

TO: All Payphone Applicants

FROM: David Peeler
Telecommunications Division
Quality Service Section Supervisor

SUBJECT: Payphone Placard Information

The following information must be posted on all pay telephone instruments.

- 1) Pay station phone number.
- 2) Complete location address.
- 3) Alabama Public service Commission (APSC) Docket Number.
- 4) Emergency 911 or "0".
- 5) Local call amount for (no less than 5 minutes).
- 6) If a local call is limited, to the length of the call with notification stating that the call will be terminated in 30 seconds must be posted. The consumers should also receive an audible notification that the call will be terminated in 30 seconds.
- 7) Information should be posted with instructions stating how the volume can be increased.
- 8) The local operator can be contacted by dialing "0".
- 9) The long distance operator can be contacted by dialing "00" for a rate information, etc.
- 10) Refund or repair dialing information.
- 11) Calling card instructions.
- 12) Collect call instructions
- 13) One plus calling instructions.
- 14) How to contact directory assistance information.
- 15) Long Distance Operator Service information must include the name of the provider complete address, and toll free telephone number.
- 16) Long Distance One Plus Carrier's complete address and toll free telephone number.
- 17) Information that consumers have the right to use their carrier of choice by dialing that carrier's access number.
- 18) Complete Federal Communications Commission (FCC) information must be posted.
- 19) Pay telephone providers complete address, name, street, city and toll free telephone number.
- 20) International call information.