: ISDN - BRI data serves as the BST Analog for this report

B.3.1.6.2 UNE ISDN/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	3.26%	7	215	0.00%	0	25		0.8682	YES
Apr-03	6.01%	14	233	0.00%	0	27		1.2437	YES
May-03	5.06%	13	257	4.00%	1	25		0.2305	YES
Jun-03	4.74%	9	190	4.17%	1	24		0.1239	YES
Jul-03	4.65%	12	258	5.26%	1	19		-0.1223	YES
Aug-03	5.66%	15	265	0.00%	0	31		1.2904	YES
Sep-03	9.09%	17	187	0.00%	0	21		1.3740	YES



Better Performance

Note 1: ISDN - BRI data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

(% of Appointments Not Met)

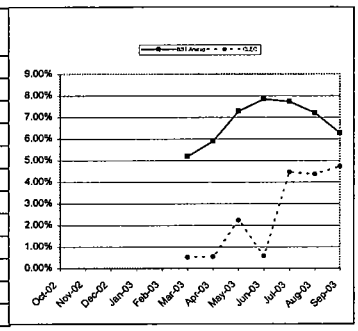
Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.8.1 2W Analog Loop Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.20%	3,266	62,841	0.52%	1	192		2.9148	YES
Apr-03	5.90%	3,422	58,001	0.55%	1	182		3.0586	YES
May-03	7.29%	5,690	78,044	2.24%	5	223		2.8957	YES
Jun-03	7.86%	5,327	67,798	0.58%	1	171		3.5299	YES
Jul-03	7.74%	6,613	85,485	4.46%	9	202		1.7431	YES
Aug-03	7.20%	5,554	77,110	4.38%	7	160		1.3821	YES
Sep-03	6.27%	3,736	59,624	4.73%	8	169		0.8207	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



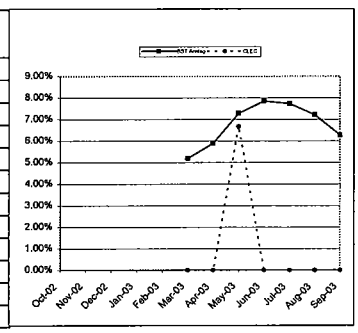
Better Performance

Better Performance

B.3.1.8.2 2W Analog Loop Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.20%	3,266	62,841	0.00%	0	46		1.5874	YES
Apr-03	5.90%	3,422	58,001	0.00%	0	59		1.9223	YES
May-03	7.29%	5,690	78,044	6.67%	3	45		0.1610	YES
Jun-03	7.86%	5,327	67,798	0.00%	0	42		1.6919	YES
Jul-03	7.74%	6,613	85,485	0.00%	0	56		2.1662	YES
Aug-03	7.20%	5,554	77,110	0.00%	0	45		1.8684	YES
Sep-03	6.27%	3,736	59,624	0.00%	0	40		1.6347	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

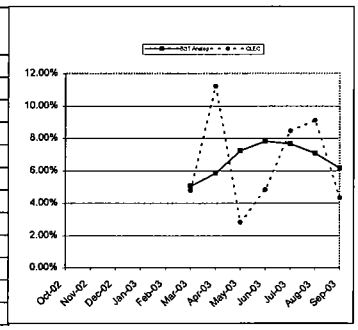
(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.9.1 2W Analog Loop Non-Design/Dispatch/GA (%)

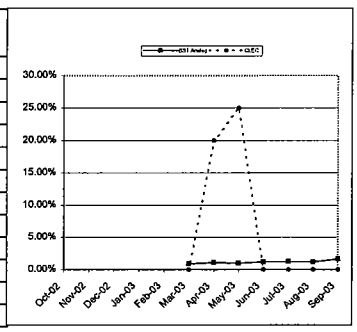
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.08%	3,079	60,870	4.80%	11	229		0.1756	YES
Apr-03	5.86%	3,278	55,949	11.21%	36	321		-4.0743	NO
May-03	7.25%	5,502	75,851	2.82%	8	284		2.8773	YES
Jun-03	7.81%	5,152	65,925	4.83%	14	290		1.8912	YES
Jul-03	7.68%	6,365	83,134	8.46%	27	319		-0.5415	YES
Aug-03	7.08%	5,292	74,765	9.12%	27	296		-1.3681	YES
Sep-03	6.15%	3,546	57,634	4.35%	12	276		1.2448	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.1.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.87%	248	28,387	0.00%	0	8		0.2655	YES
Apr-03	1.08%	290	26,905	20.00%	1	5		-4.0972	NO
May-03	0.99%	336	33,857	25.00%	1	4		-4.8437	NO
Jun-03	1.21%	379	31,359	0.00%	0	20		0.4945	YES
Jul-03	1.23%	443	35,999	0.00%	0	19		0.4864	YES
Aug-03	1.16%	395	33,422	0.00%	0	10		0.3458	YES
Sep-03	1.66%	438	26,288	0.00%	0	9		0.3895	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

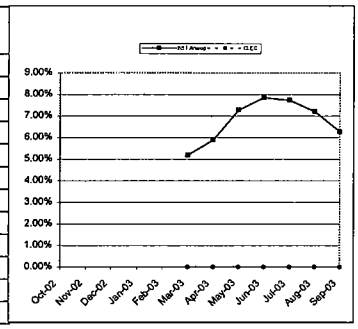
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.
Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.11.1 UCL-ND/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.20%	3,266	62,841	0.00%	0	0			YES
Apr-03	5.90%	3,422	58,001	0.00%	0	0			YES
May-03	7.29%	5,690	78,044	0.00%	0	0			YES
Jun-03	7.86%	5,327	67,798	0.00%	0	0			YES
Jul-03	7.74%	6,613	85,485	0.00%	0	0			YES
Aug-03	7.20%	5,554	77,110	0.00%	0	0			YES
Sep-03	6.27%	3,736	59,624	0.00%	0	0			YES

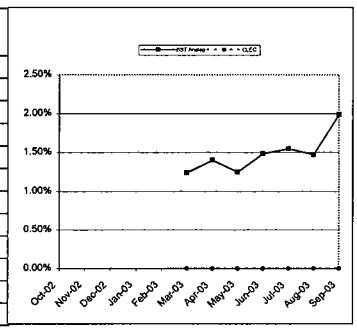


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.1.11.2 UCL-ND/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.24%	418	33,747	0.00%	0	0			YES
Apr-03	1.40%	460	32,858	0.00%	0	0			YES
May-03	1.25%	484	38,603	0.00%	0	0			YES
Jun-03	1.48%	537	36,188	0.00%	0	0			YES
Jul-03	1.55%	645	41,738	0.00%	0	0			YES
Aug-03	1.47%	577	39,233	0.00%	0	0			YES
Sep-03	1.99%	614	30,920	0.00%	0	0			YES



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

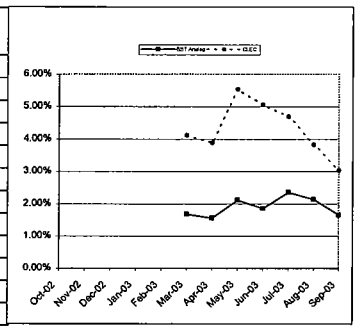
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.4.1 EELs/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.68%	64,595	3,850,391	4.12%	225	5,462		-14.0409	NO
Apr-03	1.56%	59,668	3,818,175	3.89%	225	5,780		-14.2715	NO
May-03	2.12%	80,176	3,787,724	5.55%	339	6,112		-18.6129	NO
Jun-03	1.86%	69,774	3,751,626	5.07%	327	6,451		-19.0621	NO
Jul-03	2.36%	87,700	3,722,886	4.69%	315	6,712		-12.6149	NO
Aug-03	2.14%	79,088	3,692,917	3.83%	269	7,021		-9.7710	NO
Sep-03	1.66%	61,062	3,673,024	3.03%	208	6,854		-8.8772	NO

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



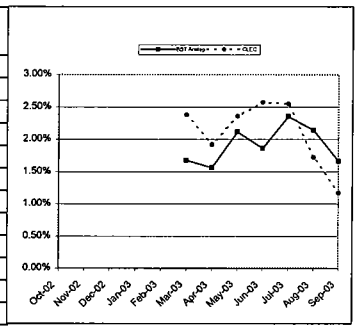
Better Performance

Better Performance

B.3.2.4.2 EELs/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.68%	64,595	3,850,391	2.38%	130	5,462		-4.0394	NO
Apr-03	1.56%	59,668	3,818,175	1.92%	111	5,780		-2.1908	NO
May-03	2.12%	80,176	3,787,724	2.36%	144	6,112		-1.2986	YES
Jun-03	1.86%	69,774	3,751,626	2.57%	166	6,451		-4.2376	NO
Jul-03	2.36%	87,700	3,722,886	2.55%	171	6,712		-1.0361	YES
Aug-03	2.14%	79,088	3,692,917	1.72%	121	7,021		2.4183	YES
Sep-03	1.66%	61,062	3,673,024	1.17%	80	6,854		3.2037	YES

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



Better Performance

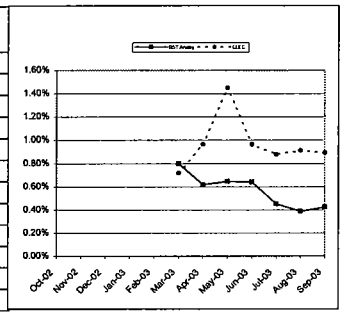
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.80%	2,932	367,346	0.72%	28	3,901		0.5591	YES
Apr-03	0.62%	2,455	396,407	0.97%	38	3,933		-2.7508	NO
May-03	0.65%	2,665	411,969	1.45%	58	3,997		-6.2909	NO
Jun-03	0.64%	2,762	431,009	0.97%	39	4,038		-2.5679	NO
Jul-03	0.45%	2,023	446,286	0.88%	36	4,090		-4.0366	NO
Aug-03	0.39%	1,880	483,440	0.91%	38	4,160		-5.4025	NO
Sep-03	0.42%	2,162	509,496	0.89%	38	4,261		-4.6649	NO

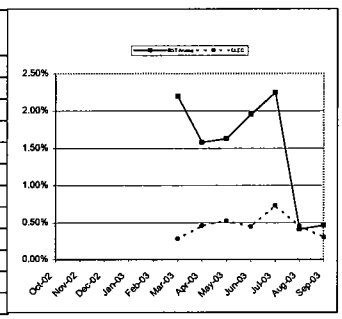
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.2.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	2.20%	8,067	367,346	0.28%	11	3,901		8.0247	YES
Apr-03	1.58%	6,261	396,407	0.46%	18	3,933		5.5702	YES
May-03	1.63%	6,706	411,969	0.53%	21	3,997		5.4364	YES
Jun-03	1.96%	8,431	431,009	0.45%	18	4,038		6.8303	YES
Jul-03	2.25%	10,027	446,286	0.73%	30	4,090		6.4271	YES
Aug-03	0.41%	1,992	483,440	0.48%	19	4,160		-0.4471	YES
Sep-03	0.46%	2,356	509,496	0.31%	13	4,261		1.5039	YES

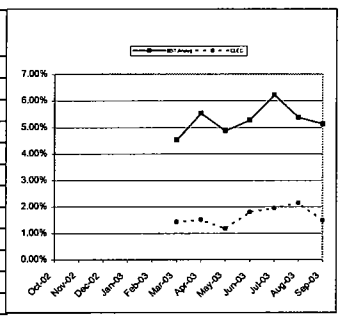
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.2.6.1 UNE ISDN/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.53%	195	4,307	1.44%	64	4,452		6.7945	YES
Apr-03	5.53%	235	4,252	1.52%	67	4,417		7.9392	YES
May-03	4.67%	202	4,145	1.17%	52	4,439		7.7638	YES
Jun-03	5.27%	171	3,242	1.81%	80	4,412		6.5152	YES
Jul-03	6.22%	198	3,182	1.96%	85	4,345		7.3299	YES
Aug-03	5.37%	166	3,090	2.15%	92	4,288		5.8995	YES
Sep-03	5.13%	153	2,984	1.49%	64	4,303		6.7479	YES

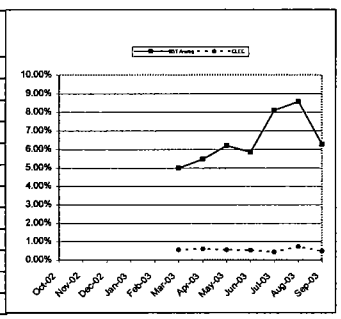
Note 1: ISDN - BRI data serves as the BST Analog for this report



B.3.2.6.2 UNE ISDN/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.99%	215	4,307	0.56%	25	4,452		9.2777	YES
Apr-03	5.48%	233	4,252	0.61%	27	4,417		9.6803	YES
May-03	6.20%	257	4,145	0.56%	25	4,439		10.4811	YES
Jun-03	5.86%	190	3,242	0.54%	24	4,412		9.4939	YES
Jul-03	8.11%	258	3,182	0.44%	19	4,345		11.5456	YES
Aug-03	8.58%	265	3,090	0.72%	31	4,288		11.3641	YES
Sep-03	6.27%	187	2,984	0.49%	21	4,303		9.6899	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report



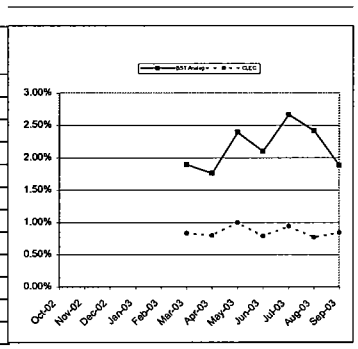
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.8.1 2W Analog Loop Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.89%	62,841	3,319,550	0.83%	192	23,038		11.6494	YES
Apr-03	1.76%	58,001	3,291,040	0.80%	182	22,774		10.9120	YES
May-03	2.39%	78,044	3,261,296	1.00%	223	22,319		13.4156	YES
Jun-03	2.10%	67,798	3,231,314	0.79%	171	21,655		13.2490	YES
Jul-03	2.67%	85,485	3,205,861	0.95%	202	21,363		15.3528	YES
Aug-03	2.42%	77,110	3,186,967	0.77%	160	20,752		15.2178	YES
Sep-03	1.88%	59,624	3,169,172	0.85%	169	19,972		10.6323	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



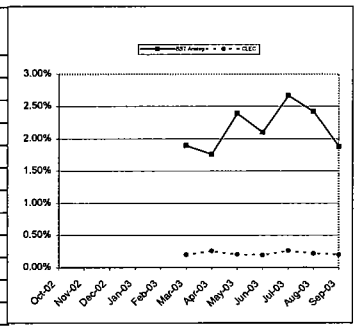
Better Performance

Better Performance

B.3.2.8.2 2W Analog Loop Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.89%	62,841	3,319,550	0.20%	46	23,038		18.6164	YES
Apr-03	1.76%	58,001	3,291,040	0.26%	59	22,774		17.0303	YES
May-03	2.39%	78,044	3,261,296	0.20%	45	22,319		21.0914	YES
Jun-03	2.10%	67,798	3,231,314	0.19%	42	21,655		19.2807	YES
Jul-03	2.67%	85,485	3,205,861	0.26%	56	21,363		21.4497	YES
Aug-03	2.42%	77,110	3,186,967	0.22%	45	20,752		20.3333	YES
Sep-03	1.88%	59,624	3,169,172	0.20%	40	19,972		17.2664	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

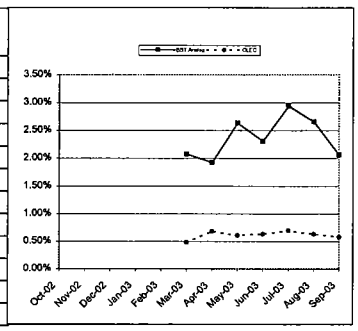
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.9.1 2W Analog Loop Non-Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	2.08%	60,870	2,929,914	0.48%	229	47,516		23.9373	YES
Apr-03	1.93%	55,949	2,906,040	0.66%	321	46,899		19.2118	YES
May-03	2.63%	75,851	2,879,854	0.61%	284	46,423		26.6316	YES
Jun-03	2.31%	65,925	2,851,570	0.63%	290	45,801		23.4407	YES
Jul-03	2.94%	83,134	2,827,176	0.70%	319	45,813		27.7880	YES
Aug-03	2.66%	74,765	2,809,517	0.63%	296	46,812		26.6870	YES
Sep-03	2.06%	57,634	2,794,060	0.58%	276	47,422		22.2632	YES

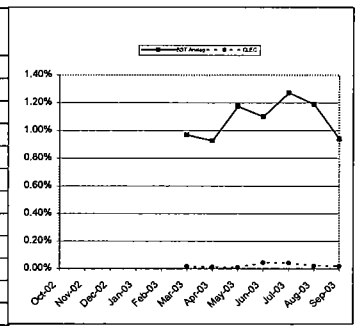


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.2.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.97%	28,387	2,929,914	0.02%	8	47,516		20.9144	YES
Apr-03	0.93%	26,905	2,906,040	0.01%	5	46,899		20.4334	YES
May-03	1.16%	33,857	2,879,854	0.01%	4	46,423		23.0059	YES
Jun-03	1.10%	31,359	2,851,570	0.04%	20	45,801		21.3806	YES
Jul-03	1.27%	35,999	2,827,176	0.04%	19	45,813		23.1788	YES
Aug-03	1.19%	33,422	2,809,517	0.02%	10	46,812		22.9838	YES
Sep-03	0.94%	26,288	2,794,060	0.02%	9	47,422		20.5233	YES



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

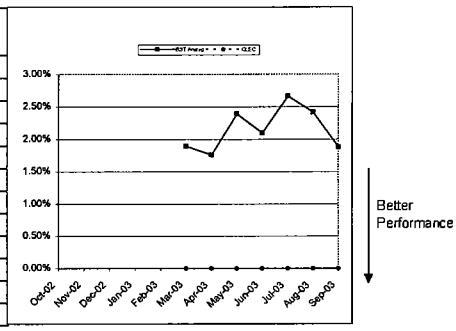
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.11.1 UCL-ND/Dispatch/GA (%)

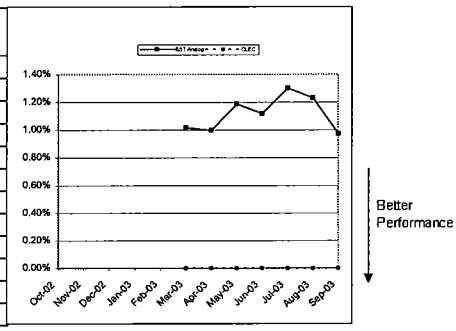
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.88%	62,841	3,319,550	0.00%	0	16		0.5556	YES
Apr-03	1.76%	58,001	3,291,040	0.00%	0	46		0.9084	YES
May-03	2.39%	78,044	3,261,296	0.00%	0	54		1.1506	YES
Jun-03	2.10%	67,798	3,231,314	0.00%	0	62		1.1527	YES
Jul-03	2.67%	85,485	3,205,861	0.00%	0	72		1.4044	YES
Aug-03	2.42%	77,110	3,186,967	0.00%	0	90		1.4938	YES
Sep-03	1.88%	59,624	3,169,172	0.00%	0	93		1.3354	YES



Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.2.11.2 UCL-ND/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.02%	33,747	3,319,550	0.00%	0	16		0.4054	YES
Apr-03	1.00%	32,858	3,291,040	0.00%	0	46		0.6811	YES
May-03	1.19%	38,803	3,261,296	0.00%	0	54		0.8064	YES
Jun-03	1.12%	36,188	3,231,314	0.00%	0	62		0.8380	YES
Jul-03	1.30%	41,738	3,205,861	0.00%	0	72		0.9745	YES
Aug-03	1.23%	39,233	3,186,967	0.00%	0	90		1.0591	YES
Sep-03	0.98%	30,920	3,169,172	0.00%	0	93		0.9572	YES



Note 1: Retail Residence / Business data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

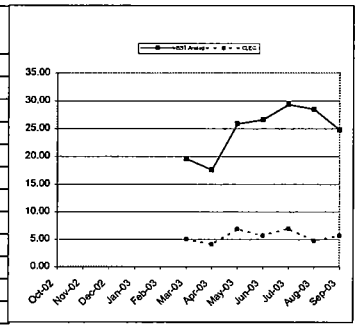
(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.4.1 EELs/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	19.64	1,268,617	64,595	5.05	1,137	225	23.345	9.3558	YES
Apr-03	17.58	1,048,945	59,668	4.11	924	225	27.106	7.4418	YES
May-03	25.88	2,073,422	80,176	6.91	2,343	339	29.447	11.8231	YES
Jun-03	26.65	1,859,444	69,774	5.71	1,866	327	31.486	12.0000	YES
Jul-03	29.38	2,577,007	87,700	6.96	2,191	315	34.120	11.6459	YES
Aug-03	28.52	2,255,714	79,088	4.77	1,283	269	39.313	9.8924	YES
Sep-03	24.79	1,513,625	61,062	5.67	1,180	208	29.799	9.2359	YES



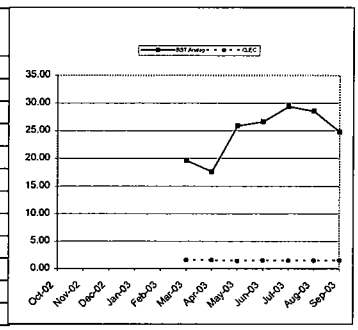
Better Performance

Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.3.3.4.2 EELs/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	19.64	1,268,617	64,595	1.57	204	130	23.345	8.8167	YES
Apr-03	17.58	1,048,945	59,668	1.59	176	111	27.106	6.2109	YES
May-03	25.88	2,073,422	80,176	1.41	203	144	29.447	9.9551	YES
Jun-03	26.65	1,859,444	69,774	1.51	251	166	31.486	10.2741	YES
Jul-03	29.38	2,577,007	87,700	1.43	245	171	34.120	10.7021	YES
Aug-03	28.52	2,255,714	79,088	1.48	179	121	39.313	7.5608	YES
Sep-03	24.79	1,513,625	61,062	1.51	121	80	29.799	6.9818	YES



Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

(Duration from the Start to Finish of a Trouble)

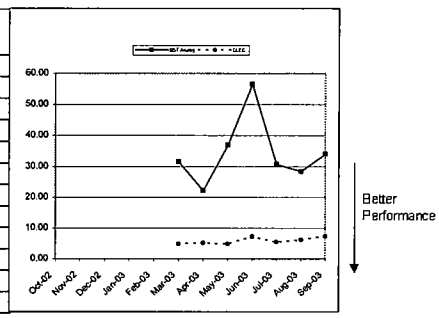
Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	31.51	92,375	2,932	4.85	136	28	36.071	3.8914	YES
Apr-03	22.14	54,348	2,455	5.23	199	38	31.485	3.2853	YES
May-03	36.96	98,510	2,665	4.88	283	58	50.443	4.7926	YES
Jun-03	56.60	156,335	2,762	7.30	285	39	74.876	4.0832	YES
Jul-03	30.67	62,036	2,023	5.46	197	36	44.565	3.3836	YES
Aug-03	28.34	53,281	1,880	6.20	236	38	34.168	3.9551	YES
Sep-03	34.05	73,611	2,162	7.36	280	38	47.281	3.4488	YES

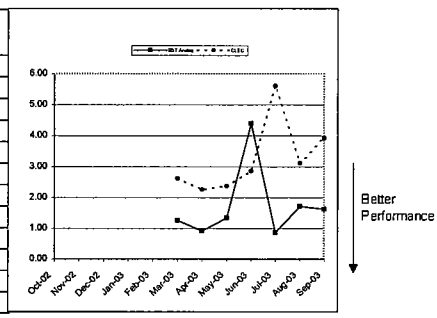
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.3.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.26	10,172	8,067	2.62	29	11	9.737	-0.4631	YES
Apr-03	0.92	5,742	6,261	2.26	41	18	4.629	-1.2267	YES
May-03	1.34	8,993	6,706	2.37	50	21	9.161	-0.5142	YES
Jun-03	4.40	37,128	8,431	2.86	51	18	28.730	0.2280	YES
Jul-03	0.86	8,633	10,027	5.61	168	30	5.849	-4.4442	NO
Aug-03	1.72	3,419	1,992	3.12	59	19	7.280	-0.8353	YES
Sep-03	1.62	3,812	2,356	3.93	51	13	8.747	-0.9512	YES

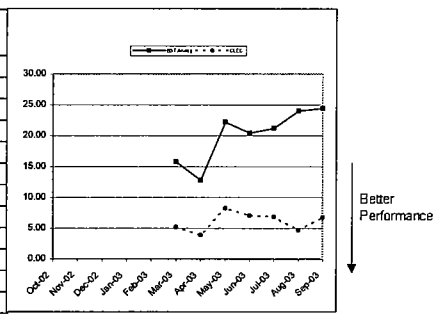
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.3.6.1 UNE ISDN/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	15.76	3,073	195	5.19	332	64	23.130	3.1725	YES
Apr-03	12.79	3,005	235	3.90	261	67	13.802	4.6505	YES
May-03	22.18	4,480	202	8.27	430	52	25.738	3.4746	YES
Jun-03	20.43	3,494	171	7.07	566	80	29.565	3.3365	YES
Jul-03	21.24	4,205	198	6.86	583	85	26.161	4.2388	YES
Aug-03	24.01	3,985	166	4.67	430	92	28.246	5.2675	YES
Sep-03	24.44	3,740	153	6.77	434	64	30.587	3.8805	YES

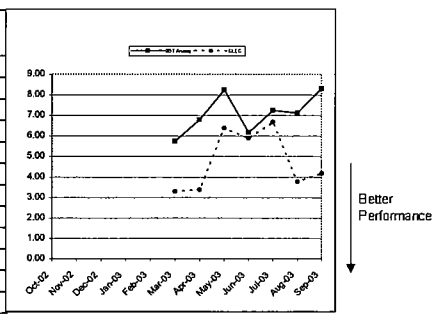
Note 1: ISDN - BRI data serves as the BST Analog for this report



B.3.3.6.2 UNE ISDN/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.75	1,237	215	3.29	82	25	13.011	0.8975	YES
Apr-03	6.80	1,583	233	3.39	92	27	17.669	0.9476	YES
May-03	8.25	2,120	257	6.40	160	25	13.953	0.6327	YES
Jun-03	6.17	1,173	190	5.90	142	24	11.624	0.1071	YES
Jul-03	7.25	1,871	258	6.70	127	19	12.352	0.1894	YES
Aug-03	7.12	1,888	265	3.78	117	31	13.741	1.2827	YES
Sep-03	8.32	1,555	187	4.18	88	21	16.133	1.1138	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

(Duration from the Start to Finish of a Trouble)

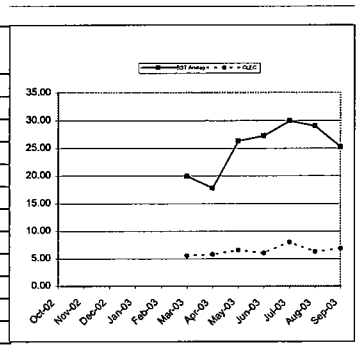
Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.8.1 2W Analog Loop Design/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	19.97	1,254,807	62,841	5.57	1,070	192	21.681	9.1869	YES
Apr-03	17.83	1,034,396	58,001	5.81	1,058	182	19.796	8.1784	YES
May-03	26.37	2,058,209	78,044	6.56	1,462	223	29.454	10.0329	YES
Jun-03	27.26	1,848,441	67,798	6.02	1,030	171	31.691	8.7536	YES
Jul-03	29.97	2,561,901	85,485	8.01	1,618	202	34.014	9.1654	YES
Aug-03	29.02	2,237,967	77,110	6.25	1,000	160	32.400	8.8820	YES
Sep-03	25.24	1,505,062	59,624	6.86	1,160	169	29.857	7.9914	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



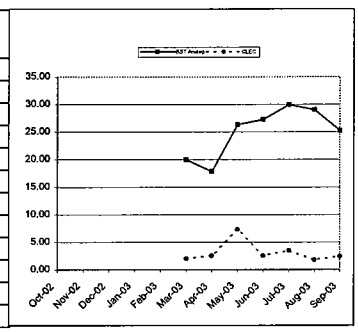
Better Performance

Better Performance

B.3.3.8.2 2W Analog Loop Design/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	19.97	1,254,807	62,841	2.05	94	46	21.681	5.6039	YES
Apr-03	17.83	1,034,396	58,001	2.54	150	59	19.796	5.9300	YES
May-03	26.37	2,058,209	78,044	7.33	330	45	29.454	4.3364	YES
Jun-03	27.26	1,848,441	67,798	2.53	106	42	31.691	5.0554	YES
Jul-03	29.97	2,561,901	85,485	3.47	195	56	34.014	5.8271	YES
Aug-03	29.02	2,237,967	77,110	1.80	81	45	32.400	5.6339	YES
Sep-03	25.24	1,505,062	59,624	2.46	99	40	29.857	4.6237	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

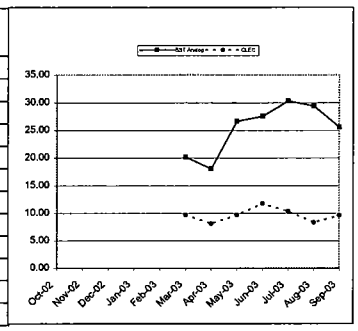
(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.9.1 2W Analog Loop Non-Design/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	20.17	1,228,047	60,870	9.72	2,226	229	21.756	7.2580	YES
Apr-03	18.03	1,008,682	55,949	8.14	2,614	321	19.872	8.8869	YES
May-03	26.69	2,024,187	75,851	9.66	2,748	284	29.504	9.6979	YES
Jun-03	27.60	1,819,465	65,925	11.78	3,415	290	31.825	8.4480	YES
Jul-03	30.37	2,524,412	83,134	10.41	3,322	319	34.093	10.4321	YES
Aug-03	29.44	2,201,024	74,765	8.38	2,479	296	32.524	11.1206	YES
Sep-03	25.58	1,474,298	57,634	9.62	2,655	276	30.045	8.8037	YES

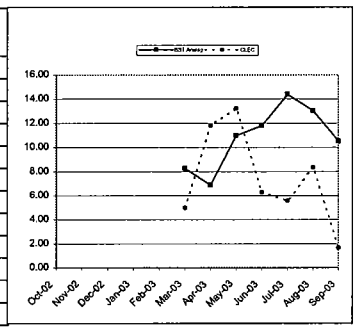


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.3.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	8.24	233,888	28,387	5.00	40	8	13.682	0.6696	YES
Apr-03	6.88	185,161	26,905	11.80	59	5	11.526	-0.9540	YES
May-03	10.97	371,477	33,857	13.25	53	4	16.703	-0.2728	YES
Jun-03	11.81	370,439	31,359	6.28	126	20	19.094	1.2965	YES
Jul-03	14.37	517,272	35,999	5.58	106	19	20.048	1.9099	YES
Aug-03	13.02	435,280	33,422	8.35	83	10	20.208	0.7313	YES
Sep-03	10.51	276,400	26,288	1.66	15	9	18.965	1.4005	YES



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

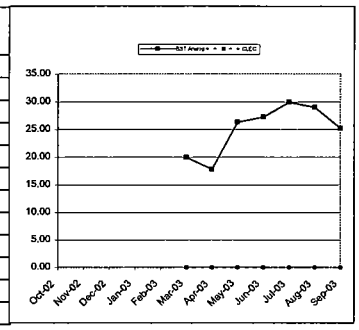
(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.11.1 UCL-ND/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	19.97	1,254,807	62,841	0.00	0	0	21.681		YES
Apr-03	17.83	1,034,396	58,001	0.00	0	0	19.796		YES
May-03	26.37	2,058,209	78,044	0.00	0	0	29.454		YES
Jun-03	27.26	1,848,441	67,798	0.00	0	0	31.691		YES
Jul-03	29.97	2,561,901	85,485	0.00	0	0	34.014		YES
Aug-03	29.02	2,237,967	77,110	0.00	0	0	32.400		YES
Sep-03	25.24	1,505,062	59,624	0.00	0	0	29.857		YES

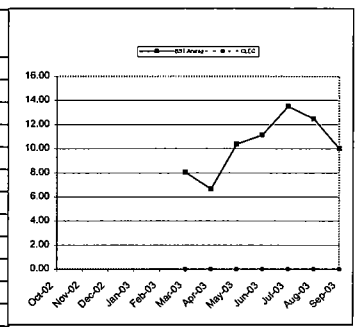


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.3.11.2 UCL-ND/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	8.03	271,020	33,747	0.00	0	0	13.627		YES
Apr-03	6.67	219,191	32,858	0.00	0	0	11.925		YES
May-03	10.37	402,239	38,803	0.00	0	0	16.159		YES
Jun-03	11.16	403,717	36,188	0.00	0	0	18.418		YES
Jul-03	13.51	563,855	41,738	0.00	0	0	19.537		YES
Aug-03	12.46	488,859	39,233	0.00	0	0	19.659		YES
Sep-03	10.00	309,124	30,920	0.00	0	0	18.511		YES



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

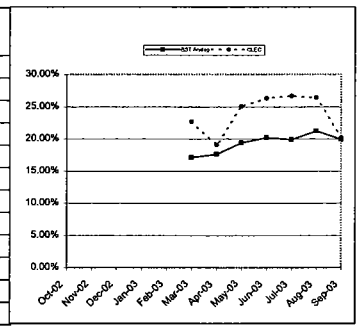
(% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.4.1 EELs/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	17.12%	11,060	64,595	22.67%	51	225		-2.2040	NO
Apr-03	17.60%	10,501	59,668	19.11%	43	225		-0.5945	YES
May-03	19.43%	15,575	80,176	25.07%	85	339		-2.6228	NO
Jun-03	20.19%	14,087	69,774	26.30%	86	327		-2.7461	NO
Jul-03	19.88%	17,433	87,700	26.67%	84	315		-3.0137	NO
Aug-03	21.23%	16,790	79,088	26.39%	71	269		-2.0678	NO
Sep-03	19.95%	12,179	61,062	20.19%	42	208		-0.0890	YES



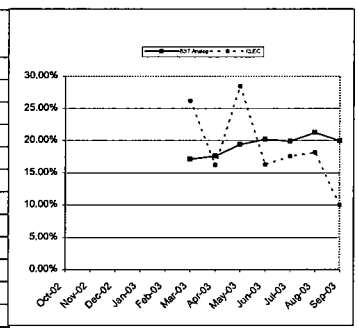
Better Performance

Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.3.4.4.2 EELs/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	17.12%	11,060	64,595	26.15%	34	130		-2.7309	NO
Apr-03	17.60%	10,501	59,668	16.22%	18	111		0.3822	YES
May-03	19.43%	15,575	80,176	28.47%	41	144		-2.7414	NO
Jun-03	20.19%	14,087	69,774	16.27%	27	166		1.2581	YES
Jul-03	19.88%	17,433	87,700	17.54%	30	171		0.7641	YES
Aug-03	21.23%	16,790	79,088	18.18%	22	121		0.8192	YES
Sep-03	19.95%	12,179	61,062	10.00%	8	80		2.2247	YES



Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

(% of Troubles that Repeated within 30 Days)

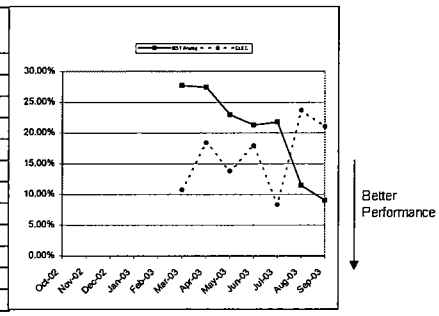
Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	27.69%	812	2,932	10.71%	3	28		1.9984	YES
Apr-03	27.45%	674	2,455	18.42%	7	38		1.2382	YES
May-03	23.00%	613	2,665	13.79%	8	58		1.6488	YES
Jun-03	21.33%	589	2,762	17.95%	7	39		0.5112	YES
Jul-03	21.80%	441	2,023	8.33%	3	36		1.9397	YES
Aug-03	11.44%	215	1,880	23.68%	9	38		-2.3488	NO
Sep-03	9.02%	195	2,162	21.05%	8	38		-2.5670	NO

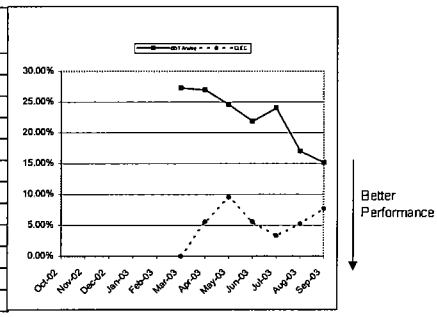
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.4.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	27.28%	2,201	8,067	0.00%	0	11		2.0302	YES
Apr-03	26.98%	1,689	6,261	5.56%	1	18		2.0447	YES
May-03	24.59%	1,649	6,706	9.52%	2	21		1.6008	YES
Jun-03	21.91%	1,847	8,431	5.56%	1	18		1.6755	YES
Jul-03	24.02%	2,408	10,027	3.33%	1	30		2.6479	YES
Aug-03	17.02%	339	1,992	5.26%	1	19		1.3570	YES
Sep-03	15.11%	356	2,356	7.69%	1	13		0.7447	YES

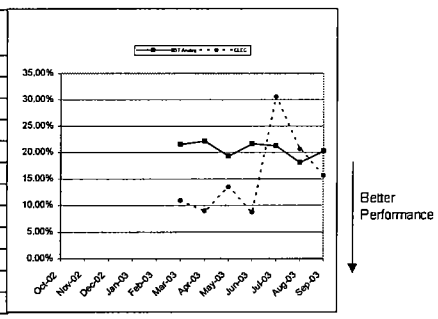
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.4.6.1 UNE ISDN/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	21.54%	42	195	10.94%	7	64		1.7901	YES
Apr-03	22.13%	52	235	8.96%	6	67		2.2913	YES
May-03	19.31%	39	202	13.46%	7	52		0.9524	YES
Jun-03	21.64%	37	171	8.75%	7	80		2.3105	YES
Jul-03	21.21%	42	198	30.59%	26	85		-1.7687	NO
Aug-03	18.07%	30	166	20.65%	19	92		-0.5158	YES
Sep-03	20.26%	31	153	15.63%	10	64		0.7749	YES

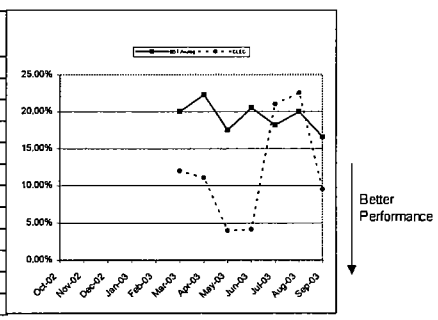
Note 1: ISDN - BRI data serves as the BST Analog for this report



B.3.4.6.2 UNE ISDN/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	20.00%	43	215	12.00%	3	25		0.9465	YES
Apr-03	22.32%	52	233	11.11%	3	27		1.3239	YES
May-03	17.51%	45	257	4.00%	1	25		1.6967	YES
Jun-03	20.53%	39	190	4.17%	1	24		1.8697	YES
Jul-03	18.22%	47	258	21.05%	4	19		-0.3090	YES
Aug-03	20.00%	53	265	22.58%	7	31		-0.3399	YES
Sep-03	16.58%	31	187	9.52%	2	21		0.8242	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

(% of Troubles that Repeated within 30 Days)

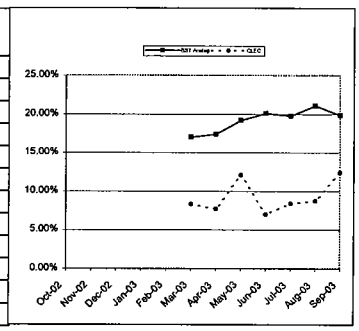
Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.8.1 2W Analog Loop Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	16.98%	10,671	62,841	8.33%	16	192		3.1865	YES
Apr-03	17.40%	10,094	58,001	7.69%	14	182		3.4500	YES
May-03	19.21%	14,994	78,044	12.11%	27	223		2.6891	YES
Jun-03	20.13%	13,645	67,798	7.02%	12	171		4.2699	YES
Jul-03	19.77%	16,897	85,485	8.42%	17	202		4.0460	YES
Aug-03	21.08%	16,258	77,110	8.75%	14	160		3.8208	YES
Sep-03	19.85%	11,837	59,624	12.43%	21	169		2.4170	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



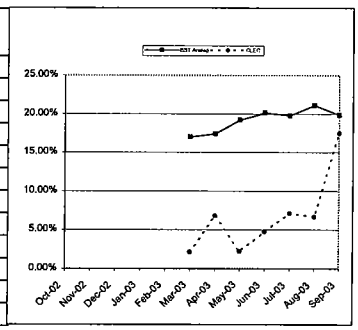
Better Performance

Better Performance

B.3.4.8.2 2W Analog Loop Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	16.98%	10,671	62,841	2.17%	1	46		2.6737	YES
Apr-03	17.40%	10,094	58,001	6.78%	4	59		2.1512	YES
May-03	19.21%	14,994	78,044	2.22%	1	45		2.8921	YES
Jun-03	20.13%	13,645	67,798	4.76%	2	42		2.4826	YES
Jul-03	19.77%	16,897	85,485	7.14%	4	56		2.3713	YES
Aug-03	21.08%	16,258	77,110	6.67%	3	45		2.3703	YES
Sep-03	19.85%	11,837	59,624	17.50%	7	40		0.3729	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

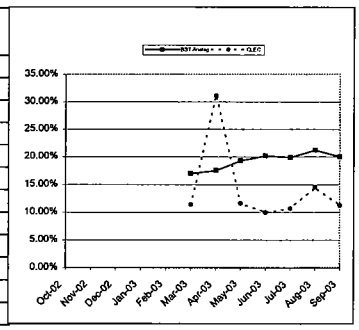
(% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.9.1 2W Analog Loop Non-Design/Dispatch/GA (%)

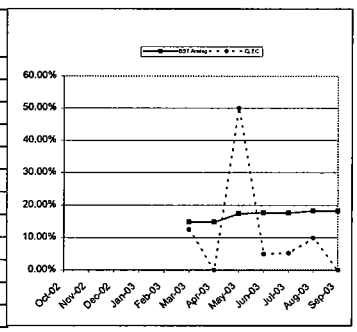
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	17.02%	10,359	60,870	11.35%	26	229		2.2768	YES
Apr-03	17.56%	9,822	55,949	31.15%	100	321		-6.3853	NO
May-03	19.33%	14,660	75,851	11.62%	33	284		3.2834	YES
Jun-03	20.21%	13,324	65,925	10.00%	29	290		4.3206	YES
Jul-03	19.89%	16,535	83,134	10.66%	34	319		4.1226	YES
Aug-03	21.22%	15,862	74,765	14.53%	43	296		2.8092	YES
Sep-03	20.02%	11,536	57,634	11.23%	31	276		3.6385	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.4.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	14.86%	4,217	28,387	12.50%	1	8		0.1873	YES
Apr-03	14.79%	3,979	26,905	0.00%	0	5		0.9315	YES
May-03	17.46%	5,912	33,857	50.00%	2	4		-1.7141	NO
Jun-03	17.73%	5,561	31,359	5.00%	1	20		1.4904	YES
Jul-03	17.65%	6,353	35,999	5.26%	1	19		1.4157	YES
Aug-03	18.31%	6,121	33,422	10.00%	1	10		0.6797	YES
Sep-03	18.22%	4,789	26,288	0.00%	0	9		1.4157	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

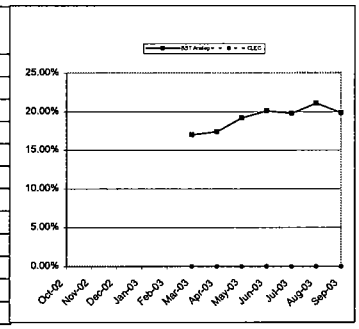
(% of Troubles that Repeated within 30 Days)

Numerator Indicates total number of troubles that repeated within 30 days in the reporting period.

Volume Indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.11.1 UCL-ND/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	16.98%	10,671	62,841	0.00%	0	0			YES
Apr-03	17.40%	10,094	58,001	0.00%	0	0			YES
May-03	19.21%	14,994	78,044	0.00%	0	0			YES
Jun-03	20.13%	13,645	67,798	0.00%	0	0			YES
Jul-03	19.77%	16,897	85,485	0.00%	0	0			YES
Aug-03	21.08%	16,258	77,110	0.00%	0	0			YES
Sep-03	19.85%	11,837	59,624	0.00%	0	0			YES

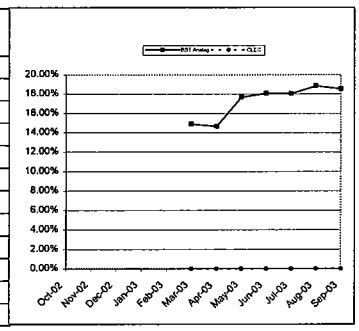


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.4.11.2 UCL-ND/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	14.88%	5,023	33,747	0.00%	0	0			YES
Apr-03	14.66%	4,818	32,858	0.00%	0	0			YES
May-03	17.69%	6,864	38,803	0.00%	0	0			YES
Jun-03	18.06%	6,537	36,188	0.00%	0	0			YES
Jul-03	18.04%	7,528	41,738	0.00%	0	0			YES
Aug-03	18.83%	7,388	39,233	0.00%	0	0			YES
Sep-03	18.53%	5,731	30,920	0.00%	0	0			YES



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - 7 hours - Partially Mechanized

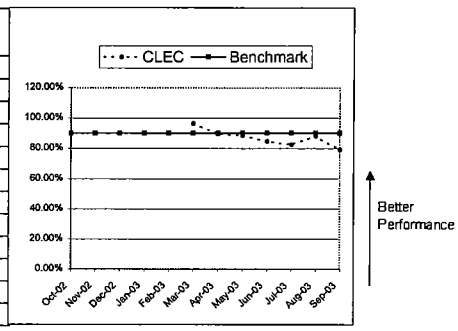
(% of CLEC Firm Order Confirmation Intervals within 7 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 7 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

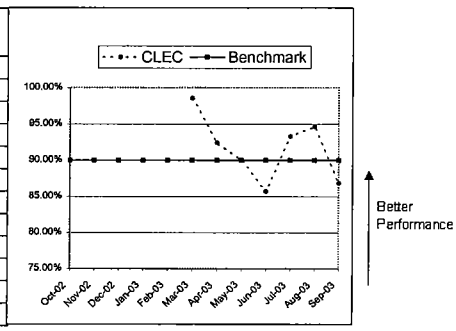
B.1.12.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			96.49%	55	57			YES
Apr-03	90.00%			89.55%	60	67			NO
May-03	90.00%			88.57%	31	35			NO
Jun-03	90.00%			84.85%	28	33			NO
Jul-03	90.00%			82.81%	57	69			NO
Aug-03	90.00%			88.24%	60	68			NO
Sep-03	90.00%			79.17%	38	48			NO



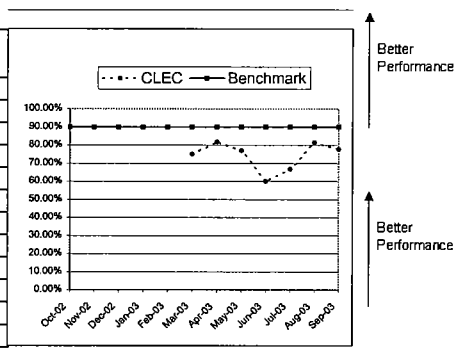
B.1.12.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			98.57%	69	70			YES
Apr-03	90.00%			92.42%	61	66			YES
May-03	90.00%			90.00%	36	40			YES
Jun-03	90.00%			85.71%	30	35			NO
Jul-03	90.00%			93.33%	56	60			YES
Aug-03	90.00%			94.67%	71	75			YES
Sep-03	90.00%			86.84%	33	38			NO



B.1.12.8 2W Analog Loop Design/GA (%)

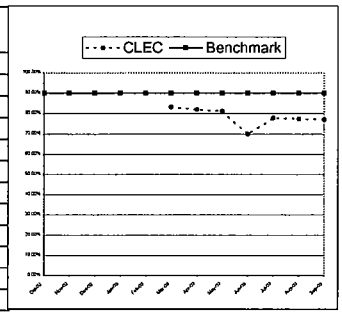
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			75.00%	24	32			NO
Apr-03	90.00%			81.82%	18	22			NO
May-03	90.00%			76.92%	20	26			NO
Jun-03	90.00%			60.00%	12	20			NO
Jul-03	90.00%			66.67%	10	15			NO
Aug-03	90.00%			81.48%	22	27			NO
Sep-03	90.00%			77.78%	28	36			NO



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - 7 hours - Partially Mechanized
(% of CLEC Firm Order Confirmation Intervals within 7 hours)
Numerator indicates total number of CLEC firm order confirmation intervals within 7 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.12.9 2W Analog Loop Non-Design/GA (%)

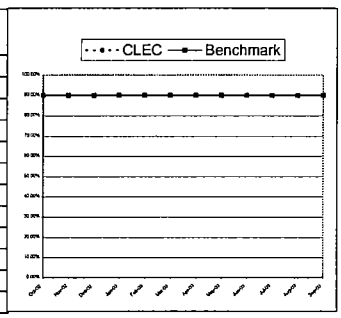
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			83.21%	114	137			NO
Apr-03	90.00%			81.93%	136	166			NO
May-03	90.00%			81.12%	159	196			NO
Jun-03	90.00%			69.96%	156	223			NO
Jul-03	90.00%			77.82%	200	257			NO
Aug-03	90.00%			77.40%	161	208			NO
Sep-03	90.00%			77.08%	195	253			NO



Better Performance

B.1.12.10 2W Analog Loop w/INP Design/GA (%)

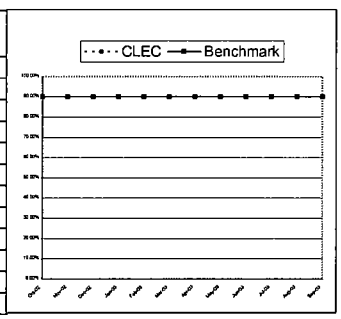
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%								
Apr-03	90.00%								
May-03	90.00%								
Jun-03	90.00%								
Jul-03	90.00%								
Aug-03	90.00%								
Sep-03	90.00%								



Better Performance

B.1.12.11 2W Analog Loop w/INP Non-Design/GA (%)

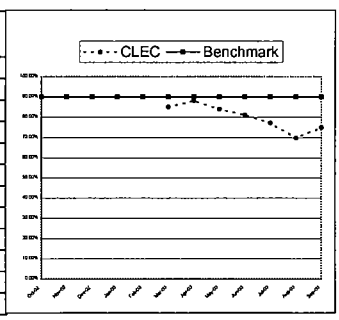
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%								
Apr-03	90.00%								
May-03	90.00%								
Jun-03	90.00%								
Jul-03	90.00%								
Aug-03	90.00%								
Sep-03	90.00%								



Better Performance

B.1.12.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			85.19%	23	27			NO
Apr-03	90.00%			88.10%	37	42			NO
May-03	90.00%			84.00%	21	25			NO
Jun-03	90.00%			81.25%	13	16			NO
Jul-03	90.00%			77.14%	27	35			NO
Aug-03	90.00%			69.81%	37	53			NO
Sep-03	90.00%			75.00%	30	40			NO

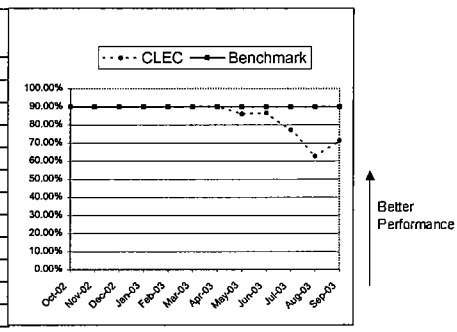


Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - 7 hours - Partially Mechanized
(% of CLEC Firm Order Confirmation Intervals within 7 hours)
Numerator indicates total number of CLEC firm order confirmation intervals within 7 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

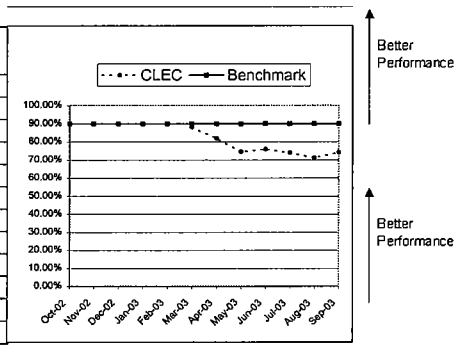
B.1.12.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			90.23%	157	174			YES
Apr-03	90.00%			90.07%	136	151			YES
May-03	90.00%			86.10%	161	187			NO
Jun-03	90.00%			86.52%	199	230			NO
Jul-03	90.00%			77.11%	219	284			NO
Aug-03	90.00%			62.63%	233	372			NO
Sep-03	90.00%			71.39%	242	339			NO



B.1.12.15 UCL-ND/GA (%)

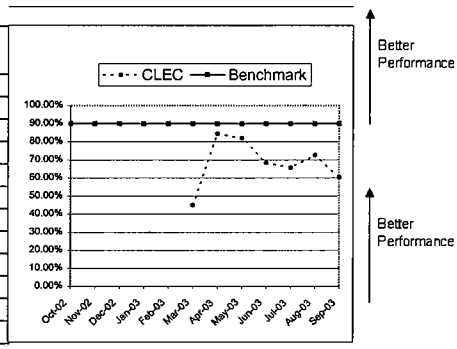
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			88.10%	437	496			NO
Apr-03	90.00%			81.92%	358	437			NO
May-03	90.00%			74.48%	394	529			NO
Jun-03	90.00%			75.93%	653	860			NO
Jul-03	90.00%			74.01%	524	708			NO
Aug-03	90.00%			71.07%	479	674			NO
Sep-03	90.00%			74.16%	396	534			NO



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - 7 hours - Partially Mechanized
(% of CLEC Firm Order Confirmation Intervals within 7 hours)
Numerator indicates total number of CLEC firm order confirmation intervals within 7 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.12.18 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			44.93%	93	207			NO
Apr-03	90.00%			84.40%	238	282			NO
May-03	90.00%			81.87%	149	182			NO
Jun-03	90.00%			68.32%	138	202			NO
Jul-03	90.00%			65.65%	151	230			NO
Aug-03	90.00%			72.49%	137	189			NO
Sep-03	90.00%			60.34%	143	237			NO



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Non-Mechanized

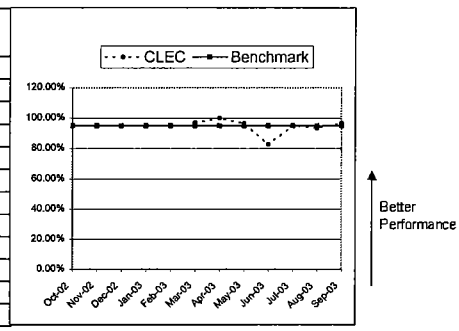
(% of CLEC Firm Order Confirmation Intervals within 24 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

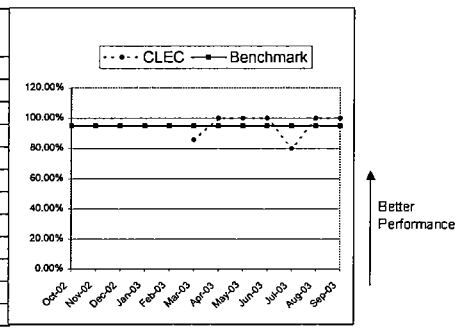
B.1.13.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			96.97%	32	33			YES
Apr-03	95.00%			100.00%	22	22			YES
May-03	95.00%			96.55%	56	58			YES
Jun-03	95.00%			82.76%	24	29			NO
Jul-03	95.00%			95.45%	42	44			YES
Aug-03	95.00%			93.55%	29	31			NO
Sep-03	95.00%			96.88%	31	32			YES



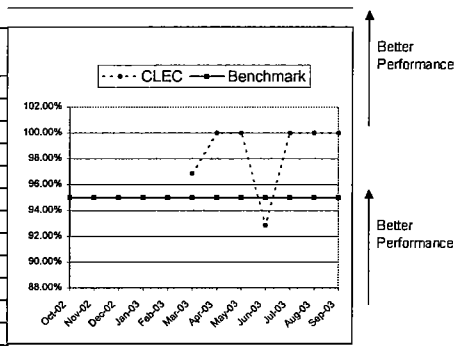
B.1.13.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			85.71%	6	7			NO
Apr-03	95.00%			100.00%	14	14			YES
May-03	95.00%			100.00%	6	6			YES
Jun-03	95.00%			100.00%	11	11			YES
Jul-03	95.00%			80.00%	20	25			NO
Aug-03	95.00%			100.00%	4	4			YES
Sep-03	95.00%			100.00%	4	4			YES



B.1.13.8 2W Analog Loop Design/GA (%)

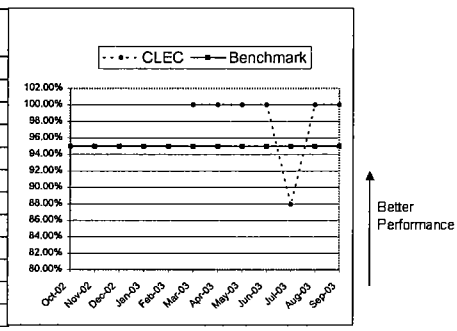
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			96.88%	31	32			YES
Apr-03	95.00%			100.00%	13	13			YES
May-03	95.00%			100.00%	12	12			YES
Jun-03	95.00%			92.86%	13	14			NO
Jul-03	95.00%			100.00%	12	12			YES
Aug-03	95.00%			100.00%	10	10			YES
Sep-03	95.00%			100.00%	10	10			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Non-Mechanized
(% of CLEC Firm Order Confirmation Intervals within 24 Hours)
Numerator indicates total number of CLEC firm order confirmation intervals within 24 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

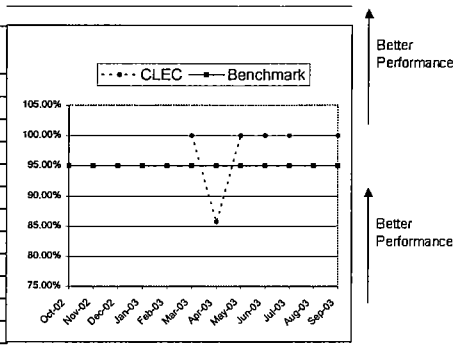
B.1.13.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	28	26			YES
Apr-03	95.00%			100.00%	31	31			YES
May-03	95.00%			100.00%	28	28			YES
Jun-03	95.00%			100.00%	65	65			YES
Jul-03	95.00%			87.95%	73	83			NO
Aug-03	95.00%			100.00%	48	48			YES
Sep-03	95.00%			100.00%	70	70			YES



B.1.13.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	6	6			YES
Apr-03	95.00%			85.71%	6	7			NO
May-03	95.00%			100.00%	3	3			YES
Jun-03	95.00%			100.00%	7	7			YES
Jul-03	95.00%			100.00%	3	3			YES
Aug-03	95.00%								
Sep-03	95.00%			100.00%	15	15			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Non-Mechanized

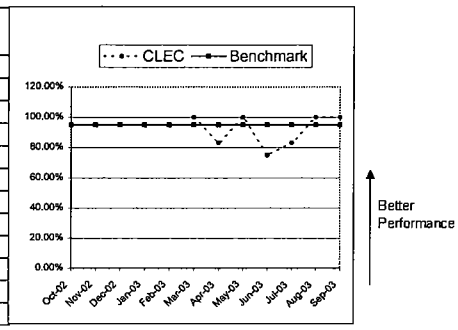
(% of CLEC Firm Order Confirmation Intervals within 24 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

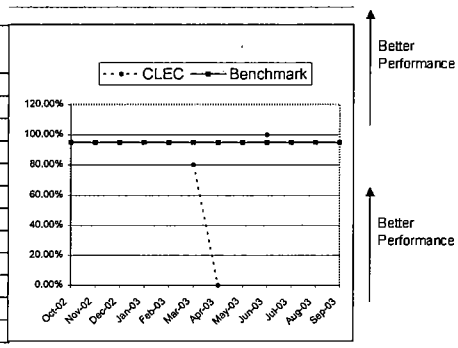
B.1.13.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	2	2			YES
Apr-03	95.00%			83.33%	5	6			NO
May-03	95.00%			100.00%	2	2			YES
Jun-03	95.00%			75.00%	3	4			NO
Jul-03	95.00%			83.33%	5	6			NO
Aug-03	95.00%			100.00%	1	1			YES
Sep-03	95.00%			100.00%	1	1			YES



B.1.13.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			80.00%	4	5			NO
Apr-03	95.00%			0.00%	0	2			NO
May-03	95.00%								
Jun-03	95.00%			100.00%	3	3			YES
Jul-03	95.00%								
Aug-03	95.00%								
Sep-03	95.00%								



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Non-Mechanized

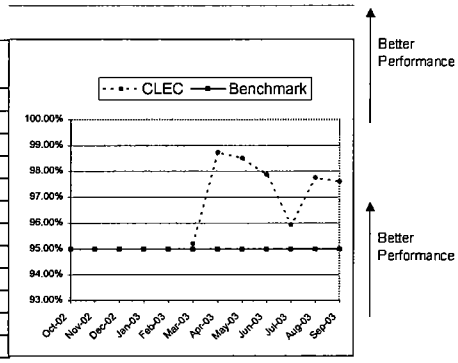
(% of CLEC Firm Order Confirmation Intervals within 24 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.13.18 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			95.20%	238	250			YES
Apr-03	95.00%			98.73%	156	158			YES
May-03	95.00%			98.52%	266	270			YES
Jun-03	95.00%			97.88%	462	472			YES
Jul-03	95.00%			95.93%	472	492			YES
Aug-03	95.00%			97.76%	524	536			YES
Sep-03	95.00%			97.61%	490	502			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

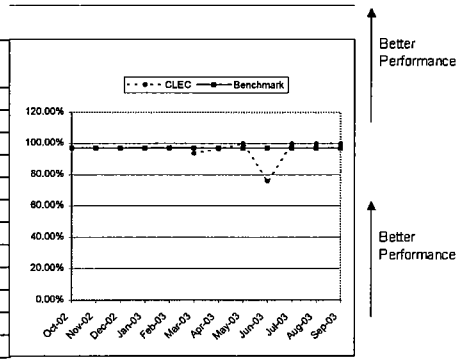
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

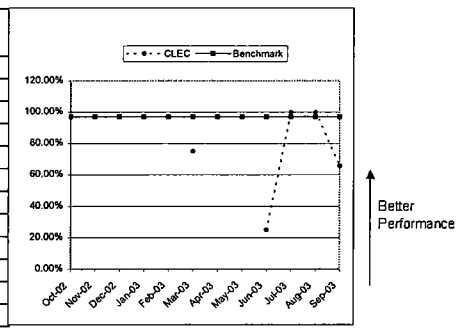
B.1.14.4.1 EELs/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			93.85%	61	65			NO
Apr-03	97.00%			96.36%	53	55			NO
May-03	97.00%			100.00%	31	31			YES
Jun-03	97.00%			75.86%	22	29			NO
Jul-03	97.00%			100.00%	15	15			YES
Aug-03	97.00%			100.00%	21	21			YES
Sep-03	97.00%			100.00%	15	15			YES



B.1.14.4.2 EELs/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			75.00%	3	4			NO
Apr-03	97.00%								
May-03	97.00%								
Jun-03	97.00%			25.00%	1	4			NO
Jul-03	97.00%			100.00%	2	2			YES
Aug-03	97.00%			100.00%	3	3			YES
Sep-03	97.00%			65.63%	21	32			NO



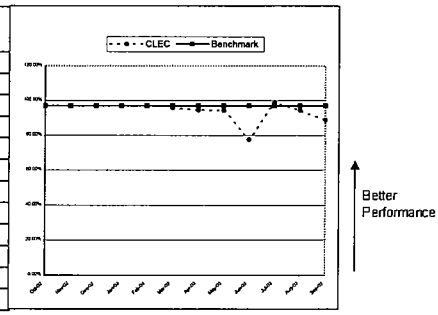
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.
Volume indicates total number of service requests received in the reporting period.

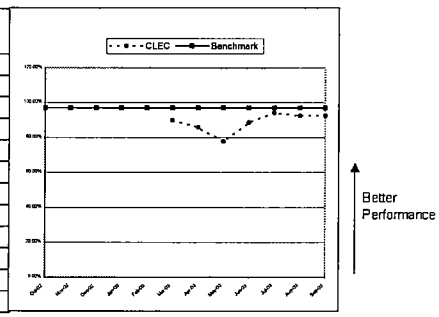
B.1.14.5.1 xDSL (ADSL, HDSL and UCL)/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			95.81%	206	215			NO
Apr-03	97.00%			94.65%	336	355			NO
May-03	97.00%			94.47%	239	253			NO
Jun-03	97.00%			77.66%	219	282			NO
Jul-03	97.00%			99.04%	411	415			YES
Aug-03	97.00%			94.30%	281	298			NO
Sep-03	97.00%			88.78%	87	98			NO



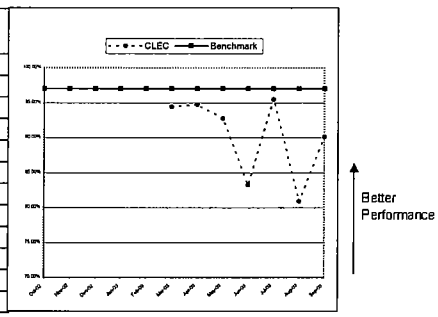
B.1.14.5.2 xDSL (ADSL, HDSL and UCL)/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			89.89%	160	178			NO
Apr-03	97.00%			85.83%	103	120			NO
May-03	97.00%			77.78%	154	198			NO
Jun-03	97.00%			88.62%	109	123			NO
Jul-03	97.00%			94.20%	130	138			NO
Aug-03	97.00%			92.59%	125	135			NO
Sep-03	97.00%			92.53%	260	281			NO



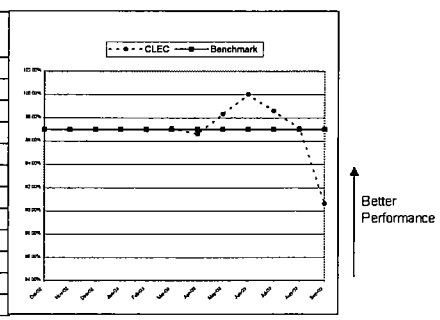
B.1.14.6.1 ISDN Loop (UDN, UDC)/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			94.43%	288	305			NO
Apr-03	97.00%			94.75%	307	324			NO
May-03	97.00%			92.78%	270	291			NO
Jun-03	97.00%			83.27%	214	257			NO
Jul-03	97.00%			95.50%	191	200			NO
Aug-03	97.00%			80.91%	178	220			NO
Sep-03	97.00%			90.14%	64	71			NO



B.1.14.6.2 ISDN Loop (UDN, UDC)/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			97.10%	67	69			YES
Apr-03	97.00%			96.61%	57	59			NO
May-03	97.00%			98.33%	59	60			YES
Jun-03	97.00%			100.00%	28	28			YES
Jul-03	97.00%			98.60%	141	143			YES
Aug-03	97.00%			97.11%	168	173			YES
Sep-03	97.00%			90.63%	145	160			NO



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

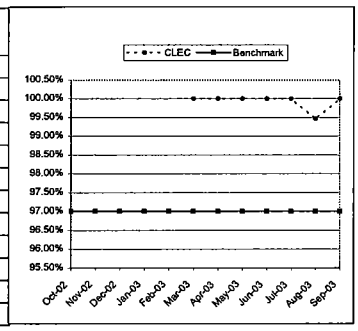
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.14.8.1 2W Analog Loop Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	166	166			YES
Apr-03	97.00%			100.00%	187	187			YES
May-03	97.00%			100.00%	162	162			YES
Jun-03	97.00%			100.00%	180	180			YES
Jul-03	97.00%			100.00%	154	154			YES
Aug-03	97.00%			99.47%	187	188			YES
Sep-03	97.00%			100.00%	335	335			YES



Better Performance

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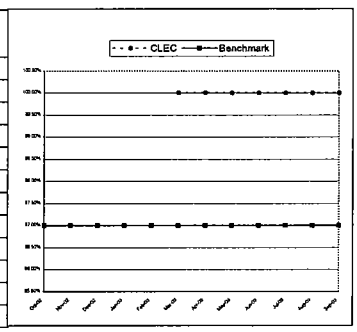
B.1.14.8.2 2W Analog Loop Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	145	145			YES
Apr-03	97.00%			100.00%	82	82			YES
May-03	97.00%			100.00%	87	87			YES
Jun-03	97.00%			100.00%	78	78			YES
Jul-03	97.00%			100.00%	327	327			YES
Aug-03	97.00%			100.00%	431	431			YES
Sep-03	97.00%			100.00%	75	75			YES



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

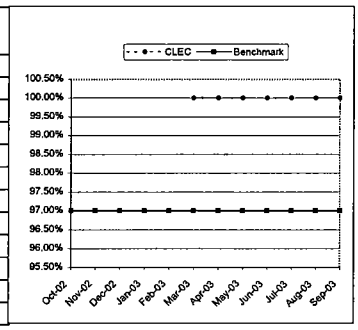
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.14.9.1 2W Analog Loop Non-Design/EDI/GA (%)

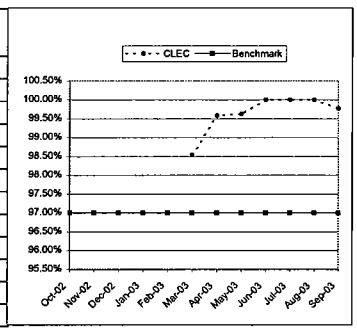
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	41	41			YES
Apr-03	97.00%			100.00%	31	31			YES
May-03	97.00%			100.00%	27	27			YES
Jun-03	97.00%			100.00%	38	38			YES
Jul-03	97.00%			100.00%	23	23			YES
Aug-03	97.00%			100.00%	69	69			YES
Sep-03	97.00%			100.00%	50	50			YES



Better Performance

B.1.14.9.2 2W Analog Loop Non-Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			98.54%	203	206			YES
Apr-03	97.00%			99.59%	241	242			YES
May-03	97.00%			99.63%	271	272			YES
Jun-03	97.00%			100.00%	401	401			YES
Jul-03	97.00%			100.00%	479	479			YES
Aug-03	97.00%			100.00%	331	331			YES
Sep-03	97.00%			99.77%	435	436			YES



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

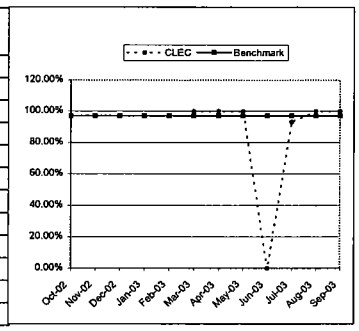
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.14.12.1 2W Analog Loop w/LNP Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	8	8			YES
Apr-03	97.00%			100.00%	7	7			YES
May-03	97.00%			100.00%	14	14			YES
Jun-03	97.00%			0.00%	0	18			NO
Jul-03	97.00%			93.10%	27	29			NO
Aug-03	97.00%			100.00%	19	19			YES
Sep-03	97.00%			100.00%	8	8			YES

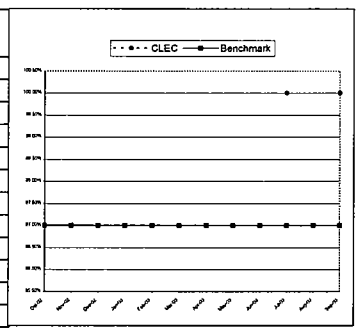


Better Performance

Better Performance

B.1.14.12.2 2W Analog Loop w/LNP Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%								
Apr-03	97.00%								
May-03	97.00%								
Jun-03	97.00%								
Jul-03	97.00%			100.00%	1	1			YES
Aug-03	97.00%								
Sep-03	97.00%			100.00%	1	1			YES



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

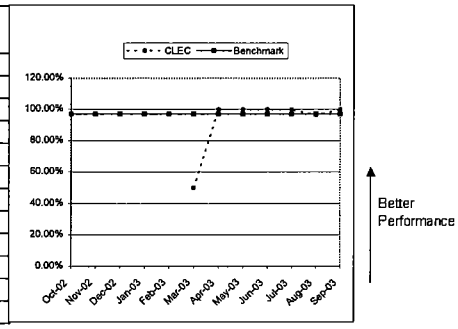
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

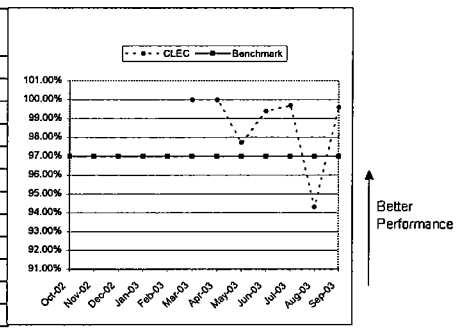
B.1.14.13.1 2W Analog Loop w/LNP Non-Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			50.00%	1	2			NO
Apr-03	97.00%			100.00%	1	1			YES
May-03	97.00%			100.00%	4	4			YES
Jun-03	97.00%			100.00%	14	14			YES
Jul-03	97.00%			100.00%	31	31			YES
Aug-03	97.00%			96.43%	27	28			NO
Sep-03	97.00%			100.00%	8	8			YES



B.1.14.13.2 2W Analog Loop w/LNP Non-Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	19	19			YES
Apr-03	97.00%			100.00%	48	48			YES
May-03	97.00%			97.73%	86	88			YES
Jun-03	97.00%			99.39%	163	164			YES
Jul-03	97.00%			99.71%	341	342			YES
Aug-03	97.00%			94.31%	232	246			NO
Sep-03	97.00%			99.60%	249	250			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Mechanized

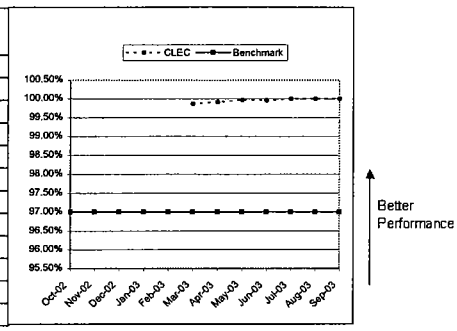
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

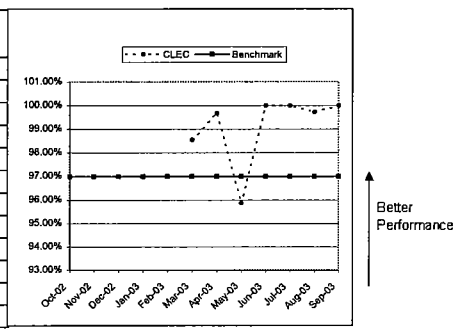
B.1.14.15.1 UCL-ND/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			99.87%	6,001	6,009			YES
Apr-03	97.00%			99.92%	6,126	6,131			YES
May-03	97.00%			99.97%	5,887	5,889			YES
Jun-03	97.00%			99.97%	5,747	5,749			YES
Jul-03	97.00%			100.00%	6,173	6,173			YES
Aug-03	97.00%			100.00%	4,778	4,778			YES
Sep-03	97.00%			100.00%	7,732	7,732			YES



B.1.14.15.2 UCL-ND/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			98.55%	408	414			YES
Apr-03	97.00%			99.67%	1,533	1,538			YES
May-03	97.00%			95.87%	1,393	1,453			NO
Jun-03	97.00%			100.00%	818	818			YES
Jul-03	97.00%			100.00%	687	687			YES
Aug-03	97.00%			99.72%	719	721			YES
Sep-03	97.00%			100.00%	628	628			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

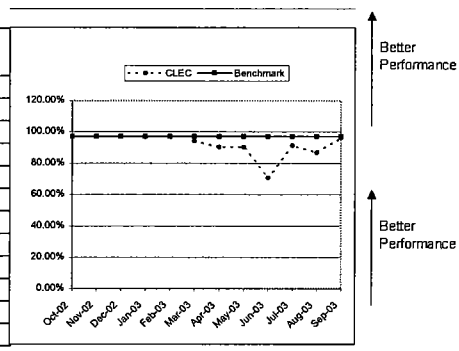
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

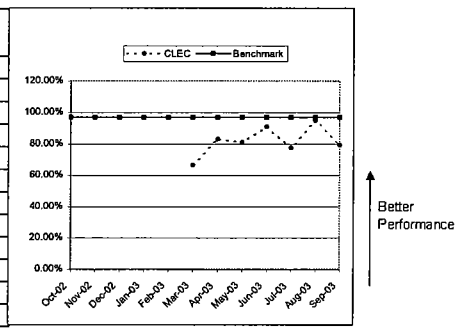
B.1.15.4.1 Combo Other/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			94.10%	255	271			NO
Apr-03	97.00%			90.18%	303	336			NO
May-03	97.00%			90.16%	174	193			NO
Jun-03	97.00%			70.69%	164	232			NO
Jul-03	97.00%			91.27%	209	229			NO
Aug-03	97.00%			86.76%	177	204			NO
Sep-03	97.00%			96.43%	108	112			NO



B.1.15.4.2 Combo Other/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			66.67%	2	3			NO
Apr-03	97.00%			83.33%	5	6			NO
May-03	97.00%			81.25%	13	16			NO
Jun-03	97.00%			91.18%	31	34			NO
Jul-03	97.00%			77.78%	14	18			NO
Aug-03	97.00%			95.00%	19	20			NO
Sep-03	97.00%			79.43%	139	175			NO



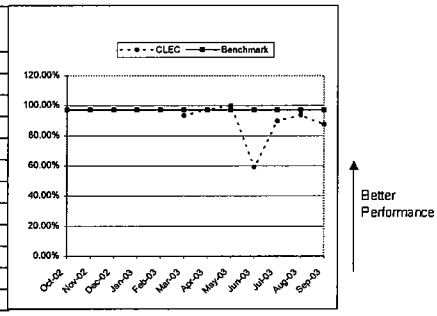
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.
Volume indicates total number of service requests received in the reporting period.

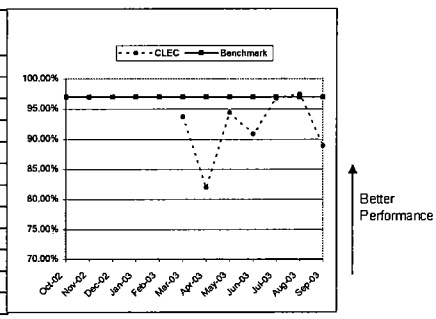
B.1.15.5.1 xDSL (ADSL, HDSL and UCL)/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			93.33%	28	30			NO
Apr-03	97.00%			97.22%	35	36			YES
May-03	97.00%			100.00%	19	19			YES
Jun-03	97.00%			59.09%	13	22			NO
Jul-03	97.00%			89.74%	35	39			NO
Aug-03	97.00%			93.75%	30	32			NO
Sep-03	97.00%			87.50%	7	8			NO



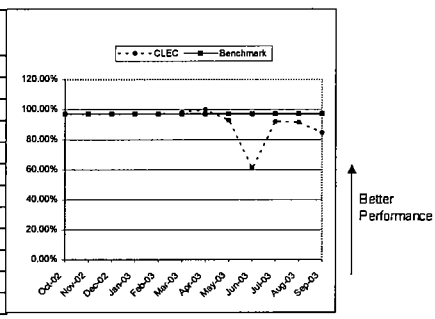
B.1.15.5.2 xDSL (ADSL, HDSL and UCL)/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			93.75%	45	48			NO
Apr-03	97.00%			82.00%	41	50			NO
May-03	97.00%			94.44%	17	18			NO
Jun-03	97.00%			90.91%	20	22			NO
Jul-03	97.00%			96.77%	30	31			NO
Aug-03	97.00%			97.56%	40	41			YES
Sep-03	97.00%			88.89%	40	45			NO



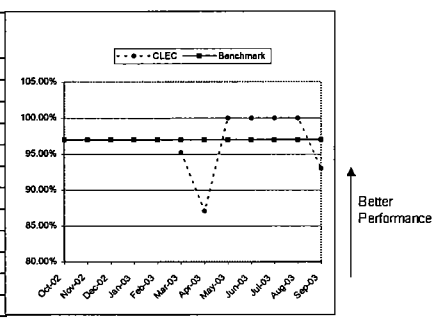
B.1.15.6.1 ISDN Loop (UDN, UDC)/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			98.08%	51	52			YES
Apr-03	97.00%			100.00%	44	44			YES
May-03	97.00%			92.86%	26	28			NO
Jun-03	97.00%			61.11%	22	36			NO
Jul-03	97.00%			92.00%	23	25			NO
Aug-03	97.00%			91.49%	43	47			NO
Sep-03	97.00%			84.62%	11	13			NO



B.1.15.6.2 ISDN Loop (UDN, UDC)/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			95.24%	20	21			NO
Apr-03	97.00%			87.10%	27	31			NO
May-03	97.00%			100.00%	16	16			YES
Jun-03	97.00%			100.00%	11	11			YES
Jul-03	97.00%			100.00%	39	39			YES
Aug-03	97.00%			100.00%	47	47			YES
Sep-03	97.00%			93.02%	40	43			NO



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

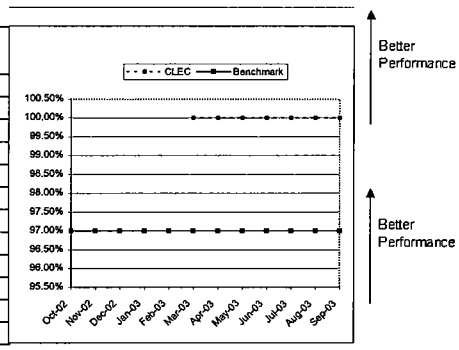
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

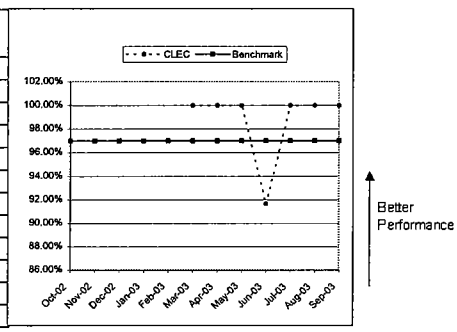
B.1.15.8.1 2W Analog Loop Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	22	22			YES
Apr-03	97.00%			100.00%	13	13			YES
May-03	97.00%			100.00%	26	26			YES
Jun-03	97.00%			100.00%	20	20			YES
Jul-03	97.00%			100.00%	11	11			YES
Aug-03	97.00%			100.00%	14	14			YES
Sep-03	97.00%			100.00%	29	29			YES



B.1.15.8.2 2W Analog Loop Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	20	20			YES
Apr-03	97.00%			100.00%	20	20			YES
May-03	97.00%			100.00%	26	26			YES
Jun-03	97.00%			91.67%	11	12			NO
Jul-03	97.00%			100.00%	10	10			YES
Aug-03	97.00%			100.00%	20	20			YES
Sep-03	97.00%			100.00%	14	14			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

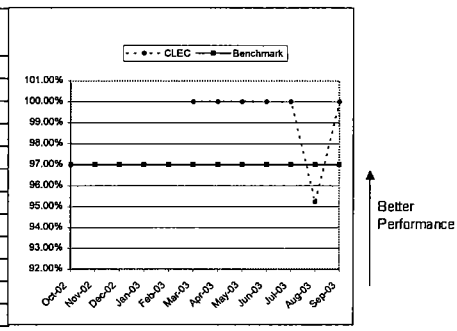
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

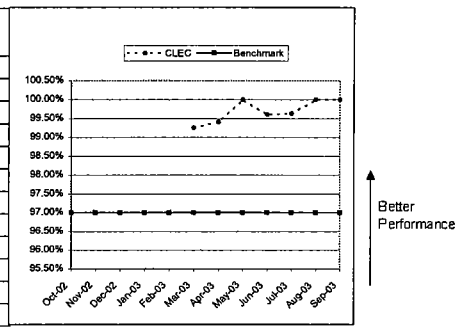
B.1.15.9.1 2W Analog Loop Non-Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	34	34			YES
Apr-03	97.00%			100.00%	24	24			YES
May-03	97.00%			100.00%	30	30			YES
Jun-03	97.00%			100.00%	25	25			YES
Jul-03	97.00%			100.00%	27	27			YES
Aug-03	97.00%			95.24%	20	21			NO
Sep-03	97.00%			100.00%	30	30			YES



B.1.15.9.2 2W Analog Loop Non-Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			99.26%	134	135			YES
Apr-03	97.00%			99.42%	171	172			YES
May-03	97.00%			100.00%	202	202			YES
Jun-03	97.00%			99.61%	255	256			YES
Jul-03	97.00%			99.64%	277	278			YES
Aug-03	97.00%			100.00%	243	243			YES
Sep-03	97.00%			100.00%	277	277			YES



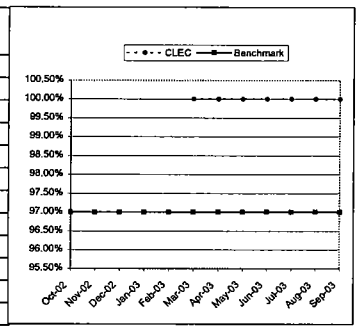
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.
Volume indicates total number of service requests received in the reporting period.

B.1.15.12.1 2W Analog Loop w/LNP Design/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	49	49			YES
Apr-03	97.00%			100.00%	75	75			YES
May-03	97.00%			100.00%	40	40			YES
Jun-03	97.00%			100.00%	27	27			YES
Jul-03	97.00%			100.00%	66	66			YES
Aug-03	97.00%			100.00%	65	65			YES
Sep-03	97.00%			100.00%	54	54			YES

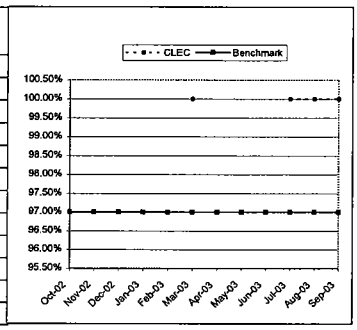


Better Performance

Better Performance

B.1.15.12.2 2W Analog Loop w/LNP Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	4	4			YES
Apr-03	97.00%								
May-03	97.00%								
Jun-03	97.00%								
Jul-03	97.00%			100.00%	7	7			YES
Aug-03	97.00%			100.00%	7	7			YES
Sep-03	97.00%			100.00%	5	5			YES



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

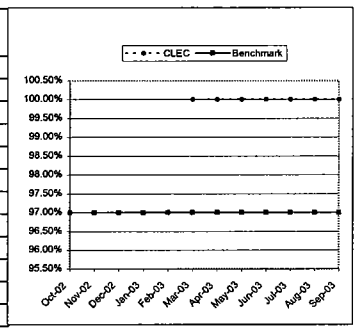
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.15.13.1 2W Analog Loop w/LNP Non-Design/EDI/GA (%)

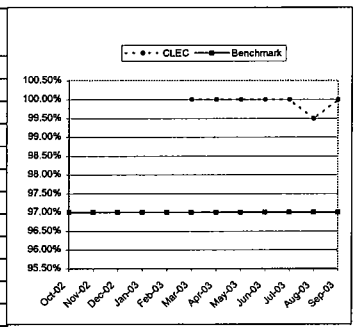
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	40	40			YES
Apr-03	97.00%			100.00%	26	26			YES
May-03	97.00%			100.00%	9	9			YES
Jun-03	97.00%			100.00%	8	8			YES
Jul-03	97.00%			100.00%	20	20			YES
Aug-03	97.00%			100.00%	61	61			YES
Sep-03	97.00%			100.00%	52	52			YES



Better Performance

B.1.15.13.2 2W Analog Loop w/LNP Non-Design/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	185	185			YES
Apr-03	97.00%			100.00%	168	168			YES
May-03	97.00%			100.00%	238	238			YES
Jun-03	97.00%			100.00%	288	288			YES
Jul-03	97.00%			100.00%	335	335			YES
Aug-03	97.00%			99.50%	397	399			YES
Sep-03	97.00%			100.00%	331	331			YES



Better Performance

Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Partially Mechanized

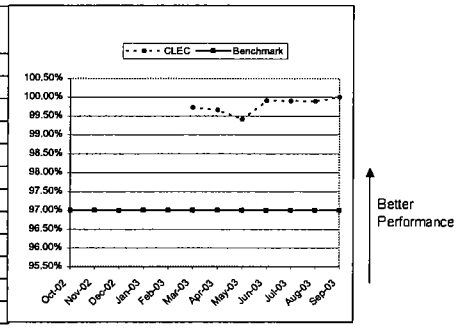
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

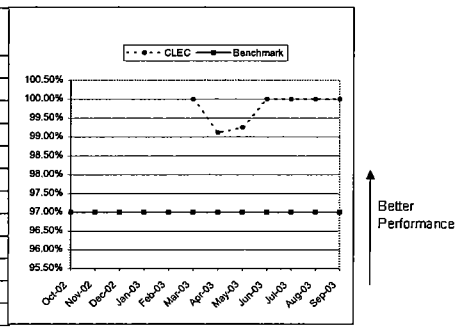
B.1.15.15.1 UCL-ND/EDI/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			99.73%	741	743			YES
Apr-03	97.00%			99.67%	597	599			YES
May-03	97.00%			99.41%	675	679			YES
Jun-03	97.00%			99.91%	1,101	1,102			YES
Jul-03	97.00%			99.91%	1,062	1,063			YES
Aug-03	97.00%			99.90%	964	965			YES
Sep-03	97.00%			100.00%	625	625			YES



B.1.15.15.2 UCL-ND/TAG/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	118	118			YES
Apr-03	97.00%			99.12%	224	226			YES
May-03	97.00%			99.25%	264	266			YES
Jun-03	97.00%			100.00%	230	230			YES
Jul-03	97.00%			100.00%	191	191			YES
Aug-03	97.00%			100.00%	235	235			YES
Sep-03	97.00%			100.00%	401	401			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Non-Mechanized

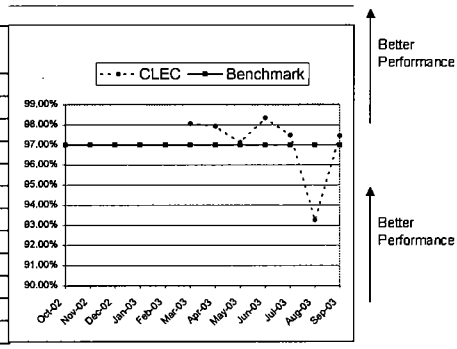
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.16.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			98.07%	203	207			YES
Apr-03	97.00%			97.93%	142	145			YES
May-03	97.00%			97.12%	202	208			YES
Jun-03	97.00%			98.35%	357	363			YES
Jul-03	97.00%			97.49%	388	398			YES
Aug-03	97.00%			93.26%	415	445			NO
Sep-03	97.00%			97.45%	382	392			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Non-Mechanized

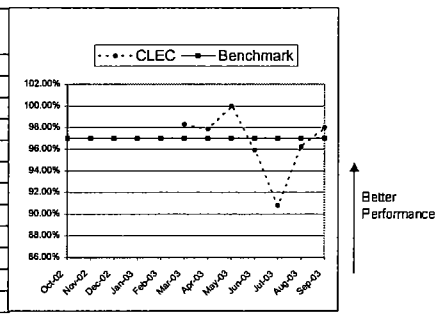
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

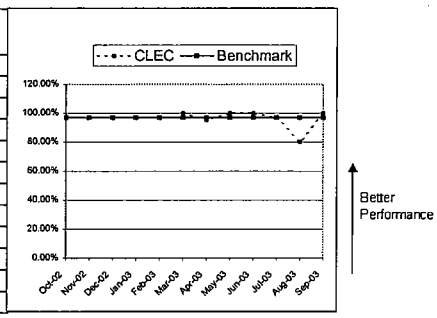
B.1.16.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			98.31%	58	59			YES
Apr-03	97.00%			97.87%	46	47			YES
May-03	97.00%			100.00%	69	69			YES
Jun-03	97.00%			95.92%	47	49			NO
Jul-03	97.00%			90.80%	79	87			NO
Aug-03	97.00%			96.23%	51	53			NO
Sep-03	97.00%			98.00%	49	50			YES



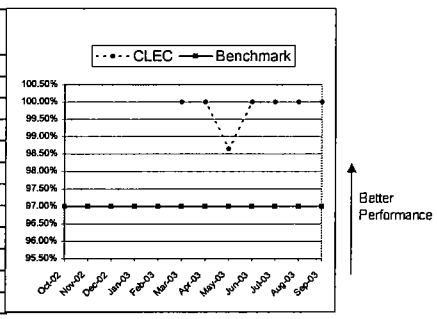
B.1.16.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	14	14			YES
Apr-03	97.00%			95.45%	21	22			NO
May-03	97.00%			100.00%	9	9			YES
Jun-03	97.00%			100.00%	12	12			YES
Jul-03	97.00%			96.97%	32	33			NO
Aug-03	97.00%			80.00%	4	5			NO
Sep-03	97.00%			100.00%	10	10			YES



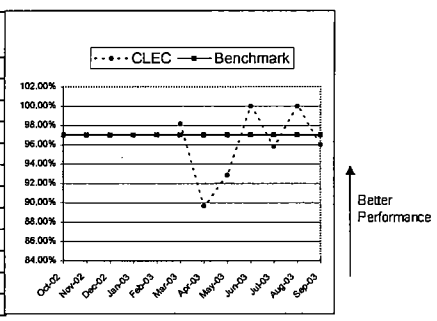
B.1.16.7 Line Sharing/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	71	71			YES
Apr-03	97.00%			100.00%	66	66			YES
May-03	97.00%			98.65%	73	74			YES
Jun-03	97.00%			100.00%	72	72			YES
Jul-03	97.00%			100.00%	65	65			YES
Aug-03	97.00%			100.00%	54	54			YES
Sep-03	97.00%			100.00%	15	15			YES



B.1.16.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			98.18%	54	55			YES
Apr-03	97.00%			89.66%	26	29			NO
May-03	97.00%			92.86%	13	14			NO
Jun-03	97.00%			100.00%	41	41			YES
Jul-03	97.00%			95.83%	23	24			NO
Aug-03	97.00%			100.00%	25	25			YES
Sep-03	97.00%			96.00%	24	25			NO



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Non-Mechanized

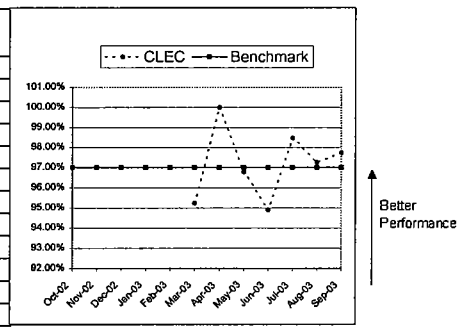
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

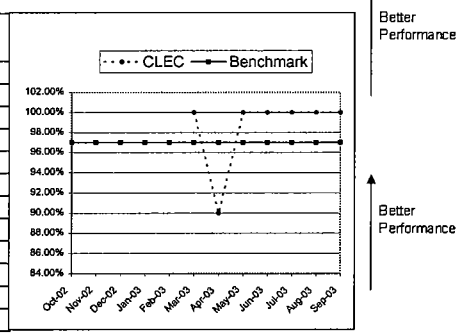
B.1.16.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			95.24%	40	42			NO
Apr-03	97.00%			100.00%	64	64			YES
May-03	97.00%			96.77%	60	62			NO
Jun-03	97.00%			94.90%	93	98			NO
Jul-03	97.00%			98.47%	129	131			YES
Aug-03	97.00%			97.26%	71	73			YES
Sep-03	97.00%			97.73%	129	132			YES



B.1.16.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	13	13			YES
Apr-03	97.00%			90.00%	18	20			NO
May-03	97.00%			100.00%	3	3			YES
Jun-03	97.00%			100.00%	15	15			YES
Jul-03	97.00%			100.00%	6	6			YES
Aug-03	97.00%			100.00%	3	3			YES
Sep-03	97.00%			100.00%	39	39			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC & Reject Response Completeness - Non-Mechanized

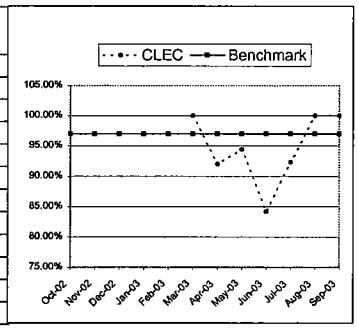
(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.16.13 2W Analog Loop w/LNP Non-Design/GA (%)

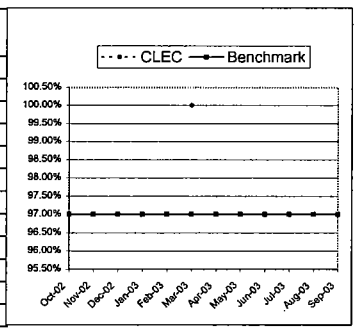
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	5	5			YES
Apr-03	97.00%			92.00%	23	25			NO
May-03	97.00%			94.44%	17	18			NO
Jun-03	97.00%			84.21%	16	19			NO
Jul-03	97.00%			92.31%	12	13			NO
Aug-03	97.00%			100.00%	3	3			YES
Sep-03	97.00%			100.00%	2	2			YES



Better Performance

B.1.16.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	9	9			YES
Apr-03	97.00%								
May-03	97.00%								
Jun-03	97.00%								
Jul-03	97.00%								
Aug-03	97.00%								
Sep-03	97.00%								



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - Mechanized

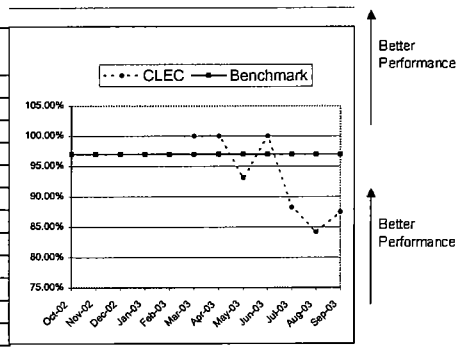
(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.4.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	59	59			YES
Apr-03	97.00%			100.00%	52	52			YES
May-03	97.00%			93.10%	27	29			NO
Jun-03	97.00%			100.00%	16	16			YES
Jul-03	97.00%			88.24%	15	17			NO
Aug-03	97.00%			84.21%	16	19			NO
Sep-03	97.00%			87.50%	28	32			NO



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - Mechanized

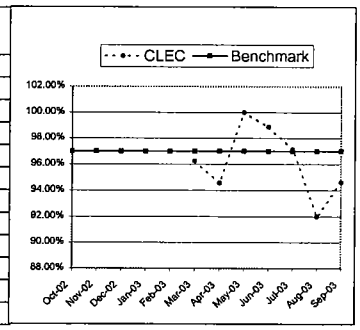
(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.4.5 xDSL (ADSL, HDSL and UCL)/GA (%)

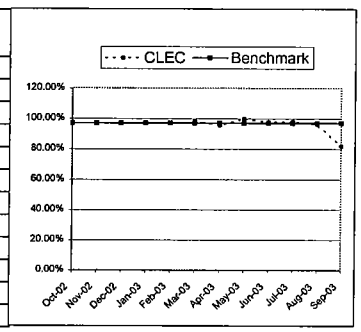
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			96.26%	103	107			NO
Apr-03	97.00%			94.57%	122	129			NO
May-03	97.00%			100.00%	106	106			YES
Jun-03	97.00%			98.89%	89	90			YES
Jul-03	97.00%			97.14%	136	140			YES
Aug-03	97.00%			92.00%	92	100			NO
Sep-03	97.00%			94.62%	88	93			NO



Better Performance

B.1.4.6 ISDN Loop (UDN, UDC)/GA (%)

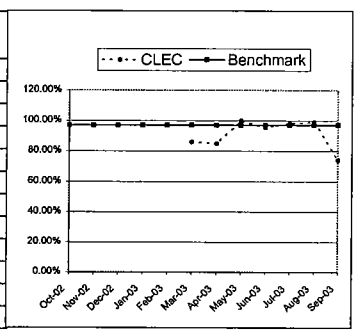
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			98.53%	67	68			YES
Apr-03	97.00%			95.77%	68	71			NO
May-03	97.00%			100.00%	64	64			YES
Jun-03	97.00%			97.73%	43	44			YES
Jul-03	97.00%			98.08%	51	52			YES
Aug-03	97.00%			96.43%	54	56			NO
Sep-03	97.00%			82.00%	41	50			NO



Better Performance

B.1.4.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			86.00%	43	50			NO
Apr-03	97.00%			85.00%	34	40			NO
May-03	97.00%			100.00%	37	37			YES
Jun-03	97.00%			95.65%	44	46			NO
Jul-03	97.00%			98.35%	179	182			YES
Aug-03	97.00%			99.03%	102	103			YES
Sep-03	97.00%			74.07%	20	27			NO



Better Performance

Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - Mechanized

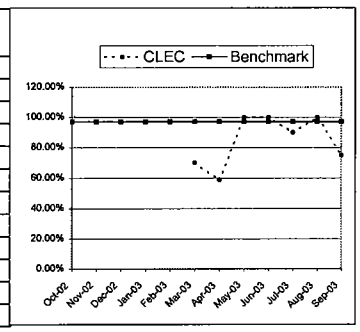
(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.4.9 2W Analog Loop Non-Design/GA (%)

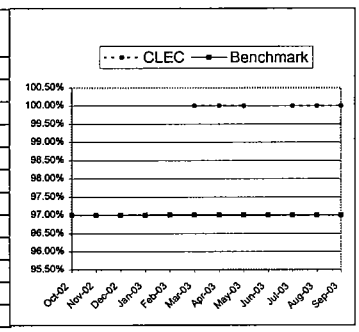
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			70.00%	14	20			NO
Apr-03	97.00%			58.82%	10	17			NO
May-03	97.00%			100.00%	9	9			YES
Jun-03	97.00%			100.00%	10	10			YES
Jul-03	97.00%			90.00%	9	10			NO
Aug-03	97.00%			100.00%	15	15			YES
Sep-03	97.00%			75.00%	6	8			NO



Better Performance

B.1.4.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	3	3			YES
Apr-03	97.00%			100.00%	1	1			YES
May-03	97.00%			100.00%	5	5			YES
Jun-03	97.00%								
Jul-03	97.00%			100.00%	8	8			YES
Aug-03	97.00%			100.00%	5	5			YES
Sep-03	97.00%			100.00%	3	3			YES



Better Performance

Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - Mechanized

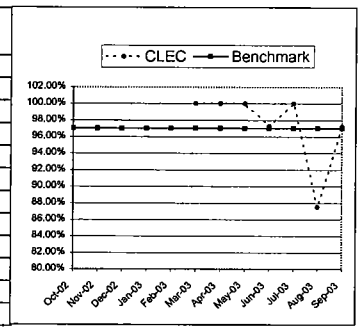
(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.4.13 2W Analog Loop w/LNP Non-Design/GA (%)

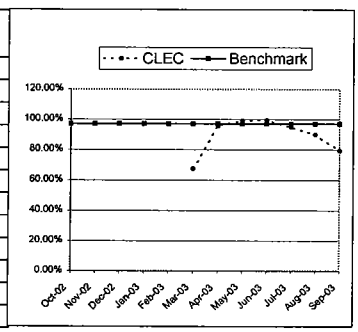
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			100.00%	20	20			YES
Apr-03	97.00%			100.00%	13	13			YES
May-03	97.00%			100.00%	25	25			YES
Jun-03	97.00%			97.30%	36	37			YES
Jul-03	97.00%			100.00%	27	27			YES
Aug-03	97.00%			87.50%	35	40			NO
Sep-03	97.00%			97.22%	35	36			YES



Better Performance

B.1.4.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	97.00%								
Nov-02	97.00%								
Dec-02	97.00%								
Jan-03	97.00%								
Feb-03	97.00%								
Mar-03	97.00%			67.47%	1,060	1,571			NO
Apr-03	97.00%			95.87%	2,323	2,423			NO
May-03	97.00%			99.14%	2,079	2,097			YES
Jun-03	97.00%			99.30%	2,000	2,014			YES
Jul-03	97.00%			95.04%	1,858	1,955			NO
Aug-03	97.00%			90.14%	1,334	1,480			NO
Sep-03	97.00%			79.34%	814	1,026			NO



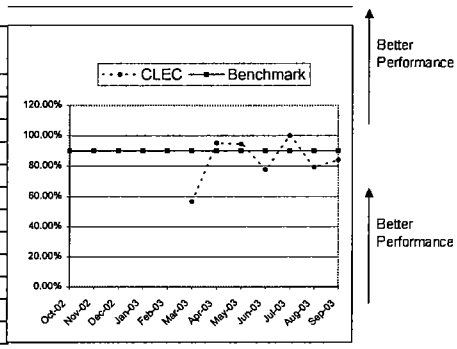
Better Performance

Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - 7 hours - Partially Mechanized
(% of CLEC Reject Notification Intervals within 7 Hours)
Numerator indicates total number of CLEC reject notification intervals within 7 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			56.52%	26	46			NO
Apr-03	90.00%			95.12%	39	41			YES
May-03	90.00%			94.44%	17	18			YES
Jun-03	90.00%			77.78%	7	9			NO
Jul-03	90.00%			100.00%	12	12			YES
Aug-03	90.00%			79.17%	19	24			NO
Sep-03	90.00%			84.21%	16	19			NO



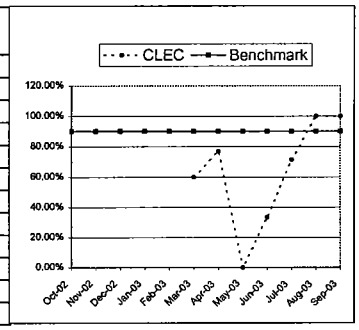
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - 7 hours - Partially Mechanized

(% of CLEC Reject Notification Intervals within 7 Hours)

Numerator indicates total number of CLEC reject notification intervals within 7 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.5 xDSL (ADSL, HDSL and UCL)/GA (%)

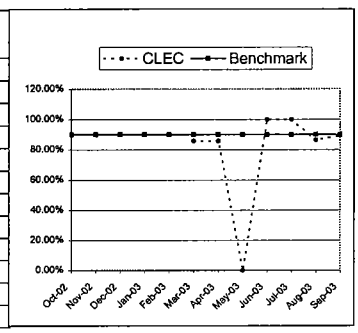
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			60.00%	9	15			NO
Apr-03	90.00%			76.92%	10	13			NO
May-03	90.00%			0.00%	0	1			NO
Jun-03	90.00%			33.33%	1	3			NO
Jul-03	90.00%			71.43%	5	7			NO
Aug-03	90.00%			100.00%	7	7			YES
Sep-03	90.00%			100.00%	4	4			YES



Better Performance

B.1.7.6 ISDN Loop (UDN, UDC)/GA (%)

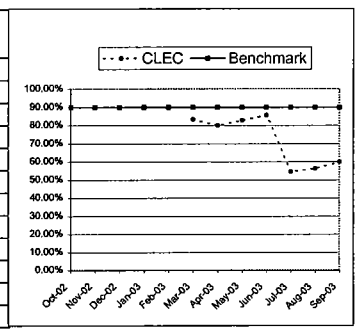
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			85.71%	6	7			NO
Apr-03	90.00%			85.71%	6	7			NO
May-03	90.00%			0.00%	0	1			NO
Jun-03	90.00%			100.00%	2	2			YES
Jul-03	90.00%			100.00%	8	8			YES
Aug-03	90.00%			86.36%	19	22			NO
Sep-03	90.00%			89.47%	17	19			NO



Better Performance

B.1.7.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			83.33%	10	12			NO
Apr-03	90.00%			80.00%	12	15			NO
May-03	90.00%			82.76%	24	29			NO
Jun-03	90.00%			85.71%	12	14			NO
Jul-03	90.00%			54.55%	6	11			NO
Aug-03	90.00%			56.25%	9	16			NO
Sep-03	90.00%			60.00%	6	10			NO



Better Performance

Better Performance

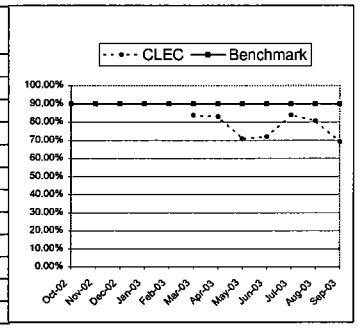
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - 7 hours - Partially Mechanized

(% of CLEC Reject Notification Intervals within 7 Hours)

Numerator indicates total number of CLEC reject notification intervals within 7 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.9 2W Analog Loop Non-Design/GA (%)

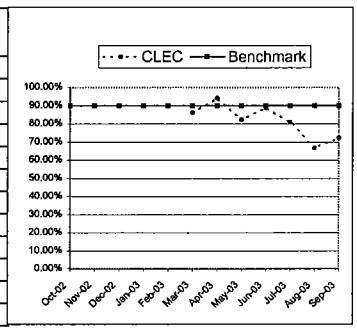
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			83.78%	31	37			NO
Apr-03	90.00%			82.93%	34	41			NO
May-03	90.00%			70.83%	34	48			NO
Jun-03	90.00%			71.93%	41	57			NO
Jul-03	90.00%			83.87%	52	62			NO
Aug-03	90.00%			80.65%	50	62			NO
Sep-03	90.00%			69.12%	47	68			NO



Better Performance

B.1.7.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			86.21%	25	29			NO
Apr-03	90.00%			94.12%	32	34			YES
May-03	90.00%			82.35%	14	17			NO
Jun-03	90.00%			88.89%	8	9			NO
Jul-03	90.00%			80.95%	34	42			NO
Aug-03	90.00%			66.67%	16	24			NO
Sep-03	90.00%			72.41%	21	29			NO



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - 7 hours - Partially Mechanized

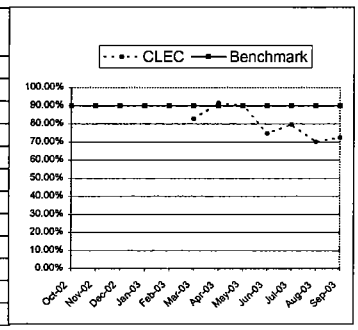
(% of CLEC Reject Notification Intervals within 7 Hours)

Numerator indicates total number of CLEC reject notification intervals within 7 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.13 2W Analog Loop w/LNP Non-Design/GA (%)

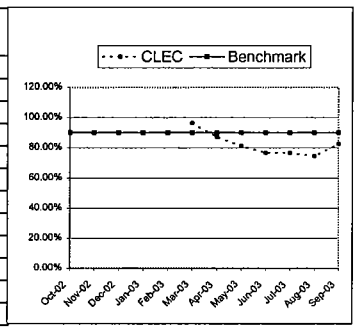
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			82.86%	58	70			NO
Apr-03	90.00%			91.53%	54	59			YES
May-03	90.00%			90.14%	64	71			YES
Jun-03	90.00%			74.67%	56	75			NO
Jul-03	90.00%			79.65%	90	113			NO
Aug-03	90.00%			70.18%	80	114			NO
Sep-03	90.00%			72.46%	79	109			NO



Better Performance

B.1.7.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90.00%								
Nov-02	90.00%								
Dec-02	90.00%								
Jan-03	90.00%								
Feb-03	90.00%								
Mar-03	90.00%			96.46%	381	395			YES
Apr-03	90.00%			87.38%	360	412			NO
May-03	90.00%			81.41%	359	441			NO
Jun-03	90.00%			76.72%	412	537			NO
Jul-03	90.00%			76.61%	439	573			NO
Aug-03	90.00%			74.64%	418	560			NO
Sep-03	90.00%			82.65%	424	513			NO



Better Performance

Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - Non-Mechanized

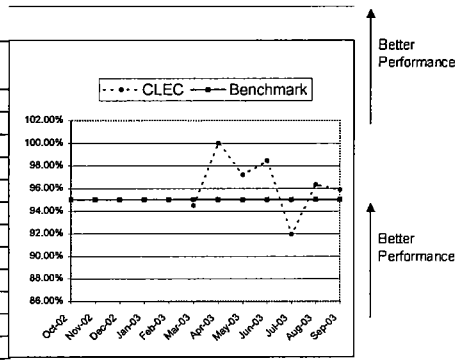
(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.8.4 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			94.51%	86	91			NO
Apr-03	95.00%			100.00%	65	65			YES
May-03	95.00%			97.22%	70	72			YES
Jun-03	95.00%			98.45%	127	129			YES
Jul-03	95.00%			91.95%	137	149			NO
Aug-03	95.00%			99.34%	158	164			YES
Sep-03	95.00%			95.89%	140	146			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - Non-Mechanized

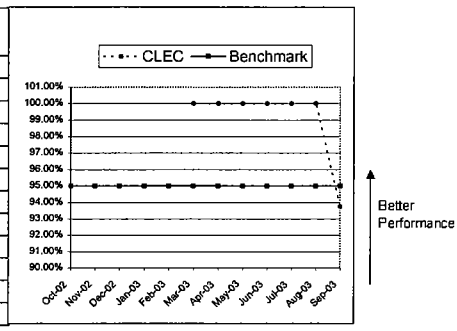
(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

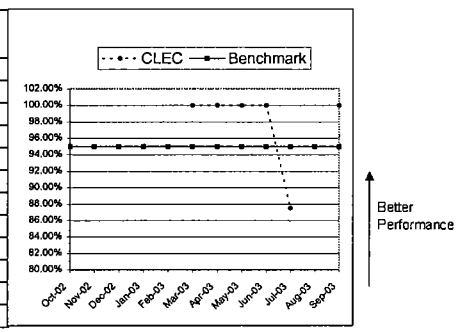
B.1.8.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	27	27			YES
Apr-03	95.00%			100.00%	25	25			YES
May-03	95.00%			100.00%	13	13			YES
Jun-03	95.00%			100.00%	19	19			YES
Jul-03	95.00%			100.00%	38	38			YES
Aug-03	95.00%			100.00%	21	21			YES
Sep-03	95.00%			93.75%	15	16			NO



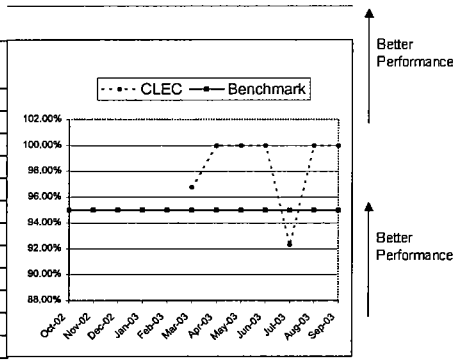
B.1.8.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	7	7			YES
Apr-03	95.00%			100.00%	7	7			YES
May-03	95.00%			100.00%	3	3			YES
Jun-03	95.00%			100.00%	1	1			YES
Jul-03	95.00%			87.50%	7	8			NO
Aug-03	95.00%								
Sep-03	95.00%			100.00%	6	6			YES



B.1.8.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			96.77%	30	31			YES
Apr-03	95.00%			100.00%	12	12			YES
May-03	95.00%			100.00%	3	3			YES
Jun-03	95.00%			100.00%	25	25			YES
Jul-03	95.00%			92.31%	12	13			NO
Aug-03	95.00%			100.00%	13	13			YES
Sep-03	95.00%			100.00%	14	14			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - Non-Mechanized

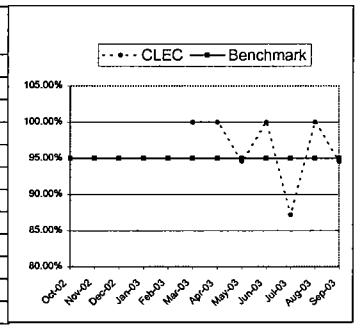
(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.8.9 2W Analog Loop Non-Design/GA (%)

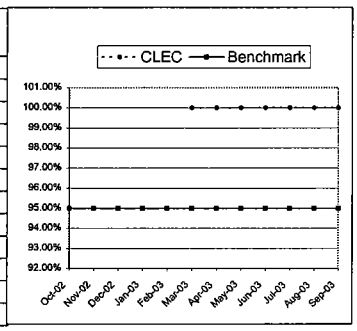
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	20	20			YES
Apr-03	95.00%			100.00%	30	30			YES
May-03	95.00%			94.59%	35	37			NO
Jun-03	95.00%			100.00%	33	33			YES
Jul-03	95.00%			87.23%	41	47			NO
Aug-03	95.00%			100.00%	26	26			YES
Sep-03	95.00%			94.55%	52	55			NO



Better Performance

B.1.8.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	7	7			YES
Apr-03	95.00%			100.00%	12	12			YES
May-03	95.00%			100.00%	3	3			YES
Jun-03	95.00%			100.00%	8	8			YES
Jul-03	95.00%			100.00%	3	3			YES
Aug-03	95.00%			100.00%	3	3			YES
Sep-03	95.00%			100.00%	22	22			YES



Better Performance

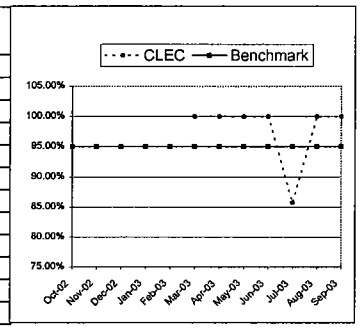
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
Reject Interval - Non-Mechanized

(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.8.13 2W Analog Loop w/LNP Non-Design/GA (%)

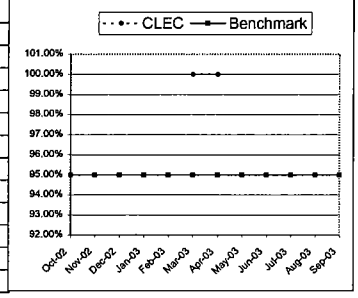
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	2	2			YES
Apr-03	95.00%			100.00%	19	19			YES
May-03	95.00%			100.00%	17	17			YES
Jun-03	95.00%			100.00%	12	12			YES
Jul-03	95.00%			85.71%	6	7			NO
Aug-03	95.00%			100.00%	2	2			YES
Sep-03	95.00%			100.00%	1	1			YES



Better Performance

B.1.8.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	2	2			YES
Apr-03	95.00%			100.00%	1	1			YES
May-03	95.00%								
Jun-03	95.00%								
Jul-03	95.00%								
Aug-03	95.00%								
Sep-03	95.00%								



Better Performance

Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Mechanized

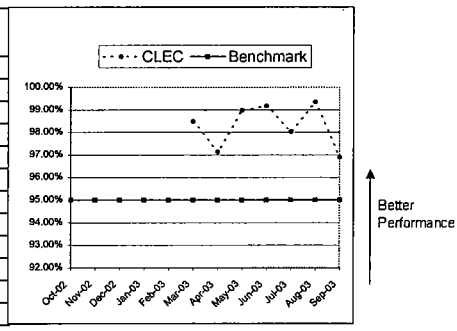
(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

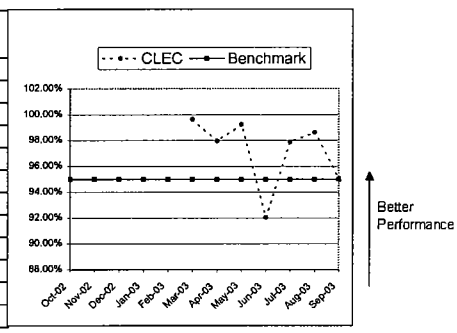
B.1.9.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			98.48%	259	263			YES
Apr-03	95.00%			97.14%	306	315			YES
May-03	95.00%			98.98%	291	294			YES
Jun-03	95.00%			99.17%	238	240			YES
Jul-03	95.00%			98.03%	398	406			YES
Aug-03	95.00%			99.35%	305	307			YES
Sep-03	95.00%			96.90%	250	258			YES



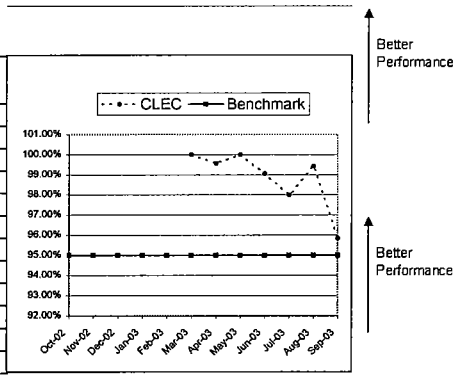
B.1.9.6 ISDN Loop (UDN, UDC)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			99.65%	287	288			YES
Apr-03	95.00%			97.97%	289	295			YES
May-03	95.00%			99.25%	265	267			YES
Jun-03	95.00%			92.04%	185	201			NO
Jul-03	95.00%			97.88%	277	283			YES
Aug-03	95.00%			98.62%	286	290			YES
Sep-03	95.00%			95.06%	154	162			YES



B.1.9.8 2W Analog Loop Design/GA (%)

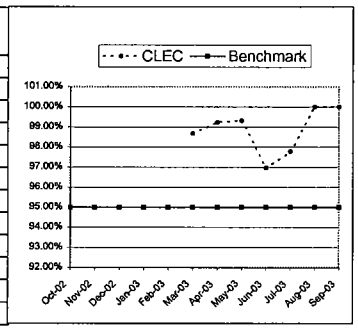
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	267	267			YES
Apr-03	95.00%			99.57%	229	230			YES
May-03	95.00%			100.00%	212	212			YES
Jun-03	95.00%			99.06%	210	212			YES
Jul-03	95.00%			97.99%	293	299			YES
Aug-03	95.00%			99.42%	511	514			YES
Sep-03	95.00%			95.83%	368	384			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Mechanized
(% of CLEC Firm Order Confirmation Intervals within 3 hours)
Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.
Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.9.9 **2W Analog Loop Non-Design/GA (%)**

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			98.67%	223	226			YES
Apr-03	95.00%			99.22%	256	258			YES
May-03	95.00%			99.31%	287	289			YES
Jun-03	95.00%			96.98%	417	430			YES
Jul-03	95.00%			97.78%	484	495			YES
Aug-03	95.00%			100.00%	385	385			YES
Sep-03	95.00%			100.00%	477	477			YES



Better Performance

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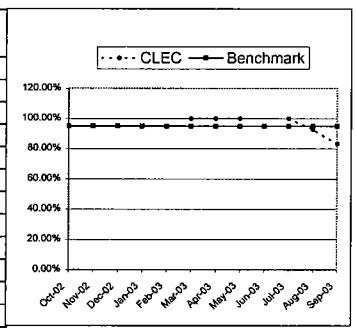
B.1.9.12 **2W Analog Loop w/LNP Design/GA (%)**

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	5	5			YES
Apr-03	95.00%			100.00%	6	6			YES
May-03	95.00%			100.00%	9	9			YES
Jun-03	95.00%								
Jul-03	95.00%			100.00%	20	20			YES
Aug-03	95.00%			92.86%	13	14			NO
Sep-03	95.00%			83.33%	5	6			NO



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Mechanized

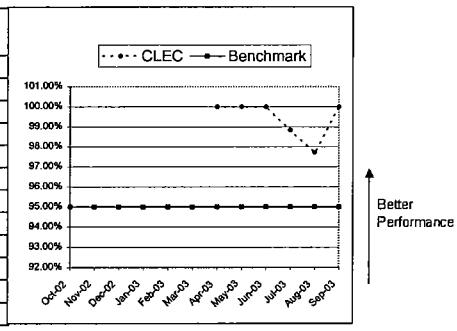
(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

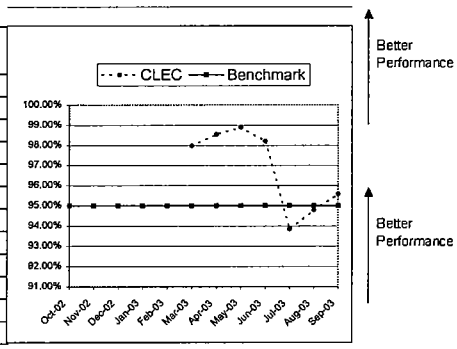
B.1.9.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%								
Apr-03	95.00%			100.00%	36	36			YES
May-03	95.00%			100.00%	65	65			YES
Jun-03	95.00%			100.00%	140	140			YES
Jul-03	95.00%			98.84%	341	345			YES
Aug-03	95.00%			97.72%	214	219			YES
Sep-03	95.00%			100.00%	221	221			YES



B.1.9.15 UCL-ND/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			97.97%	4,885	4,986			YES
Apr-03	95.00%			98.56%	5,191	5,267			YES
May-03	95.00%			98.90%	5,129	5,186			YES
Jun-03	95.00%			98.22%	4,469	4,550			YES
Jul-03	95.00%			93.85%	4,727	5,037			NO
Aug-03	95.00%			94.80%	3,809	4,018			NO
Sep-03	95.00%			95.58%	7,009	7,333			YES



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Georgia II, October 2002 - September 2003
Unbundled Network Elements - Ordering
FOC Timeliness - Mechanized

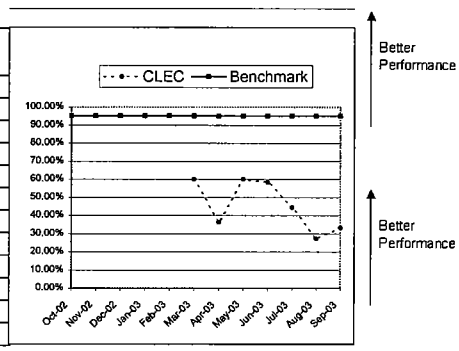
(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.9.18 EELs/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			60.00%	6	10			NO
Apr-03	95.00%			36.36%	4	11			NO
May-03	95.00%			60.00%	6	10			NO
Jun-03	95.00%			58.33%	7	12			NO
Jul-03	95.00%			44.44%	4	9			NO
Aug-03	95.00%			27.27%	3	11			NO
Sep-03	95.00%			33.33%	4	12			NO



Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

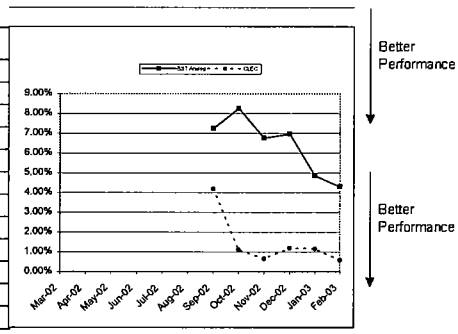
(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.4.1 EELs/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	7.23%	5,359	74,114	4.19%	7	167		1.5147	YES
Oct-02	8.25%	5,970	72,366	1.11%	2	180		3.4769	YES
Nov-02	6.76%	4,257	62,997	0.67%	1	150		2.9683	YES
Dec-02	6.98%	3,515	50,480	1.19%	2	168		2.9348	YES
Jan-03	4.84%	2,508	51,779	1.17%	2	171		2.2342	YES
Feb-03	4.29%	2,118	49,350	0.60%	1	168		2.3600	YES



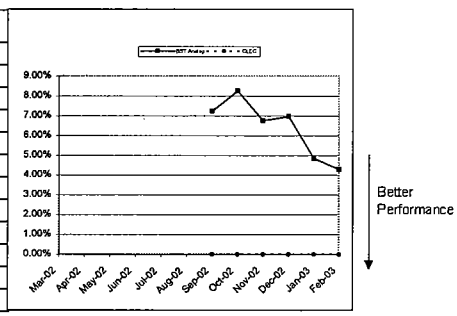
Better Performance

Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.3.1.4.2 EELs/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	7.23%	5,359	74,114	0.00%	0	86		2.5875	YES
Oct-02	8.25%	5,970	72,366	0.00%	0	93		2.8899	YES
Nov-02	6.76%	4,257	62,997	0.00%	0	84		2.4657	YES
Dec-02	6.98%	3,515	50,480	0.00%	0	94		2.6499	YES
Jan-03	4.84%	2,508	51,779	0.00%	0	123		2.4992	YES
Feb-03	4.29%	2,118	49,350	0.00%	0	92		2.0292	YES



Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

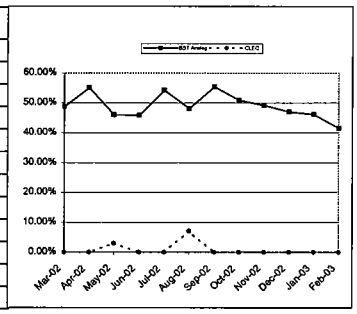
(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.
Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	48.67%	968	1,989	0.00%	0	26		4.9328	YES
Apr-02	55.07%	1,027	1,865	0.00%	0	36		6.5790	YES
May-02	46.01%	941	2,045	3.03%	1	33		4.9148	YES
Jun-02	45.82%	905	1,975	0.00%	0	48		6.2956	YES
Jul-02	54.16%	1,562	2,884	0.00%	0	41		6.9112	YES
Aug-02	48.06%	1,374	2,859	7.14%	3	42		5.2687	YES
Sep-02	55.42%	1,386	2,501	0.00%	0	34		6.4573	YES
Oct-02	50.80%	1,271	2,502	0.00%	0	33		5.7990	YES
Nov-02	49.11%	1,109	2,258	0.00%	0	31		5.4328	YES
Dec-02	46.95%	1,094	2,330	0.00%	0	25		4.6790	YES
Jan-03	46.15%	1,120	2,427	0.00%	0	16		3.6907	YES
Feb-03	41.50%	1,015	2,446	0.00%	0	31		4.6597	YES

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



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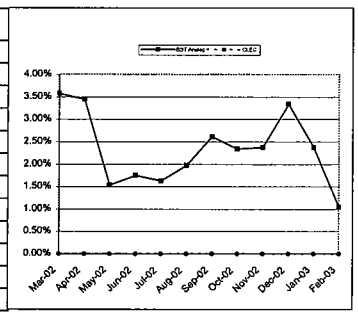
B.3.1.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.58%	139	3,886	0.00%	0	24		0.9407	YES
Apr-02	3.45%	168	4,870	0.00%	0	17		0.7780	YES
May-02	1.54%	107	6,947	0.00%	0	12		0.4329	YES
Jun-02	1.75%	75	4,278	0.00%	0	20		0.5960	YES
Jul-02	1.63%	89	5,450	0.00%	0	18		0.5457	YES
Aug-02	1.97%	124	6,281	0.00%	0	16		0.5669	YES
Sep-02	2.61%	147	5,622	0.00%	0	13		0.5901	YES
Oct-02	2.34%	125	5,338	0.00%	0	9		0.4642	YES
Nov-02	2.38%	119	5,002	0.00%	0	18		0.6611	YES
Dec-02	3.34%	195	5,844	0.00%	0	19		0.8085	YES
Jan-03	2.37%	129	5,436	0.00%	0	19		0.6784	YES
Feb-03	1.05%	85	8,088	0.00%	0	13		0.3713	YES

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



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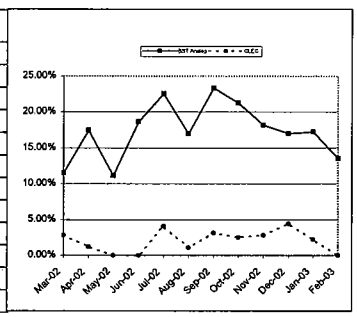
B.3.1.6.1 UNE ISDN/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	11.55%	29	251	2.82%	2	71		2.0333	YES
Apr-02	17.45%	52	298	1.19%	1	84		3.4679	YES
May-02	11.11%	29	261	0.00%	0	70		2.6267	YES
Jun-02	18.62%	54	290	0.00%	0	67		3.5289	YES
Jul-02	22.54%	71	315	4.08%	4	98		3.8191	YES
Aug-02	16.95%	50	295	1.10%	1	91		3.5231	YES
Sep-02	23.32%	59	253	3.13%	2	64		3.4132	YES
Oct-02	21.22%	66	311	2.53%	2	79		3.6281	YES
Nov-02	18.18%	42	231	2.82%	2	71		2.9357	YES
Dec-02	17.02%	40	235	4.44%	2	45		2.0566	YES
Jan-03	17.24%	40	232	2.22%	1	45		2.4410	YES
Feb-03	13.57%	30	221	0.00%	0	39		2.2818	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report

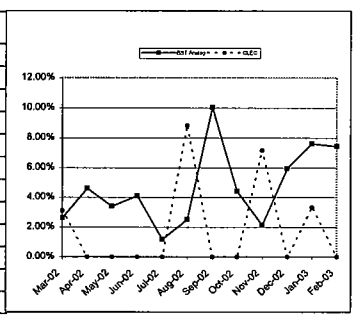


Better Performance

B.3.1.6.2 UNE ISDN/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	2.62%	9	343	3.13%	1	32		-0.1696	YES
Apr-02	4.61%	14	304	0.00%	0	33		1.1988	YES
May-02	3.40%	12	353	0.00%	0	27		0.9395	YES
Jun-02	4.12%	12	291	0.00%	0	33		1.1291	YES
Jul-02	1.18%	4	338	0.00%	0	44		0.6828	YES
Aug-02	2.52%	7	278	8.82%	3	34		-2.2152	NO
Sep-02	10.03%	33	329	0.00%	0	29		1.7237	YES
Oct-02	4.41%	16	363	0.00%	0	30		1.1303	YES
Nov-02	2.14%	6	281	7.14%	2	28		-1.7480	NO
Dec-02	5.95%	11	185	0.00%	0	25		1.1800	YES
Jan-03	7.61%	22	289	3.33%	1	30		0.8412	YES
Feb-03	7.43%	15	202	0.00%	0	20		1.2082	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

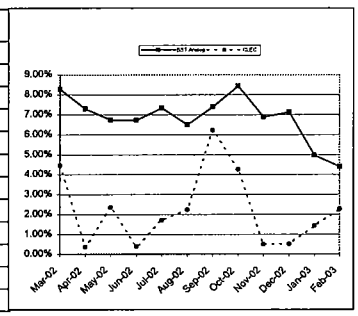
(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.
Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.8.1 2W Analog Loop Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	8.28%	5,191	62,694	4.45%	11	247		2.1779	YES
Apr-02	7.29%	4,897	67,217	0.37%	1	267		4.3364	YES
May-02	6.74%	4,794	71,121	2.36%	7	296		2.9964	YES
Jun-02	6.73%	4,731	70,305	0.39%	1	254		4.0231	YES
Jul-02	7.33%	6,076	82,908	1.71%	6	351		4.0311	YES
Aug-02	6.50%	5,016	77,127	2.24%	6	268		2.8264	YES
Sep-02	7.39%	5,347	72,337	6.22%	14	225		0.6695	YES
Oct-02	8.44%	5,955	70,571	4.26%	11	258		2.4080	YES
Nov-02	6.88%	4,238	61,630	0.51%	1	197		3.5269	YES
Dec-02	7.13%	3,502	49,108	0.52%	1	192		3.5523	YES
Jan-03	4.96%	2,492	50,284	1.44%	2	139		1.9079	YES
Feb-03	4.39%	2,105	47,971	2.27%	3	132		1.1849	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



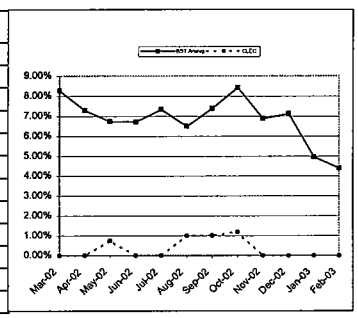
Better Performance

Better Performance

B.3.1.8.2 2W Analog Loop Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	8.28%	5,191	62,694	0.00%	0	130		3.4222	YES
Apr-02	7.29%	4,897	67,217	0.00%	0	102		2.8289	YES
May-02	6.74%	4,794	71,121	0.75%	1	133		2.7521	YES
Jun-02	6.73%	4,731	70,305	0.00%	0	133		3.0948	YES
Jul-02	7.33%	6,076	82,908	0.00%	0	120		3.0783	YES
Aug-02	6.50%	5,016	77,127	1.00%	1	100		2.2304	YES
Sep-02	7.39%	5,347	72,337	1.01%	1	99		2.4253	YES
Oct-02	8.44%	5,955	70,571	1.19%	1	84		2.3884	YES
Nov-02	6.88%	4,238	61,630	0.00%	0	80		2.4289	YES
Dec-02	7.13%	3,502	49,108	0.00%	0	64		2.2154	YES
Jan-03	4.96%	2,492	50,284	0.00%	0	47		1.5647	YES
Feb-03	4.39%	2,105	47,971	0.00%	0	49		1.4988	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

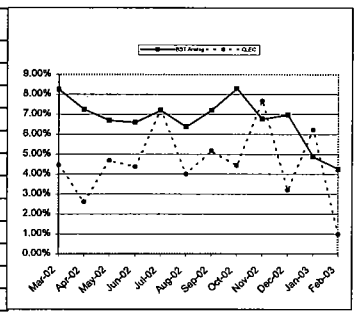
(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.9.1 2W Analog Loop Non-Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	8.24%	4,985	60,534	4.45%	20	449	[redacted]	2.9035	YES
Apr-02	7.24%	4,691	64,758	2.62%	12	458	[redacted]	3.8040	YES
May-02	6.69%	4,595	68,719	4.68%	17	363	[redacted]	1.5241	YES
Jun-02	6.59%	4,481	68,008	4.37%	15	343	[redacted]	1.6499	YES
Jul-02	7.18%	5,772	80,363	7.20%	26	361	[redacted]	-0.0145	YES
Aug-02	6.36%	4,742	74,571	4.00%	12	300	[redacted]	1.6711	YES
Sep-02	7.19%	5,032	70,019	5.17%	18	348	[redacted]	1.4513	YES
Oct-02	8.28%	5,647	68,104	4.45%	15	337	[redacted]	2.5505	YES
Nov-02	6.75%	4,025	59,606	7.66%	19	248	[redacted]	-0.5690	YES
Dec-02	6.97%	3,301	47,369	3.21%	7	218	[redacted]	2.1740	YES
Jan-03	4.88%	2,357	48,251	6.23%	17	273	[redacted]	-1.0260	YES
Feb-03	4.25%	1,961	46,089	0.98%	2	204	[redacted]	2.3120	YES

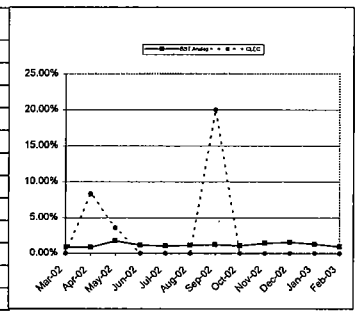


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.1.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.86%	266	30,934	0.00%	0	16	[redacted]	0.3724	YES
Apr-02	0.87%	257	29,678	8.33%	1	12	[redacted]	-2.7913	NO
May-02	1.74%	580	33,374	3.57%	1	28	[redacted]	-0.7421	YES
Jun-02	1.17%	374	32,068	0.00%	0	4	[redacted]	0.2172	YES
Jul-02	1.04%	381	36,547	0.00%	0	13	[redacted]	0.3700	YES
Aug-02	1.11%	360	32,528	0.00%	0	6	[redacted]	0.2591	YES
Sep-02	1.21%	399	32,884	20.00%	1	5	[redacted]	-3.8387	NO
Oct-02	1.08%	364	33,840	0.00%	0	16	[redacted]	0.4170	YES
Nov-02	1.43%	412	28,862	0.00%	0	10	[redacted]	0.3805	YES
Dec-02	1.57%	389	24,834	0.00%	0	5	[redacted]	0.2820	YES
Jan-03	1.29%	332	25,820	0.00%	0	5	[redacted]	0.2552	YES
Feb-03	0.94%	214	22,699	0.00%	0	4	[redacted]	0.1951	YES



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Missed Repair Appointments

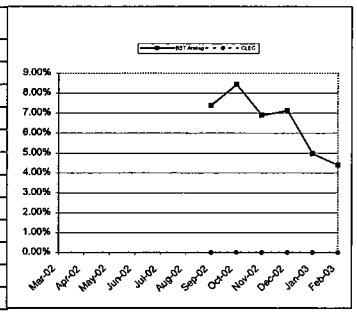
(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.11.1 UCL-ND/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	7.39%	5,347	72,337	0.00%	0	0			YES
Oct-02	8.44%	5,955	70,571	0.00%	0	0			YES
Nov-02	6.88%	4,238	61,630	0.00%	0	0			YES
Dec-02	7.13%	3,502	49,108	0.00%	0	0			YES
Jan-03	4.96%	2,492	50,284	0.00%	0	0			YES
Feb-03	4.39%	2,105	47,971	0.00%	0	0			YES

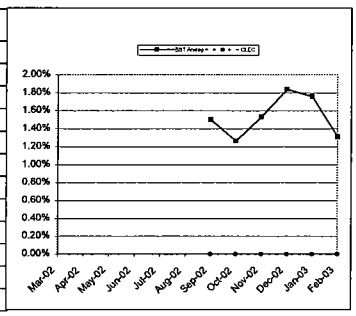


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.1.11.2 UCL-ND/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	1.50%	586	39,017	0.00%	0	0			YES
Oct-02	1.26%	524	41,451	0.00%	0	0			YES
Nov-02	1.53%	540	35,221	0.00%	0	0			YES
Dec-02	1.84%	548	29,832	0.00%	0	0			YES
Jan-03	1.76%	563	32,023	0.00%	0	0			YES
Feb-03	1.31%	370	28,222	0.00%	0	0			YES



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

(% of Total Troubles Reported)

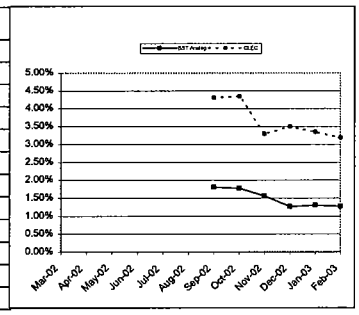
Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.4.1 EELs/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	1.81%	74,114	4,102,364	4.31%	167	3,877		-9.6603	NO
Oct-02	1.78%	72,366	4,069,321	4.35%	180	4,142		-10.4063	NO
Nov-02	1.56%	62,997	4,030,863	3.29%	150	4,553		-7.5242	NO
Dec-02	1.26%	50,480	3,997,954	3.50%	168	4,798		-11.8371	NO
Jan-03	1.30%	51,779	3,974,459	3.35%	171	5,101		-10.8762	NO
Feb-03	1.28%	49,350	3,866,742	3.18%	168	5,277		-10.6394	NO

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



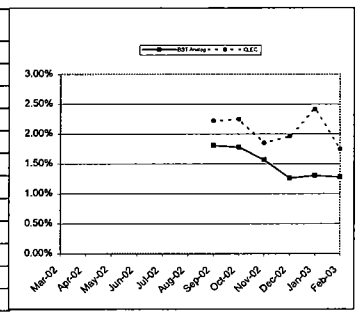
Better Performance

Better Performance

B.3.2.4.2 EELs/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	1.81%	74,114	4,102,364	2.22%	86	3,877		-6.4401	NO
Oct-02	1.78%	72,366	4,069,321	2.25%	93	4,142		-6.1302	NO
Nov-02	1.56%	62,997	4,030,863	1.84%	84	4,553		-5.4133	NO
Dec-02	1.26%	50,480	3,997,954	1.96%	94	4,798		-7.9573	NO
Jan-03	1.30%	51,779	3,974,459	2.41%	123	5,101		-10.6837	NO
Feb-03	1.28%	49,350	3,866,742	1.74%	92	5,277		-7.1095	NO

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



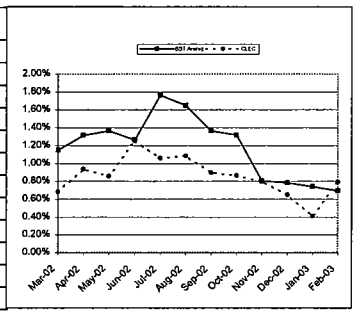
Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.15%	1,989	173,345	0.68%	26	3,810		2.6506	YES
Apr-02	1.31%	1,865	141,883	0.94%	36	3,843		2.0151	YES
May-02	1.36%	2,045	149,887	0.86%	33	3,848		2.6574	YES
Jun-02	1.26%	1,975	156,349	1.25%	48	3,828		0.0505	YES
Jul-02	1.76%	2,884	163,553	1.06%	41	3,866		3.2526	YES
Aug-02	1.65%	2,859	173,483	1.08%	42	3,878		2.7105	YES
Sep-02	1.36%	2,501	183,293	0.90%	34	3,787		2.4335	YES
Oct-02	1.32%	2,502	189,924	0.86%	33	3,819		2.4163	YES
Nov-02	0.80%	2,258	281,208	0.80%	31	3,886		0.0361	YES
Dec-02	0.78%	2,330	297,874	0.65%	25	3,857		0.9352	YES
Jan-03	0.74%	2,427	327,640	0.41%	16	3,874		2.3563	YES
Feb-03	0.69%	2,448	352,285	0.80%	31	3,899		-0.7509	YES

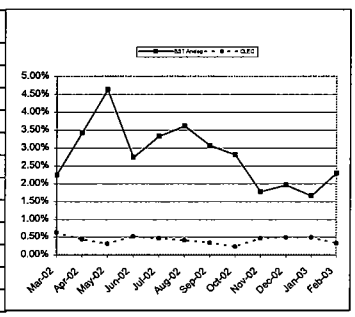


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.3.2.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	2.24%	3,886	173,345	0.63%	24	3,810		6.5731	YES
Apr-02	3.43%	4,870	141,883	0.44%	17	3,843		9.8721	YES
May-02	4.63%	6,947	149,887	0.31%	12	3,848		12.2993	YES
Jun-02	2.74%	4,278	156,349	0.52%	20	3,828		8.1806	YES
Jul-02	3.33%	5,450	163,553	0.47%	18	3,866		9.6508	YES
Aug-02	3.62%	6,281	173,483	0.41%	16	3,878		10.3835	YES
Sep-02	3.07%	5,622	183,293	0.34%	13	3,787		9.4740	YES
Oct-02	2.81%	5,338	189,924	0.24%	9	3,819		9.3976	YES
Nov-02	1.78%	5,002	281,208	0.46%	18	3,886		6.1069	YES
Dec-02	1.96%	5,844	297,874	0.49%	19	3,857		6.4729	YES
Jan-03	1.66%	5,436	327,640	0.49%	19	3,874		5.6142	YES
Feb-03	2.30%	8,088	352,285	0.33%	13	3,899		8.0429	YES

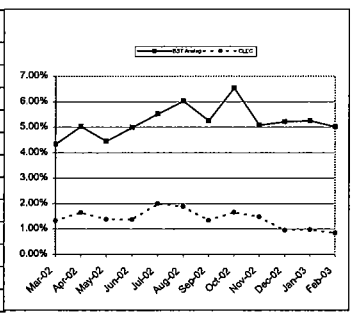


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.3.2.6.1 UNE ISDN/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.33%	251	5,794	1.33%	71	5,342		7.6064	YES
Apr-02	5.03%	298	5,930	1.65%	84	5,094		7.8840	YES
May-02	4.45%	261	5,861	1.39%	70	5,041		7.5600	YES
Jun-02	4.99%	290	5,817	1.37%	67	4,892		8.3478	YES
Jul-02	5.51%	315	5,713	2.00%	98	4,899		7.6839	YES
Aug-02	6.02%	295	4,904	1.88%	91	4,829		8.3082	YES
Sep-02	5.26%	253	4,812	1.34%	64	4,764		8.3524	YES
Oct-02	6.53%	311	4,759	1.68%	79	4,756		9.2989	YES
Nov-02	5.08%	231	4,550	1.49%	71	4,769		7.6843	YES
Dec-02	5.22%	235	4,501	0.96%	45	4,694		8.9418	YES
Jan-03	5.25%	232	4,418	0.97%	45	4,620		8.8701	YES
Feb-03	5.02%	221	4,404	0.86%	39	4,550		8.7872	YES

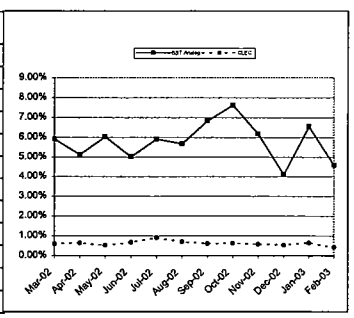


Better Performance

Note 1: ISDN - BRI data serves as the BST Analog for this report

B.3.2.6.2 UNE ISDN/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.92%	343	5,794	0.60%	32	5,342		11.5293	YES
Apr-02	5.13%	304	5,930	0.65%	33	5,094		10.3544	YES
May-02	6.02%	353	5,861	0.54%	27	5,041		11.6398	YES
Jun-02	5.00%	291	5,817	0.67%	33	4,892		9.9749	YES
Jul-02	5.92%	338	5,713	0.90%	44	4,899		10.5952	YES
Aug-02	5.67%	278	4,904	0.70%	34	4,829		10.2857	YES
Sep-02	6.84%	329	4,812	0.61%	29	4,764		11.6545	YES
Oct-02	7.63%	363	4,759	0.63%	30	4,756		12.3561	YES
Nov-02	6.18%	281	4,550	0.59%	28	4,769		10.8517	YES
Dec-02	4.11%	185	4,501	0.53%	25	4,694		8.4588	YES
Jan-03	6.54%	289	4,418	0.65%	30	4,620		10.9479	YES
Feb-03	4.59%	202	4,404	0.44%	20	4,550		9.1605	YES



Better Performance

Note 1: ISDN - BRI data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

(% of Total Troubles Reported)

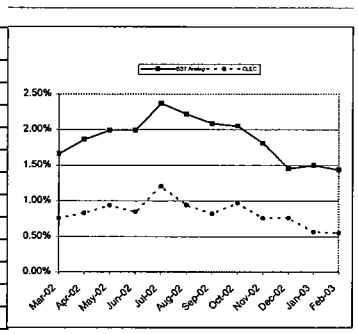
Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.8.1 2W Analog Loop Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.66%	62,694	3,777,291	0.76%	247	32,485		12.5290	YES
Apr-02	1.86%	67,217	3,604,696	0.83%	267	32,224		13.5602	YES
May-02	1.99%	71,121	3,569,344	0.94%	296	31,538		13.2021	YES
Jun-02	1.99%	70,305	3,527,915	0.85%	254	29,886		13.9375	YES
Jul-02	2.37%	82,908	3,495,779	1.21%	351	29,025		12.8057	YES
Aug-02	2.22%	77,127	3,478,951	0.94%	268	28,494		14.4118	YES
Sep-02	2.09%	72,337	3,464,532	0.82%	225	27,439		14.4780	YES
Oct-02	2.05%	70,571	3,439,127	0.97%	258	26,654		12.3073	YES
Nov-02	1.81%	61,630	3,409,034	0.76%	197	25,950		12.5167	YES
Dec-02	1.45%	49,108	3,376,855	0.76%	192	25,141		9.0461	YES
Jan-03	1.50%	50,284	3,352,490	0.57%	139	24,545		11.8994	YES
Feb-03	1.44%	47,971	3,335,065	0.55%	132	23,959		11.4125	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



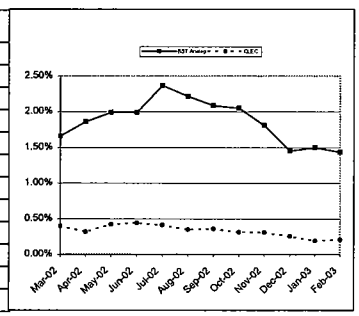
Better Performance

Better Performance

B.3.2.8.2 2W Analog Loop Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.66%	62,694	3,777,291	0.40%	130	32,485		17.5462	YES
Apr-02	1.86%	67,217	3,604,696	0.32%	102	32,224		20.2615	YES
May-02	1.99%	71,121	3,569,344	0.42%	133	31,538		19.6758	YES
Jun-02	1.99%	70,305	3,527,915	0.45%	133	29,886		18.8748	YES
Jul-02	2.37%	82,908	3,495,779	0.41%	120	29,025		21.5738	YES
Aug-02	2.22%	77,127	3,478,951	0.35%	100	28,494		21.0688	YES
Sep-02	2.09%	72,337	3,464,532	0.36%	99	27,439		19.7214	YES
Oct-02	2.05%	70,571	3,439,127	0.32%	84	26,654		19.7187	YES
Nov-02	1.81%	61,630	3,409,034	0.31%	80	25,950		17.8980	YES
Dec-02	1.45%	49,108	3,376,855	0.25%	64	25,141		15.7155	YES
Jan-03	1.50%	50,284	3,352,490	0.19%	47	24,545		16.6768	YES
Feb-03	1.44%	47,971	3,335,065	0.20%	49	23,959		15.8676	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

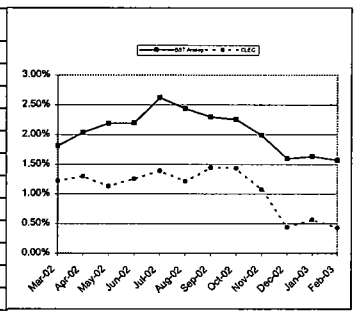
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.9.1 2W Analog Loop Non-Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.81%	60,534	3,342,108	1.22%	449	36,714		8.3299	YES
Apr-02	2.04%	64,758	3,177,200	1.30%	458	35,339		9.7189	YES
May-02	2.19%	68,719	3,141,412	1.13%	363	32,063		12.7124	YES
Jun-02	2.19%	68,008	3,102,487	1.25%	343	27,341		10.4246	YES
Jul-02	2.62%	80,363	3,073,151	1.39%	361	25,986		12.1681	YES
Aug-02	2.44%	74,571	3,060,334	1.21%	300	24,707		12.2603	YES
Sep-02	2.30%	70,019	3,048,824	1.44%	348	24,144		8.7345	YES
Oct-02	2.25%	68,104	3,026,364	1.43%	337	23,493		8.3041	YES
Nov-02	1.99%	59,606	3,000,236	1.07%	248	23,090		9.8013	YES
Dec-02	1.59%	47,369	2,974,941	0.44%	218	49,288		20.0662	YES
Jan-03	1.63%	46,251	2,954,313	0.56%	273	48,362		18.2421	YES
Feb-03	1.57%	46,089	2,942,900	0.43%	204	47,389		19.5973	YES

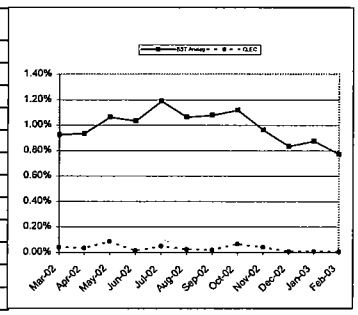


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.2.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	0.93%	30,934	3,342,108	0.04%	16	36,714		17.4705	YES
Apr-02	0.93%	29,678	3,177,200	0.03%	12	35,339		17.4116	YES
May-02	1.06%	33,374	3,141,412	0.09%	28	32,063		16.8534	YES
Jun-02	1.03%	32,068	3,102,487	0.01%	4	27,341		16.5003	YES
Jul-02	1.19%	36,547	3,073,151	0.05%	13	25,986		16.7691	YES
Aug-02	1.06%	32,528	3,060,334	0.02%	6	24,707		15.7714	YES
Sep-02	1.08%	32,884	3,048,824	0.02%	5	24,144		15.7652	YES
Oct-02	1.12%	33,840	3,026,364	0.07%	16	23,493		15.1619	YES
Nov-02	0.96%	28,862	3,000,236	0.04%	10	23,090		14.1784	YES
Dec-02	0.83%	24,834	2,974,941	0.01%	5	49,286		19.8732	YES
Jan-03	0.87%	25,820	2,954,313	0.01%	5	48,362		20.1515	YES
Feb-03	0.77%	22,699	2,942,900	0.01%	4	47,389		18.7589	YES



Better Performance

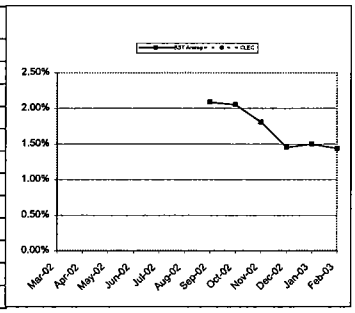
Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.11.1 UCL-ND/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	2.09%	72,337	3,464,532	0.00%	0	0			
Oct-02	2.05%	70,571	3,439,127	0.00%	0	0			
Nov-02	1.81%	61,630	3,409,034	0.00%	0	0			
Dec-02	1.45%	49,108	3,376,855	0.00%	0	4		0.2430	YES
Jan-03	1.50%	50,284	3,352,490	16.67%	1	6		-3.0565	NO
Feb-03	1.44%	47,971	3,335,065	0.00%	0	6		0.2959	YES

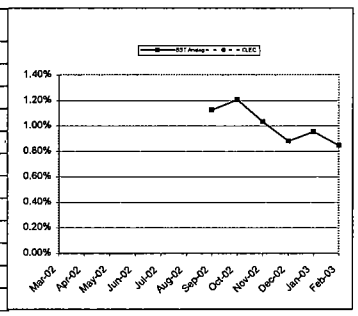


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.2.11.2 UCL-ND/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	1.13%	39,017	3,464,532	0.00%	0	0			
Oct-02	1.21%	41,451	3,439,127	0.00%	0	0			
Nov-02	1.03%	35,221	3,409,034	0.00%	0	0			
Dec-02	0.88%	29,832	3,376,855	0.00%	0	4		0.1888	YES
Jan-03	0.96%	32,023	3,352,490	0.00%	0	6		0.2406	YES
Feb-03	0.85%	28,222	3,335,065	0.00%	0	6		0.2263	YES



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

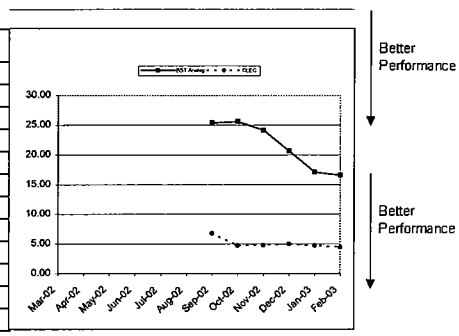
(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.4.1 EELs/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	25.38	1,880,768	74,114	6.80	1,136	167	27.486	8.7230	YES
Oct-02	25.60	1,852,725	72,366	4.72	850	180	30.509	9.1707	YES
Nov-02	24.12	1,519,654	62,997	4.82	723	150	29.166	8.0959	YES
Dec-02	20.63	1,041,318	50,480	5.00	840	168	27.743	7.2893	YES
Jan-03	17.09	884,851	51,779	4.71	806	171	27.812	5.8091	YES
Feb-03	16.60	819,132	49,350	4.49	755	168	30.104	5.2027	YES



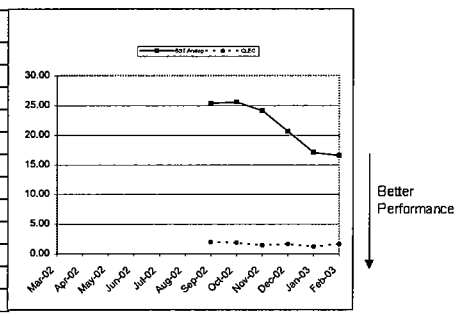
Better Performance

Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.3.3.4.2 EELs/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	25.38	1,880,768	74,114	2.00	172	86	27.486	7.8825	YES
Oct-02	25.60	1,852,725	72,366	1.87	174	93	30.509	7.4965	YES
Nov-02	24.12	1,519,654	62,997	1.45	122	84	29.166	7.1191	YES
Dec-02	20.63	1,041,318	50,480	1.65	155	94	27.743	6.6265	YES
Jan-03	17.09	884,851	51,779	1.24	152	123	27.812	6.3142	YES
Feb-03	16.60	819,132	49,350	1.65	152	92	30.104	4.7576	YES



Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

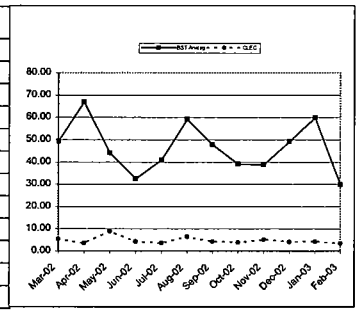
(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	49.22	97,904	1,989	5.39	140	26	123.632	1.7960	YES
Apr-02	66.87	124,714	1,865	3.56	128	36	127.676	2.9467	YES
May-02	44.06	90,104	2,045	8.84	292	33	143.775	1.3961	YES
Jun-02	32.41	64,012	1,975	4.30	207	48	42.728	4.5031	YES
Jul-02	40.90	117,952	2,884	3.66	150	41	53.642	4.4143	YES
Aug-02	59.22	169,315	2,859	6.43	270	42	233.062	1.4572	YES
Sep-02	47.76	119,437	2,501	4.37	149	34	64.916	3.8710	YES
Oct-02	39.05	97,691	2,502	3.83	126	33	56.275	3.5714	YES
Nov-02	38.85	87,713	2,258	5.21	162	31	47.748	3.8950	YES
Dec-02	49.06	114,299	2,330	4.14	103	25	67.755	3.2972	YES
Jan-03	59.82	145,186	2,427	4.35	70	16	88.310	2.5043	YES
Feb-03	29.86	73,025	2,446	3.40	105	31	37.552	3.8984	YES

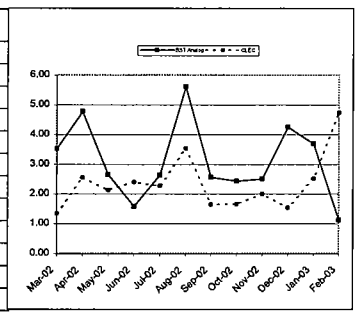


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.3.3.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	3.52	13,671	3,886	1.35	32	24	20.503	0.5161	YES
Apr-02	4.77	23,249	4,870	2.56	43	17	38.384	0.2377	YES
May-02	2.65	18,392	6,947	2.13	26	12	52.915	0.0335	YES
Jun-02	1.59	6,796	4,278	2.40	48	20	15.641	-0.2310	YES
Jul-02	2.84	14,379	5,450	2.27	41	18	92.675	0.0169	YES
Aug-02	5.61	35,225	6,281	3.53	56	16	106.765	0.0778	YES
Sep-02	2.56	14,410	5,622	1.65	21	13	17.307	0.1903	YES
Oct-02	2.44	13,020	5,338	1.65	15	9	20.115	0.1170	YES
Nov-02	2.51	12,534	5,002	2.00	36	18	19.527	0.1097	YES
Dec-02	4.25	24,847	5,844	1.54	29	19	29.758	0.3960	YES
Jan-03	3.68	20,012	5,438	2.53	48	19	26.068	0.1929	YES
Feb-03	1.12	9,029	8,088	4.74	62	13	10.820	-1.2056	YES

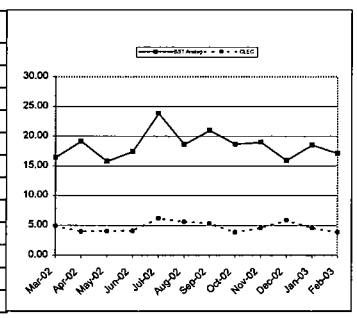


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.3.3.6.1 UNE ISDN/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	16.35	4,104	251	4.88	347	71	21.943	3.8887	YES
Apr-02	19.14	5,705	298	3.99	335	84	25.609	4.7910	YES
May-02	15.71	4,099	261	4.03	282	70	22.134	3.9201	YES
Jun-02	17.38	5,039	290	4.09	274	67	18.158	5.3975	YES
Jul-02	23.82	7,503	315	6.20	607	98	32.663	4.6640	YES
Aug-02	18.58	5,480	295	5.58	508	91	22.728	4.7692	YES
Sep-02	20.93	5,294	253	5.34	342	64	24.572	4.5334	YES
Oct-02	18.62	5,792	311	3.87	306	79	18.375	6.3713	YES
Nov-02	18.95	4,378	231	4.55	323	71	22.198	4.7801	YES
Dec-02	15.87	3,729	235	5.87	264	45	22.956	2.6748	YES
Jan-03	18.45	4,280	232	4.56	205	45	20.141	4.2323	YES
Feb-03	17.07	3,772	221	3.87	151	39	26.661	2.8500	YES

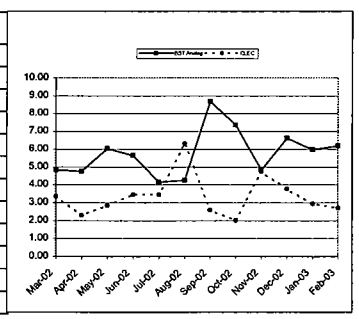


Better Performance

Note 1: ISDN - BRI data serves as the BST Analog for this report

B.3.3.6.2 UNE ISDN/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.83	1,655	343	3.36	108	32	14.230	0.5554	YES
Apr-02	4.77	1,449	304	2.30	76	33	8.182	1.6455	YES
May-02	6.04	2,131	353	2.83	76	27	13.957	1.1507	YES
Jun-02	5.63	1,639	291	3.44	114	33	11.960	0.9968	YES
Jul-02	4.14	1,399	338	3.46	152	44	10.581	0.4031	YES
Aug-02	4.26	1,185	278	6.31	215	34	7.489	-1.5053	YES
Sep-02	6.70	2,861	329	2.59	75	29	17.601	1.7916	YES
Oct-02	7.35	2,669	363	2.01	60	30	22.779	1.2360	YES
Nov-02	4.83	1,357	281	4.73	133	28	8.860	0.0545	YES
Dec-02	6.63	1,227	185	3.77	94	25	17.306	0.7752	YES
Jan-03	5.97	1,726	289	2.95	89	30	14.532	1.0830	YES
Feb-03	6.20	1,252	202	2.71	54	20	10.642	1.3977	YES



Better Performance

Note 1: ISDN - BRI data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

(Duration from the Start to Finish of a Trouble)

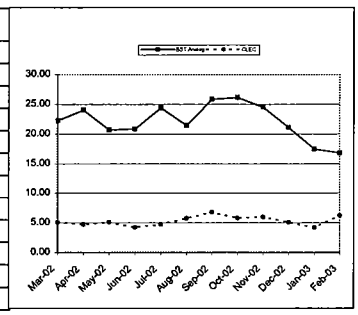
Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.8.1 2W Analog Loop Design/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	22.26	1,395,853	62,694	5.09	1,257	247	43.183	6.2368	YES
Apr-02	24.00	1,612,898	67,217	4.76	1,271	267	47.895	6.5468	YES
May-02	20.69	1,471,267	71,121	5.10	1,511	296	26.392	10.1366	YES
Jun-02	20.82	1,463,668	70,305	4.28	1,087	254	25.194	10.4429	YES
Jul-02	24.41	2,023,929	82,908	4.74	1,664	351	25.736	14.2895	YES
Aug-02	21.45	1,654,687	77,127	5.77	1,546	268	24.387	10.5104	YES
Sep-02	25.87	1,871,663	72,337	6.79	1,527	225	27.622	10.3485	YES
Oct-02	26.11	1,842,294	70,571	5.83	1,503	258	30.470	10.6705	YES
Nov-02	24.53	1,511,690	61,630	5.99	1,180	197	29.116	8.9216	YES
Dec-02	21.06	1,034,254	49,108	5.10	979	192	27.872	7.9206	YES
Jan-03	17.46	877,710	50,284	4.18	581	139	28.126	5.5558	YES
Feb-03	16.79	805,358	47,971	6.24	824	132	24.254	4.9903	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



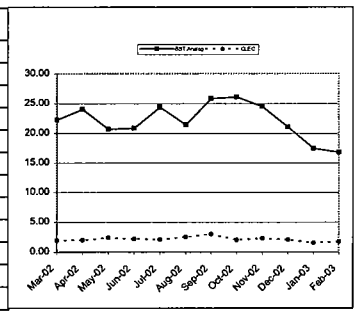
Better Performance

Better Performance

B.3.3.8.2 2W Analog Loop Design/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	22.26	1,395,853	62,694	1.97	255	130	13.253	17.4460	YES
Apr-02	24.00	1,612,898	67,217	1.97	201	102	47.895	4.6401	YES
May-02	20.69	1,471,267	71,121	2.42	322	133	26.392	7.9734	YES
Jun-02	20.82	1,463,668	70,305	2.21	293	133	25.194	8.5120	YES
Jul-02	24.41	2,023,929	82,908	2.09	251	120	25.736	9.4937	YES
Aug-02	21.45	1,654,687	77,127	2.51	251	100	24.387	7.7617	YES
Sep-02	25.87	1,871,663	72,337	2.99	296	99	27.622	8.2359	YES
Oct-02	26.11	1,842,294	70,571	2.07	174	84	30.470	7.2246	YES
Nov-02	24.53	1,511,690	61,630	2.34	187	80	29.116	6.8128	YES
Dec-02	21.06	1,034,254	49,108	2.13	136	64	27.872	5.4313	YES
Jan-03	17.46	877,710	50,284	1.59	75	47	28.126	3.8659	YES
Feb-03	16.79	805,358	47,971	1.79	88	49	24.254	4.3276	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

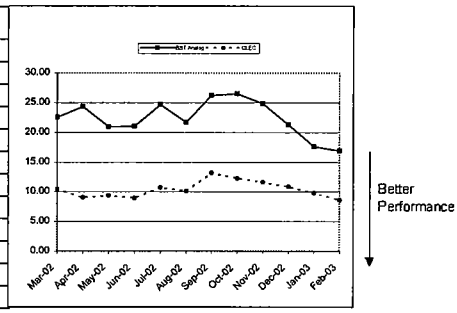
(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.9.1 2W Analog Loop Non-Design/Dispatch/GA (hours)

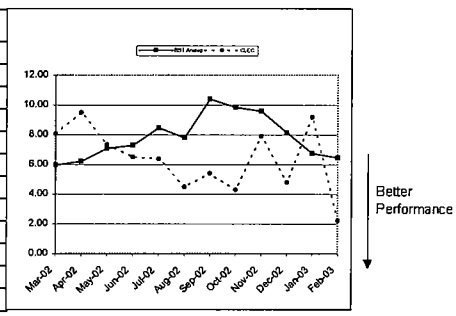
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	22.54	1,364,641	60,534	10.44	4,688	449	43.768	5.8376	YES
Apr-02	24.36	1,577,674	64,758	9.07	4,152	458	46.618	6.7099	YES
May-02	20.94	1,439,057	68,719	9.39	3,408	363	26.534	8.2735	YES
Jun-02	21.03	1,430,521	68,008	8.94	3,065	343	25.191	8.8726	YES
Jul-02	24.67	1,982,682	80,363	10.70	3,862	361	25.786	10.2730	YES
Aug-02	21.69	1,617,768	74,571	10.12	3,037	300	24.509	8.1609	YES
Sep-02	26.24	1,837,610	70,019	13.17	4,583	348	27.788	8.7558	YES
Oct-02	26.51	1,805,767	68,104	12.29	4,142	337	30.743	8.4727	YES
Nov-02	24.81	1,478,798	59,606	11.63	2,885	248	29.351	7.0550	YES
Dec-02	21.28	1,007,996	47,369	10.86	2,367	218	28.123	5.4590	YES
Jan-03	17.61	849,848	48,251	9.80	2,675	273	28.454	4.5250	YES
Feb-03	16.93	780,385	46,089	8.63	1,760	204	24.475	4.8357	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.3.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.96	184,297	30,934	6.09	129	16	11.466	-0.7431	YES
Apr-02	6.20	183,989	29,678	9.50	114	12	11.808	-0.9681	YES
May-02	7.08	236,325	33,374	7.38	206	28	13.927	-0.1048	YES
Jun-02	7.28	233,337	32,068	6.50	26	4	15.388	0.1009	YES
Jul-02	8.46	309,156	36,547	6.38	83	13	14.487	0.5162	YES
Aug-02	7.80	253,588	32,528	4.50	27	6	14.367	0.5619	YES
Sep-02	10.42	342,532	32,884	5.40	27	5	18.140	0.6183	YES
Oct-02	9.84	332,897	33,840	4.31	69	16	15.717	1.4057	YES
Nov-02	9.59	276,683	28,882	7.90	79	10	15.077	0.3537	YES
Dec-02	8.15	202,363	24,834	4.80	24	5	15.404	0.4860	YES
Jan-03	6.75	174,198	25,820	9.20	46	5	16.205	-0.3385	YES
Feb-03	6.47	146,914	22,699	2.25	9	4	12.933	0.6529	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Maintenance Average Duration

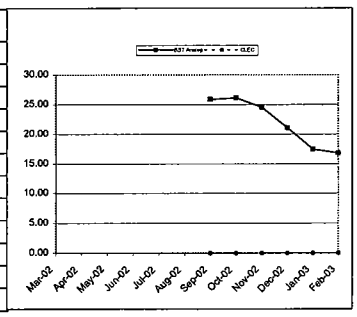
(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.11.1 UCL-ND/Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	25.87	1,871,663	72,337	0.00	0	0	27.622		YES
Oct-02	26.11	1,842,294	70,571	0.00	0	0	30.470		YES
Nov-02	24.53	1,511,690	61,630	0.00	0	0	29.116		YES
Dec-02	21.06	1,034,254	49,108	0.00	0	0	27.872		YES
Jan-03	17.46	877,710	50,284	0.00	0	0	28.126		YES
Feb-03	16.79	805,358	47,971	0.00	0	0	24.254		YES

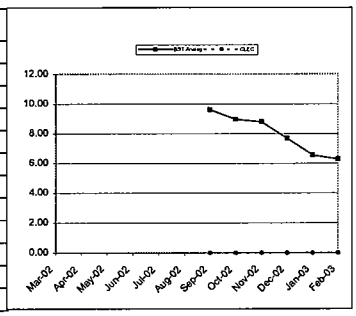


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.3.11.2 UCL-ND/Non-Dispatch/GA (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	9.61	375,028	39,017	0.00	0	0	17.477		YES
Oct-02	8.96	371,514	41,451	0.00	0	0	15.799		YES
Nov-02	8.80	309,863	35,221	0.00	0	0	15.454		YES
Dec-02	7.67	228,822	29,832	0.00	0	0	15.233		YES
Jan-03	6.56	210,024	32,023	0.00	0	0	15.412		YES
Feb-03	6.27	176,986	28,222	0.00	0	0	12.624		YES



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

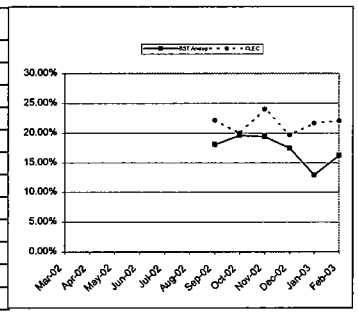
(% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.4.1 EELs/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	18.03%	13,364	74,114	22.16%	37	167		-1.3847	YES
Oct-02	19.61%	14,194	72,366	20.00%	36	180		-0.1302	YES
Nov-02	19.36%	12,199	62,997	24.00%	36	150		-1.4351	YES
Dec-02	17.42%	8,796	50,480	19.64%	33	168		-0.7587	YES
Jan-03	12.90%	6,682	51,779	21.64%	37	171		-3.4006	NO
Feb-03	16.24%	8,013	49,350	22.02%	37	168		-2.0303	NO



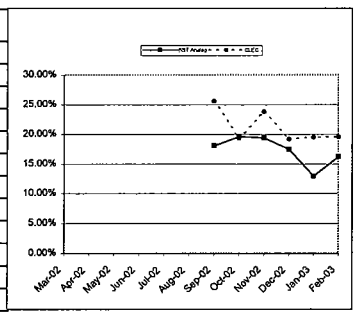
Better Performance

Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.3.4.4.2 EELs/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									YES
Apr-02									YES
May-02									YES
Jun-02									YES
Jul-02									YES
Aug-02									YES
Sep-02	18.03%	13,364	74,114	25.58%	22	86		-1.8201	NO
Oct-02	19.61%	14,194	72,366	19.35%	18	93		0.0629	YES
Nov-02	19.36%	12,199	62,997	23.81%	20	84		-1.0303	YES
Dec-02	17.42%	8,796	50,480	19.15%	18	94		-0.4403	YES
Jan-03	12.90%	6,682	51,779	19.51%	24	123		-2.1832	NO
Feb-03	16.24%	8,013	49,350	19.57%	18	92		-0.8648	YES



Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

(% of Troubles that Repeated within 30 Days)

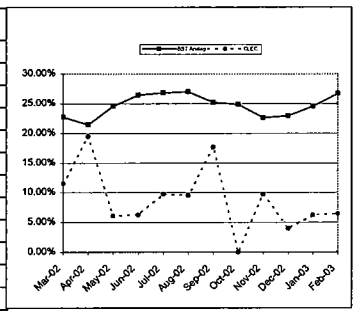
Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	22.72%	452	1,989	11.54%	3	26		1.3524	YES
Apr-02	21.45%	400	1,865	19.44%	7	36		0.2900	YES
May-02	24.55%	502	2,045	6.06%	2	33		2.4480	YES
Jun-02	26.43%	522	1,975	6.25%	3	48		3.1328	YES
Jul-02	26.84%	774	2,884	9.76%	4	41		2.4510	YES
Aug-02	27.00%	772	2,859	9.52%	4	42		2.5329	YES
Sep-02	25.23%	631	2,501	17.65%	6	34		1.0112	YES
Oct-02	24.88%	622	2,502	0.00%	0	33		3.2827	YES
Nov-02	22.63%	511	2,258	9.68%	3	31		1.7118	YES
Dec-02	22.96%	535	2,330	4.00%	1	25		2.2422	YES
Jan-03	24.56%	596	2,427	6.25%	1	16		1.6957	YES
Feb-03	26.74%	654	2,446	6.45%	2	31		2.5359	YES

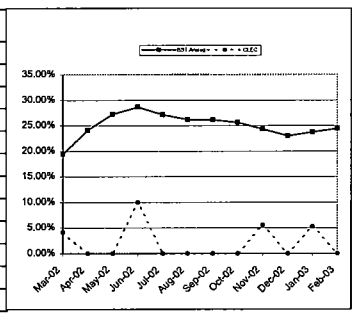
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.4.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	19.40%	754	3,886	4.17%	1	24		1.8817	YES
Apr-02	24.13%	1,175	4,870	0.00%	0	17		2.3210	YES
May-02	27.29%	1,896	6,947	0.00%	0	12		2.1205	YES
Jun-02	28.63%	1,225	4,278	10.00%	2	20		1.8392	YES
Jul-02	27.17%	1,481	5,450	0.00%	0	18		2.5874	YES
Aug-02	26.21%	1,646	6,281	0.00%	0	16		2.3807	YES
Sep-02	26.15%	1,470	5,622	0.00%	0	13		2.1429	YES
Oct-02	25.67%	1,370	5,338	0.00%	0	9		1.7613	YES
Nov-02	24.33%	1,217	5,002	5.56%	1	18		1.8531	YES
Dec-02	23.00%	1,344	5,844	0.00%	0	19		2.3783	YES
Jan-03	23.77%	1,292	5,436	5.26%	1	19		1.8916	YES
Feb-03	24.44%	1,977	8,088	0.00%	0	13		2.0491	YES

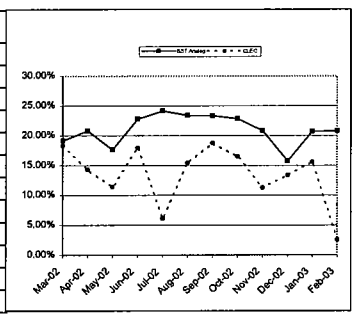
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.4.6.1 UNE ISDN/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	19.12%	48	251	18.31%	13	71		0.1539	YES
Apr-02	20.81%	62	298	14.29%	12	84		1.3002	YES
May-02	17.62%	46	261	11.43%	8	70		1.2081	YES
Jun-02	22.76%	66	290	17.91%	12	67		0.8531	YES
Jul-02	24.13%	76	315	6.12%	6	98		3.6381	YES
Aug-02	23.39%	69	295	15.38%	14	91		1.5771	YES
Sep-02	23.32%	59	253	18.75%	12	64		0.7724	YES
Oct-02	22.83%	71	311	16.46%	13	79		1.2053	YES
Nov-02	20.78%	48	231	11.27%	8	71		1.7278	YES
Dec-02	15.74%	37	235	13.33%	6	45		0.4069	YES
Jan-03	20.69%	48	232	15.56%	7	45		0.7781	YES
Feb-03	20.81%	46	221	2.56%	1	39		2.5883	YES

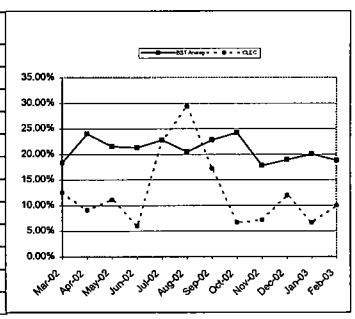
Note 1: ISDN - BRI data serves as the BST Analog for this report



B.3.4.6.2 UNE ISDN/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	18.37%	63	343	12.50%	4	32		0.8198	YES
Apr-02	24.01%	73	304	9.09%	3	33		1.9060	YES
May-02	21.53%	76	353	11.11%	3	27		1.2695	YES
Jun-02	21.31%	62	291	6.06%	2	33		2.0270	YES
Jul-02	22.78%	77	338	22.73%	10	44		0.0080	YES
Aug-02	20.50%	57	278	29.41%	10	34		-1.2145	YES
Sep-02	22.80%	75	329	17.24%	5	29		0.6836	YES
Oct-02	24.24%	88	363	6.67%	2	30		2.1589	YES
Nov-02	17.79%	50	281	7.14%	2	28		1.4052	YES
Dec-02	18.92%	35	185	12.00%	3	25		0.8290	YES
Jan-03	20.07%	58	289	6.67%	2	30		1.7445	YES
Feb-03	18.81%	38	202	10.00%	2	20		0.9619	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report



Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

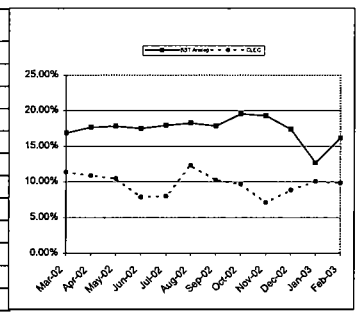
(% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.8.1 2W Analog Loop Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	16.85%	10,567	62,694	11.34%	28	247		2.3124	YES
Apr-02	17.69%	11,889	67,217	10.86%	29	267		2.9174	YES
May-02	17.83%	12,683	71,121	10.47%	31	296		3.3011	YES
Jun-02	17.53%	12,322	70,305	7.87%	20	254		4.0389	YES
Jul-02	17.95%	14,878	82,908	7.98%	28	351		4.8564	YES
Aug-02	18.27%	14,088	77,127	12.31%	33	268		2.5176	YES
Sep-02	17.88%	12,937	72,337	10.22%	23	225		2.9944	YES
Oct-02	19.55%	13,800	70,571	9.69%	25	258		3.9878	YES
Nov-02	19.30%	11,892	61,630	7.11%	14	197		4.3285	YES
Dec-02	17.36%	8,525	49,108	8.85%	17	192		3.1055	YES
Jan-03	12.65%	6,362	50,284	10.07%	14	139		0.9138	YES
Feb-03	16.15%	7,748	47,971	9.85%	13	132		1.9651	YES



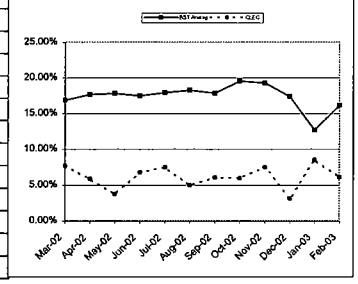
Better Performance

Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.3.4.8.2 2W Analog Loop Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	16.85%	10,567	62,694	7.69%	10	130		2.7878	YES
Apr-02	17.69%	11,889	67,217	5.88%	6	102		3.1223	YES
May-02	17.83%	12,683	71,121	3.76%	5	133		4.2361	YES
Jun-02	17.53%	12,322	70,305	6.77%	9	133		3.2607	YES
Jul-02	17.95%	14,878	82,908	7.50%	9	120		2.9797	YES
Aug-02	18.27%	14,088	77,127	5.00%	5	100		3.4311	YES
Sep-02	17.88%	12,937	72,337	6.06%	6	99		3.0678	YES
Oct-02	19.55%	13,800	70,571	5.95%	5	84		3.1414	YES
Nov-02	19.30%	11,892	61,630	7.50%	6	80		2.6718	YES
Dec-02	17.36%	8,525	49,108	3.13%	2	64		3.0046	YES
Jan-03	12.65%	6,362	50,284	8.51%	4	47		0.8537	YES
Feb-03	16.15%	7,748	47,971	6.12%	3	49		1.9067	YES



Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

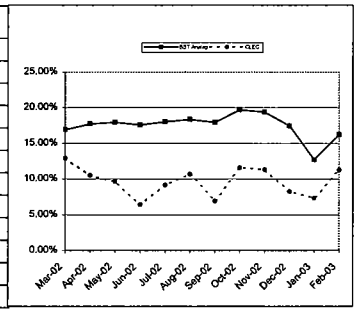
(% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.9.1 2W Analog Loop Non-Design/Dispatch/GA (%)

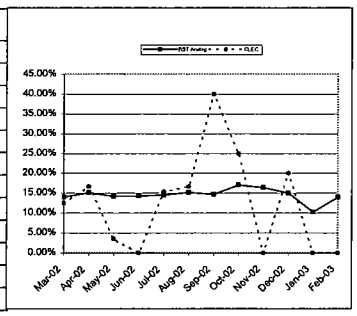
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	16.93%	10,249	60,534	12.92%	58	449		2.2593	YES
Apr-02	17.74%	11,490	64,758	10.48%	48	458		4.0541	YES
May-02	17.94%	12,331	68,719	9.64%	35	363		4.1114	YES
Jun-02	17.58%	11,955	68,008	8.41%	22	343		5.4187	YES
Jul-02	18.05%	14,507	80,363	9.14%	33	361		4.3919	YES
Aug-02	18.35%	13,685	74,571	10.67%	32	300		3.4318	YES
Sep-02	17.95%	12,571	70,019	6.90%	24	348		5.3610	YES
Oct-02	19.69%	13,408	68,104	11.57%	39	337		3.7371	YES
Nov-02	19.38%	11,551	59,606	11.29%	28	248		3.2159	YES
Dec-02	17.45%	8,266	47,369	8.26%	18	218		3.5682	YES
Jan-03	12.68%	6,119	48,251	7.33%	20	273		2.6517	YES
Feb-03	16.20%	7,466	46,089	11.27%	23	204		1.9048	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.4.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	14.06%	4,348	30,934	12.50%	2	16		0.1790	YES
Apr-02	15.13%	4,490	29,678	16.67%	2	12		-0.1486	YES
May-02	14.25%	4,756	33,374	3.57%	1	28		1.6159	YES
Jun-02	14.34%	4,598	32,068	0.00%	0	4		0.8182	YES
Jul-02	14.55%	5,318	36,547	15.38%	2	13		-0.0852	YES
Aug-02	15.18%	4,938	32,528	16.67%	1	6		-0.1014	YES
Sep-02	14.70%	4,835	32,884	40.00%	2	5		-1.5971	YES
Oct-02	17.08%	5,780	33,840	25.00%	4	16		-0.8416	YES
Nov-02	16.41%	4,735	28,862	0.00%	0	10		1.4007	YES
Dec-02	15.00%	3,724	24,834	20.00%	1	5		-0.3134	YES
Jan-03	10.27%	2,653	25,820	0.00%	0	5		0.7566	YES
Feb-03	14.00%	3,177	22,699	0.00%	0	4		0.8067	YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
% Repeat Troubles within 30 Days

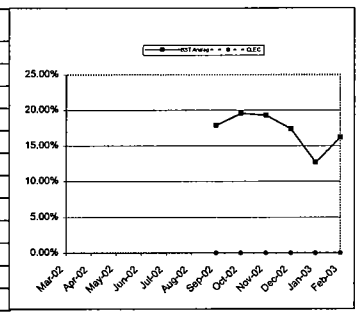
(% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.11.1 UCL-ND/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									YES
Apr-02									YES
May-02									YES
Jun-02									YES
Jul-02									YES
Aug-02									NO
Sep-02	17.88%	12,937	72,337	0.00%	0	0			YES
Oct-02	19.55%	13,800	70,571	0.00%	0	0			YES
Nov-02	19.30%	11,892	61,630	0.00%	0	0			YES
Dec-02	17.36%	8,525	49,108	0.00%	0	0			YES
Jan-03	12.65%	6,362	50,284	0.00%	0	0			YES
Feb-03	16.15%	7,748	47,971	0.00%	0	0			YES

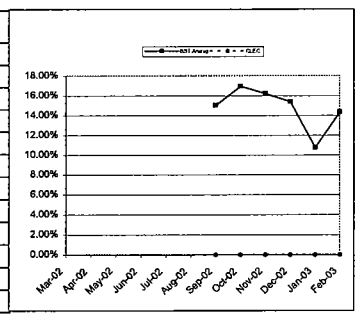


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.4.11.2 UCL-ND/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									YES
Apr-02									YES
May-02									YES
Jun-02									YES
Jul-02									YES
Aug-02									YES
Sep-02	15.03%	5,863	39,017	0.00%	0	0			YES
Oct-02	16.97%	7,035	41,451	0.00%	0	0			YES
Nov-02	16.23%	5,715	35,221	0.00%	0	0			YES
Dec-02	15.36%	4,587	29,832	0.00%	0	0			YES
Jan-03	10.78%	3,451	32,023	0.00%	0	0			YES
Feb-03	14.33%	4,045	28,222	0.00%	0	0			YES



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

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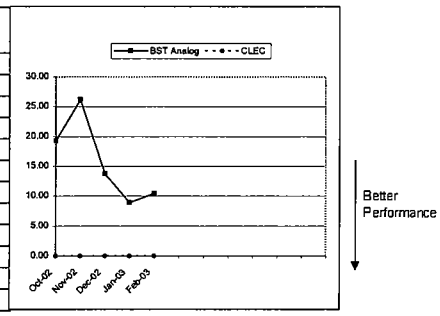
B.2.3.4.1.3 Combo Other/<10 circuits/Other/GA (days)

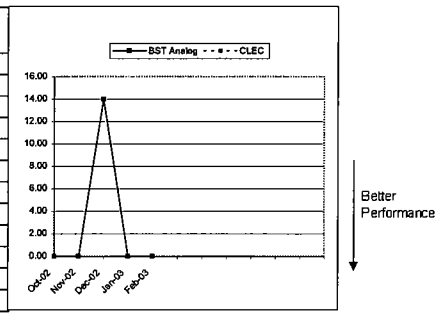
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	19.31	309	16	0.00	0	0	29.373		YES
Nov-02	26.18	576	22	0.00	0	0	33.069		YES
Dec-02	13.72	343	25	0.00	0	0	22.159		YES
Jan-03	8.91	205	23	0.00	0	0	7.908		YES
Feb-03	10.45	209	20	0.00	0	0	16.597		YES



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.3.4.2.1 Combo Other/>=10 circuits/Facility/GA (days)

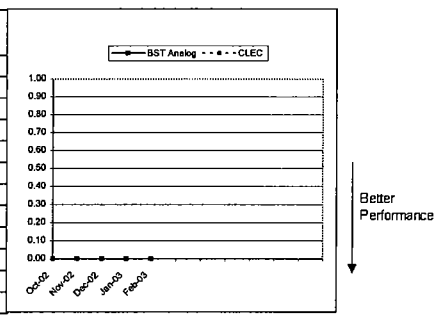
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0						
Dec-02	14.00	14	1				0.000		
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.3.4.2.2 Combo Other/>=10 circuits/Equipment/GA (days)

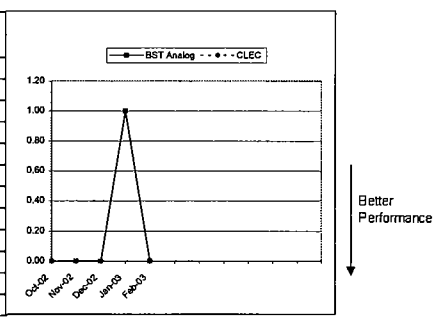
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0						
Dec-02	0.00	0	0						
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.3.4.2.3 Combo Other/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0						
Dec-02	0.00	0	0						
Jan-03	1.00	1	1				0.000		
Feb-03	0.00	0	0						



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

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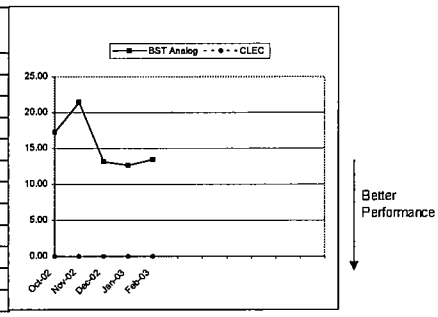
B.2.3.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/GA (days)

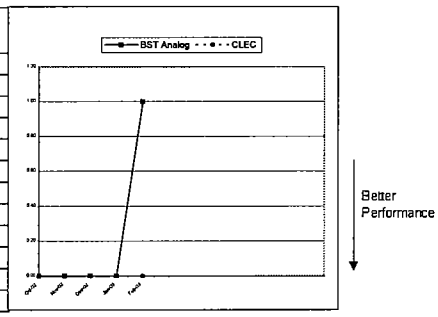
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	17.22	1,688	98	0.00	0	0	8.764		YES
Nov-02	21.44	1,565	73	0.00	0	0	17.068		YES
Dec-02	13.11	367	28	0.00	0	0	7.776		YES
Jan-03	12.65	430	34	0.00	0	0	10.096		YES
Feb-03	13.43	309	23	0.00	0	0	11.441		YES



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/GA (days)

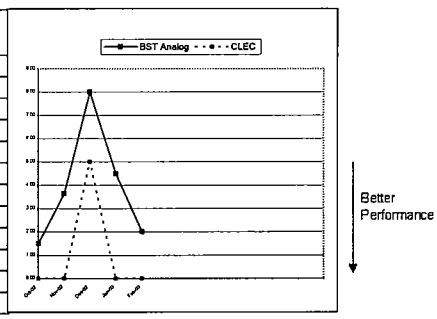
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	1.00	1	1	0.00	0	0	0.000		YES



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.1.3 xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/GA (days)

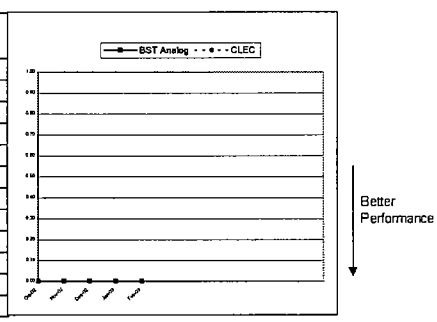
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	1.50	6	4	0.00	0	0	0.577		YES
Nov-02	3.64	40	11	0.00	0	0	2.501		YES
Dec-02	8.00	16	2	5.00	5	1	0.000		YES
Jan-03	4.50	9	2	0.00	0	0	4.950		YES
Feb-03	2.00	8	4	0.00	0	0	1.414		YES



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0						
Dec-02	0.00	0	0						
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

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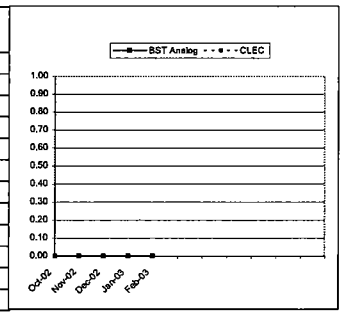
B.2.3.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0						
Dec-02	0.00	0	0						
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						

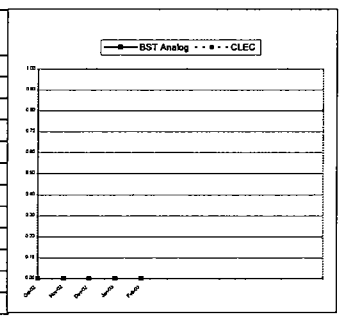


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.2.3 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0						
Dec-02	0.00	0	0						
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						

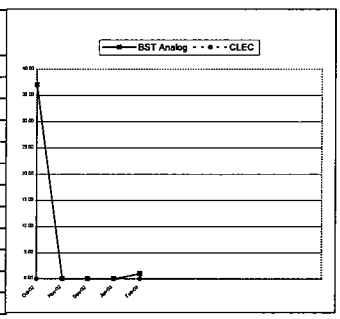


Better Performance

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.6.1.1 UNE ISDN/<10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	37.00	37	1	0.00	0	0	0.000		YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	1.00	1	1	0.00	0	0	0.000		YES

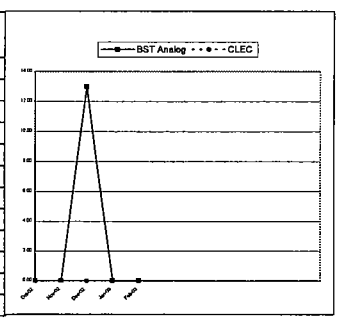


Better Performance

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.1.2 UNE ISDN/<10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	13.00	13	1	0.00	0	0	0.000		YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0	0.00	0	0			YES



Better Performance

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

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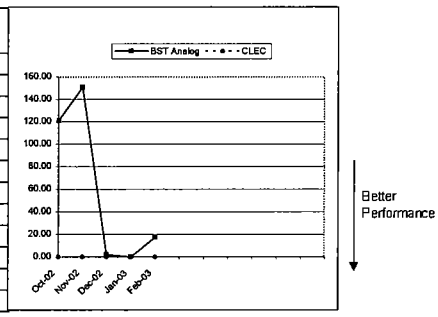
B.2.3.6.1.3 UNE ISDN/<10 circuits/Other/GA (days)

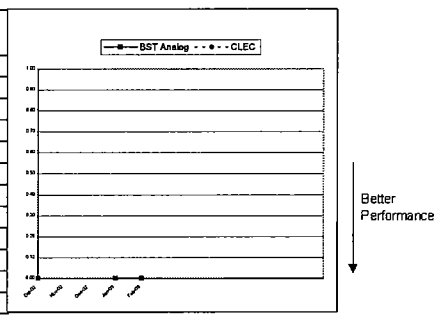
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	121.00	121	1	0.00	0	0	0.000		YES
Nov-02	151.00	151	1	0.00	0	0	0.000		YES
Dec-02	2.00	2	1	0.00	0	0	0.000		YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	17.50	35	2	0.00	0	0	10.607		YES



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.2.1 UNE ISDN/>=10 circuits/Facility/GA (days)

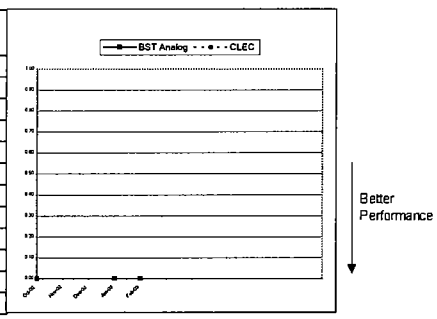
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02									
Dec-02									
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.2.2 UNE ISDN/>=10 circuits/Equipment/GA (days)

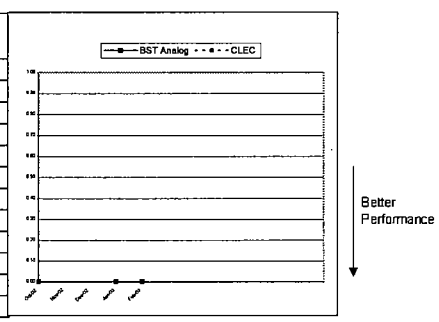
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02									
Dec-02									
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.2.3 UNE ISDN/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02									
Dec-02									
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

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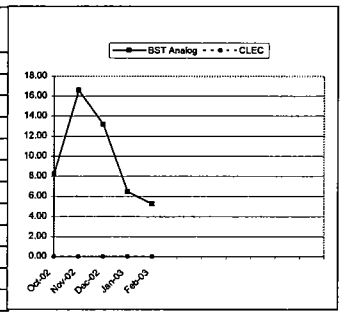
B.2.3.8.1.3 2W Analog Loop Design/<10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	8.24	140	17	0.00	0	0	9.490		YES
Nov-02	16.57	232	14	0.00	0	0	11.223		YES
Dec-02	13.19	277	21	0.00	0	0	19.538		YES
Jan-03	6.47	123	19	0.00	0	0	5.399		YES
Feb-03	5.25	63	12	0.00	0	0	4.288		YES

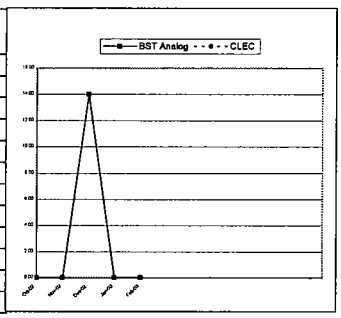


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.2.1 2W Analog Loop Design/>=10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0						
Dec-02	14.00	14	1				0.000		
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						

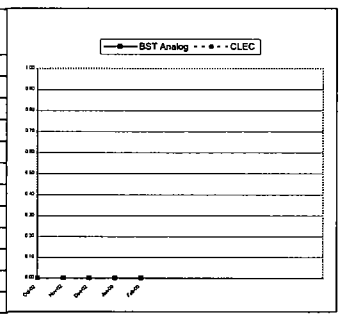


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.2.2 2W Analog Loop Design/>=10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0						
Dec-02	0.00	0	0						
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						

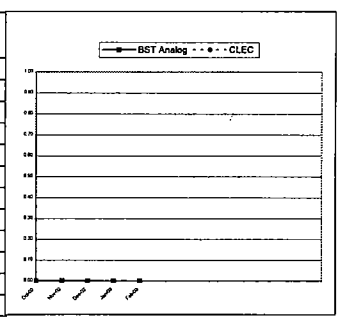


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.2.3 2W Analog Loop Design/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0						
Dec-02	0.00	0	0						
Jan-03	0.00	0	0						
Feb-03	0.00	0	0						



Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

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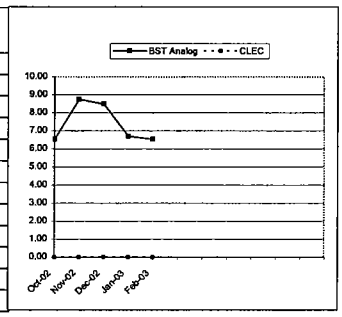
Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.9.1.1 2W Analog Loop Non-Design/<10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	8.54	811	124	0.00	0	0	6.972		YES
Nov-02	8.75	1,094	125	0.00	0	0	7.425		YES
Dec-02	8.48	1,204	142	0.00	0	0	7.475		YES
Jan-03	6.70	690	103	0.00	0	0	6.253		YES
Feb-03	6.53	725	111	0.00	0	0	6.799		YES

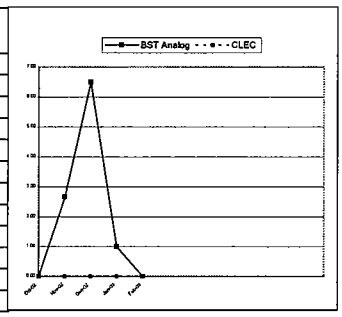


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.1.2 2W Analog Loop Non-Design/<10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	2.67	8	3	0.00	0	0	1.155		YES
Dec-02	6.50	26	4	0.00	0	0	7.141		YES
Jan-03	1.00	2	2	0.00	0	0	0.000		YES
Feb-03	0.00	0	0	0.00	0	0			YES

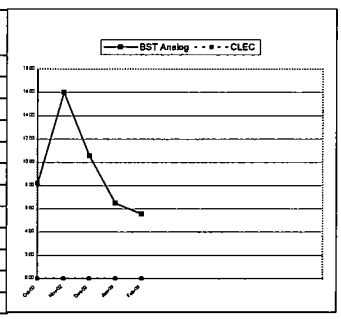


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.1.3 2W Analog Loop Non-Design/<10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	8.19	131	16	0.00	0	0	9.799		YES
Nov-02	16.00	192	12	0.00	0	0	11.473		YES
Dec-02	10.56	190	18	0.00	0	0	17.240		YES
Jan-03	6.47	123	19	0.00	0	0	5.399		YES
Feb-03	5.56	50	9	0.00	0	0	4.333		YES

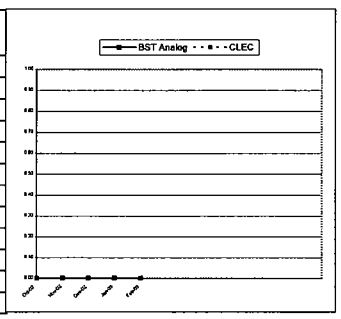


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0	0.00	0	0			YES



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

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(Average Time an Order Is Held Past the Due Date for Company Reasons)

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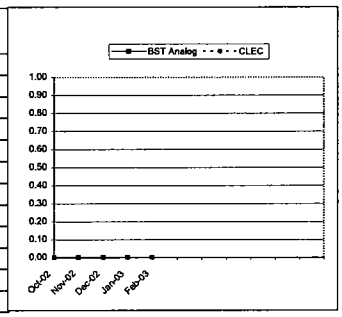
Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.9.2.2 2W Analog Loop Non-Design/>=10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0	0.00	0	0			YES

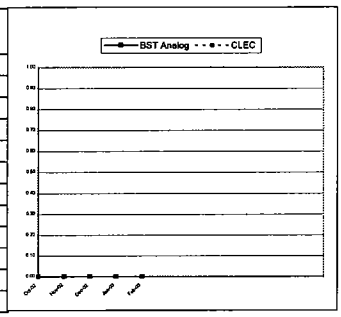


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.2.3 2W Analog Loop Non-Design/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0	0.00	0	0			YES

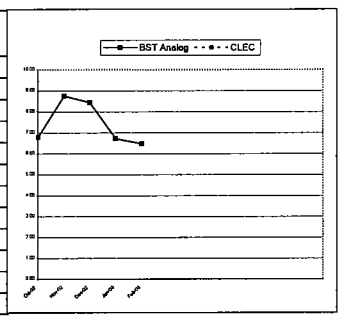


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.10.1.1 2W Analog Loop w/INP Design/<10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	6.80	870	128				7.432		
Nov-02	8.75	1,094	125				7.425		
Dec-02	8.46	1,226	145				7.433		
Jan-03	6.72	699	104				6.226		
Feb-03	6.48	726	112				6.789		

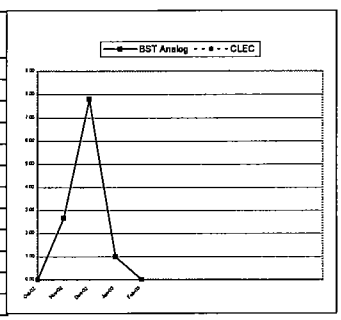


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.10.1.2 2W Analog Loop w/INP Design/<10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	2.67	8	3				1.155		
Dec-02	7.80	39	5				6.834		
Jan-03	1.00	2	2				0.000		
Feb-03	0.00	0	0						



Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

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(Average Time an Order is Held Past the Due Date for Company Reasons)

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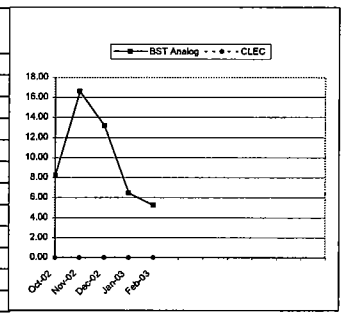
B.2.3.12.1.3 2W Analog Loop w/LNP Design/<10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	8.24	140	17	0.00	0	0	9.490		YES
Nov-02	16.57	232	14	0.00	0	0	11.223		YES
Dec-02	13.19	277	21	0.00	0	0	19.536		YES
Jan-03	6.47	123	19	0.00	0	0	5.399		YES
Feb-03	5.25	63	12	0.00	0	0	4.288		YES

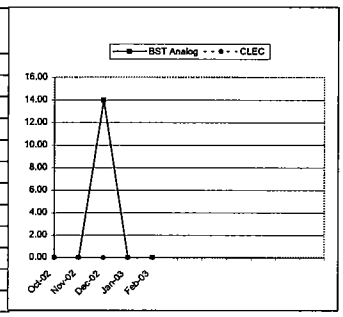


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	14.00	14	1	0.00	0	0	0.000		YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0						

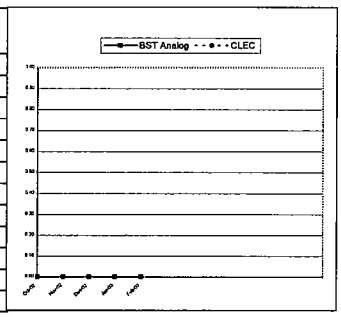


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0						

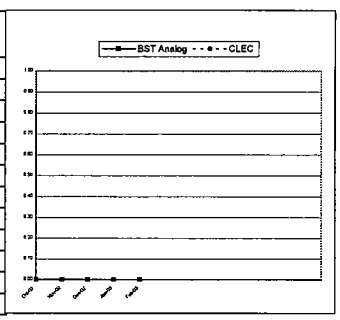


Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.3 2W Analog Loop w/LNP Design/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0						



Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

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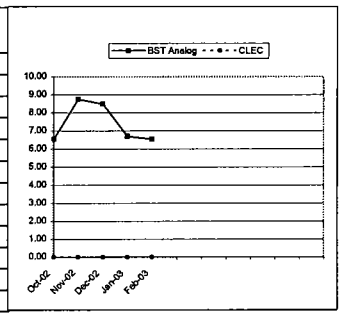
B.2.3.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	6.54	811	124	0.00	0	0	6.972		YES
Nov-02	8.75	1,094	125	0.00	0	0	7.425		YES
Dec-02	8.48	1,204	142	0.00	0	0	7.475		YES
Jan-03	6.70	690	103	0.00	0	0	6.253		YES
Feb-03	6.53	725	111	0.00	0	0	6.799		YES

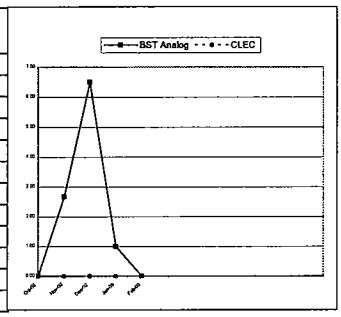


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.13.1.2 2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	2.67	8	3	0.00	0	0	1.155		YES
Dec-02	6.50	26	4	0.00	0	0	7.141		YES
Jan-03	1.00	2	2	0.00	0	0	0.000		YES
Feb-03	0.00	0	0	0.00	0	0			YES

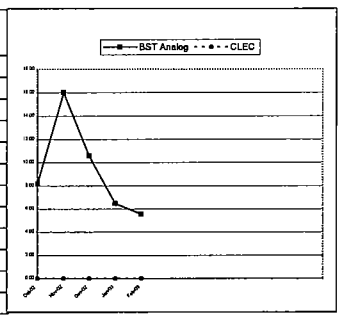


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.13.1.3 2W Analog Loop w/LNP Non-Design/<10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	8.19	131	16	0.00	0	0	9.799		YES
Nov-02	16.00	192	12	0.00	0	0	11.473		YES
Dec-02	10.56	190	18	0.00	0	0	17.240		YES
Jan-03	6.47	123	19	0.00	0	0	5.399		YES
Feb-03	5.56	50	9	0.00	0	0	4.333		YES

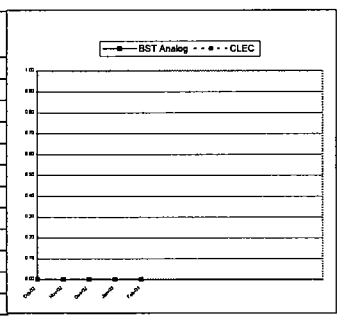


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0	0.00	0	0			YES



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Georgia I, October 2002 - September 2003
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(Average Time an Order Is Held Past the Due Date for Company Reasons)

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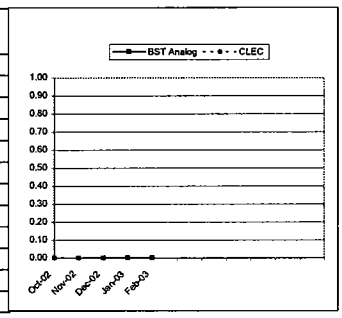
B.2.3.13.2.2 2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0	0.00	0	0			YES

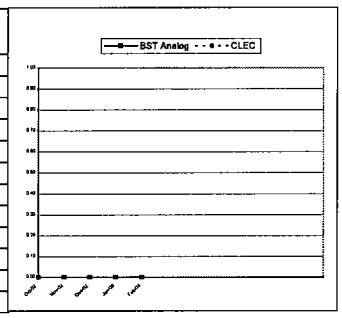


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.13.2.3 2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0	0.00	0	0			YES
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0	0.00	0	0			YES
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0	0.00	0	0			YES

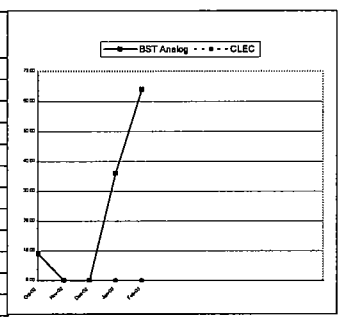


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.14.1.1 Other Design/<10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	9.00	18	2				0.000		
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0						
Jan-03	36.00	36	1	0.00	0	0	0.000		YES
Feb-03	64.00	64	1	0.00	0	0	0.000		YES

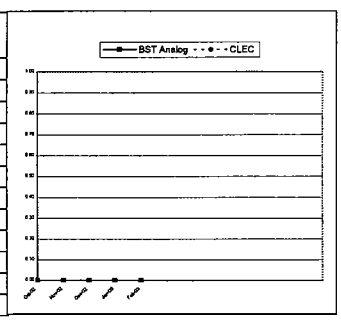


Better Performance

Note 1: Retail Design data serves as the BST Analog for this report

B.2.3.14.1.2 Other Design/<10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	0.00	0	0						
Nov-02	0.00	0	0	0.00	0	0			YES
Dec-02	0.00	0	0						
Jan-03	0.00	0	0	0.00	0	0			YES
Feb-03	0.00	0	0	0.00	0	0			YES



Better Performance

Note 1: Retail Design data serves as the BST Analog for this report

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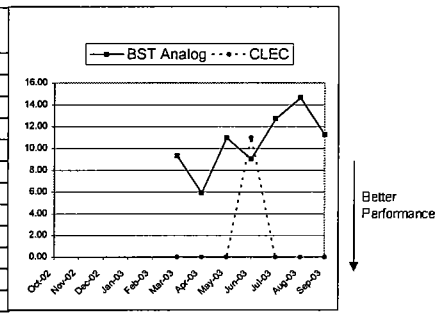
B.2.3.4.1.3 Combo Other/<10 circuits/Other/GA (days)

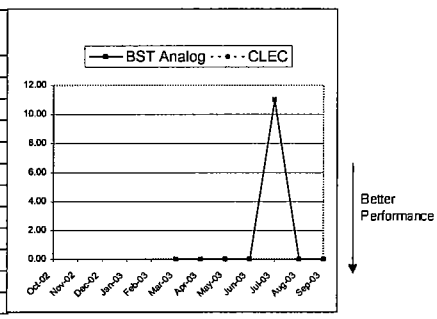
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	9.27	102	11	0.00	0	0	9.133		YES
Apr-03	5.90	124	21	0.00	0	0	6.985		YES
May-03	10.97	724	66	0.00	0	0	8.209		YES
Jun-03	9.02	487	54	11.00	11	1	11.661	-0.1684	YES
Jul-03	12.73	560	44	0.00	0	0	12.624		YES
Aug-03	14.63	600	41	0.00	0	0	14.958		YES
Sep-03	11.25	495	44	0.00	0	0	15.946		YES



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.3.4.2.1 Combo Other/>=10 circuits/Facility/GA (days)

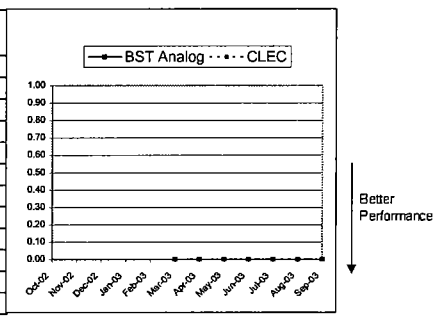
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0						
Apr-03	0.00	0	0						
May-03	0.00	0	0						
Jun-03	0.00	0	0						
Jul-03	11.00	11	1				0.000		
Aug-03	0.00	0	0						
Sep-03	0.00	0	0						



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.3.4.2.2 Combo Other/>=10 circuits/Equipment/GA (days)

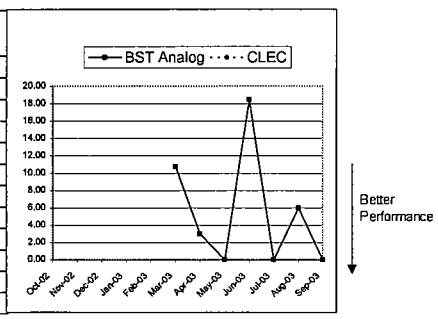
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0						
Apr-03	0.00	0	0						
May-03	0.00	0	0						
Jun-03	0.00	0	0						
Jul-03	0.00	0	0						
Aug-03	0.00	0	0						
Sep-03	0.00	0	0						



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.3.4.2.3 Combo Other/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	10.75	43	4				12.121		
Apr-03	3.00	3	1				0.000		
May-03	0.00	0	0						
Jun-03	18.50	37	2				20.506		
Jul-03	0.00	0	0						
Aug-03	6.00	6	1				0.000		
Sep-03	0.00	0	0						



Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

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Held Orders

(Average Time an Order Is Held Past the Due Date for Company Reasons)

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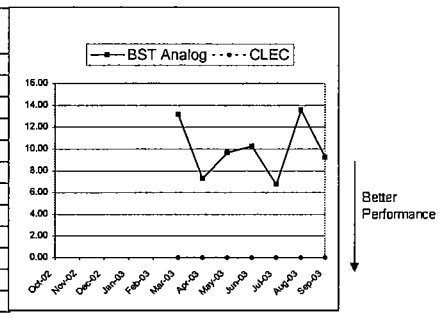
Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/GA (days)

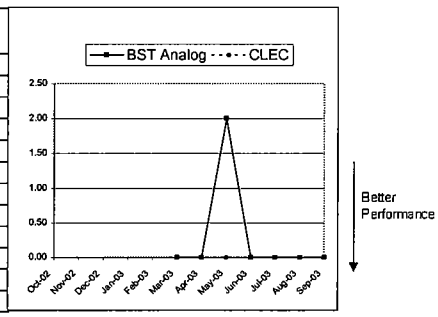
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	13.17	382	29	0.00	0	0	9.091		YES
Apr-03	7.27	160	22	0.00	0	0	6.649		YES
May-03	9.67	348	36	0.00	0	0	7.022		YES
Jun-03	10.26	400	39	0.00	0	0	6.785		YES
Jul-03	6.74	229	34	0.00	0	0	6.067		YES
Aug-03	13.58	706	52	0.00	0	0	10.042		YES
Sep-03	9.23	286	31	0.00	0	0	6.168		YES



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/GA (days)

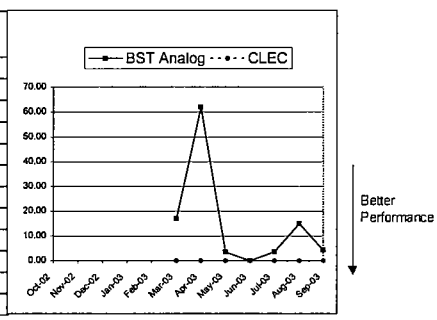
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	2.00	2	1	0.00	0	0	0.000		YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.1.3 xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/GA (days)

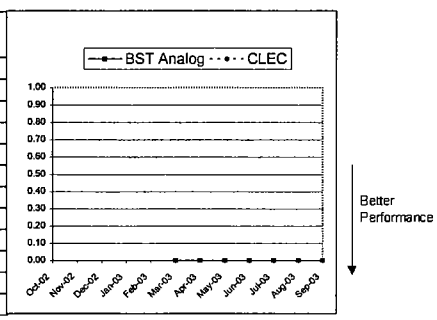
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	17.00	51	3	0.00	0	0	15.524		YES
Apr-03	62.00	62	1	0.00	0	0	0.000		YES
May-03	3.50	21	6	0.00	0	0	4.231		YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	3.63	29	8	0.00	0	0	5.181		YES
Aug-03	15.00	90	6	0.00	0	0	16.745		YES
Sep-03	4.25	17	4	0.00	0	0	2.217		YES



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0						
Apr-03	0.00	0	0						
May-03	0.00	0	0						
Jun-03	0.00	0	0						
Jul-03	0.00	0	0						
Aug-03	0.00	0	0						
Sep-03	0.00	0	0						



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Held Orders

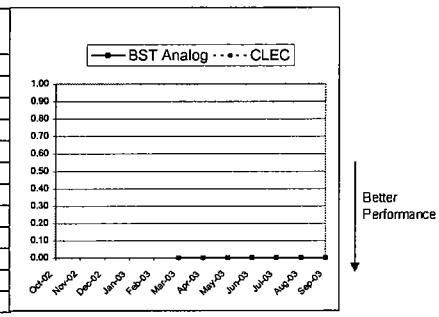
(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/GA (days)

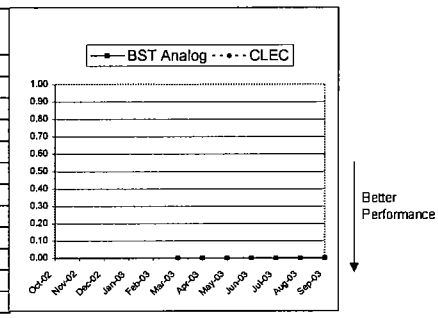
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0						
Apr-03	0.00	0	0						
May-03	0.00	0	0						
Jun-03	0.00	0	0						
Jul-03	0.00	0	0						
Aug-03	0.00	0	0						
Sep-03	0.00	0	0						



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.2.3 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/GA (days)

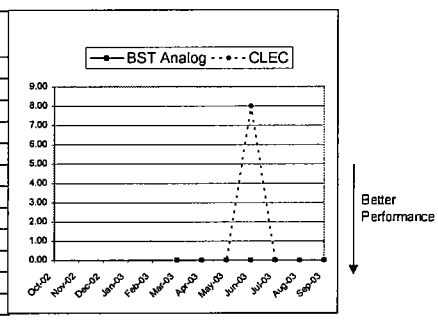
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0						
Apr-03	0.00	0	0						
May-03	0.00	0	0						
Jun-03	0.00	0	0						
Jul-03	0.00	0	0						
Aug-03	0.00	0	0						
Sep-03	0.00	0	0						



Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.6.1.1 UNE ISDN/<10 circuits/Facility/GA (days)

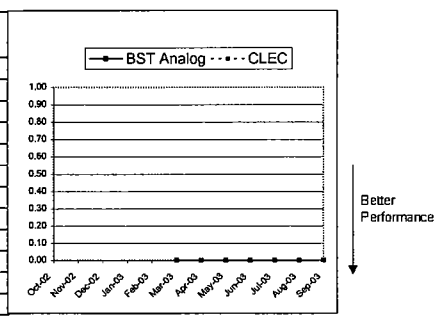
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	8.00	8	1			NO
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.1.2 UNE ISDN/<10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Held Orders

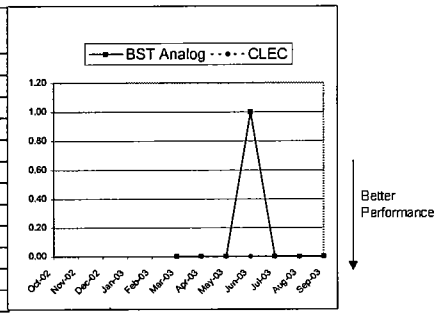
(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.6.1.3 UNE ISDN/<10 circuits/Other/GA (days)

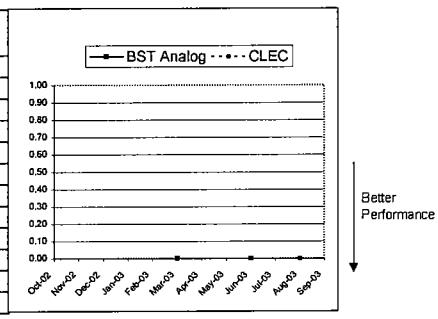
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	1.00	2	2	0.00	0	0	0.000		YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.2.1 UNE ISDN/>=10 circuits/Facility/GA (days)

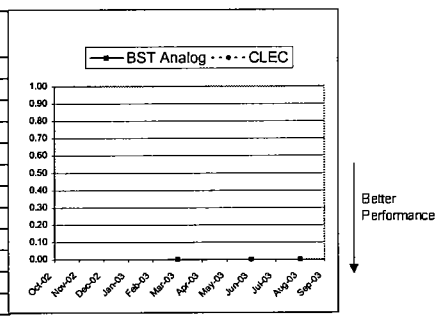
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0						
Apr-03									
May-03									
Jun-03	0.00	0	0						
Jul-03									
Aug-03	0.00	0	0						
Sep-03									



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.2.2 UNE ISDN/>=10 circuits/Equipment/GA (days)

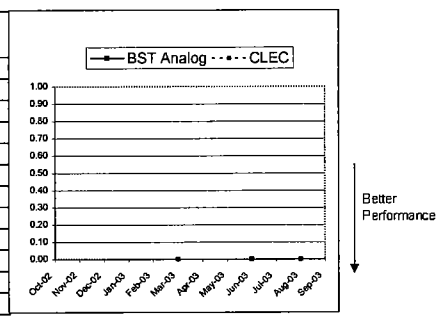
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0						
Apr-03									
May-03									
Jun-03	0.00	0	0						
Jul-03									
Aug-03	0.00	0	0						
Sep-03									



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.2.3 UNE ISDN/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0						
Apr-03									
May-03									
Jun-03	0.00	0	0						
Jul-03									
Aug-03	0.00	0	0						
Sep-03									



Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Held Orders

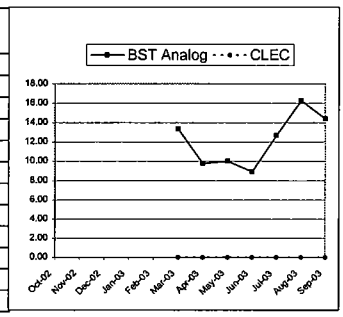
(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.8.1.3 2W Analog Loop Design/<10 circuits/Other/GA (days)

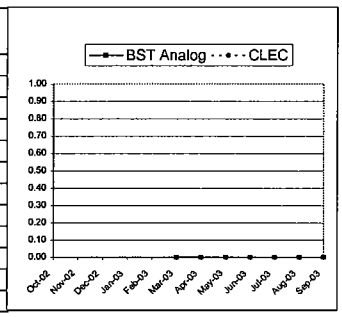
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	13.33	80	6	0.00	0	0	13.471		YES
Apr-03	9.78	88	9	0.00	0	0	8.363		YES
May-03	10.02	411	41	0.00	0	0	9.221		YES
Jun-03	8.92	473	53	0.00	0	0	11.752		YES
Jul-03	12.69	495	39	0.00	0	0	12.387		YES
Aug-03	16.29	570	35	0.00	0	0	15.618		YES
Sep-03	14.40	432	30	0.00	0	0	18.410		YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.2.1 2W Analog Loop Design/>=10 circuits/Facility/GA (days)

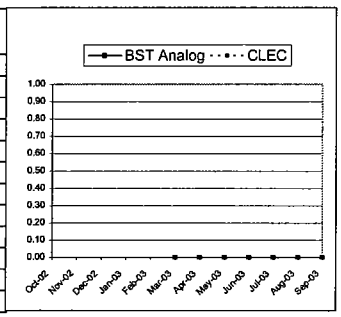
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.2.2 2W Analog Loop Design/>=10 circuits/Equipment/GA (days)

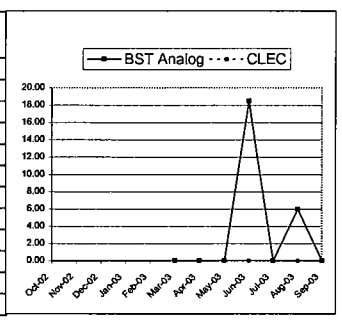
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.2.3 2W Analog Loop Design/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	18.50	37	2	0.00	0	0	20.506		YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	6.00	6	1	0.00	0	0	0.000		YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Held Orders

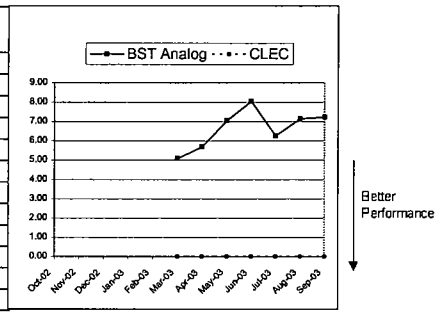
(Average Time an Order Is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.9.1.1 2W Analog Loop Non-Design/<10 circuits/Facility/GA (days)

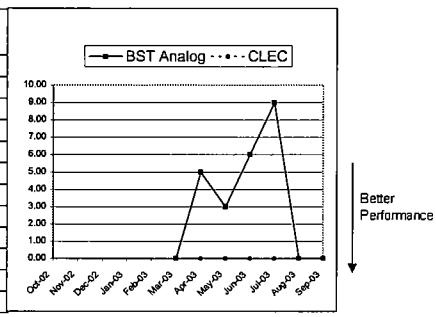
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.09	397	78	0.00	0	0	4.955		YES
Apr-03	5.69	421	74	0.00	0	0	5.168		YES
May-03	7.06	621	88	0.00	0	0	5.637		YES
Jun-03	8.05	523	65	0.00	0	0	7.381		YES
Jul-03	6.27	621	99	0.00	0	0	6.744		YES
Aug-03	7.16	630	88	0.00	0	0	5.573		YES
Sep-03	7.24	572	79	0.00	0	0	7.359		YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.1.2 2W Analog Loop Non-Design/<10 circuits/Equipment/GA (days)

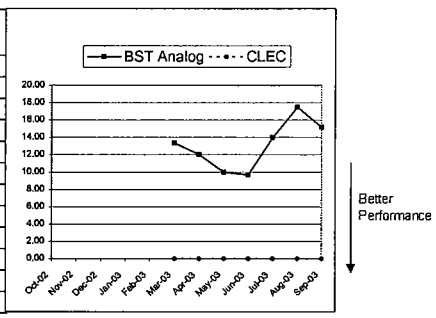
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	5.00	5	1	0.00	0	0	0.000		YES
May-03	3.00	6	2	0.00	0	0	1.414		YES
Jun-03	6.00	6	1	0.00	0	0	0.000		YES
Jul-03	9.00	18	2	0.00	0	0	1.414		YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.1.3 2W Analog Loop Non-Design/<10 circuits/Other/GA (days)

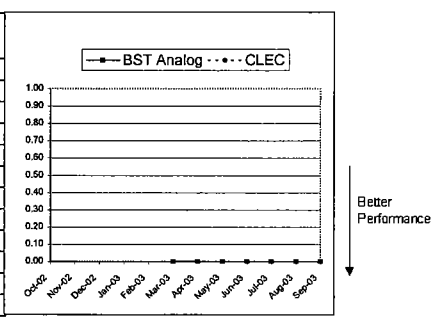
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	13.33	80	6	0.00	0	0	13.471		YES
Apr-03	12.00	132	11	0.00	0	0	12.985		YES
May-03	10.00	420	42	0.00	0	0	9.109		YES
Jun-03	9.69	523	54	0.00	0	0	12.055		YES
Jul-03	13.98	615	44	0.00	0	0	14.150		YES
Aug-03	17.47	629	36	0.00	0	0	16.642		YES
Sep-03	15.14	545	36	0.00	0	0	20.216		YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
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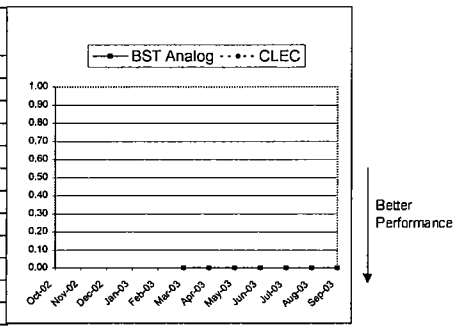
(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.9.2.2 2W Analog Loop Non-Design/>=10 circuits/Equipment/GA (days)

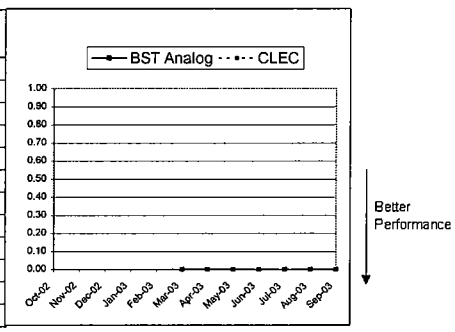
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.2.3 2W Analog Loop Non-Design/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

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Unbundled Network Elements - Provisioning
Held Orders

(Average Time an Order Is Held Past the Due Date for Company Reasons)

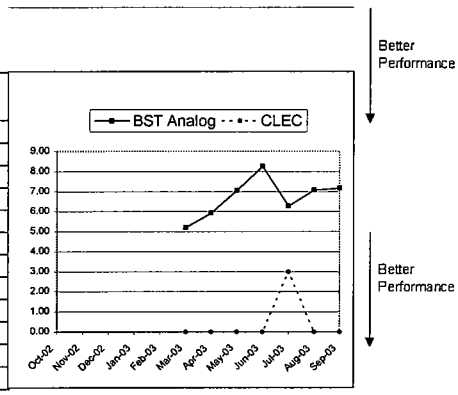
Numerator Indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume Indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.22	412	79	0.00	0	0	5.048		YES
Apr-03	5.92	444	75	0.00	0	0	5.509		YES
May-03	7.08	621	88	0.00	0	0	5.637		YES
Jun-03	8.25	553	67	0.00	0	0	7.366		YES
Jul-03	6.27	621	99	3.00	3	1	6.744	0.4828	YES
Aug-03	7.07	636	90	0.00	0	0	5.544		YES
Sep-03	7.16	573	80	0.00	0	0	7.348		YES

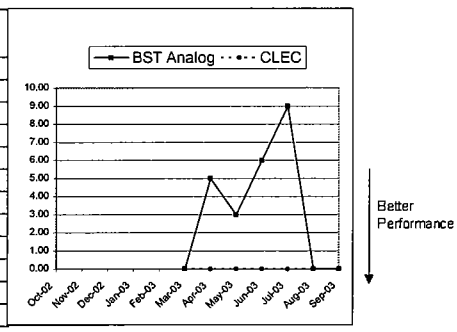
Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



B.2.3.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	5.00	5	1	0.00	0	0	0.000		YES
May-03	3.00	6	2	0.00	0	0	1.414		YES
Jun-03	6.00	6	1	0.00	0	0	0.000		YES
Jul-03	9.00	18	2	0.00	0	0	1.414		YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
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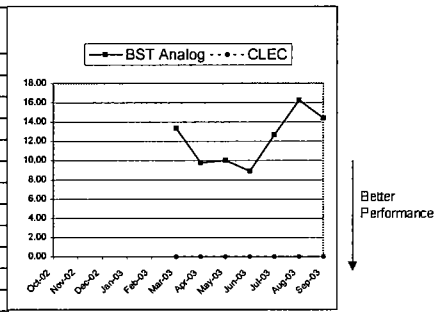
(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.12.1.3 2W Analog Loop w/LNP Design/<10 circuits/Other/GA (days)

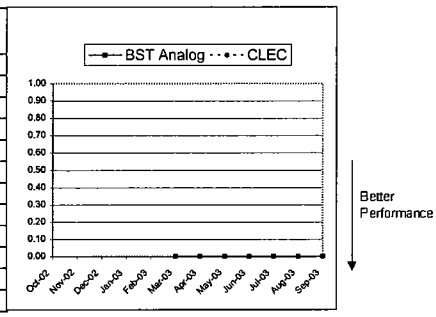
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	13.33	80	6	0.00	0	0	13.471		YES
Apr-03	9.78	88	9	0.00	0	0	8.363		YES
May-03	10.02	411	41	0.00	0	0	9.221		YES
Jun-03	8.92	473	53	0.00	0	0	11.752		YES
Jul-03	12.69	495	39	0.00	0	0	12.387		YES
Aug-03	16.29	570	35	0.00	0	0	15.618		YES
Sep-03	14.40	432	30	0.00	0	0	18.410		YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Facility/GA (days)

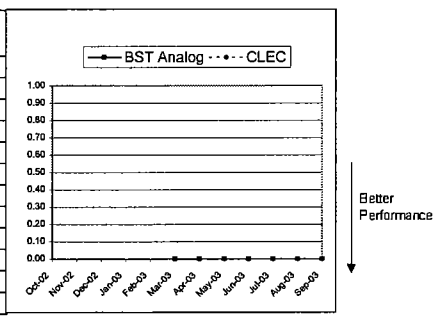
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Equipment/GA (days)

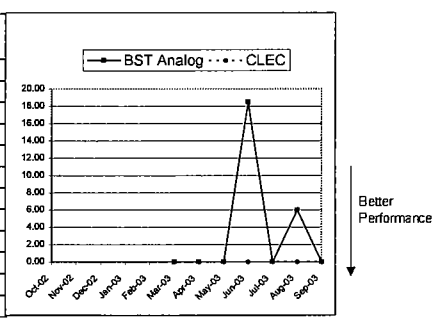
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.3 2W Analog Loop w/LNP Design/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0	0.00	0	0			YES
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	18.50	37	2	0.00	0	0	20.506		YES
Jul-03	0.00	0	0	0.00	0	0			YES
Aug-03	6.00	6	1	0.00	0	0	0.000		YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Held Orders

(Average Time an Order is Held Past the Due Date for Company Reasons)

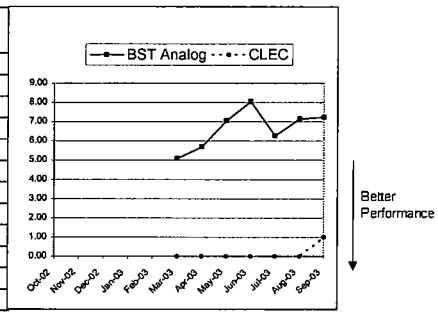
Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.09	397	78	0.00	0	0	4.955		YES
Apr-03	5.69	421	74	0.00	0	0	5.168		YES
May-03	7.06	621	88	0.00	0	0	5.637		YES
Jun-03	8.05	523	65	0.00	0	0	7.381		YES
Jul-03	6.27	621	99	0.00	0	0	6.744		YES
Aug-03	7.16	630	88	0.00	0	0	5.573		YES
Sep-03	7.24	572	79	1.00	1	1	7.359	0.8427	YES

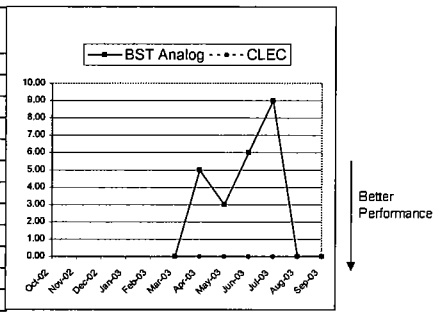
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.3.13.1.2 2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	5.00	5	1	0.00	0	0	0.000		YES
May-03	3.00	6	2	0.00	0	0	1.414		YES
Jun-03	6.00	6	1	0.00	0	0	0.000		YES
Jul-03	9.00	18	2	0.00	0	0	1.414		YES
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES

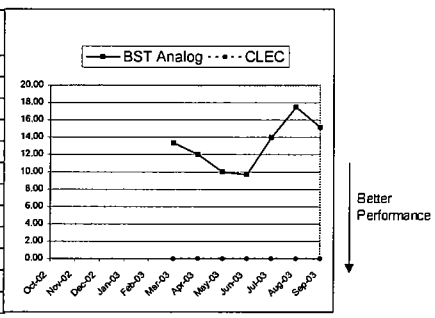
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.3.13.1.3 2W Analog Loop w/LNP Non-Design/<10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	13.33	80	6	0.00	0	0	13.471		YES
Apr-03	12.00	132	11	0.00	0	0	12.985		YES
May-03	10.00	420	42	0.00	0	0	9.109		YES
Jun-03	9.69	523	54	0.00	0	0	12.055		YES
Jul-03	13.98	615	44	0.00	0	0	14.150		YES
Aug-03	17.47	629	36	0.00	0	0	16.642		YES
Sep-03	15.14	545	36	0.00	0	0	20.216		YES

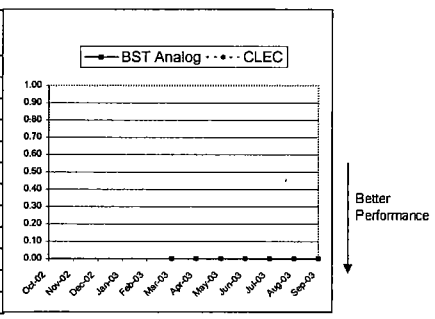
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



B.2.3.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0						
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0						
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Held Orders

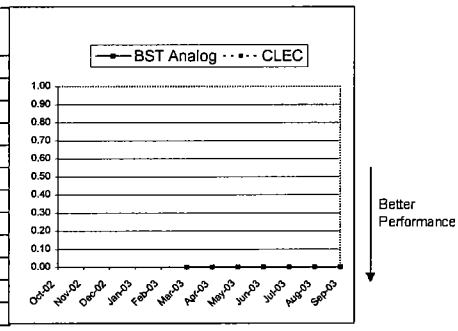
(Average Time an Order Is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.13.2.2 2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/GA (days)

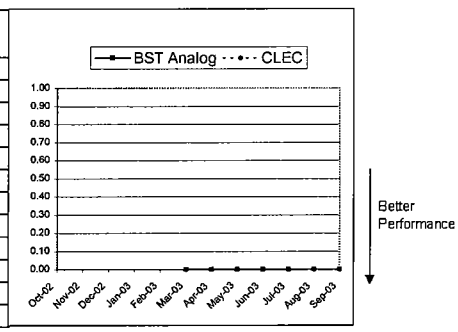
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0						
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0						
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.13.2.3 2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/GA (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.00	0	0	0.00	0	0			YES
Apr-03	0.00	0	0						
May-03	0.00	0	0	0.00	0	0			YES
Jun-03	0.00	0	0	0.00	0	0			YES
Jul-03	0.00	0	0						
Aug-03	0.00	0	0	0.00	0	0			YES
Sep-03	0.00	0	0	0.00	0	0			YES



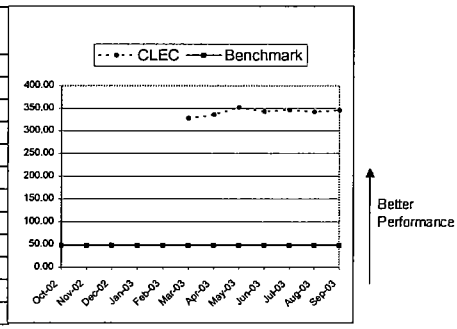
Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Jeopardy Notice Interval - Mechanized

(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)
Numerator indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.8.4 Combo Other/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00								
Nov-02	48.00								
Dec-02	48.00								
Jan-03	48.00								
Feb-03	48.00								
Mar-03	48.00			327.49	22,924	70			YES
Apr-03	48.00			335.86	41,647	124			YES
May-03	48.00			351.71	32,709	93			YES
Jun-03	48.00			342.77	36,676	107			YES
Jul-03	48.00			346.34	45,717	132			YES
Aug-03	48.00			341.88	31,111	91			YES
Sep-03	48.00			345.87	36,987	107			YES

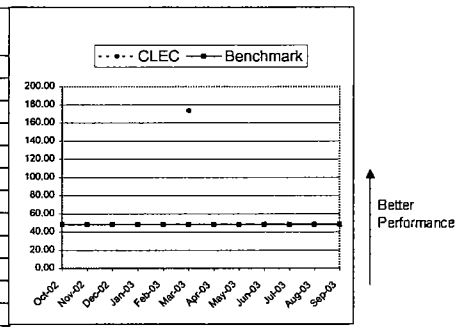


Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Jeopardy Notice Interval - Mechanized

(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)
Numerator indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

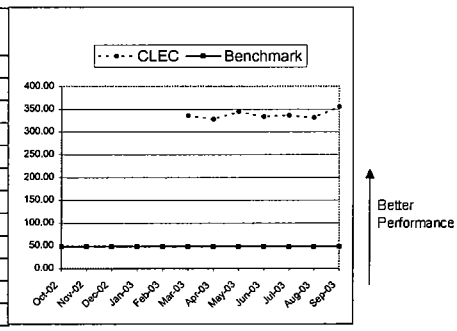
B.2.8.5 xDSL (ADSL, HDSL and UCL)/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00								
Nov-02	48.00								
Dec-02	48.00								
Jan-03	48.00								
Feb-03	48.00								
Mar-03	48.00			173.31	693	4			YES
Apr-03	48.00								
May-03	48.00								
Jun-03	48.00								
Jul-03	48.00								
Aug-03	48.00								
Sep-03	48.00								



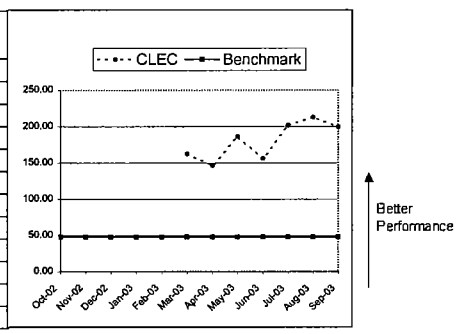
B.2.8.6 UNE ISDN/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00								
Nov-02	48.00								
Dec-02	48.00								
Jan-03	48.00								
Feb-03	48.00								
Mar-03	48.00			335.78	7,387	22			YES
Apr-03	48.00			327.61	7,863	24			YES
May-03	48.00			344.47	9,301	27			YES
Jun-03	48.00			333.65	8,008	24			YES
Jul-03	48.00			336.19	10,758	32			YES
Aug-03	48.00			331.17	12,253	37			YES
Sep-03	48.00			355.56	5,333	15			YES



B.2.8.8 2W Analog Loop Design/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00								
Nov-02	48.00								
Dec-02	48.00								
Jan-03	48.00								
Feb-03	48.00								
Mar-03	48.00			162.36	1,137	7			YES
Apr-03	48.00			146.49	439	3			YES
May-03	48.00			186.28	931	5			YES
Jun-03	48.00			156.05	468	3			YES
Jul-03	48.00			201.60	806	4			YES
Aug-03	48.00			212.62	1,063	5			YES
Sep-03	48.00			199.69	998	5			YES

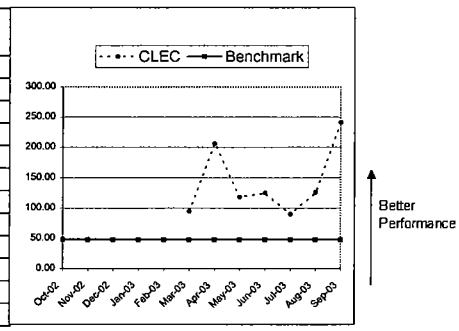


Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Jeopardy Notice Interval - Mechanized

(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)
Numerator indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

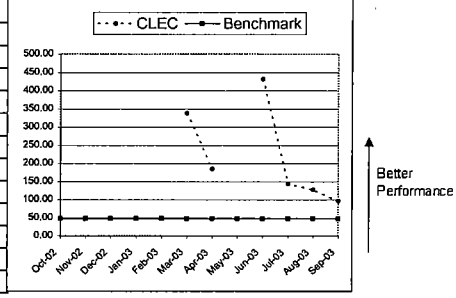
B.2.8.9 2W Analog Loop Non-Design/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00								
Nov-02	48.00								
Dec-02	48.00								
Jan-03	48.00								
Feb-03	48.00								
Mar-03	48.00			94.71	1,231	13			YES
Apr-03	48.00			206.09	1,237	6			YES
May-03	48.00			117.90	1,297	11			YES
Jun-03	48.00			124.89	749	6			YES
Jul-03	48.00			89.61	717	8			YES
Aug-03	48.00			126.09	1,009	8			YES
Sep-03	48.00			240.87	3,131	13			YES



B.2.8.12 2W Analog Loop w/LNP Design/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00								
Nov-02	48.00								
Dec-02	48.00								
Jan-03	48.00								
Feb-03	48.00								
Mar-03	48.00			337.73	338	1			YES
Apr-03	48.00			185.31	741	4			YES
May-03	48.00								
Jun-03	48.00			431.92	432	1			YES
Jul-03	48.00			144.33	144	1			YES
Aug-03	48.00			127.44	765	6			YES
Sep-03	48.00			96.13	96	1			YES

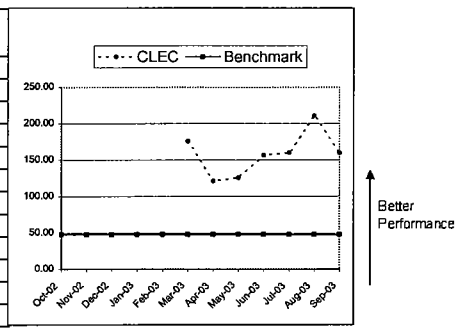


Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Jeopardy Notice Interval - Mechanized

(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)
Numerator indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.8.13 2W Analog Loop w/LNP Non-Design/GA (hours)

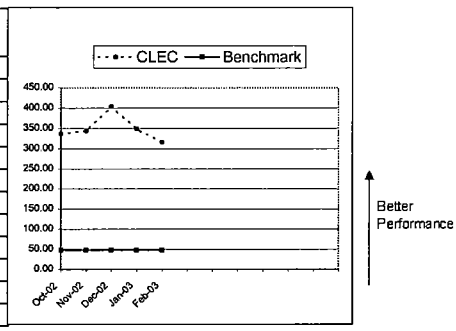
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00								
Nov-02	48.00								
Dec-02	48.00								
Jan-03	48.00								
Feb-03	48.00								
Mar-03	48.00			175.60	176	1			YES
Apr-03	48.00			121.19	242	2			YES
May-03	48.00			125.70	126	1			YES
Jun-03	48.00			156.60	783	5			YES
Jul-03	48.00			160.14	2,883	18			YES
Aug-03	48.00			210.59	4,422	21			YES
Sep-03	48.00			159.60	2,394	15			YES



Georgia I, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Jeopardy Notice Interval - Mechanized
(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)
Numerator Indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.8.4 Combo Other/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00			337.06	13,482	40			YES
Nov-02	48.00			343.32	9,613	28			YES
Dec-02	48.00			404.11	5,253	13			YES
Jan-03	48.00			349.28	6,986	20			YES
Feb-03	48.00			316.02	20,857	66			YES

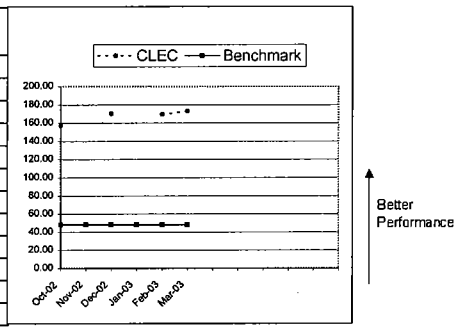


Georgia I, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Jeopardy Notice Interval - Mechanized

(Average Time of Advanced Warning that Order Is In Jeopardy Prior to Due Date)
Numerator indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

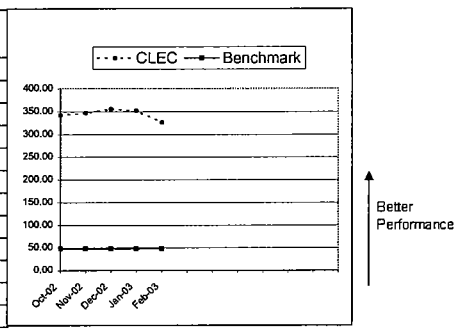
B.2.8.5 xDSL (ADSL, HDSL and UCL)/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00			157.83	315	2			YES
Nov-02	48.00								
Dec-02	48.00			170.45	170	1			YES
Jan-03	48.00								
Feb-03	48.00			169.73	849	5			YES
Mar-03	48.00			173.31	693	4			YES



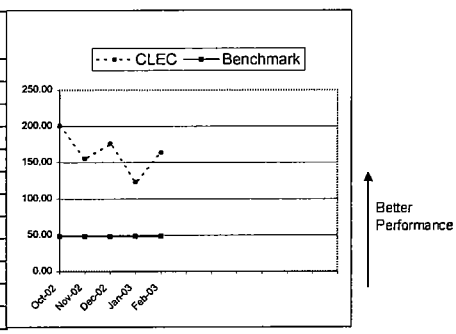
B.2.8.6 UNE ISDN/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00			342.16	11,633	34			YES
Nov-02	48.00			348.70	12,134	35			YES
Dec-02	48.00			355.72	5,336	15			YES
Jan-03	48.00			352.28	5,284	15			YES
Feb-03	48.00			326.43	9,466	29			YES



B.2.8.8 2W Analog Loop Design/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00			200.63	2,006	10			YES
Nov-02	48.00			155.19	931	6			YES
Dec-02	48.00			176.21	529	3			YES
Jan-03	48.00			123.25	493	4			YES
Feb-03	48.00			163.94	492	3			YES

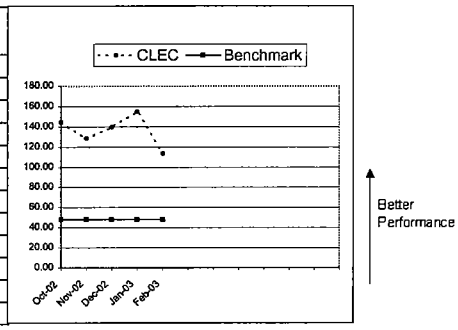


Georgia I, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Jeopardy Notice Interval - Mechanized

(Average Time of Advanced Warning that Order Is In Jeopardy Prior to Due Date)
Numerator Indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

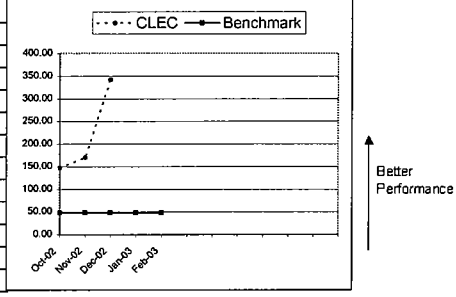
B.2.8.9 2W Analog Loop Non-Design/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00			144.46	867	6			YES
Nov-02	48.00			128.53	643	5			YES
Dec-02	48.00			139.61	698	5			YES
Jan-03	48.00			154.95	1,085	7			YES
Feb-03	48.00			113.66	1,478	13			YES



B.2.8.12 2W Analog Loop w/LNP Design/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00			147.31	442	3			YES
Nov-02	48.00			170.07	170	1			YES
Dec-02	48.00			341.83	342	1			YES
Jan-03	48.00								
Feb-03	48.00								

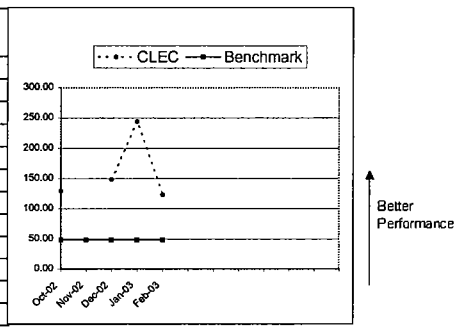


Georgia I, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Average Jeopardy Notice Interval - Mechanized

(Average Time of Advanced Warning that Order is In Jeopardy Prior to Due Date)
Numerator indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.8.13 2W Analog Loop w/LNP Non-Design/GA (hours)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	48.00			129.24	646	5			YES
Nov-02	48.00								
Dec-02	48.00			148.65	595	4			YES
Jan-03	48.00			244.52	734	3			YES
Feb-03	48.00			123.69	618	5			YES

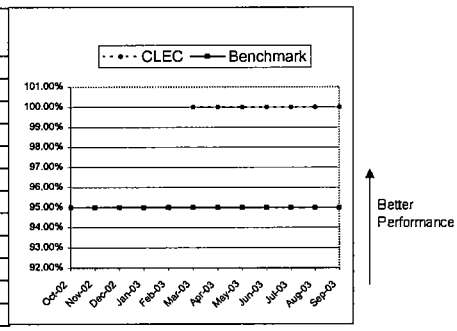


Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Jeopardy Notice >= 48 hours - Mechanized

(% of Jeopardy Notices delivered greater than or equal to 48 hours)
Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.10.4 Combo Other/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	70	70			YES
Apr-03	95.00%			100.00%	124	124			YES
May-03	95.00%			100.00%	93	93			YES
Jun-03	95.00%			100.00%	107	107			YES
Jul-03	95.00%			100.00%	132	132			YES
Aug-03	95.00%			100.00%	91	91			YES
Sep-03	95.00%			100.00%	107	107			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Jeopardy Notice >= 48 hours - Mechanized

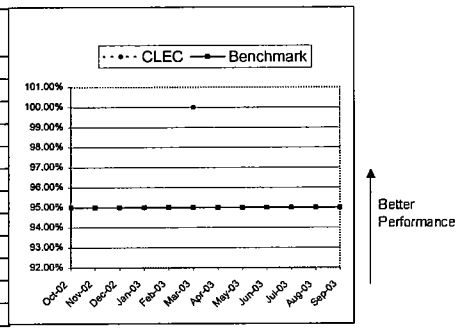
(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.

Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

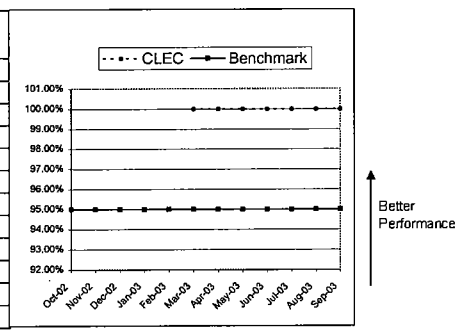
B.2.10.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	4	4			YES
Apr-03	95.00%								
May-03	95.00%								
Jun-03	95.00%								
Jul-03	95.00%								
Aug-03	95.00%								
Sep-03	95.00%								



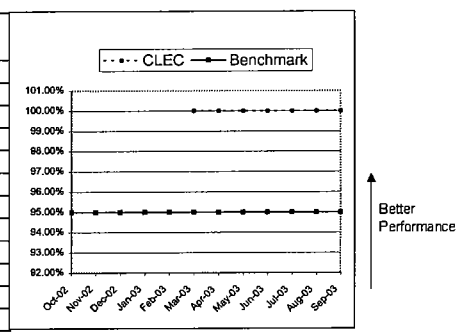
B.2.10.6 UNE ISDN/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	22	22			YES
Apr-03	95.00%			100.00%	24	24			YES
May-03	95.00%			100.00%	27	27			YES
Jun-03	95.00%			100.00%	24	24			YES
Jul-03	95.00%			100.00%	32	32			YES
Aug-03	95.00%			100.00%	37	37			YES
Sep-03	95.00%			100.00%	15	15			YES



B.2.10.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	7	7			YES
Apr-03	95.00%			100.00%	3	3			YES
May-03	95.00%			100.00%	5	5			YES
Jun-03	95.00%			100.00%	3	3			YES
Jul-03	95.00%			100.00%	4	4			YES
Aug-03	95.00%			100.00%	5	5			YES
Sep-03	95.00%			100.00%	5	5			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Jeopardy Notice >= 48 hours - Mechanized

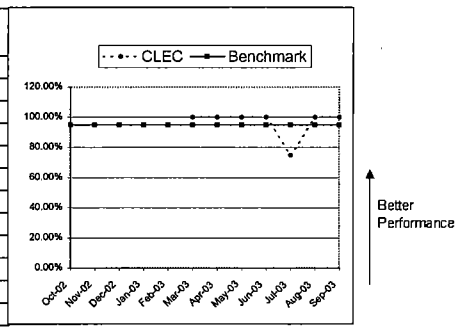
(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.

Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

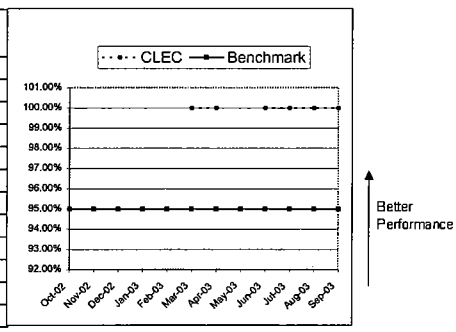
B.2.10.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	13	13			YES
Apr-03	95.00%			100.00%	6	6			YES
May-03	95.00%			100.00%	11	11			YES
Jun-03	95.00%			100.00%	6	6			YES
Jul-03	95.00%			75.00%	6	8			NO
Aug-03	95.00%			100.00%	8	8			YES
Sep-03	95.00%			100.00%	13	13			YES



B.2.10.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	1	1			YES
Apr-03	95.00%			100.00%	4	4			YES
May-03	95.00%								
Jun-03	95.00%			100.00%	1	1			YES
Jul-03	95.00%			100.00%	1	1			YES
Aug-03	95.00%			100.00%	6	6			YES
Sep-03	95.00%			100.00%	1	1			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Jeopardy Notice >= 48 hours - Mechanized

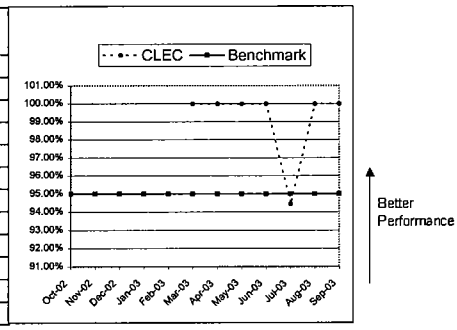
(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.

Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.10.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity
Oct-02	95.00%								
Nov-02	95.00%								
Dec-02	95.00%								
Jan-03	95.00%								
Feb-03	95.00%								
Mar-03	95.00%			100.00%	1	1			YES
Apr-03	95.00%			100.00%	2	2			YES
May-03	95.00%			100.00%	1	1			YES
Jun-03	95.00%			100.00%	5	5			YES
Jul-03	95.00%			94.44%	17	18			NO
Aug-03	95.00%			100.00%	21	21			YES
Sep-03	95.00%			100.00%	15	15			YES

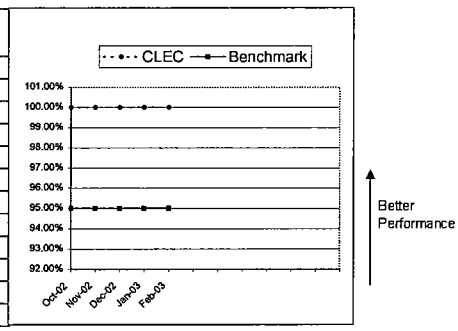


Georgia I, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Jeopardy Notice >= 48 hours - Mechanized

(% of Jeopardy Notices delivered greater than or equal to 48 hours)
Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.10.4 Combo Other/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%			100.00%	40	40			YES
Nov-02	95.00%			100.00%	28	28			YES
Dec-02	95.00%			100.00%	13	13			YES
Jan-03	95.00%			100.00%	20	20			YES
Feb-03	95.00%			100.00%	66	66			YES

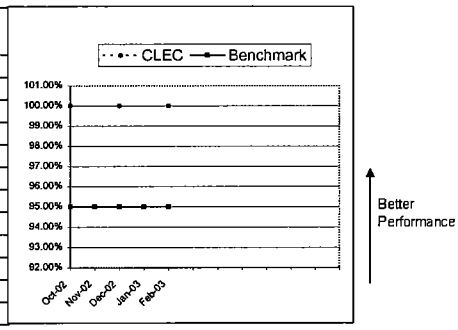


Georgia I, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Jeopardy Notice >= 48 hours - Mechanized

(% of Jeopardy Notices delivered greater than or equal to 48 hours)
Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.
Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

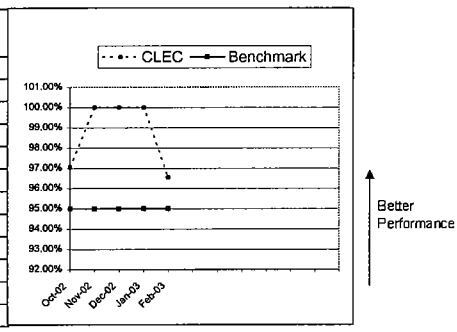
B.2.10.5 xDSL (ADSL, HDSL and UCL)/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%			100.00%	2	2			YES
Nov-02	95.00%								
Dec-02	95.00%			100.00%	1	1			YES
Jan-03	95.00%								
Feb-03	95.00%			100.00%	5	5			YES



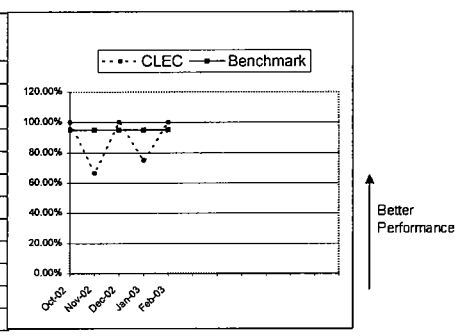
B.2.10.6 UNE ISDN/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%			97.06%	33	34			YES
Nov-02	95.00%			100.00%	35	35			YES
Dec-02	95.00%			100.00%	15	15			YES
Jan-03	95.00%			100.00%	15	15			YES
Feb-03	95.00%			96.55%	28	29			YES



B.2.10.8 2W Analog Loop Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%			100.00%	10	10			YES
Nov-02	95.00%			66.67%	4	6			NO
Dec-02	95.00%			100.00%	3	3			YES
Jan-03	95.00%			75.00%	3	4			NO
Feb-03	95.00%			100.00%	3	3			YES



Georgia I, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Jeopardy Notice >= 48 hours - Mechanized

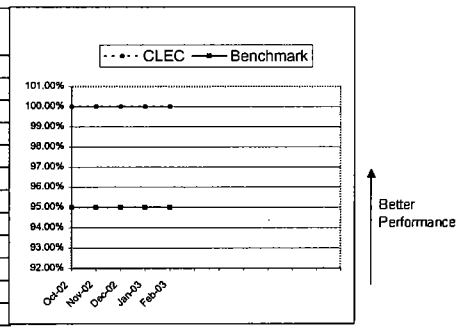
(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.

Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

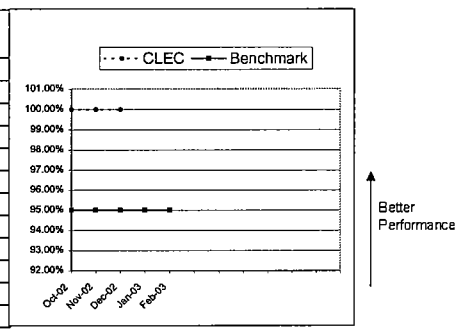
B.2.10.9 2W Analog Loop Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%			100.00%	6	6			YES
Nov-02	95.00%			100.00%	5	5			YES
Dec-02	95.00%			100.00%	5	5			YES
Jan-03	95.00%			100.00%	7	7			YES
Feb-03	95.00%			100.00%	13	13			YES



B.2.10.12 2W Analog Loop w/LNP Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%			100.00%	3	3			YES
Nov-02	95.00%			100.00%	1	1			YES
Dec-02	95.00%			100.00%	1	1			YES
Jan-03	95.00%								
Feb-03	95.00%								



Georgia I, October 2002 - September 2003
Unbundled Network Elements - Provisioning
% Jeopardy Notice >= 48 hours - Mechanized

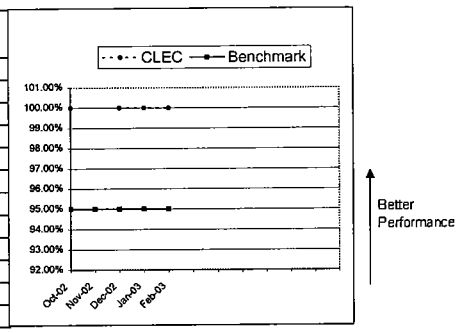
(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.

Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.10.13 2W Analog Loop w/LNP Non-Design/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	95.00%			100.00%	5	5			YES
Nov-02	95.00%								
Dec-02	95.00%			100.00%	4	4			YES
Jan-03	95.00%			100.00%	3	3			YES
Feb-03	95.00%			100.00%	5	5			YES



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Provisioning
Order Completion Interval within X days

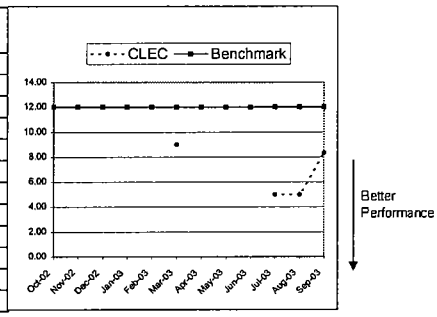
(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

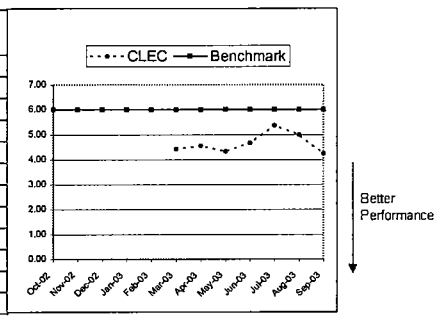
B.2.2.1 xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/GA (days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	12.00								
Nov-02	12.00								
Dec-02	12.00								
Jan-03	12.00								
Feb-03	12.00								
Mar-03	12.00			9.00	18	2			YES
Apr-03	12.00								
May-03	12.00								
Jun-03	12.00								
Jul-03	12.00			5.00	10	2			YES
Aug-03	12.00			5.00	5	1			YES
Sep-03	12.00			8.33	25	3			YES



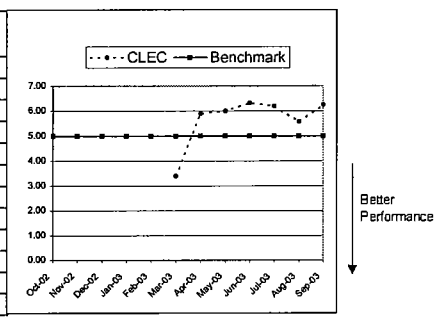
B.2.2.2 xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/GA (days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	6.00								
Nov-02	6.00								
Dec-02	6.00								
Jan-03	6.00								
Feb-03	6.00								
Mar-03	6.00			4.42	420	95			YES
Apr-03	6.00			4.55	91	20			YES
May-03	6.00			4.33	39	9			YES
Jun-03	6.00			4.67	56	12			YES
Jul-03	6.00			5.36	59	11			YES
Aug-03	6.00			5.00	35	7			YES
Sep-03	6.00			4.25	17	4			YES



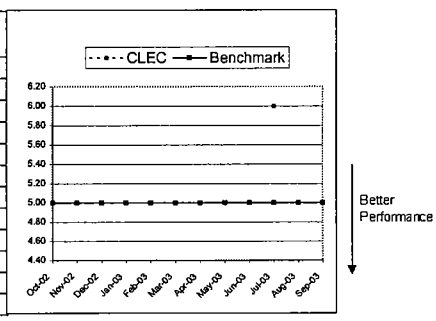
B.2.2.3 UNE UCL - Non Designed/<10 circuits/Dispatch/GA (days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	5.00								
Nov-02	5.00								
Dec-02	5.00								
Jan-03	5.00								
Feb-03	5.00								
Mar-03	5.00			3.40	17	5			YES
Apr-03	5.00			5.90	59	10			NO
May-03	5.00			6.00	12	2			NO
Jun-03	5.00			6.33	19	3			NO
Jul-03	5.00			6.20	31	5			NO
Aug-03	5.00			5.57	39	7			NO
Sep-03	5.00			6.25	25	4			NO



B.2.2.4 UNE UCL - Non Designed/>=10 circuits/Dispatch/GA (days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	5.00								
Nov-02	5.00								
Dec-02	5.00								
Jan-03	5.00								
Feb-03	5.00								
Mar-03	5.00								
Apr-03	5.00								
May-03	5.00								
Jun-03	5.00								
Jul-03	5.00			6.00	6	1			NO
Aug-03	5.00								
Sep-03	5.00								



Georgia II, October 2002 - September 2003
Collocation - Collocation
% Due Dates Missed

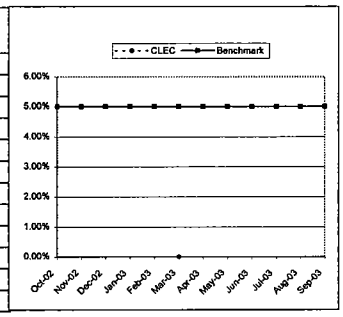
(% of Collocation Orders not Completed by the Due Date)

Numerator indicates total number of arrangements not completed by the due date for this disaggregation.

Volume indicates total number of arrangements completed for this disaggregation.

E.1.3.1 Virtual/GA (%)

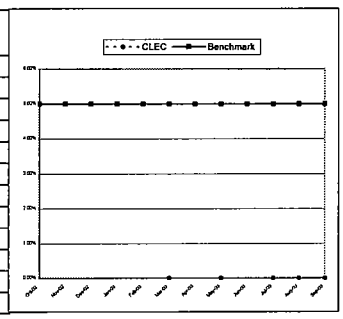
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	5.00%								
Nov-02	5.00%								
Dec-02	5.00%								
Jan-03	5.00%								
Feb-03	5.00%								
Mar-03	5.00%			0.00%	0	1			YES
Apr-03	5.00%								
May-03	5.00%								
Jun-03	5.00%								
Jul-03	5.00%								
Aug-03	5.00%								
Sep-03	5.00%								



Better Performance

E.1.3.2 Physical/GA (%)

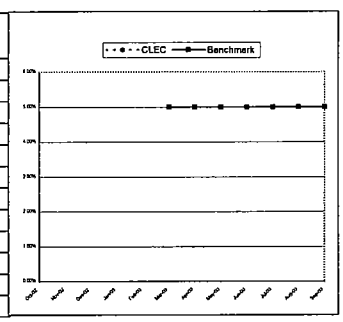
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	5.00%								
Nov-02	5.00%								
Dec-02	5.00%								
Jan-03	5.00%								
Feb-03	5.00%								
Mar-03	5.00%			0.00%	0	1			YES
Apr-03	5.00%								
May-03	5.00%			0.00%	0	1			YES
Jun-03	5.00%								
Jul-03	5.00%			0.00%	0	1			YES
Aug-03	5.00%			0.00%	0	3			YES
Sep-03	5.00%			0.00%	0	5			YES



Better Performance

E.1.3.3 Virtual-Augments/GA (%)

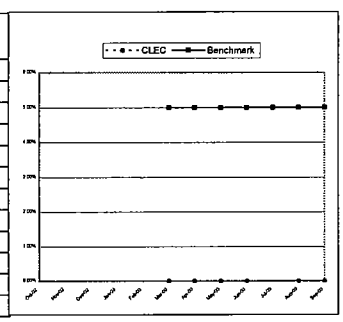
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.00%								
Apr-03	5.00%								
May-03	5.00%								
Jun-03	5.00%								
Jul-03	5.00%								
Aug-03	5.00%								
Sep-03	5.00%								



Better Performance

E.1.3.4 Physical-Augments/GA (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	5.00%			0.00%	0	13			YES
Apr-03	5.00%			0.00%	0	30			YES
May-03	5.00%			0.00%	0	38			YES
Jun-03	5.00%			0.00%	0	6			YES
Jul-03	5.00%								
Aug-03	5.00%			0.00%	0	10			YES
Sep-03	5.00%			0.00%	0	8			YES



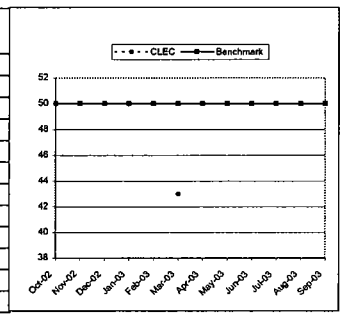
Better Performance

Georgia II, October 2002 - September 2003
Collocation - Collocation
Average Arrangement Time

(Average Time to Provision a Collocation Arrangement)
Numerator indicates total time to provision collocation arrangements completed for this disaggregation.
Volume indicates total number of arrangements completed for this disaggregation.

E.1.2.1 Virtual-Ordinary/GA (calendar days)

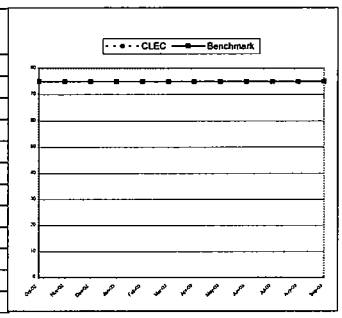
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	50								
Nov-02	50								
Dec-02	50								
Jan-03	50								
Feb-03	50								
Mar-03	50			43	43	1			YES
Apr-03	50								
May-03	50								
Jun-03	50								
Jul-03	50								
Aug-03	50								
Sep-03	50								



Better Performance

E.1.2.2 Virtual-Extraordinary/GA (calendar days)

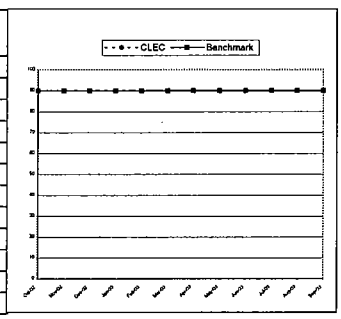
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	75								
Nov-02	75								
Dec-02	75								
Jan-03	75								
Feb-03	75								
Mar-03	75								
Apr-03	75								
May-03	75								
Jun-03	75								
Jul-03	75								
Aug-03	75								
Sep-03	75								



Better Performance

E.1.2.3 Physical Caged/GA (calendar days)

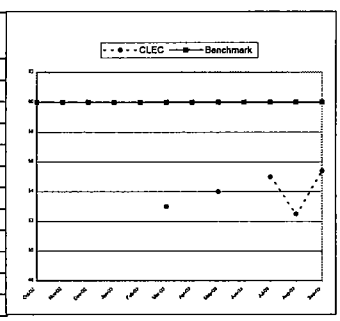
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90								
Nov-02	90								
Dec-02	90								
Jan-03	90								
Feb-03	90								
Mar-03	90								
Apr-03	90								
May-03	90								
Jun-03	90								
Jul-03	90								
Aug-03	90								
Sep-03	90								



Better Performance

E.1.2.4 Physical Cageless/GA (calendar days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	60								
Nov-02	60								
Dec-02	60								
Jan-03	60								
Feb-03	60								
Mar-03	60			53	53	1			YES
Apr-03	60								
May-03	60			54	54	1			YES
Jun-03	60								
Jul-03	60			55	55	1			YES
Aug-03	60			53	105	2			YES
Sep-03	60			55	277	5			YES



Better Performance

Georgia II, October 2002 - September 2003
Collocation - Collocation
Average Arrangement Time

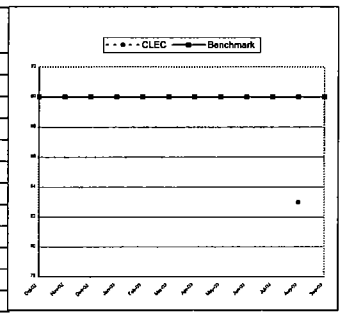
(Average Time to Provision a Collocation Arrangement)

Numerator indicates total time to provision collocation arrangements completed for this disaggregation.

Volume indicates total number of arrangements completed for this disaggregation.

E.1.2.5 Physical Cageless-Extraordinary/GA (calendar days)

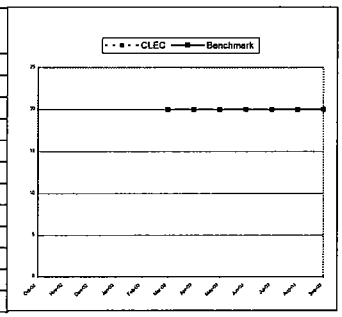
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	90								
Nov-02	90								
Dec-02	90								
Jan-03	90								
Feb-03	90								
Mar-03	90								
Apr-03	90								
May-03	90								
Jun-03	90								
Jul-03	90								
Aug-03	90			83	83	1			YES
Sep-03	90								



Better Performance

E.1.2.6 Virtual-Simple Augment/GA (calendar days)

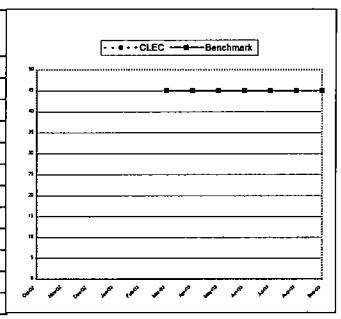
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	20								
Apr-03	20								
May-03	20								
Jun-03	20								
Jul-03	20								
Aug-03	20								
Sep-03	20								



Better Performance

E.1.2.7 Virtual-Minor Augment/GA (calendar days)

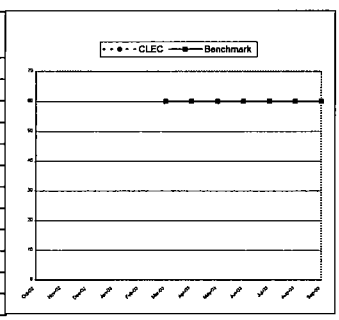
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	45								
Apr-03	45								
May-03	45								
Jun-03	45								
Jul-03	45								
Aug-03	45								
Sep-03	45								



Better Performance

E.1.2.8 Virtual-Intermediate Augment/GA (calendar days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	60								
Apr-03	60								
May-03	60								
Jun-03	60								
Jul-03	60								
Aug-03	60								
Sep-03	60								



Better Performance

Georgia II, October 2002 - September 2003
Collocation - Collocation
Average Arrangement Time

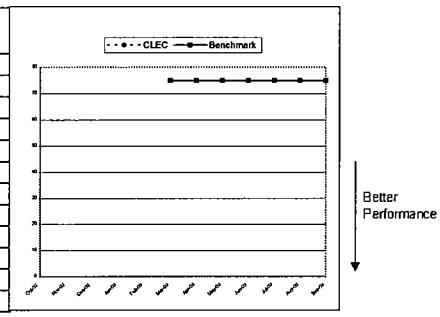
(Average Time to Provision a Collocation Arrangement)

Numerator indicates total time to provision collocation arrangements completed for this disaggregation.

Volume indicates total number of arrangements completed for this disaggregation.

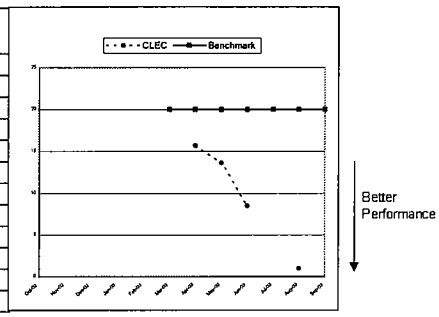
E.1.2.9 Virtual-Major Augment/GA (calendar days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	75								
Apr-03	75								
May-03	75								
Jun-03	75								
Jul-03	75								
Aug-03	75								
Sep-03	75								



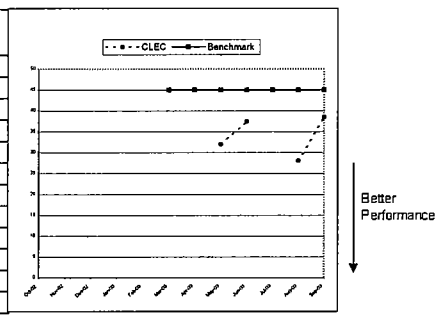
E.1.2.10 Physical-Simple Augment/GA (calendar days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	20								
Apr-03	20			16	283	18			YES
May-03	20			14	191	14			YES
Jun-03	20			9	17	2			YES
Jul-03	20								
Aug-03	20			1	1	1			YES
Sep-03	20								



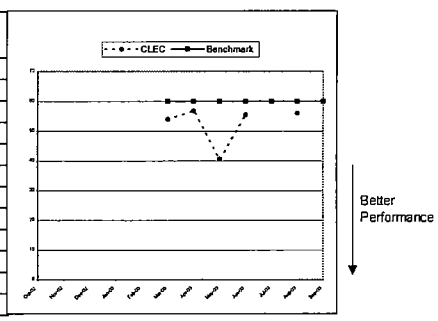
E.1.2.11 Physical-Minor Augment/GA (calendar days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	45								
Apr-03	45								
May-03	45			32	64	2			YES
Jun-03	45			38	75	2			YES
Jul-03	45								
Aug-03	45			28	197	7			YES
Sep-03	45			39	270	7			YES



E.1.2.12 Physical-Intermediate Augment/GA (calendar days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	60			54	540	10			YES
Apr-03	60			57	227	4			YES
May-03	60			41	366	9			YES
Jun-03	60			56	111	2			YES
Jul-03	60								
Aug-03	60			56	56	1			YES
Sep-03	60								



Georgia II, October 2002 - September 2003
Collocation - Collocation
Average Arrangement Time

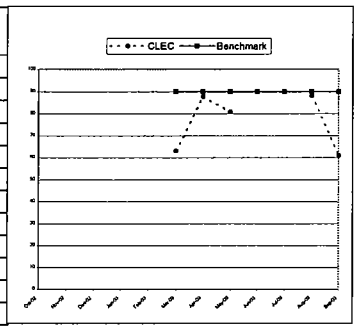
(Average Time to Provision a Collocation Arrangement)

Numerator indicates total time to provision collocation arrangements completed for this disaggregation.

Volume indicates total number of arrangements completed for this disaggregation.

E.1.2.13 Physical-Major Augment/GA (calendar days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	90			63	189	3			YES
Apr-03	90			88	702	8			YES
May-03	90			81	890	11			YES
Jun-03	90								
Jul-03	90								
Aug-03	90			88	88	1			YES
Sep-03	90			61	61	1			YES



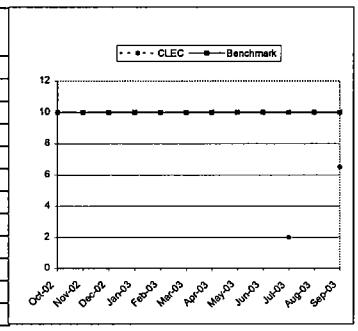
Better Performance

Georgia II, October 2002 - September 2003
Collocation - Collocation
Average Response Time

(Average Time to Respond to a Collocation Application)
Numerator indicates total time to respond to collocation applications for this disaggregation.
Volume indicates number of responses sent to CLEC for this disaggregation.

E.1.1.1 Virtual/GA (calendar days)

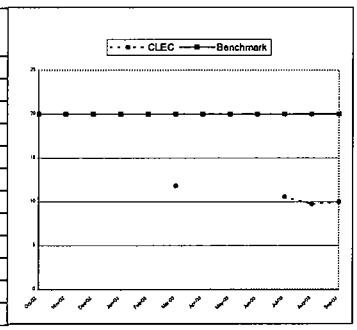
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	10								
Nov-02	10								
Dec-02	10								
Jan-03	10								
Feb-03	10								
Mar-03	10								
Apr-03	10								
May-03	10								
Jun-03	10								
Jul-03	10			2	2	1			YES
Aug-03	10								
Sep-03	10			7	39	6			YES



Better Performance

E.1.1.2 Physical Caged/GA (calendar days)

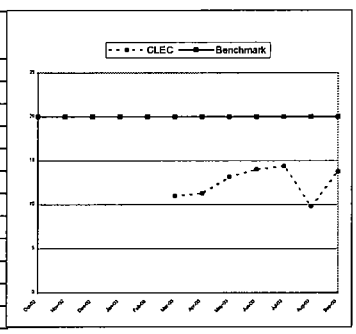
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	20								
Nov-02	20								
Dec-02	20								
Jan-03	20								
Feb-03	20								
Mar-03	20			12	307	26			YES
Apr-03	20								
May-03	20								
Jun-03	20								
Jul-03	20			11	53	5			YES
Aug-03	20			10	39	4			YES
Sep-03	20			10	10	1			YES



Better Performance

E.1.1.3 Physical Cageless/GA (calendar days)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02	20								
Nov-02	20								
Dec-02	20								
Jan-03	20								
Feb-03	20								
Mar-03	20			11	11	1			YES
Apr-03	20			11	124	11			YES
May-03	20			13	224	17			YES
Jun-03	20			14	42	3			YES
Jul-03	20			14	115	8			YES
Aug-03	20			10	118	12			YES
Sep-03	20			14	55	4			YES



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

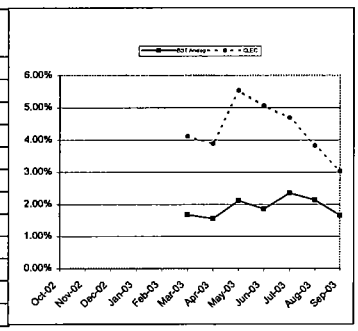
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.4.1 EELs/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.68%	64,595	3,850,391	4.12%	225	5,462		-14.0409	NO
Apr-03	1.56%	59,668	3,818,175	3.89%	225	5,780		-14.2715	NO
May-03	2.12%	80,176	3,787,724	5.55%	339	6,112		-18.6129	NO
Jun-03	1.86%	69,774	3,751,626	5.07%	327	6,451		-19.0621	NO
Jul-03	2.36%	87,700	3,722,886	4.69%	315	6,712		-12.6149	NO
Aug-03	2.14%	79,088	3,692,917	3.83%	269	7,021		-9.7710	NO
Sep-03	1.66%	61,062	3,673,024	3.03%	208	6,854		-8.8772	NO



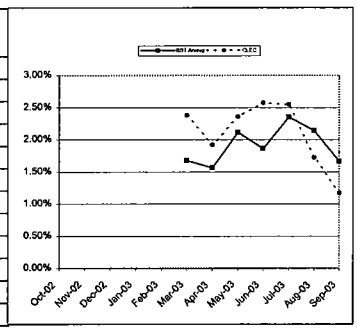
Better Performance

Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.3.2.4.2 EELs/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.68%	64,595	3,850,391	2.38%	130	5,462		-4.0394	NO
Apr-03	1.56%	59,668	3,818,175	1.92%	111	5,780		-2.1908	NO
May-03	2.12%	80,176	3,787,724	2.36%	144	6,112		-1.2986	YES
Jun-03	1.86%	69,774	3,751,626	2.57%	166	6,451		-4.2376	NO
Jul-03	2.36%	87,700	3,722,886	2.55%	171	6,712		-1.0361	YES
Aug-03	2.14%	79,088	3,692,917	1.72%	121	7,021		2.4183	YES
Sep-03	1.66%	61,062	3,673,024	1.17%	80	6,854		3.2037	YES



Better Performance

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

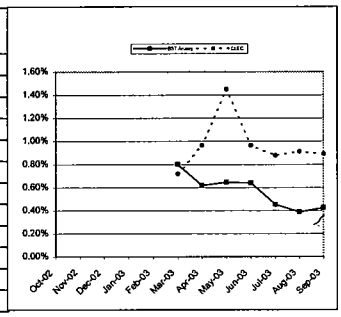
Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.80%	2,932	367,346	0.72%	28	3,901		0.5591	YES
Apr-03	0.62%	2,455	396,407	0.97%	38	3,933		-2.7506	NO
May-03	0.65%	2,665	411,969	1.45%	58	3,997		-6.2909	NO
Jun-03	0.64%	2,762	431,009	0.97%	39	4,038		-2.5679	NO
Jul-03	0.45%	2,023	446,286	0.88%	36	4,090		-4.0366	NO
Aug-03	0.39%	1,880	483,440	0.91%	38	4,160		-5.4025	NO
Sep-03	0.42%	2,162	509,496	0.89%	38	4,261		-4.6649	NO

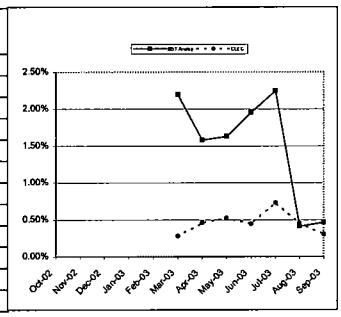
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.2.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	2.20%	8,067	367,346	0.28%	11	3,901		8.0247	YES
Apr-03	1.58%	6,261	396,407	0.46%	18	3,933		5.5702	YES
May-03	1.63%	6,706	411,969	0.53%	21	3,997		5.4364	YES
Jun-03	1.96%	8,431	431,009	0.45%	18	4,038		6.8303	YES
Jul-03	2.25%	10,027	446,286	0.73%	30	4,090		6.4271	YES
Aug-03	0.41%	1,992	483,440	0.46%	19	4,160		-0.4471	YES
Sep-03	0.46%	2,356	509,496	0.31%	13	4,261		1.5039	YES

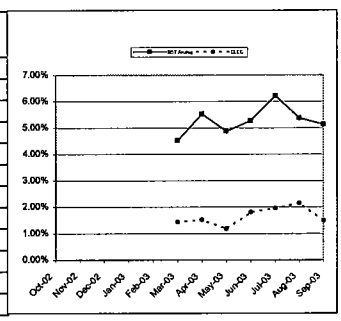
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



B.3.2.6.1 UNE ISDN/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.53%	195	4,307	1.44%	64	4,452		6.7945	YES
Apr-03	5.53%	235	4,252	1.52%	67	4,417		7.9392	YES
May-03	4.87%	202	4,145	1.17%	52	4,439		7.7638	YES
Jun-03	5.27%	171	3,242	1.81%	80	4,412		6.5152	YES
Jul-03	6.22%	198	3,182	1.96%	85	4,345		7.3299	YES
Aug-03	5.37%	166	3,090	2.15%	92	4,288		5.8995	YES
Sep-03	5.13%	153	2,984	1.49%	64	4,303		6.7479	YES

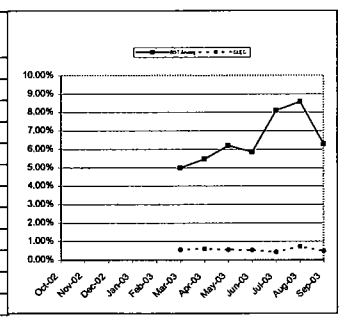
Note 1: ISDN - BRI data serves as the BST Analog for this report



B.3.2.6.2 UNE ISDN/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	4.99%	215	4,307	0.56%	25	4,452		9.2777	YES
Apr-03	5.48%	233	4,252	0.61%	27	4,417		9.6803	YES
May-03	6.20%	257	4,145	0.56%	25	4,439		10.4811	YES
Jun-03	5.86%	190	3,242	0.54%	24	4,412		9.4939	YES
Jul-03	8.11%	258	3,182	0.44%	19	4,345		11.5456	YES
Aug-03	8.58%	265	3,090	0.72%	31	4,288		11.3641	YES
Sep-03	6.27%	187	2,984	0.49%	21	4,303		9.6899	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report



Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

(% of Total Troubles Reported)

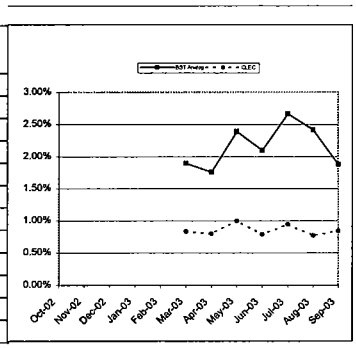
Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.8.1 2W Analog Loop Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.89%	62,841	3,319,550	0.83%	192	23,038		11.6494	YES
Apr-03	1.76%	58,001	3,291,040	0.80%	182	22,774		10.9120	YES
May-03	2.39%	78,044	3,261,296	1.00%	223	22,319		13.4156	YES
Jun-03	2.10%	67,798	3,231,314	0.79%	171	21,655		13.2490	YES
Jul-03	2.67%	85,485	3,205,861	0.95%	202	21,363		15.3528	YES
Aug-03	2.42%	77,110	3,186,967	0.77%	160	20,752		15.2178	YES
Sep-03	1.88%	59,624	3,169,172	0.85%	169	19,972		10.6323	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



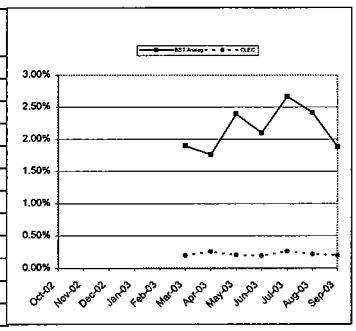
Better Performance

Better Performance

B.3.2.8.2 2W Analog Loop Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.89%	62,841	3,319,550	0.20%	46	23,038		18.6164	YES
Apr-03	1.76%	58,001	3,291,040	0.26%	59	22,774		17.0303	YES
May-03	2.39%	78,044	3,261,296	0.20%	45	22,319		21.0914	YES
Jun-03	2.10%	67,798	3,231,314	0.19%	42	21,655		19.2807	YES
Jul-03	2.67%	85,485	3,205,861	0.26%	56	21,363		21.4497	YES
Aug-03	2.42%	77,110	3,186,967	0.22%	45	20,752		20.3333	YES
Sep-03	1.88%	59,624	3,169,172	0.20%	40	19,972		17.2664	YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

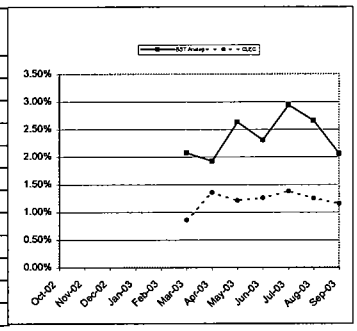
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.9.1 2W Analog Loop Non-Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	2.08%	60,870	2,929,914	0.86%	229	23,921		13.1779	YES
Apr-03	1.93%	55,949	2,906,040	1.36%	321	23,612		6.3014	YES
May-03	2.63%	75,851	2,879,854	1.22%	284	23,374		13.4909	YES
Jun-03	2.31%	65,925	2,851,570	1.26%	290	23,063		10.6129	YES
Jul-03	2.94%	83,134	2,827,176	1.38%	319	23,078		13.9554	YES
Aug-03	2.66%	74,765	2,809,517	1.26%	296	23,583		13.3595	YES
Sep-03	2.06%	57,634	2,794,060	1.16%	276	23,892		9.8275	YES

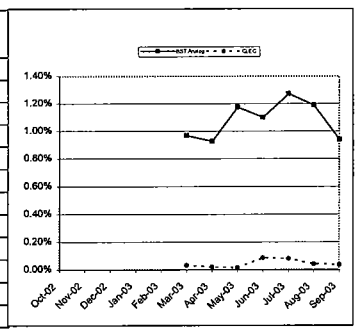


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.2.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	0.97%	28,387	2,929,914	0.03%	8	23,921		14.7101	YES
Apr-03	0.93%	26,905	2,906,040	0.02%	5	23,612		14.4559	YES
May-03	1.18%	33,857	2,879,854	0.02%	4	23,374		16.3663	YES
Jun-03	1.10%	31,359	2,851,570	0.09%	20	23,063		14.6918	YES
Jul-03	1.27%	35,999	2,827,176	0.08%	19	23,078		16.0715	YES
Aug-03	1.19%	33,422	2,809,517	0.04%	10	23,583		16.1816	YES
Sep-03	0.94%	26,288	2,794,060	0.04%	9	23,892		14.3994	YES



Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia II, October 2002 - September 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

(% of Total Troubles Reported)

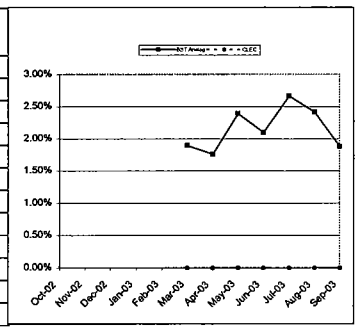
Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.11.1 UCL-ND/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.89%	62,841	3,319,550	0.00%	0	16		0.5556	YES
Apr-03	1.76%	58,001	3,291,040	0.00%	0	46		0.9084	YES
May-03	2.38%	78,044	3,261,296	0.00%	0	54		1.1506	YES
Jun-03	2.10%	67,798	3,231,314	0.00%	0	62		1.1527	YES
Jul-03	2.67%	85,485	3,205,861	0.00%	0	72		1.4044	YES
Aug-03	2.42%	77,110	3,186,967	0.00%	0	90		1.4938	YES
Sep-03	1.88%	59,624	3,169,172	0.00%	0	93		1.3354	YES

Note 1: Retail Residence / Business data serves as the BST Analog for this report

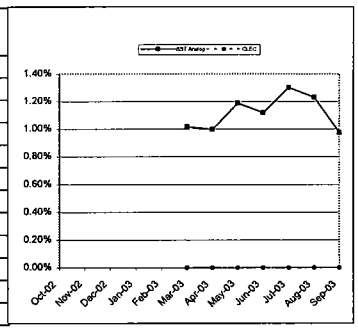


Better Performance

B.3.2.11.2 UCL-ND/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Oct-02									
Nov-02									
Dec-02									
Jan-03									
Feb-03									
Mar-03	1.02%	33,747	3,319,550	0.00%	0	16		0.4054	YES
Apr-03	1.00%	32,858	3,291,040	0.00%	0	46		0.6811	YES
May-03	1.19%	38,803	3,261,296	0.00%	0	54		0.8064	YES
Jun-03	1.12%	36,188	3,231,314	0.00%	0	62		0.8380	YES
Jul-03	1.30%	41,738	3,205,861	0.00%	0	72		0.9745	YES
Aug-03	1.23%	39,233	3,186,967	0.00%	0	90		1.0591	YES
Sep-03	0.98%	30,920	3,169,172	0.00%	0	93		0.9572	YES

Note 1: Retail Residence / Business data serves as the BST Analog for this report



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

(% of Total Troubles Reported)

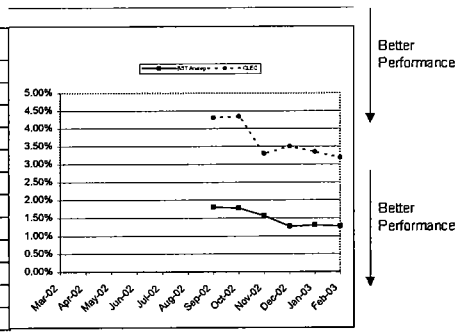
Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.4.1 EELs/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	1.81%	74,114	4,102,364	4.31%	167	3,877		-9.6603	NO
Oct-02	1.78%	72,366	4,069,321	4.35%	180	4,142		-10.4063	NO
Nov-02	1.56%	62,997	4,030,863	3.29%	150	4,553		-7.5242	NO
Dec-02	1.26%	50,480	3,997,954	3.50%	168	4,798		-11.8371	NO
Jan-03	1.30%	51,779	3,974,459	3.35%	171	5,101		-10.8762	NO
Feb-03	1.28%	49,350	3,866,742	3.18%	168	5,277		-10.6394	NO

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



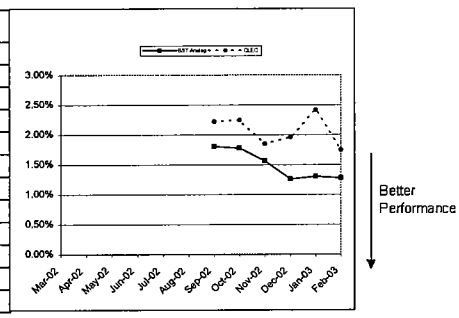
Better Performance

Better Performance

B.3.2.4.2 EELs/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	1.81%	74,114	4,102,364	2.22%	86	3,877		-6.4401	NO
Oct-02	1.78%	72,366	4,069,321	2.25%	93	4,142		-6.1302	NO
Nov-02	1.56%	62,997	4,030,863	1.84%	84	4,553		-5.4133	NO
Dec-02	1.26%	50,480	3,997,954	1.96%	94	4,798		-7.9573	NO
Jan-03	1.30%	51,779	3,974,459	2.41%	123	5,101		-10.6837	NO
Feb-03	1.28%	49,350	3,866,742	1.74%	92	5,277		-7.1095	NO

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

(% of Total Troubles Reported)

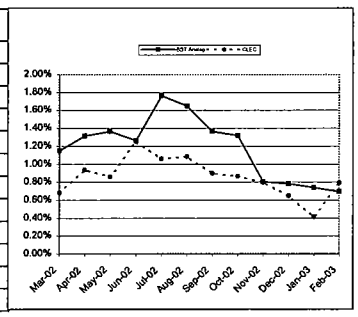
Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.15%	1,989	173,345	0.68%	26	3,810		2.6506	YES
Apr-02	1.31%	1,865	141,883	0.94%	36	3,843		2.0151	YES
May-02	1.36%	2,045	149,887	0.86%	33	3,848		2.6574	YES
Jun-02	1.26%	1,975	156,349	1.25%	48	3,828		0.0505	YES
Jul-02	1.76%	2,884	163,553	1.06%	41	3,866		3.2526	YES
Aug-02	1.65%	2,859	173,483	1.08%	42	3,878		2.7105	YES
Sep-02	1.36%	2,501	183,293	0.90%	34	3,787		2.4335	YES
Oct-02	1.32%	2,502	189,924	0.86%	33	3,819		2.4163	YES
Nov-02	0.80%	2,258	281,208	0.80%	31	3,886		0.0361	YES
Dec-02	0.78%	2,330	297,874	0.65%	25	3,857		0.9352	YES
Jan-03	0.74%	2,427	327,640	0.41%	16	3,874		2.3563	YES
Feb-03	0.69%	2,446	352,285	0.80%	31	3,899		-0.7509	YES

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

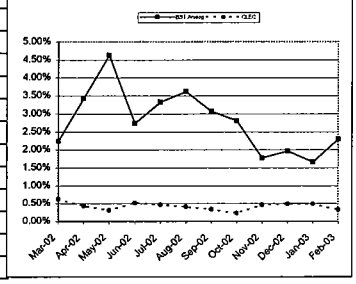


Better Performance

B.3.2.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	2.24%	3,886	173,345	0.63%	24	3,810		6.5731	YES
Apr-02	3.43%	4,870	141,883	0.44%	17	3,843		9.8721	YES
May-02	4.63%	6,947	149,887	0.31%	12	3,848		12.2993	YES
Jun-02	2.74%	4,278	156,349	0.52%	20	3,828		8.1806	YES
Jul-02	3.33%	5,450	163,553	0.47%	18	3,866		9.6508	YES
Aug-02	3.62%	6,281	173,483	0.41%	16	3,878		10.3835	YES
Sep-02	3.07%	5,622	183,293	0.34%	13	3,787		9.4740	YES
Oct-02	2.81%	5,338	189,924	0.24%	9	3,819		9.3976	YES
Nov-02	1.78%	5,002	281,208	0.46%	18	3,886		6.1069	YES
Dec-02	1.98%	5,844	297,874	0.49%	19	3,857		6.4729	YES
Jan-03	1.66%	5,436	327,640	0.49%	19	3,874		5.6142	YES
Feb-03	2.30%	8,088	352,285	0.33%	13	3,899		8.0429	YES

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

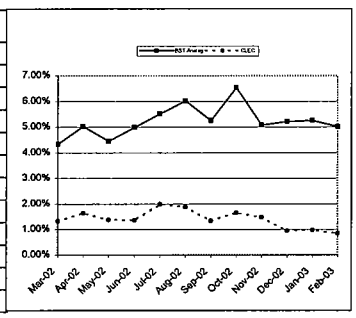


Better Performance

B.3.2.6.1 UNE ISDN/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	4.33%	251	5,794	1.33%	71	5,342		7.6064	YES
Apr-02	5.03%	298	5,930	1.65%	84	5,094		7.8840	YES
May-02	4.45%	261	5,861	1.39%	70	5,041		7.5600	YES
Jun-02	4.99%	290	5,817	1.37%	67	4,892		8.3478	YES
Jul-02	5.51%	315	5,713	2.00%	98	4,899		7.6839	YES
Aug-02	6.02%	295	4,904	1.88%	91	4,829		8.3082	YES
Sep-02	5.26%	253	4,812	1.34%	64	4,764		8.3524	YES
Oct-02	6.53%	311	4,759	1.68%	79	4,756		9.2989	YES
Nov-02	5.08%	231	4,550	1.49%	71	4,769		7.6843	YES
Dec-02	5.22%	235	4,501	0.96%	45	4,694		8.9418	YES
Jan-03	5.25%	232	4,418	0.97%	45	4,620		8.8701	YES
Feb-03	5.02%	221	4,404	0.86%	39	4,550		8.7872	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report

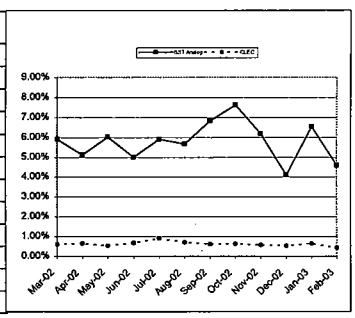


Better Performance

B.3.2.6.2 UNE ISDN/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	5.92%	343	5,794	0.60%	32	5,342		11.5293	YES
Apr-02	5.13%	304	5,930	0.65%	33	5,094		10.3544	YES
May-02	6.02%	353	5,861	0.54%	27	5,041		11.6398	YES
Jun-02	5.00%	291	5,817	0.67%	33	4,892		9.9749	YES
Jul-02	5.92%	338	5,713	0.90%	44	4,899		10.5952	YES
Aug-02	5.67%	278	4,904	0.70%	34	4,829		10.2657	YES
Sep-02	6.84%	329	4,812	0.61%	29	4,764		11.6545	YES
Oct-02	7.63%	363	4,759	0.63%	30	4,756		12.3561	YES
Nov-02	6.18%	281	4,550	0.59%	28	4,769		10.8517	YES
Dec-02	4.11%	185	4,501	0.53%	25	4,694		8.4588	YES
Jan-03	6.54%	289	4,418	0.65%	30	4,620		10.9479	YES
Feb-03	4.59%	202	4,404	0.44%	20	4,550		9.1605	YES

Note 1: ISDN - BRI data serves as the BST Analog for this report



Better Performance

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate

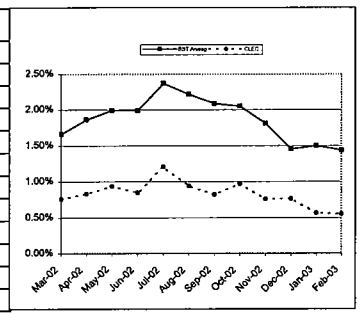
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.8.1 2W Analog Loop Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02	1.66%	62,694	3,777,291	0.76%	247	32,485		12.5290	YES
Apr-02	1.86%	67,217	3,604,696	0.83%	267	32,224		13.5602	YES
May-02	1.99%	71,121	3,569,344	0.94%	296	31,538		13.2021	YES
Jun-02	1.99%	70,305	3,527,915	0.85%	254	29,886		13.9375	YES
Jul-02	2.37%	82,908	3,495,779	1.21%	351	29,025		12.8057	YES
Aug-02	2.22%	77,127	3,478,951	0.94%	268	28,494		14.4118	YES
Sep-02	2.09%	72,337	3,464,532	0.82%	225	27,439		14.4760	YES
Oct-02	2.05%	70,571	3,439,127	0.97%	258	26,654		12.3073	YES
Nov-02	1.81%	61,630	3,409,034	0.76%	197	25,950		12.5167	YES
Dec-02	1.45%	49,108	3,376,855	0.76%	192	25,141		9.0461	YES
Jan-03	1.50%	50,284	3,352,490	0.57%	139	24,545		11.8994	YES
Feb-03	1.44%	47,971	3,335,065	0.55%	132	23,959		11.4125	YES



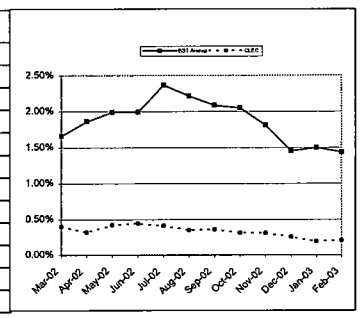
Better Performance

Better Performance

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.3.2.8.2 2W Analog Loop Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity
Mar-02	1.66%	62,694	3,777,291	0.40%	130	32,485		17.5462	YES
Apr-02	1.86%	67,217	3,604,696	0.32%	102	32,224		20.2615	YES
May-02	1.99%	71,121	3,569,344	0.42%	133	31,538		19.6758	YES
Jun-02	1.99%	70,305	3,527,915	0.45%	133	29,886		18.8748	YES
Jul-02	2.37%	82,908	3,495,779	0.41%	120	29,025		21.5738	YES
Aug-02	2.22%	77,127	3,478,951	0.35%	100	28,494		21.0688	YES
Sep-02	2.09%	72,337	3,464,532	0.36%	99	27,439		19.7214	YES
Oct-02	2.05%	70,571	3,439,127	0.32%	84	26,654		19.7187	YES
Nov-02	1.81%	61,630	3,409,034	0.31%	80	25,950		17.8980	YES
Dec-02	1.45%	49,108	3,376,855	0.25%	64	25,141		15.7155	YES
Jan-03	1.50%	50,284	3,352,490	0.19%	47	24,545		16.8768	YES
Feb-03	1.44%	47,971	3,335,065	0.20%	49	23,959		15.8676	YES



Better Performance

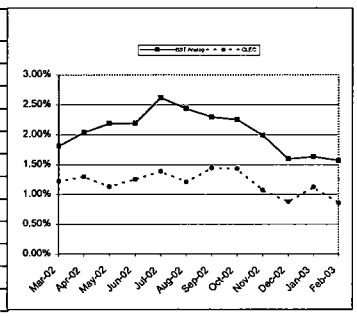
Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.9.1 2W Analog Loop Non-Design/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity
Mar-02	1.81%	60,534	3,342,108	1.22%	449	36,714	[redacted]	8.3299	YES
Apr-02	2.04%	64,758	3,177,200	1.30%	458	35,339	[redacted]	9.7189	YES
May-02	2.19%	68,719	3,141,412	1.13%	363	32,063	[redacted]	12.7124	YES
Jun-02	2.19%	68,008	3,102,487	1.25%	343	27,341	[redacted]	10.4248	YES
Jul-02	2.62%	80,363	3,073,151	1.39%	361	25,986	[redacted]	12.1681	YES
Aug-02	2.44%	74,571	3,060,334	1.21%	300	24,707	[redacted]	12.2603	YES
Sep-02	2.30%	70,019	3,048,824	1.44%	348	24,144	[redacted]	8.7345	YES
Oct-02	2.25%	68,104	3,026,364	1.43%	337	23,493	[redacted]	8.3041	YES
Nov-02	1.99%	59,606	3,000,236	1.07%	248	23,090	[redacted]	9.6013	YES
Dec-02	1.59%	47,369	2,974,941	0.88%	218	24,837	[redacted]	8.9588	YES
Jan-03	1.63%	48,251	2,954,313	1.13%	273	24,359	[redacted]	6.2037	YES
Feb-03	1.57%	46,089	2,942,900	0.85%	204	23,873	[redacted]	8.8195	YES

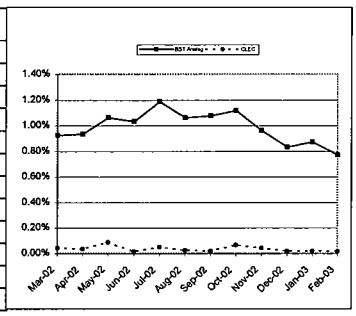


Better Performance

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.2.9.2 2W Analog Loop Non-Design/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity
Mar-02	0.93%	30,934	3,342,108	0.04%	16	36,714	[redacted]	17.4705	YES
Apr-02	0.93%	29,678	3,177,200	0.03%	12	35,339	[redacted]	17.4116	YES
May-02	1.06%	33,374	3,141,412	0.09%	28	32,063	[redacted]	16.8534	YES
Jun-02	1.03%	32,068	3,102,487	0.01%	4	27,341	[redacted]	16.5003	YES
Jul-02	1.19%	36,547	3,073,151	0.05%	13	25,986	[redacted]	16.7691	YES
Aug-02	1.06%	32,528	3,060,334	0.02%	6	24,707	[redacted]	15.7714	YES
Sep-02	1.08%	32,884	3,048,824	0.02%	5	24,144	[redacted]	15.7652	YES
Oct-02	1.12%	33,840	3,026,364	0.07%	16	23,493	[redacted]	15.1619	YES
Nov-02	0.96%	28,862	3,000,236	0.04%	10	23,090	[redacted]	14.1784	YES
Dec-02	0.83%	24,834	2,974,941	0.02%	5	24,837	[redacted]	14.0523	YES
Jan-03	0.87%	25,820	2,954,313	0.02%	5	24,359	[redacted]	14.2522	YES
Feb-03	0.77%	22,699	2,942,900	0.02%	4	23,873	[redacted]	13.2727	YES



Better Performance

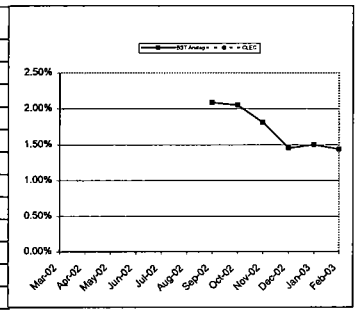
Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Georgia, March 2002 - February 2003
Unbundled Network Elements - Maintenance and Repair
Customer Trouble Report Rate
(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.11.1 UCL-ND/Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	2.09%	72,337	3,464,532	0.00%	0	0			
Oct-02	2.05%	70,571	3,439,127	0.00%	0	0			
Nov-02	1.81%	61,630	3,409,034	0.00%	0	0			
Dec-02	1.45%	49,108	3,376,855	0.00%	0	4		0.2430	YES
Jan-03	1.50%	50,284	3,352,490	16.67%	1	6		-3.0565	NO
Feb-03	1.44%	47,971	3,335,065	0.00%	0	6		0.2959	YES

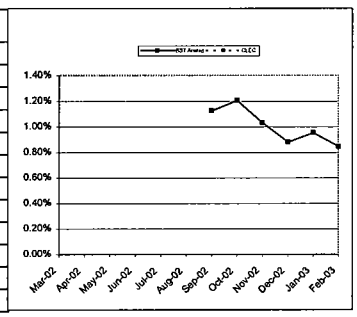


Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.2.11.2 UCL-ND/Non-Dispatch/GA (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity
Mar-02									
Apr-02									
May-02									
Jun-02									
Jul-02									
Aug-02									
Sep-02	1.13%	39,017	3,464,532	0.00%	0	0			
Oct-02	1.21%	41,451	3,439,127	0.00%	0	0			
Nov-02	1.03%	35,221	3,409,034	0.00%	0	0			
Dec-02	0.88%	29,832	3,376,855	0.00%	0	4		0.1888	YES
Jan-03	0.96%	32,023	3,352,490	0.00%	0	6		0.2406	YES
Feb-03	0.85%	28,222	3,335,065	0.00%	0	6		0.2263	YES



Better Performance

Note 1: Retail Residence / Business data serves as the BST Analog for this report