

# **Alabama Inmate Calling Service Providers**

May 2019

No entity shall present itself as a provider of Inmate Calling Service (ICS) in the State of Alabama without proper authority and certification from the Alabama Public Service Commission.

## **AMERICAN PHONE SYSTEMS, LLC**

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Lafayette, LA 70501

Website: [www.aps-inmate.com](http://www.aps-inmate.com)

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Regulatory Contact:  
Sharon R. Warren  
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Winter Park, FL 32790-0200  
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## **ATN, INC. d/b/a AMTEL**

913 Dillworth Street  
St. Marys, GA 31558  
[www.atni.net](http://www.atni.net)

Primary Contact:  
Michael Layland  
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## **CENTURYLINK PUBLIC COMMUNICATIONS d/b/a CENTURYLINK**

315 South Calhoun Street, Suite 500  
Tallahassee, FL 32301

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## **COMAPP TECHNOLOGIES LLC**

99 Washington Street  
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## **COMBINED PUBLIC COMMUNICATIONS, LLC.**

P. O. Box 76573  
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## **CONSOLIDATED TELECOM, INC**

2445 Gateway Drive, Suite 120  
Irving, TX 75063  
[www.ctel.us](http://www.ctel.us)

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## **CORRECT SOLUTIONS, LLC**

192 Bastille Lane  
Ruston, LA 71270  
[www.correctsolutionsgroup.com](http://www.correctsolutionsgroup.com)

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### **CROWN CORRECTIONAL TELEPHONE, INC.**

305 W. 3<sup>rd</sup> Street  
Clifton, TX 76634  
[www.crownphoneservice.com](http://www.crownphoneservice.com)

Primary Contact:  
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### **DSI-ITI, LLC**

3120 Fairview Park Drive, Suite 300  
Falls Church, VA 22042

Primary Contact:  
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### **GLOBAL TEL\*LINK**

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### **INFINITY NETWORKS, INC.**

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### **INMATE CALLING SOLUTIONS d/b/a ICSolutions**

2200 Danbury Street  
San Antonio, TX 78217  
[www.icsolutions.com](http://www.icsolutions.com)

Primary Contact:  
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### **LEGACY LONG DISTANCE INTERNATIONAL, INC d/b/a LEGACY INMATE COMMUNICATIONS**

10833 Valley View Street, Suite 150  
Cypress, CA 90630  
Primary Phone Number: 714-826-0547  
[www.golegacy.com](http://www.golegacy.com)

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### **NETWORK COMMUNICATIONS INTERNATIONAL CORPORATION d/b/a NCIC INMATE COMMUNICATIONS**

607 East Whaley Street  
Longview, TX 75601  
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### **OCS COMMUNICATIONS, INC.**

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## **PAY TEL COMMUNICATIONS, INC.**

P. O. Box 8179  
Greensboro, NC 27419  
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## **PUBLIC COMMUNICATIONS SERVICES, INC. d/b/a "GTL"**

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## **SECURUS TECHNOLOGIES, INC.**

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Cameshia L. Davis, Regulatory Compliance Analyst – Complaints & Reporting  
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## **VALUE-ADDED COMMUNICATIONS, INC. d/b/a "GTL"**

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### **PLEASE SEE ALABAMA PUBLIC SERVICE COMMISSION RULEMAKING DOCKET 15957 FOR FURTHER INFORMATION ON INMATE CALLING SERVICE IN THE STATE OF ALABAMA.**

- Inmate Calling Service (ICS) providers will charge no more than the capped rates approved by the Alabama Public Service Commission for prisons and jails.
- Billing increments shall not exceed one (1) minute.
- Operator surcharges and/or call set-up charges shall not be assessed by the ICS provider.
- Flat rate pricing (imputed minimum call duration) shall not be used except for optional single payment collect calls to wireless recipients.
- The Alabama Utility Gross Receipts Tax applies to ICS in Alabama. Sales taxes are not applicable.
- With the exception of single payment calls, providers will only assess taxes and government fees following usage of the service. Taxes and government fees are applicable to each call after the charge for call usage is determined.
- Providers shall assess only those ancillary fees approved by the Commission.
- Providers must first petition the Commission for approval to assess any ancillary fee not specifically approved by the Commission and may not assess any ancillary fee absent a Commission Order approving the fee.
- Providers will fully disclose all services/charges assessed to inmates and/or those they call from Alabama confinement facilities, regardless of whether the provider deems the service/charge subject to the Commission's jurisdiction, in order that the Commission may make the determination regarding jurisdiction.

- Providers are prohibited from assessing any fines or penalties on inmates and/or those they call due to suspected or actual three-way call violations or for any other reason absent specific Commission approval.
- The ICS provider's kiosk receipt shall list the account to which the payment applies, the payment (deposit) amount, the date of the payment, the applicable payment ancillary fee (listed separately), and the balance applied to the inmate calling account.

**For further information on Inmate Calling Services in the State of Alabama contact:**

Tom Jones

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Alabama Public Service Commission

Utility Services Division/Telecommunications

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Toll-free (800) 882-3919 or direct (334) 242-2819

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