

Alabama Inmate Calling Service Providers

April 2017

No entity shall present itself as a provider of Inmate Calling Service (ICS) in the State of Alabama without proper authority and certification from the Alabama Public Service Commission.

AMERICAN PHONE SYSTEMS, LLC

Mr. Tawasky L. Ventroy
(337)232-1635/
815 West Congress St.
Lafayette, LA 70501
Mattielandryaps@hotmail.com

Sharon Warren/Regulatory Consultant
P(407)740-3005/Fax(407)740-0613
P.O. Drawer 200
Winter Park, FL 32790
Email: swarren@tminc.com

ATN, INC. d/b/a AMTEL

Marie Kittson
(912)580-3780
913 Dillworth St.
St. Marys, Georgia 31558
Email: mkitson@myphoneaccount.com

BEALLS COMMUNICATIONS GROUP

Ms. Vicky Moody/General Manager
(850)392-1692 or (888)523-2557
1509 Hickory Avenue
Panama City Beach, FL 32405
Email: Vicky@bealls.net

CENTURYLINK PUBLIC COMMUNICATIONS d/b/a CENTURYLINK

Sandy Khazraee/Director-State Regulatory Affairs
(850)847-0173
315 South Calhoun Street, Suite 500
Tallahassee, FL 32301
Email: Sandy.Khazraee@centurylink.com or Roberta.G.Cooper@centurylink.com

COMBINED PUBLIC COMMUNICATIONS, LLC:

Cathie Engle
Sales/Marketing/RFP Department
Corporate Sales (877)570-4268
Email: cengle@combinedpublic.com
100 Aqua Drive
Cold Spring, KY 41076
Email: kdesantis@combinedpublic.com

CONSOLIDATED TELECOM, INC.

Mr. Jerry Jacobs
(972)239-2182 or (800)583-9683
2445 Gateway Drive
Suite 120
Irving, Texas 75063
Email: jjacobs@ctel.us, msmith@ctel.us

CORRECT SOLUTIONS, LLC

Mr. Ryan Horvath/Director of Legal Affairs and Risk Management
192 Bastille Lane, Suite 200
Ruston, Louisiana 71270
(866)367-9228
Email: Ryan@correctsolutionsgroup.com

CROWN CORRECTIONAL TELEPHONE, INC.

Mr. Ryan Bartula/President
(214)356-7747
P.O. Box 5099
Granbury, TX 76049
Email: ryan@crowntelephoneservice.com

DSI-ITL, LLC

Brian Hackett/Regulatory Affairs Manager
(703)439-1662
12021 Sunset Hills Road, Suite 100
Reston, Virginia 20190
Email: Brian.Hackett@gtl.net

GLOBAL TEL*LINK

Brian Hackett/Regulatory Affairs Manager
(703)439-1662
12021 Sunset Hills Road, Suite 100
Reston, Virginia 20190
Email: Brian.Hackett@gtl.net

INFINITY NETWORKS, INC.

Mr. William Belt/President
(866)681-2948 ext. 217
Marie Gauthier/Sr. Executive Administrator
(866)681-2948 ext. 219
309 East Mark St.
Marksville, LA 71351
Email: marie@infinitynetworks.biz

INMATE CALLING SOLUTIONS d/b/a ICSolutions

Mr. Ken Dawson/Director Contracts and Regulatory (210)581-8100
2200 Danbury St.
San Antonio, TX 78217
Email: Kdawson@icsolutions.com

LATTICE INCORPORATED

Terry Whiteside, General Manager
(856)910-1166, Toll-Free: (800)910-1316
7150 N. Park Dr., Suite 500 Pennsauken, NJ 08109
Email. twhiteside@latticeinc.com

LEGACY

LONGDISTANCE

INTERNATIONAL,

INC. d/b/a LEGACY

INMATE

COMMUNICATION

Mr. Curtis Brown, President/CEO
cbrown@legacyinmate.com

Mr. Rafael Quinto/Vice President, Operations
(800)577-5534 ext. 208
10833 Valley View St., Suite 150
Cypress, California 90630
Email: Rquinto@legacyinmate.com

**NETWORK COMMUNICATIONS INTERNATIONAL CORPORATION d/b/a
NCIC INMATE PHONE SERVICE**

William L. Pope,
President (888)686-3699
606 East Magrill Street
Longview, TX 75601
Email: bill.pope@ncic.com, Stephanie.jackson@ncic.com

OCS COMMUNICATIONS, INC.

Mr. Richard Owen
(888)925-1400 or (866)903-8024
P.O. Box 782154
Orlando, FL 32828- 2154
Email: Richard@ocscommunications.com

PAY TEL COMMUNICATIONS, INC.

Mr. Vincent Townsend/President (866)729-
8352 ext. 227
P.O. Box 8179
Greensboro, NC 27419
Email: vtownsend@paytel.com and shaffner@paytel.com

PUBLIC COMMUNICATIONS SERVICES, INC. d/b/a "GTL"

Brian Hackett/Regulatory Affairs Manager
(703)439-1662
12021 Sunset Hills Road, Suite
100 Reston, Virginia 20190
Email: Brian.Hackett@gtl.net

SECURUS TECHNOLOGIES, INC.

DIRECTOR-REGULATORY AND GOVERNMENT AFFAIRS
Michael S.J. Lozich, Director-Regulatory and Government Affairs
Telephone: (972) 277-0319
Email: MLOZICH@SECURUSTECHNOLOGIES.COM

MANAGER-REGULATORY AFFAIRS

Linda S. Nelson, Manager
Telephone: (972) 277-0522
Email: LNELSON@SECURUSTECHNOLOGIES.COM

TARIFFS & REPORTING

Debbie Conde, Senior Regulatory Analyst
Telephone: (972) 277-0395
Regulatory Reports: REGULATORYREPORTS@SECURUSTECHNOLOGIES.COM

COMPLAINTS & REPORTING

Cames Hia L. Davis, Regulatory Compliance Analyst
Telephone: (972) 277-0472
Complaint Matters: REGULATORYCOMPLAINTS@SECURUSTECHNOLOGIES.COM

TELMATE, LLC

Eric Marsh/Senior Counsel (415)300-4395

Pablo Nichols/General Counsel

(415)300-4367 Mobile(703)517- 4212

Email: legal@telmate.com

Ian Dunnington/National Sales Director (415)300-4312 Mobile(415)933-7139

Email: proposals@telmate.com Kelley Conn/Account Manager (205)352-6371 Fax (541)889- 9620

Email: conn@telmate.com

655 Montgomery Street, 18th Floor San Francisco, CA 94111

VALUE-ADDED COMMUNICATIONS, INC. d/b/a "GTL"

Brian Hackett/Regulatory Affairs Manager

(703)439-1662

12021 Sunset Hills Road, Suite 100

Reston, Virginia 20190

Email: Brian.Hackett@gtl.net

PLEASE SEE ALABAMA PUBLIC SERVICE COMMISSION RULEMAKING DOCKET 15957 FOR FURTHER INFORMATION ON INMATE CALLING SERVICE IN THE STATE OF ALABAMA.

>Inmate Calling Service (ICS) providers will charge no more than the capped rates approved by the Alabama Public Service Commission for prisons and jails.

>Billing increments shall not exceed one (1) minute.

>Operator surcharges and/or call set-up charges shall not be assessed by the ICS provider.

>Flat rate pricing (imputed minimum call duration) shall not be used except for optional single payment collect calls to wireless recipients.

>The Alabama Utility Gross Receipts Tax applies to ICS in Alabama. Sales taxes are not applicable.

>With the exception of single payment calls, providers will only assess taxes and government fees following usage of the service. Taxes and government fees are applicable to each call after the charge for call usage is determined.

>Providers shall assess only those ancillary fees approved by the Commission.

>Providers must first petition the Commission for approval to assess any ancillary fee not specifically approved by the Commission and may not assess any ancillary fee absent a Commission Order approving the fee.

>Providers will fully disclose all services/charges assessed to inmates and/or those they call from Alabama confinement facilities, regardless of whether the provider deems the service/charge subject to the Commission's jurisdiction, in order that the Commission may make the determination regarding jurisdiction.

>Providers are prohibited from assessing any fines or penalties on inmates and/or those they call due to suspected or actual three-way call violations or for any other reason absent specific Commission approval.

>The ICS provider's kiosk receipt shall list the account to which the payment applies, the payment (deposit) amount, the date of the payment, the applicable payment ancillary fee (listed separately), and the balance applied to the inmate calling account.

For further information on Inmate Calling Services in the State of Alabama contact:

Tom Jones Tom.Jones@psc.alabama.gov

Utility Services Division/Telecommunications

Alabama Public Service Commission

100 North Union St.

Montgomery, AL 36104

Toll-free (800)882-3919 or direct (334)242-2819